

**Xin Hua Workshop Pte Ltd**  
**Letter of Demand**

Our Ref: SMH 7215 E

23-May-2022

**AIG Asia Pacific Insurance Pte Ltd**  
AIG Building  
78 Shenton Way, #07-06  
Singapore 079120

Dear Sir/Mdm:


**ACCIDENT INVOLVING SMH7215E AND SLN491A ON 5-JAN-2022 AT ALONG JUNCTION  
OF ORCHARD RD AND SCOTTS RD**

**We are acting on behalf of the owner/driver to recover his vehicle damages and losses  
sustainer in the above accident from the third party driver/ or insurers.**

Description					Amount
Repair Costs					\$ 5,564.00
Loss of Rental	\$0.00	X	0	days	\$ -
Loss Of Use	\$150.00	X	7	days	\$ 1,050.00
Search Fees (LTA)					\$ 7.45
Surveyor fees					\$ -
Others Claim					\$ -
Amount					\$ 6,621.45

Please look into our client claims and let us hear from you shortly.

Thank you

  
Kerry Tan



Xin Hua Workshop Pte Ltd  
Tel : 8399 6267  
email : xinhuaworkshop@gmail.com

## LETTER OF AUTHORITY & INDEMNITY

In the matter of an accident involving motor vehicles SMH7215E and  
S1N4A1A on 5/1/2022 at along Junction of Orchard Rd and Scotts Road

I/We, Alpine Car Rental Pte Ltd (NRIC) 199002483E  
of 7 Ubi Close, S (406604)

am/are the registered owner of vehicle no. SMH7215E at the material  
time of accident.

I/We hereby authorize Xin Hua Workshop Pte Ltd to  
proceed with the repairs to the damages caused to my/our vehicle in the above  
accident in accordance with the recommendations and advice of the licensed  
motor adjuster appointed by the insurers or by us on my/our behalf.

I/We further authorize you to appoint solicitors to demand, claim and if necessary,  
to use my/our name to commence legal proceedings for the above purpose.

I/We further agreed to fully co-operate and to undertake without hesitation and  
reservation all assistance that you or my/our solicitors may require from me/us  
for the purpose of making the claim, including attending all meetings and court  
hearings in connection with my/our claim.

I/We hereby declare that I/we will always remain and be liable to you for the cost  
or repairs to my/our said vehicle and other incidental expenses. In the event that  
my/our claims are unsuccessful or partially successful or are dismissed due to  
any wilful misrepresentation or withholding of material facts as well as failure to  
execute the discharge vouchers on request, I/we hereby undertake to reimburse  
you the full repair costs or any portion of the same that cannot be recovered  
including loss of use, surveyor fees, legal fees and disbursements if necessary.

I/We irrevocably authorize Mr Xin Hua Workshop Pte Ltd of the  
repairers to sign all discharge voucher/indemnity forms and all necessary  
documents in connection with and arising out of the above claim.

Dated the 11 day of January 2022

7.



Name/Signature



**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, XIN HUA WORKSHOP PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$6,070.00 (Global Sum) for vehicle no. SMH 7215E that was damaged pursuant to the accident which occurred on 05/01/2022 (date) along JUNCTION OF ORCAHRD ROAD AND SCOTTS ROAD (location) involving vehicle no/s SLN 491A.

This is pursuant to the inspection conducted on 13/01/2022 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner ALPINE CAR RENTAL PTE LTD (the third party claimant") of vehicle no. SMH 7215E make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SMH 7215E (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 5 (day) of July (month) 2022 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

"WITHOUT PREJUDICE FOR ANY OTHER CLAIMS"





**Xin Hua Workshop Pte Ltd**  
23 Kaki Bukit Ave 4  
#04-01 (South Wing)  
Singapore 415933  
xinhuaworkshop@gmail.com  
GST Registration No. : 201838521G

## TAX INVOICE

### ADDRESS

AIG Asia Pacific Insurance Pte  
Ltd  
AIG Building #07-06  
78 Shenton Way  
079120

**INVOICE 266**

**NO.**

**DATE 23/05/2022**

DATE	DESCRIPTION	AMOUNT
	SMH 7215 E - Mazda CX5 Date of Accident: 5/1/2022 Lump Sum Repair for Third Party Claim	5,200.00
SUBTOTAL		5,200.00
GST TOTAL		364.00
TOTAL		<b>S\$5,564.00</b>

Accepted By

Accepted Date



> Back to OneMotoring



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 12 Jan 2022 / 16:23:06

Receipt Date/Time : 12 Jan 2022 / 16:23:06

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-220112-002925

Previous Receipt No. :

**S/N Item Description/  
Business Transaction Reference  
No.**

Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
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Result of Insurance Enquiry - SLN491A

SMH 7215E

As at 05 Jan 2022/16:37:00

Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.

