

## Mei Kwan (LKKAuto)

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**From:** Motor Claims SG - SG Common <motorclaims.sg@fwd.com>  
**Sent:** Friday, January 14, 2022 8:54 AM  
**To:** 'admin-a@lkkauto.com'; 'admin-d@lkkauto.com'  
**Cc:** Eileen Bay - SGUser; Venessa Chan - SGUser; Motor Claims SG - SG Common  
**Subject:** FW: [EXTERNAL] Re: Arrangement for Pre-Repair Survey - Pegasus Ref: VSR22-10518 ; FWD Ref: TBA ; Accident involving SLQ9508L (GRAB) & SMH6443U (FWD) on 08.01.2021 | OUR REF: 1202200000560  
**Attachments:** OI GIA SMH6443U.pdf

Dear LKK Team,

Please refer to the email below and liaise with TP repairer for PRS.

Please create the case in Merimen.

Kindly assist to upload assignment email & documents into Merimen.

Thank you.

**Fong Sock Lan**

Administrative Assistant, Operation

**FWD Singapore Pte. Ltd.**

6 Temasek Boulevard

#18-01, Suntec Tower 4, Singapore 038986

W [www.fwd.com.sg](http://www.fwd.com.sg)



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**From:** Motor Claims SG - SG Common  
**Sent:** Friday, 14 January 2022 8:44 AM  
**To:** Teng Hua <tenghua.pegasusengrg@gmail.com>; Venessa Chan - SGUser <venessa.chan@fwd.com>  
**Cc:** Johnson Chua <johnsonchua@pegasusengrg.com.sg>; Eric Hii <eric.pegasusengrg@gmail.com>; Vivian Tan <vivian.pegasusengrg@gmail.com>; Eileen Bay - SGUser <eileen.bay@fwd.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: [EXTERNAL] Re: Arrangement for Pre-Repair Survey - Pegasus Ref: VSR22-10518 ; FWD Ref: TBA ; Accident involving SLQ9508L (GRAB) & SMH6443U (FWD) on 08.01.2021

Dear Teng Hua,

Thank you for your selection of LKK Auto Consultants Pte Ltd.

We will proceed to assign survey.

Thank you.

**Fong Sock Lan**

Administrative Assistant, Operation

**FWD Singapore Pte. Ltd.**

6 Temasek Boulevard

#18-01, Suntec Tower 4, Singapore 038986

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**From:** Teng Hua <[tenghua.pegasusengrg@gmail.com](mailto:tenghua.pegasusengrg@gmail.com)>

**Sent:** Thursday, 13 January 2022 6:08 PM

**To:** Venessa Chan - SGUser <[venessa.chan@fwd.com](mailto:venessa.chan@fwd.com)>

**Cc:** Johnson Chua <[johnsonchua@pegasusengrg.com.sg](mailto:johnsonchua@pegasusengrg.com.sg)>; Eric Hii <[eric.pegasusengrg@gmail.com](mailto:eric.pegasusengrg@gmail.com)>; Motor Claims SG - SG Common <[motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com)>; Vivian Tan <[vivian.pegasusengrg@gmail.com](mailto:vivian.pegasusengrg@gmail.com)>; Eileen Bay - SGUser <[eileen.bay@fwd.com](mailto:eileen.bay@fwd.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** [EXTERNAL] Re: Arrangement for Pre-Repair Survey - Pegasus Ref: VSR22-10518 ; FWD Ref: TBA ; Accident involving SLQ9508L (GRAB) & SMH6443U (FWD) on 08.01.2021

WITHOUT PREJUDICE

Hi Vanessa,

Thank you for your email.

We would like to select LKK Auto Consultants Pte Ltd to conduct the PRS.

Regards,

**Ng Teng Hua**

**Pegasus Engineering & Trading Pte Ltd**

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Tel : 6513 7748 | Fax : 6251 3161  
Add : 74 Kian Teck Road Singapore 628800

*Make Life a Beautiful Ride*

On Thu, Jan 13, 2022 at 5:17 PM Venessa Chan - SGUser <[venessa.chan@fwd.com](mailto:venessa.chan@fwd.com)> wrote:

WITHOUT PREJUDICE

Dear Sir/Madam,

Refer to your email dated on 13.01.2021 of the PRI Notice of your client's vehicle SLQ9508L;

Please find our panel surveyors as follows: -

1. INFINITI APPRAISAL SERVICE
2. AJAX INSPECTION SERVICES PTE LTD
3. RT APPRAISAL PTE LTD
4. LKK AUTO CONSULTANTS PTE LTD

If you are not agreeable to any of the above, we reserve our rights to request for pre-repair inspection of your client's vehicle.

We look forward to receiving your reply.

Thank you.

\*Please note that contents of this email should not be construed as any admission of liability on the part of our insured and/ or insurers. We hereby maintain full reservation of rights and all defences available to us.

\*Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to [.motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com)

Best Regards,

Venessa Chan  
Executive, Claims

FWD Singapore Pte. Ltd.  
6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986  
E [venessa.chan@fwd.com](mailto:venessa.chan@fwd.com)  
W [www.fwd.com.sg](http://www.fwd.com.sg)



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**From:** Teng Hua <[tenghua.pegasusengrg@gmail.com](mailto:tenghua.pegasusengrg@gmail.com)>  
**Sent:** Thursday, 13 January 2022 5:11 pm  
**To:** Motor Claims SG - SG Common <[motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com)>  
**Cc:** Johnson Chua <[johnsonchua@pegasusengrg.com.sg](mailto:johnsonchua@pegasusengrg.com.sg)>; Vivian Tan <[vivian.pegasusengrg@gmail.com](mailto:vivian.pegasusengrg@gmail.com)>; Eric Hii <[eric.pegasusengrg@gmail.com](mailto:eric.pegasusengrg@gmail.com)>  
**Subject:** [EXTERNAL] Arrangement for Pre-Repair Survey - Pegasus Ref: VSR22-10518 ; FWD Ref: TBA ; Accident involving SLQ9508L (GRAB) & SMH6443U (FWD) on 08.01.2021

**Without Prejudice**

**Save As To Costs**

Dear Motor Claim Department,

We refer to the above matter.

Pursuant to paragraph 2.3 of Pre-Action Protocol for NIMA Cases, please let us have **a list of 10 motor surveyors** for our selection and please let us know within **2 working days** whether you would like to conduct a pre-repair survey of our client's vehicle. If we do not hear from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

In the event that you request for post-repair inspection pursuant to paragraph 4.1 and 7.4 under the NIMA Protocol, you must compensate our client for the loss of use of his/her vehicle for the day that the inspection is conducted.

**As such, please do the needful.**

**Please contact us to confirm the date and time of the survey.**

In addition, please confirm in writing whether FWD is agreeable to direct settle with us at 100% liability for this case.

We will forward our client's GIA report as well as our estimated cost of repair to you in due course.

We await your urgent response in this matter.

Thank you!

Have a great day ahead!

Regards,

***Ng Teng Hua***

**Pegasus Engineering & Trading Pte Ltd**

**Tel : 6513 7748 | Fax : 6251 3161**

**Add : 74 Kian Teck Road Singapore 628800**

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