

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Wednesday, 26 January 2022 11:41 AM
To: 'Tan Chew Chik Jacqueline'; SUR
Cc: 'Claims Dept of CTI'
Subject: RE: SNM22D200335/C02/GBC9678X/TANCHC / RE: Yref: GBC 9678X Oref: KSG/5533/2022/R/ct

Dear Jacqueline,

Please be informed that we have inspected the vehicle GBK 3771G on 14/01/2022 and pending for estimate from repairer.

Kindly assist create claim in Merimen System.

The make & model is TOYOTA HIACE VAN TURBO 4DR AT.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Friday, 14 January 2022 10:09 AM
To: 'Tan Chew Chik Jacqueline' <jacqueline.tan@sg.cntaiping.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: 'Claims Dept of CTI' <claimsdept@sg.cntaiping.com>
Subject: RE: SNM22D200335/C02/GBC9678X/TANCHC / RE: Yref: GBC 9678X Oref: KSG/5533/2022/R/ct

Dear Jacqueline,

Thank you for the assignment.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>
Sent: Friday, 14 January, 2022 8:45 AM
To: cindy.tan@kannansg.com.sg; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM22D200335/C02/GBC9678X/TANCHC / RE: Yref: GBC 9678X Oref: KSG/5533/2022/R/ct

WITHOUT PREJUDICE

Dear Cindy,

We will assign LKK to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

Dear LKK,

Please arrange Mr. Adrian conduct the PRS.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: cindy.tan@kannansg.com.sg <cindy.tan@kannansg.com.sg>
Sent: Friday, 14 January 2022 8:40 AM
To: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM22D200335/C02/GBC9678X/TANCHC / RE: Yref: GBC 9678X Oref: KSG/5533/2022/R/ct

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Dear Sirs / Mdm

WITHOUT PREJUDICE

RE: PROPERTY DAMAGE CLAIM
CLAIMANT : R S 108 GLOBAL PTE LTD
ACCIDENT INVOLVING VEHICLES NO. GBD 3088H, GBK 3771G & GBC 9678X ALONG PIE TOWARDS CHANGI AIRPORT ON
12 JANUARY 2022 AT 1740 HRS
PRE-REPAIR INSPECTION NOTICE

We refer to the above matter and to your email dated 14 January 2022.

We are instructed to propose using Mr Adrian Ling from LKK as the single joint expert as listed in your said email.

Kindly contact Mr Lim at 9786 4483 to arrange for the pre-repair inspection soonest possible.

Regards

Cindy Tan
On behalf of Mr Kannan

M/S KANNAN SG
Advocates & solicitors
50 Chin Swee Road
#08-03 Thong Chai Building
Singapore 169874

TEL: (+65) 6429 0253

FAX: (+65) 6223 1660

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From: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>
Sent: Friday, 14 January 2022 8:07 am
To: 'cindy.tan@kannansg.com.sg' <cindy.tan@kannansg.com.sg>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM22D200335/C02/GBC9678X/TANCHC / RE: Yref: GBC 9678X Oref: KSG/5533/2022/R/ct

Without Prejudice

Our reference: **SNM22D200335/C02/GBC9678X/TANCHC**

Your reference: **KSG/5533/2022/R/ct**

Dear Sirs,

ACCIDENT INVOLVING GBC 9678X & GBK 3771G ON 12/01/2022

We refer to your email of 13/01/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)

3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, 13 January 2022 6:45 PM

To: 'cindy.tan@kannansg.com.sg' <cindy.tan@kannansg.com.sg>; Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM22D200335/C02/GBC9678X/TANCHC / RE: Yref: GBC 9678X Oref: KSG/5533/2022/R/ct

Without Prejudice

Save as to costs

Without Prejudice

Dear Jacqueline,

Please conduct PRS for GBK3771G.

Note: officer in charge Jacqueline Tan 63896185.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: cindy.tan@kannansg.com.sg <cindy.tan@kannansg.com.sg>
Sent: Thursday, 13 January 2022 11:34 am
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Yref: GBC 9678X Oref: KSG/5533/2022/R/ct

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Dear Sirs / Mdm

WITHOUT PREJUDICE

RE: PROPERTY DAMAGE CLAIM
CLAIMANT : R S 108 GLOBAL PTE LTD
ACCIDENT INVOLVING VEHICLES NO. GBD 3088H, GBK 3771G & GBC 9678X ALONG PIE TOWARDS CHANGI AIRPORT ON
12 JANUARY 2022 AT 1740 HRS
PRE-REPAIR INSPECTION NOTICE

We act for M/s R S 108 Global Pte Ltd, the owners of motor vehicle No. GBK 3771G, which was involved in the aforesaid accident.

As a result of the accident, our clients' vehicle has been damaged. Before our clients proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle at our clients' workshop. The details are as follows:-

Place: M/s Automobile Hub Enterprise _
1 Kaki Bukit Avenue 6
#02-11 Autobay@Kaki Bukit
Singapore 417883

Contact Person: Mr Lim - 9786 4483

If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Kindly revert.

Regards

Cindy Tan
On behalf of Mr Kannan

M/S KANNAN SG
Advocates & solicitors
50 Chin Swee Road
#08-03 Thong Chai Building
Singapore 169874

TEL: (+65) 6429 0253
FAX: (+65) 6223 1660

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IMMEDIATELY BY TELEPHONE (COLLECT INTERNATIONAL CALL IF APPROPRIATE) AT (+65)
6429 0252 OR BY E-MAIL AND DELETE THE E-MAIL IMMEDIATELY. THANK YOU.**

