

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Thursday, 20 January 2022 1:30 PM
To: Admin-D (LKKAUTO); 'Ye, Yong Kang Melvin'; assignments; SUR; 'Gnoh, Pau Loong'
Cc: 'Teo, Grace'
Subject: RE: Ref : CMTD2200187/GPL RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SMQ 3450X DOA: 14.01.2022
Attachments: LKKPhotosIn6_compressed.pdf; PRELIMINARY ADVICE - SMQ 3450X .pdf; SMQ 3450X LTA.pdf; SMQ 3450X MARK EST.pdf

Dear Pau Loong,

Enclosed preliminary revised of vehicle SMQ 3450X
Date of survey: 14/1/2022
Number of days (estimated) : 5 days

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)
Sent: Monday, 17 January 2022 8:56 AM
To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>; 'Ye, Yong Kang Melvin' <melvin.ye@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; 'Gnoh, Pau Loong' <PauLoong.Gnoh@sompo.com.sg>
Cc: 'Teo, Grace' <grace.teo@sompo.com.sg>
Subject: RE: Ref : CMTD2200187/GPL RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SMQ 3450X DOA: 14.01.2022

Dear Pau Loong,

Please be informed that we have inspected the vehicle SMQ 3450X on 14.1.2022.

We are pending estimate from repairer.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Sent: Friday, 14 January 2022 4:03 PM

To: 'Ye, Yong Kang Melvin' <melvin.ye@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Teo, Grace' <grace.teo@sompo.com.sg>; 'Gnoh, Pau Loong' <PauLoong.Gnoh@sompo.com.sg>
Subject: RE: Ref : CMTD2200187/GPL RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SMQ 3450X DOA: 14.01.2022

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>
Sent: Friday, 14 January, 2022 4:01 PM
To: Ashley Chia <ashley.chia@fastechauto.com.sg>; 'assignments' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>
Cc: Jason <jason@fastechauto.com.sg>; Ong Shiying <shiying.ong@fastechauto.com.sg>; Teo, Grace <grace.teo@sompo.com.sg>; Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>
Subject: RE: Ref : CMTD2200187/GPL RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SMQ 3450X DOA: 14.01.2022

Without Prejudice

Dear Ashley,

We refer to your email and we will appoint LKK Auto, Mr Marcus to conduct the survey on a Without Prejudice Basis.

Aside to LKK Auto,

Please make the arrangement to survey for SMQ3450X by Mr Marcus on a without prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, Mr Gnoh Pau Loong.

Thank you.

[Working From Home with effect from 06 April 2020 till further notice](#)

[Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.](#)

Best Regards
Melvin Ye
Claims Division
D: 6322 4667 | **T:** 6461 6555



SOMPO
INSURANCE

A Century of Trust

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: Ashley Chia <ashley.chia@fastechauto.com.sg>

Sent: Friday, January 14, 2022 3:53 PM

To: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>

Cc: Jason <jason@fastechauto.com.sg>; Ong Shiying <shiying.ong@fastechauto.com.sg>; Teo, Grace <grace.teo@sompo.com.sg>; Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

Subject: RE: Ref : CMTD2200187/GPL RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SMQ 3450X DOA: 14.01.2022

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Without Prejudice

Dear Melvin,

Please arrange (**LKK Auto Consultant - Marcus Chua**) to conduct the pre-repair survey.

Thank You

Best Regards,

Ashley Chia

Fastech Auto Pte Ltd

1 Kaki Bukit Avenue 6 #01-46/48/50

Autobay Singapore 417883

Tel: 6746 5405

Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

From: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>

Sent: Friday, January 14, 2022 3:38 PM

To: Ashley Chia <ashley.chia@fastechauto.com.sg>

Cc: Jason <jason@fastechauto.com.sg>; Ong Shiying <shiying.ong@fastechauto.com.sg>; Teo, Grace <grace.teo@sompo.com.sg>; Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

Subject: Ref : CMTD2200187/GPL RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SMQ 3450X DOA: 14.01.2022

Our Reference : CMTD2200187/GPL

Your Reference: SMQ3450X

Without Prejudice

Date: 14/01/2022

Attention:
FASTECH AUTO PTE LTD

Dear Ashley,

ACCIDENT INVOLVING SMQ3450X & SLV3779J ON 14.01.2022

We refer to your Notice of Accident dated 14/01/2022.

Please be informed that Ms Gnoh Pau Loong is the handler of this case.

We regret to inform that we are unable to revert on liability for direct settlement as we have yet to receive our insured's accident report.

Kindly advise should you still require us to conduct survey on a "Without Prejudice" basis.

If you are agreeable to conduct survey on a "Without Prejudice" basis, we propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
1	LKK Auto Consultants	Kenneth Kong Seng Cheong	
		Marcus Chua Kang Seng	
		Adrian Ling	
2	Priority Services	Jimmy Lee	
3	Raleigh Services	Andrew Ow Yong	
5	FormTeam Consultancy	Frankie Pang	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[Working From Home with effect from 06 April 2020 till further notice](#)

[Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.](#)

Best Regards
Melvin Ye
Claims Division
D: 6322 4667 | T: 6461 6555



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: Ashley Chia <ashley.chia@fastechauto.com.sg>

Sent: Friday, January 14, 2022 12:43 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Cc: Jason <Jason@fastechauto.com.sg>; Ong Shiying <shiyong.ong@fastechauto.com.sg>

Subject: REQUEST FOR PRE-REPAIR INSPECTION FOR SMQ 3450X DOA: 14.01.2022

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Without Prejudice

Dear Sir / Madam,

Your insured' s vehicle: SLV 3779J.

Date of accident: 14/01/2022

Please arrange Pre-repair Inspection for my client' s vehicle no: SMQ 3450X.

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS

AMENDMENT NO. 1 OF 2016 paragraph 2.3, please provide a list of at least 10 motor surveyors within 2 days of the notice.

Thank you

Best Regards,

Ashley Chia

Fastech Auto Pte Ltd

1 Kaki Bukit Avenue 6 #01-46/48/50

Autobay Singapore 417883

Tel: 6746 5405

Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.