

BIFROST AUTO PTE. LTD.

GST. Reg. No. : 201929175W

WITHOUT PREJUDICE

Our Ref : **SH 7227 A**
Your Ref : **SML 5487 D**

India International Insurance Pte Ltd
64 Cecil Street
#04/ #05 IOB Building
Singapore 049711

Attention: Motor Claims Department

Dear Sir/Mdm.

Accident on 12.01.2022 @ 13:55 hours along CTE TWDS City Before Balestier Exit
involving vehicles SH 7227 A and SML 5487 D , SHB 1038 E , SKQ 586G

We refer to the above-mentioned accident.

We are claiming as per below:-

1. Repair Cost – Lump Sum (With GST)	\$	23,433.00
2. Loss of Income for 14 Days x \$80/- per day	\$	1,120.00
3. Loss of Rental for 14 Days x \$125.40 per day (With GST)	\$	1,755.60
4. LTA/GIA Search fee (With GST)	\$	7.45
5. Towing Fee	\$	80.00
TOTAL	\$	26,396.05

Enclosed herewith a copy each of relevant GIA report, LTA, Proforma Tax invoice, Rental Agreement/Tax invoice, Mileage Record, Towing Fee and Letter of Authorization for your attention. Kindly let us have your reply with the next 14 days upon receipt of this letter.

If you have any enquiries, please contact us @ 9648-8228 or you may email to us at claims@bifrostauto.com

Yours faithfully,
BIFROST AUTO PTE. LTD.

NOTE: # Please note that the Loss of Use will be paid based on negotiation and on the NIMA Protocol (Court Guideline).

This is a computer generated letter and does not need a signature.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

GST at 7% is charged where applicable

BIFROST AUTO PTE. LTD.

Co. Reg. No. : 201929175W

LETTER OF AUTHORISATION

Accident on 12.01.2022 @ 13:55 hours along CTE TWDS City Before Balestier Exit involving vehicles SH 7227 A and SML 5487 D , SHB 1038 E , SKQ 586G

In consideration of **Bifrost Auto Pte Ltd, 6001 Beach Road #22-01, Golden Mile Tower Singapore 199589**, repairing my/our motor vehicle no **SH 7227 A** at my request, I/We, **Lee Beng Siong** ("the claimant") of **Blk 683 A Choa Chu Kang Crescent # 11 - 416 Singapore 681683** (address) bearing NRIC No **S xxxx803G** the owner / hirer of motor vehicle no **SH 7227 A**, hereby authorize them to demand claim, settle and receive whatever amount settle payable by the insurance company or third party or commence legal proceeding for cost of repairs, loss of use / income and etc to any of their appointed solicitors to act for me/us in respect of the said accident/claim and all the amount claimed or settled shall belong and make payable to them absolutely by the insurance company of the third party. I/We further authorized them to give an absolute discharge on my/our behalf and to sign discharge voucher(s) and any other documents necessary or incidentals to the conduct and disposal of my/our above claims.

I/We further agree to fully co-operate and attend all court hearings that are necessary to prosecute the claims maintained by **Bifrost Auto Pte Ltd**.

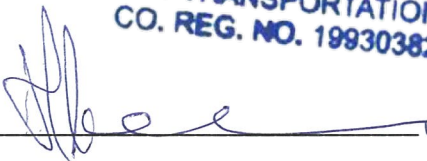
I/We further agree and undertake to indemnify them against my/our claim for costs which arise therewith.

In the event that my/our claim is unsuccessful, I/we undertake to pay to **Bifrost Auto Pte Ltd** the cost of repairs to my/our vehicle.

In the event that settlement cheque were to be drawn in my/our favour, I/we hereby give my/our instructions to clear the said cheque on my/our behalf by presenting the same for payment directly into **Bifrost Auto Pte Ltd** account. Upon clearance of the said cheque, I/we further authorize **Bifrost Auto Pte Ltd** and/or their appointed law firm to utilize the monies to pay their charges without further reference to me. I confirm that the payment to **Bifrost Auto Pte Ltd** shall amount to a good discharge of **Bifrost Auto Pte Ltd** and/or their appointed law firm's obligation to me in respect of the settlement monies.

Dated this 25 day of 01 (month) 20 22 (year)

COMFORT TRANSPORTATION PTE LTD
CO. REG. NO. 199303821R



Signed by "the claimant"

Name: **Lee Beng Siong**

NRIC No: **S xxxx803G**



Signed by Bifrost Auto Pte Ltd

Name: **Regina**

my execution of this Discharge Voucher is only
my claim for property damage and not prejudicial
to any other claims arising from the same accident

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III- Direct Settlement (PODS)

India Ref: MFL2022D0000289
Claimant Ref : SH7227A

We/I, BIFROST AUTO PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 23,433.00 (repair cost), S\$ 1,984.80 (loss of income/rental), S\$ 87.45 (search fee), vehicle no. SH7227A that was damaged pursuant to the accident which occurred on 12/01/2022 (date) at CTE (location) involving vehicle no. SML941S (insured vehicle). This is pursuant to the inspection conducted on 14/01/2022 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner COMFORT TRANSPORTATION PTE LTD ("the third party claimant") of vehicle no. SH7227A to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SH7227A (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 25,505.25 to BIFROST AUTO PTE LTD.

