

Our Ref:

Date: 19/02/2022

Your Ref:

China Taiping Insurance (Singapore) Pte Ltd
3 Anson Road #16-00
Springleaf Tower
Singapore 079909

Attn: Motor Claims Department

Dear Sir / Madam

Traffic Accident Along Driveway Behind 675 Yishun Avenue 4 Coffee Shop
Involving GBJ5941A **and** YN2555H **On** 08/01/2022

We/I, Goldbell Leasing Pte Ltd (NRIC / ROC No: 199001196N), the registered owners of m/vehicle - GBJ5941A at all material times of the above accident. Our/my vehicle was surveyed by " China Taiping " authorized appraiser and we / I based our / my claims on his recommendation for S\$ 4,800-00 being the repair for 06 Days (Strictly on a Without Prejudice Basis).

We/I have ascertained that you were the insurers of the driver of m/vehicle YN2555H when the same was involved in the aforesaid accident with our/my m/vehicle - GBJ5941A.

We/I whereby you are the insurers of m/vehicle YN2555H and the driver/owner was caused solely by the negligence of your insured and as a result there of our / my m/vehicle - GBJ5941A has suffered loss and damage as follows:

Cost of repairs	S\$	<u>4,800-00</u>
LOU for pre-repair notice 02 days @ S\$ <u>120-00</u> [2998 cc Fridge Box Truck]		<u>240-00</u>
LOU Fee for <u>06</u> days @S\$ <u>120-00</u> [2998 cc Fridge Box Truck]		<u>720-00</u>
Rental Fee Invoice No: _____		<u>7-45</u>
GIA / LTA search fee		<u>7-45</u>
Towing Fee (Cash Sale No _____)		<u> </u>
Survey Fee		<u> </u>
Total Amount	S\$	<u>5,767-45</u>

We/I enclose herewith copies of the supporting documents for vehicle no. GBJ5941A as follows:-


- (i) Motor Accident Report & Documents;
- (ii) Repair Invoices;

Kindly look into the matter and let us/me hear from you on the settlement of our/my claims as soon as possible.

Please remit us/me your settlement sum in favor of M/s Liu's Brother Auto Engineering Workshop. Forward the cheque to No. 1 Kaki Bukit Avenue 6 #01-01 AutoBay @ Kaki Bukit Singapore 417883.

Thank you.

Yours faithfully,



The owner of m/vehicle GBJ5941A
Messers Goldbell Leasing Pte Ltd
cc. Liu's Bro Auto Engineering Workshop

Authorization To Act

Attn: Motor Claims Department

China Taiping Insurance (Singapore) Pte Ltd
3 Anson Road #16-00
Springleaf Tower
Singapore 079909

I / We, Messers **Goldbell Leasing Pte Ltd** ("the third party claimant") No. 59 Senoko Road Singapore 758123 (address), owner of GBJ5941A (vehicle no.) hereby authorize **Liu's Brother Auto Engineering Workshop** ("the workshop") to act for me/us with respect to my / our claim for repair costs and / or rental and/or loss of use ("claim") for my / our vehicle no. GBJ5941A that was damaged pursuant to the accident which occurred on 08/01/2022 (date) along Driveway Behind 675 Yishun Avenue 4 Coffee Shop (location) involving YN2555H ("the accident").

I / We further authorize the workshop to settle my / our above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my / our claim with payment cheque / s being made in favour of the workshop.


I / We further acknowledge that any settlement the workshop may reach on my / our behalf is on a without prejudice and without admission of liability basis insofar as the driver / owner / insurers of the other vehicle / s is concerned.

