

Meng Yan (LKK Auto)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Friday, 14 January, 2022 9:14 AM
To: Hock Wah Motor Pte Ltd; assignments
Cc: Claims Dept of CTI
Subject: RE: O/R: SNM22D200193/C02/GBJ7180R/CHNGPW / Re: TP CLAIM_SFG9818R & GBJ7180R_DOA: 04/01/2022

Without Prejudice, Save as to Costs

Dear LKK

Please refer to below email and liaise with third party workshop.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>
Sent: Friday, January 14, 2022 9:01 AM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: O/R: SNM22D200193/C02/GBJ7180R/CHNGPW / Re: TP CLAIM_SFG9818R & GBJ7180R_DOA: 04/01/2022

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Dear Adeline

We would like to appoint LKK Marcus Chua to conduct survey above mention vehicle.

Please revert on liability for above mention claim.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg

From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: 13 January 2022 18:58

To: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: O/R: SNM22D200193/C02/GBJ7180R/CHNGPW / Re: TP CLAIM_SFG9818R & GBJ7180R_DOA: 04/01/2022

Without Prejudice, Save as to Costs

Our reference: **SNM22D200193 C02/GBJ7180R /Chngpw**

Your reference: SFG9818R

Dear Sirs

ACCIDENT INVOLVING GBJ7180R & SFG9818R ON 04/01/2022

We refer to your email of 13/01/2022

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3.

4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at claimsdept@sg.cntaiping.com

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Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, January 13, 2022 5:56 PM

To: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>; Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM22D200193/C02/GBJ7180R/CHNGPW / Re: TP CLAIM_SFG9818R & GBJ7180R_DOA: 04/01/2022

Without Prejudice

Dear Adeline,

Please conduct PRS for SFG9818R.

Note: officer in charge Adeline Chng 63896155.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>
Sent: Thursday, January 13, 2022 11:13 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: TP CLAIM_SFG9818R & GBJ7180R_DOA: 04/01/2022

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Dear sir/madam

Attached herewith our client's GIA report with estimate bill that claim against your insured GBJ7180R.

Please revert on liability.

The above mention vehicle was not in our workshop.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

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