Dated this 20 day of 02 20 23.

CLAIMANT:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:

Signed by "the workshop" (with stamp)

BIFROST AUTO PTE LTD

201929175W

6001 BEACH RD #22-01 GOLDEN
MILE TOWER #22-01 S(199589)

WITNESS:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:

Signed by appointed Surveyor

LKK Auto Consultants Pte Ltd

199607198R

51 Ubi Avenue 1

#01-25 Paya Ubi Ind. Park S(408933)

BIFROST AUTO PTE. LTD.

GST. Reg. No. : 201929175W

Tax Invoice

India International Insurance Pte Ltd
64 Cecil Street
#04/ #05 IOB Building
Singapore 049711

Inv. No. : BA.LT.2303026
Inv. Date : 24-03-2023
Ref : 12.01.2022
Terms : 30 Days
Veh. No. : SH 7227 A
Make & Model : Prius

#	Description	Qty	Rate	Total	Tax
1	LUMP SUM REPAIR AS RECOMMENDED BY SURVEYOR	1.0	\$21,900.00	\$21,900.00	\$1,533.00

Subtotal for invoice : S\$21,900.00
GST (7.0%) : S\$1,533.00
Total : S\$23,433.00

*I agree to the price as listed above and
affirm that the goods are received in good
condition.*

On behalf of **BIFROST AUTO PTE. LTD.**

(Customer's Signature and Company Stamp)

(Authorised Signature)

Please make cheque payable to "**BIFROST AUTO PTE LTD**" and mail to **6001 BEACH ROAD #22-01, GOLDEN MILE TOWER Singapore 199589** or direct bank transfer to **DBS Bank Current Account 070-902-886-1**.

Our Ref: CT22010228

Date: 14 January 2022



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 12/01/2022 @ 13:55 hrs
ALONG CTE TWDS CITY BEFORE BALESTIER EXIT
INVOLVING SML5487D, SHB1038E, SKQ586G

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SH7227A** (the "Taxi"). The Taxi was hired to **LEE BENG SIONG IC NO SXXXX803G** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.40** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

SH 7227A

305501497

DATED (TIME) TO	DATE	NAME OF DRIVER	MILEAGE READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
					FROM	TO
	10/1/22	Gadi	640801	185	1430	2230
	11/1/22	Gadi	640947	221	1414	2250
	12.01.22	Lee Beng Siong		Accident	11355	
	25.01.22			Repair		1415

> Back to OneMotoring



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 13 Jan 2022 / 15:30:10

Receipt Date/Time : 13 Jan 2022 / 15:30:10

Tax Invoice/Receipt

Receipt No. : ITNET-00000-220113-002532

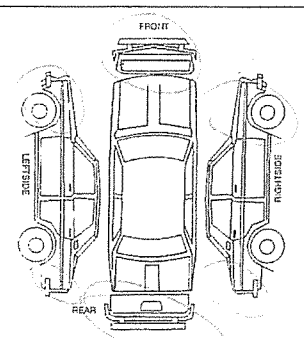
Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SML5487D				
As at 12 Jan 2022/13:55:00				
Insurance Co: INDIA INT'L INS PTE LTD				
1	Insurance Enquiry - SML5487D Enquiry Fee 20220113152928417502	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
411911XXXXXX7094		eNETS Credit Card		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

