

Meng Yan (LKK Auto)

From: Chee So Chow <sochow.chee@sg.cntaiping.com>
Sent: Friday, 14 January, 2022 11:01 AM
To: Admin A; Summer Lee (LKK Auto)
Cc: Celine Fong (LKKAuto)
Subject: FW: [EXT] RE: O/R: SNM22D200329/C02/YN9175A/CHEESC/ Re: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SLB5142M & YN9175A ON 11-01-2022

Hi Team

Please arrange Steve to conduct PRS

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Main: (65) 6389 6116 | F: (65) 6222 5879
Email : claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>
Sent: Friday, January 14, 2022 8:48 AM
To: Chee So Chow <sochow.chee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Anthonidas Christopher Dass (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>
Subject: RE: [EXT] RE: O/R: SNM22D200329/C02/YN9175A/CHEESC/ Re: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SLB5142M & YN9175A ON 11-01-2022

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Good Morning Chee,

Please assigns to Steve Chen ,Thank you.

Thanks and Best Regards,

Meiy
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7216
Main Line: +65 6305 7299
Main Fax: +65 6474 3643
meiy.wong@vw.com.sg
<https://www.volkswagen.com.sg/>



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Internal

From: Chee So Chow <sochow.chee@sg.cntaiping.com>

Sent: Friday, 14 January 2022 8:32 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>

Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Tang Shu Shi (VGS - SG/Singapore)

<shushi.tang@vw.com.sg>; Anthonidas Christopher Dass (VGS - SG/Singapore)

<christopher.anthonidas@vw.com.sg>

Subject: [EXT] RE: O/R: SNM22D200329/C02/YN9175A/CHEESC/ Re: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SLB5142M & YN9175A ON 11-01-2022

Dear Meiy

We refer to your email of 12/01/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.

2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. MARCUS CHUA	6. BEN CHUA
2. GARY SOON	7. MOHD TAUFIKH
3. KENNETH KONG	8. NG YOU HAN
4. CHOW BO XIONG	9. STEVE CHEN
5. ADRIAN LING	10. HENRY NG

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

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Thanks and Best Regards

Chee So Chow
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, January 13, 2022 5:03 PM
To: Wong MeiY (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Chee So Chow <sochow.chee@sg.cntaiping.com>
Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Anthonidas Christopher Dass (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM22D200329/C02/YN9175A/CHEESC/ Re: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SLB5142M & YN9175A ON 11-01-2022

Without Prejudice

Dear So Chow ,

Please conduct PRS for SLB5142M . (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Chee So Chow 63896176.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Wong MeiY (VGS - SG/Singapore) <meiy.wong@vw.com.sg>
Sent: Wednesday, January 12, 2022 5:10 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Anthonidas Christopher Dass (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>
Subject: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SLB5142M & YN9175A ON 11-01-2022

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Dear Claims,

Please revert on liability & survey arrangements.

Thanks and Best Regards,

Meiy
Insurance Service Advisor
Aftersales

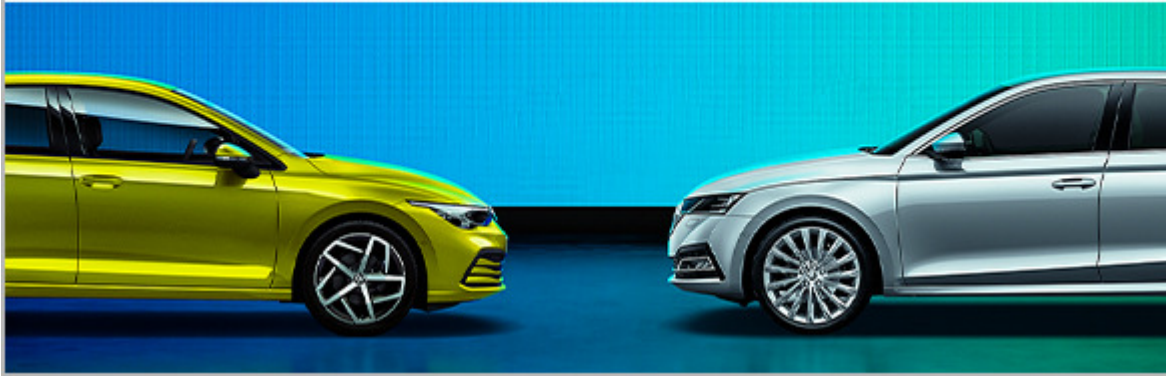
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Main Fax: +65 6474 3643
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<https://www.volkswagen.com.sg/>

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GROUP SINGAPORE



Das **Welt**Auto.



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Internal