1 Insurance Enquiry - SLN491A  
Enquiry Fee  
20220112162220111794

7.00	0.49	7.49
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<b>Sub-Total</b>	7.00	0.49	7.49
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<b>Total Before Rounding</b>	7.00	0.49	7.49
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<b>Rounding Difference</b>			0.04
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<b>Total Amount Payable</b>			7.45
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Paid By

20220112162230213

Direct Debit: eNETS Debit  
(Internet Banking)

<b>Total</b>			7.45
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<b>Cash Change</b>			0.00
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<b>Tendered Amount</b>			7.45
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<b>Excess Refundable Amount</b>			0.00
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THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Wednesday, 19 January 2022 12:36 PM  
**To:** ANJALI15GROVER@GMAIL.COM  
**Subject:** Claim Notification - ACCIDENT INVOLVING SLN 491A(AIG) AND SMH 7215E AT/ALONG JUST BEFORE PATERSON RD & ORCHARD ROAD ON 05/01/2022

19 Jan 2022

**Anjali Grover Singh**

*[By Email Only]*

Dear Sir/Madam,

**You Ref: SLN491A**

**Our Ref: CC6/AIG22000541/Apa3**

**ACCIDENT INVOLVING SLN 491A(AIG) AND SMH 7215E AT/ALONG JUST BEFORE PATERSON RD & ORCHARD ROAD ON 05/01/2022**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SMH7215E against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as it is a head-to-rear collision. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost. Please be assured that we will do our due diligence to mitigate the cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

***"Wishing You Happiness & Prosperity Chinese New Year 2022"***

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)







## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	14 Jan 2022 15:48	<b>Clim Dtl Modified</b>	Claimant's Name: -> ALPINE CAR RENTAL PTE LTD. Claimant's ID: -> 199003483E.	[A] HOW MEI KWAN
2	14 Jan 2022 15:48	<b>Clim Veh Model Changed</b>	(203770) MAZDA CX-5 2.5 Luxury 2WD (A).	[A] HOW MEI KWAN
3	14 Jan 2022 15:48	<b>Clim Created</b>	Reg No: SMH7215E. Acct Date: 2022/01/05. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ). Workshop: Xin Hua Workshop Pte Ltd ( )	[A] HOW MEI KWAN
4	14 Jan 2022 15:48	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	14 Jan 2022 15:48	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/01/25	[A] HOW MEI KWAN
6	14 Jan 2022 15:48	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	14 Jan 2022 15:48	<b>Clim Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	14 Jan 2022 15:48	<b>Label Added</b>	(20224):Field Survey.	[A] Merimen Administrator
9	14 Jan 2022 15:49	<b>Label Added</b>	(19):Fastlane.	[A] HOW MEI KWAN
10	14 Jan 2022 15:49	<b>Adj Adjuster Assigned</b>	[None] -> ADRIAN LING	[A] HOW MEI KWAN
11	17 Jun 2022 09:45	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
12	17 Jun 2022 09:45	<b>Clim Dtl Modified</b>	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
13	17 Jun 2022 09:45	<b>Clim Dtl Modified</b>	JPJ Reg. Date: -> 2019/01/30.	[A] JOANNE LEE KHANG MIN
14	17 Jun 2022 09:45	<b>Clim Details Notified</b>		[A] JOANNE LEE KHANG MIN
15	22 Jun 2022 08:37	<b>Adj Mandate Request</b>	Cur.Req:6171.45:Liability: 100%(B27) *Quantum: (a)CORw/GST: \$5,564.00 + (b)LOU(6days x \$100.00): \$600.00 + (c)Search fee: \$7.45 = Total: \$6,171.45 *4 recommendation repair days + 1Sunday + 1PRS = 6days *For your approval please.	[A] CHEW HSIAO TONG
16	24 Jun 2022 18:11	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/01/25	[I] Yong, Joanne
17	24 Jun 2022 18:11	<b>Adj Mandate Set</b>	Approved:6171.45.	[I] Yong, Joanne

Date From    Date To    Audit Type  

### ACTIVITY

[19/01/2022 12:12] CHEW HSIAO TONG:  
100% B27

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2757948	14 Jan 2022 20:15:12	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SMH7215E	SLN491A	11.00
2805545	17 Jun 2022 09:45:11	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMH7215E	SLN491A	11.00