JOB REQUISITION FOR BREAKDOWN / TOWING SERVICE

Job Requisition			
1. Date: <u>12/1</u> Time Received: <u>1535h</u>		3. Vehicle Type: <input type="checkbox"/> Private <input checked="" type="checkbox"/> Taxi (CTPL/CCPL) <input type="checkbox"/> Fleet <input type="checkbox"/> STK (Boon Lay)	
2. <input checked="" type="checkbox"/> New <input type="checkbox"/> SPARK Kakis Name of Customer : <u>Mr Lee</u> Contact No. : <u>91997405</u> Vehicle No. : <u>SH17227A</u> Make/Model/Colour : <u>Primo</u> Email :		4. Type of Towing: <input checked="" type="checkbox"/> Normal Tow <input type="checkbox"/> King Dolly <input type="checkbox"/> Flat Bed <input type="checkbox"/> Crane-up	
7. Location: <u>Bandemear Rd Heavy Car Park</u>		5. Nature of Service: <input type="checkbox"/> Jumpstart <input checked="" type="checkbox"/> Recovery <input type="checkbox"/> Change Tyre / Battery	
9. Preferred Workshop: <input type="checkbox"/> Braddell <input checked="" type="checkbox"/> Loyang <input type="checkbox"/> Pandan <input type="checkbox"/> Sin Ming <input type="checkbox"/> Sungei Kadut <input type="checkbox"/> Ubi <input type="checkbox"/> Komoco (UBI / Leng Kee) <input type="checkbox"/> Cycle & Carriage (PD) <input type="checkbox"/> Others: _____		8. Vehicle Tow - In Workshop: <input type="checkbox"/> Smoky Exhaust <input type="checkbox"/> Wheel Jammed <input type="checkbox"/> Overheating <input type="checkbox"/> Steering Faulty <input type="checkbox"/> Brake Faulty <input type="checkbox"/> Alternator Faulty <input type="checkbox"/> Starting Problem <input type="checkbox"/> Loss Power <input checked="" type="checkbox"/> Accident <input type="checkbox"/> Engine Stalled <input type="checkbox"/> Return Taxi	
10. Odometer Reading : _____ Fuel Level : <input type="checkbox"/> F <input type="checkbox"/> 1/4 <input type="checkbox"/> 1/2 <input type="checkbox"/> 3/4 <input type="checkbox"/> E		11. Radio / CD Player <input checked="" type="checkbox"/> OK <input type="checkbox"/> Faulty <input type="checkbox"/> Not tested	
Job Attended			
12. Tow Truck / Recovery Van : <input type="checkbox"/> VRS <input type="checkbox"/> QA <input checked="" type="checkbox"/> GAO <input type="checkbox"/> OTHERS Name of Driver : <u>Edmund</u> Vehicle No. : <u>YM7654C</u> Time Dispatch : <u>1535h</u> Time of Arrival : <u>1600h</u> Time Completed : <u>1635h</u>		 #: Cracked X: Dented /: Scatched O: Missing Signature of Customer _____	
Cash Invoice Details (if applicable)			
13. Cash Invoice No. : _____			
Customer Acknowledgement			
a. I have been advised to remove all valuable items in my vehicle, including Global Positioning System (GPS), audio compact disk, thumbdrive, carpark coupons, cash cards, spectacles, pen, etc.			
b. I understand that any items left behind are at my own risk and SPARK Car Care™ will not be held liable for such losses.			
c. Surcharge: Towing fee will be levied if the customer decides neither to tow nor proceed with the repairs in SPARK Car Care™.			
<u>12/1</u> Date		<u>1600h</u> Time	
Signature of Customer _____			
14. WORKSHOP			
Name of Attending Staff/Guard		Date & Time of Arrival	
Signature of Attending Staff/Guard		Signature of Attending Staff/Guard	



You Call, We Tow - Fast . Secured . Reliable

47 Jalan Pemimpin Halcyon 2 #C01-02 Singapore 577200 Co. Reg. No. 53152603L HP: 900 900 92 Email: jim.koh@hotmail.com Website: <http://www.gaoexpresstowing.sg>

CASH SALE/WORK ORDER

No. 220715

Date: 12/1/2022

寶號

Messrs: Ltm

車號

Vehicle No: SH 7227 A

車型

Model No: T/Prim

時間(日/夜)

Time (day/night):

Contact No:

由

Location: Bendemer Rd

到

To: U Comfort.

Cash \$: 80/-

其他

Others:

經手人

Authorised By:

Tow Truck

Driver Name: [Signature]

- ☐ Jump Start/Changing of battery
- ☐ Tyre Replacement
- ☒ Accident/Breakdown
- ☐ Multi/Basement
- ☐ With Load/Cargo Box
- ☐ King Dolly
- ☐ Transport Charge
- ☐ Low Body Kit
- ☐ Door Opening Service
- ☐ Crane Up/Winch Out
- ☐ Collect Doc/Key
- ☐ Repo
- ☐ Woodlands and Tuas Checkpoint

注意本公司對所拖之車輛,在進行中如有任何損失或破壞,一概由車主自行負責。

Note: Vehicle is towed at owner's risk. The company accepts no responsibility for damages or other misdemeanour to your vehicle whilst being towed.

