

RE: [EXTERNAL] - PRS for our client's vehicle SH 7227 A and your insured's vehicle SML 5487 D (GRAB) on 12.01.2022

Admin-D (LKKAuto) <admin-d@lkkauto.com>

Fri 1/14/2022 11:16 AM

To: 'Motor Claim - III' <motorclaim@iii.com.sg>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: 'Derrick Tan' <DerrickTan@iii.com.sg>

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Motor Claim - III <motorclaim@iii.com.sg>

Sent: Friday, 14 January, 2022 11:08 AM

To: Assessment Dept <assessment_ltc@bifrostauto.com>; sur@lkkauto.com; Joseph Koh <claims@bifrostauto.com>; Ms Lim <claims_ltm@bifrostauto.com>; Claims Dept <claims_ltr@bifrostauto.com>; Claims Dept <claims_lts@bifrostauto.com>; Claims Dept <claims_ltv@bifrostauto.com>; admin-a@lkkauto.com; Summer (LKK Auto) <admin-d@lkkauto.com>

Cc: Derrick Tan <DerrickTan@iii.com.sg>

Subject: RE: [EXTERNAL] - PRS for our client's vehicle SH 7227 A and your insured's vehicle SML 5487 D (GRAB) on 12.01.2022

Dear Sir / Mdm,

Please conduct a survey on TP vehicle [SML5487D](#) and let us have your report urgently.

This claim will be handled by [Mr. Derrick](#)..

*Kindly upload this survey request email to merimen. Please check with workshop if they have negotiated any COR settlement with our insured.

Thank You.

Bhuvaneswari

Motor & Work Injury Claims Department

India International Insurance Pte Ltd

64 Cecil Street #04/#05 IOB Building

Singapore 049711
Tel: 6347 6100 Ext 231



From: Assessment Dept <assessment_ltc@bifrostable.com>
Sent: Thursday, 13 January 2022 3:38 pm
To: Gabriel Wee <Gabriel@iii.com.sg>; Motor Claim - III <motorclaim@iii.com.sg>; Joseph Koh <claims@bifrostable.com>; Ms Lim <claims_ltm@bifrostable.com>; Claims Dept <claims_ltr@bifrostable.com>; Claims Dept <claims_lts@bifrostable.com>; Claims Dept <claims_ltv@bifrostable.com>
Subject: [EXTERNAL] - PRS for our client's vehicle SH 7227 A and your insured's vehicle SML 5487 D on 12.01.2022

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, Lee Beng Siong, to notify you of the aforesaid accident involving our client's vehicle SH 7227 A and your insured's vehicle SML 5487 D on 12.01.2022.

Please find enclosed our client's GIA report for your necessary action.

This serves as a **NOTICE** that we are claiming against SML 5487 D for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle.

PLEASE LET US HAVE A LIST OF YOUR EXTERNAL SURVEYORS FOR OUR SELECTION AS A SINGLE JOINT EXPERT.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: Blk 9 Sector C #01-42, Sin Ming Industrial Estate, Singapore 575644

Contact Person: Ms Lim / Ms Lee / Regina / Wilson

Contact Email: claims_ltv@bifrostable.com / claims_ltm@bifrostable.com / assessment_ltc@bifrostable.com

VEH IN (Date & Time) : **13.01.2022**

PRS ARRANGEMENT (Date & Time) : **AS SOON AS POSSIBLE**

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

Thank you.

You can protect our environment. Think before you print.

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Best Regards

Regina / Yee

Assessment Dept

BIFROST AUTO PTE LTD

O: 62436687

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