Dated this 27th day of June (month) 20 22 (year)

3rd Party Claimant:

Workshop:

Signature: 

Signature: 

Name: Goldbell Leasing Pte Ltd

Name: Liu's Brother Auto Engineering Workshop

Address: No. 59 Senoko Road

Address: No. 1 Kaki Bukit Avenue 6

AutoBay @ Kaki Bukit

Singapore 758123

#01-01 Singapore 417883

Nric/ROC No: 199001196N

ROB No: 53291793J

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNA00049832100 Claim No : SNM22D200405/C02/YN2555H/TANCHC
Claimant : GOLDBELL LEASING PTE LTD
Amount : S\$5,767.45
DOLLARS FIVE THOUSAND SEVEN HUNDRED SIXTY SEVEN AND CENTS
FORTY FIVE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : GBJ 5941A
Insured Vehicle No. : YN 2555H

Date of Loss : 08/01/2022
Place of Accident : 675 YISHUN AVE 4 DRIVEWAY

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : SKYLINK VEHICLE RENTAL PTE LTD
Driver Name : CHONG KIM CHIN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	4,800.00
(3) Loss of Use/ Rental/Earning	S\$	960.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	7.45
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees /Towing Fee	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL	S\$	5,767.45
	=====	

Claimant Name : GOLDBELL LEASING PTE LTD
No. 59 Senoko Road Singapore 758123

NRIC No : 1XXXXX196N

Signature : 

Date : 27/06/2022

FINAL BILL

Name: China Taiping Insurance (Singapore) Pte Ltd
Addres: Motor Claims Department
3 Anson Road #16-00
Springleaf Tower Singapore 079909

Ref Date:
Ref No:
Vehicle No:
Model / Make:

16-2-2022
GBJ5941A220108
GBJ5941A
Mitsubishi Canter
FEA01BR2SDEB (CBU)

[illegible]

Total Parts & Labour of estimate for damaged vehicle

\$ 8,350.00

Total amount in Parts By Parts Basis for repaired vehicle

\$ 4,800.00

SDL Four Thousand Eight Hundred Only



Liu's Bro Auto Engrg Wks

Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 14 Jan 2022 / 15:30:41

Receipt Date/Time : 14 Jan 2022 / 15:30:41

Tax Invoice/Receipt

Receipt No. : ITNET-00000-220114-002618

Previous Receipt No. :

S/N Item Description/

Business Transaction Reference
No.

Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
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Result of Insurance Enquiry - YN2555H

As at 08 Jan 2022/12:40:00

Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

1 Insurance Enquiry - YN2555H

Enquiry Fee

20220114152906853397

7.00	0.49	7.49
------	------	------

Sub-Total

7.00	0.49	7.49
------	------	------

Total Before Rounding

7.00	0.49	7.49
------	------	------

Rounding Difference

0.04

Total Amount Payable

7.45

Paid By

426588XXXXXX1485

eNETS Credit Card

7.45

Total

7.45

Cash Change

0.00

Tendered Amount

7.45

Excess Refundable Amount

0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC6/CTI22000556/Uea3

06 APR 2022

SKYLINK VEHICLE RENTAL PTE LTD

48 TOH GUAN ROAD EAST
#01-118, ENTERPRISE HUB
SINGAPORE 608586

Dear Sir/Madam,

ACCIDENT INVOLVING YN 2555H AND GBJ 5941A ON 08/01/2022

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

asher

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: ashersng@lkkauto.com

*c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

Asher Sng (LKKAUTO)

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Sent: Friday, 17 June 2022 16:52
To: Asher Sng (LKKAUTO)
Cc: Admin A
Subject: RE: [MANDATE REQUEST] RE: SNM22D200405/C02/YN2555H/TANCHC - Direct Settlement - Accident Involving YN2555H and GBJ5941A (TP : LKK REF - CC6/CTI22000556/ea3) on 08/01/2022

Follow Up Flag: Follow up
Flag Status: Flagged

Dear Asher,

Please proceed as proposed and settle in breakdown.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Friday, 3 June 2022 12:39 pm
To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: [MANDATE REQUEST] RE: SNM22D200405/C02/YN2555H/TANCHC - Direct Settlement - Accident Involving YN2555H and GBJ5941A (TP : LKK REF - CC6/CTI22000556/ea3) on 08/01/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref : SNM22D200405/C02/YN2555H/TANCHC