Claim Audit

AUDIT TRAIL

No.	On	Audit	Remarks	By
1	14 Jan 2022 12:43	Clm Dtl Modified	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] Lee Su Li
2	14 Jan 2022 12:43	Clm Veh Model Changed	(201861) TOYOTA PRIUS 1.8 HYBRID CVT (A).	[A] Lee Su Li
3	14 Jan 2022 12:43	Clm Created	Reg No: SH7227A. Acct Date: 2022/01/12. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). Workshop: Bifrost Auto Pte Ltd (Kaki Bukit)	[A] Lee Su Li
4	14 Jan 2022 12:43	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	14 Jan 2022 12:43	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/01/25	[A] Lee Su Li
6	14 Jan 2022 12:43	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	14 Jan 2022 12:48	Assignment 1st Accessed		[A] LEE SU THING
8	14 Jan 2022 12:48	Label Added	(30653):Direct Settlement.	[A] Lee Su Li
9	14 Jan 2022 12:48	Adj Adjuster Assigned	[None] -> BRYAN TANI	[A] Lee Su Li
10	20 Mar 2022 21:12	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/01/25. Mandate Remarks: Dear Sir, please provide updates. Thank you	[I] Derrick Tan Ming Chye
11	20 Mar 2022 21:12	Adj Mandate Set	Approved:0.00:Dear Sir, please provide updates. Thank you	[I] Derrick Tan Ming Chye
12	02 Apr 2022 21:34	Adj Mandate Request	Cur.Req:0.00:PODS: LIABILITY: 100% REMARK: B:28 4VEH CC OID LAST	[A] Asher Sng Rong Yi
13	08 Apr 2022 17:44	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2022/01/25. Mandate Remarks: Dear Sir, liability is not in our favour. we are keen on direct settlement. Thank you	[I] Derrick Tan Ming Chye
14	08 Apr 2022 17:44	Adj Mandate Set	Approved:0.00:Dear Sir, liability is not in our favour. we are keen on direct settlement. Thank you	[I] Derrick Tan Ming Chye
15	20 Apr 2022 18:20	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2022/01/25. Mandate Remarks: Dear Sir, please request the video footage from repairer. Thank you	[I] Derrick Tan Ming Chye
16	20 Apr 2022 18:20	Adj Mandate Set	Approved:0.00:Dear Sir, please request the video footage from repairer. Thank you	[I] Derrick Tan Ming Chye
17	26 Aug 2022 09:36	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2022/01/25. Mandate Remarks: Dear Sir, please provide updates. Thank you	[I] Derrick Tan Ming Chye
18	26 Aug 2022 09:36	Adj Mandate Set	Approved:0.00:Dear Sir, please provide updates. Thank you	[I] Derrick Tan Ming Chye
19	21 Sep 2022 15:03	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
20	21 Sep 2022 15:03	Clm Dtl Modified	Insured Name: -> -. Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
21	21 Sep 2022 15:03	Clm Dtl Modified	JPJ Reg. Date: -> 2017/05/30.	[A] JOANNE LEE KHANG MIN
22	21 Sep 2022 15:03	Clm Details Notified		[A] JOANNE LEE KHANG MIN
23	16 Nov 2022 14:46	Video Downloaded	Downloaded Video - Accident	[I] Krishnan Bhuvanewari
24	16 Nov 2022 14:46	Video Downloaded	Downloaded Video - Accident	[I] Krishnan Bhuvanewari
25	16 Nov 2022 14:46	Video Downloaded	Downloaded Video - Accident	[I] Krishnan Bhuvanewari
26	16 Nov 2022 14:46	Video Downloaded	Downloaded Video - Accident	[I] Krishnan Bhuvanewari
27	16 Nov 2022 14:46	Video Downloaded	Downloaded Video - Accident	[I] Krishnan Bhuvanewari
28	16 Nov 2022 15:03	Video Downloaded	Downloaded Video - Accident - front view	[I] Krishnan Bhuvanewari
29	16 Nov 2022 15:03	Video Downloaded	Downloaded Video - Accident	[I] Krishnan Bhuvanewari
30	16 Nov 2022 15:03	Video Downloaded	Downloaded Video - Accident	[I] Krishnan Bhuvanewari
31	13 Jan 2023 12:16	Adj Mandate Request	Cur.Req:25976.05: PODS Liability: 100% *Quantum: \$25,976.05. Please refer to a djuster & DE report for details. *For your approval please.	[A] Ezlyna
32	30 Jan 2023 15:29	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2022/01/25. Mandate Remarks: Dear Sir, please provide updates. Thank you	[I] Mekavathanan Sarangapani
33	30 Jan 2023 15:29	Adj Mandate Set	Approved:25976.05:Dear Sir, please provide updates. Thank you	[I] Mekavathanan Sarangapani

Date From Date To Audit Type

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
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2758095	17 Jan 2022 09:55:25	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SH7227A	SML5487D	11.00
2845964	21 Sep 2022 15:03:01	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SH7227A	SML5487D	11.00
2869808	16 Nov 2022 14:46:08	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SH7227A	Krishnan Bhuvaneswari	xx.xx
2869809	16 Nov 2022 14:46:11	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SH7227A	Krishnan Bhuvaneswari	xx.xx
2869822	16 Nov 2022 15:02:53	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SH7227A	Krishnan Bhuvaneswari	xx.xx
2869823	16 Nov 2022 15:03:58	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SH7227A	Krishnan Bhuvaneswari	xx.xx