Our ref : CC6/CTI22000556/Uea3q2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured hit third party stationary vehicle. We are of the opinion that liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **LIU'S BROTHER AUTO ENGINEERING WORKSHOP** " at **\$5,767.45 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs	\$ 8,350.00	\$ 4,800.00
2. Loss of Use (8days x \$120)	\$ 960.00	\$ 960.00 (8Days x\$120)
3. LTA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 9,317.45	\$ 5,767.45

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 03.06.22 is only for mandate purpose.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Alfred Toh <alfred.toh@sg.cntaiping.com>

Sent: Friday, 25 March 2022 10:38

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Subject: RE: SNM22D200405/C02/YN2555H/TANCHC - Direct Settlement - Accident Involving YN2555H and GBJ5941A (TP : LKK REF - CC6/CTI22000556/ea3) on 08/01/2022

LKK REF - CC6/CTI22000556/ea3

CTI REF - SNM22D200405/C02/YN2555H/TANCHC

Dear Sirs

Attach herewith Insured's SAS report for your attention and further assistance.

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Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: 65 6389 6183
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Friday, March 4, 2022 5:11 PM

To: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D200405/C02/YN2555H/TANCHC FW: Direct Settlement - Accident Involving YN2555H (OI : CTI - TBA) and GBJ5941A (TP : LKK REF - CC6/CTI22000556/ea3) on 08/01/2022

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Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Sent: Wednesday, 9 February, 2022 9:57 AM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D200405/C02/YN2555H/TANCHC FW: Direct Settlement - Accident Involving YN2555H (OI : CTI - TBA) and GBJ5941A (TP : LKK REF - CC6/CTI22000556/ea3) on 08/01/2022

Hi Asher,

Insured yet to report till date.

Please sent the non-reporting Reminder letter to Insured again.

Thank you.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Tuesday, 25 January 2022 11:32 AM

To: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D200405/C02/YN2555H/TANCHC FW: Direct Settlement - Accident Involving YN2555H (OI : CTI - TBA) and GBJ5941A (TP : LKK REF - CC6/CTI22000556/ea3) on 08/01/2022

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Hi Jacqueline,

We refer to the email below.

We have send out follow up non reporting letter to insured.

Shall check with you on the report again.

Thank You.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Sent: Monday, 24 January 2022 9:44 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: SNM22D200405/C02/YN2555H/TANCHC FW: Direct Settlement - Accident Involving YN2555H (OI : CTI - TBA) and GBJ5941A (TP : LKK REF - CC6/CTI22000556/ea3) on 08/01/2022

Hi Mei Kwan,

Insured yet to report.

Please assist to follow up with Insured urgently.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 24 January 2022 9:11 AM

To: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: SNM22D200405/C02/YN2555H/TANCHC FW: Direct Settlement - Accident Involving YN2555H (OI : CTI - TBA) and GBJ5941A (TP : LKK REF - CC6/CTI22000556/ea3) on 08/01/2022

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Dear Sir / Madam,

We refer to the above matter.

Please advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note:** We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

From: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Sent: Monday, 17 January, 2022 3:39 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D200405/C02/YN2555H/TANCHC FW: Direct Settlement - Accident Involving YN2555H (OI : CTI - TBA) and GBJ5941A (TP : LKK REF - CC6/CTI22000556/ea3) on 08/01/2022

Hi Mei Kwan,

Insured have yet to report the accident.

Please assist to liaising with Insured for the report.

Thank you.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, 17 January 2022 3:06 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM22D200405/C02/YN2555H/TANCHC FW: Direct Settlement - Accident Involving YN2555H (OI : CTI - TBA) and GBJ5941A (TP : LKK REF - CC6/CTI22000556/ea3) on 08/01/2022

Dear all,

Please note that officer in charge for this case is Jacqueline Tan.

Claim no SNM22D200405/C02/YN2555H/TANCHC .

Dear Jacqueline,

Pls revert LKK.

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Sent: Friday, 14 January 2022 5:00 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Subject: Direct Settlement - Accident Involving YN2555H (OI : CTI - TBA) and GBJ5941A (TP : LKK REF - CC6/CTI22000556/ea3) on 08/01/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Liu's Brother Auto Engineering Workshop - Kaki Bukit and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- LTA search

Note : no survey done yet.

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

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Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted