

Our Ref: CT0122/SH 7894Z/CK(st)
Date: 27.01.2022

CHINA TAIPING INSURANCE CO (S)PTE L
3 ANSON ROAD #16-00
Singapore 079909

Attn : Motor Claims Department

Without Prejudice

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969

www.cdge.com.sg

Company Registration No: 199506048W

Dear Sir/Madam

ACCIDENT ON 10.01.2022 INVOLVING SH 7894Z & SMK1344P ALONG BOON LAY WAY

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SH 7894Z, which was involved in the captioned accident with your insured vehicle No SMK1344P.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	1,781.44
2. Loss of Rental	4 days x S\$ 126.47	S\$	505.88
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	4 days x S\$ 80.00	S\$	320.00
2. Others		S\$	0.00

[E&OE]	Total Claims	S\$	2,609.32
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A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
[X] LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh

CDGE Claims Department

DID: 62148733

FAX: -

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

COMFORTDELGRO

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG****TOYOTA PRIUS SH7894Z , SMK1344P
BOON LAY WAY****ON 10-Jan-22 17:25**

I / We

SAMSURI BIN SUKAIMI(Hirer) NRIC No.: **SXXXX248C**

and/or

DESMOND LEE KENG FAI(Relief) NRIC No.: **SXXXX667F**

Taxi Number

SH7894Z

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

11-Jan-2022

Name of Hirer

SAMSURI BIN SUKAIMI

Hirer NRIC

SXXXX248C

Signature :



Address

**121 BUKIT BATOK CENTRAL #05-443
650121**

Contact No.

90272456

Name of Relief

DESMOND LEE KENG FAI

Relief NRIC

SXXXX667F

Signature :



Address

**119 BUKIT BATOK WEST AVENUE 6 07-250
650119**

Contact No.

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW0019247200 Claim No : SNM22D200278/C02/SMK1344P/TANKL
Claimant : COMFORT TRANSPORTATION PTE LTD
Amount : S\$2,489.32
DOLLARS TWO THOUSAND FOUR HUNDRED EIGHTY NINE AND CENTS
THIRTY TWO ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SH 7894Z
Insured Vehicle No. : SMK 1344P

Date of Loss : 10/01/2022
Place of Accident : BOON LAY WAY

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : NEO CHEE SIONG (LIANG ZHIXIONG)
Driver Name : NEO CHEE SIONG (LIANG ZHIXIONG)

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	1,781.44
(3) Loss of Use/Rental/Earning	S\$	705.88
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees /Towing Fee	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL	S\$	2,489.32
	=====	

Claimant Name : COMFORT TRANSPORTATION PTE LTD

NRIC No : 1XXXXX821R

Signature : 
CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Date : 6.9.2022

Please forward your payment to
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to
vehicle damages only. All personal injuries
and damages arising therefrom are excluded
from the ambit and application of this document"

Workshops

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W

Page: 1

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SH 7894Z

MAKE
TOYOTA

MODEL
PRIUS HYBRID(G4A)

DATE OF REG
20.12.2019

CHASSIS CODE
JTDKB3FUX03090299

INV. NO/DATE
91638995 25.01.2022

JOB NO.
305501212

ODOMETER READING

DATE/TIME IN
11.01.2022 16:30

Description : 3P 10.01.2022

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0302-2712	COVER REAR BUMPER	1	458.60	25.00	343.95
0002	04-01-0302-2713	GUARD REAR BUMPER CENTER	1	552.60	25.00	414.45
0003	04-01-0302-2267	BUMPER PIECE	10	2.20	25.00	16.50
SUB-TOTAL			:			774.90

JOB NATURE

0001	PB	PANEL BEATING-SH 7894Z	350.00	350.00
0002	SP	SPRAYPAINT CHARGE	250.00	250.00
0003	L	R/I REVERSE SENSORS	40.00	40.00
0004	20-05	Rear Fender Adv.Sticker RH / LH	200.00	200.00
0005	20-05	Rear Bumper Adv.Sticker	50.00	50.00

1) WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR LOSS OF OR DAMAGE TO ANY PROPERTY BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.

2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND IF WITHIN 7 DAYS FROM SUCH DELIVERY A NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

3) INTEREST ON THE PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (IE AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFULT.

4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCY WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91638995	1,781.44	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W

Page: 2

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SH 7894Z

MAKE
TOYOTA

MODEL
PRIUS HYBRID(G4A)

DATE OF REG
20.12.2019

CHASSIS CODE
JTDKB3FUX03090299

INV. NO/DATE
91638995 25.01.2022

JOB NO.
305501212

ODOMETER READING

DATE/TIME IN
11.01.2022 16:30

S/No	Part No.	Qty	Unit Price	%Disc	Net
SUB-TOTAL :					890.00

Items total	1,664.90
Add GST @ 7.000 %	116.54
Invoice amount	1,781.44

Issued by : KATHERINETAN 25.01.2022 10:10:43
Repair type : CLSO/57/57
Payment Type/Term: /Credit 30 days

1) WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR LOSS OF OR DAMAGE TO OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY IN NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS, OTHERWISE THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (IE AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91638995	1,781.44	

SP 78942

DATE	NAME OF DRIVER	MILEAGE READING				MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)		DATE	NAME OF L
							FROM	TO		
7/1/21	Samsel	2	6	3	7	128	0700	1350		
7/11/21	Desmond	2	6	3	5	214	1410	2205		
9/1/21	TAX T.L.	2	6	4	0	185	0800	0630		
10/1/21	Samsel	2	6	4	1	137	0710	1400		
10/11/21	Desmond	2	6	4	4	264	1500	0000		
11/11/21	Samsel	2	6	4	7	203	0700	1510		
11/11/21	Desmond	2	6	4	7	32	1530	1630		
11/11	Accident					In	1630	—		
11/11	Repair					Out	—	1100		

INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

SMK1344P

Date of Accident

10/01/2022 📅

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **China Taiping Insurance (Sing...**
Period of Insurance **21/12/2020 - 16/01/2022**
Requested By **Huang Xiao Yan (COMFORTDEL...**
Requested Date **12/01/2022 08:41**

Payment details

Request Amount: **S\$1.87**
GST Amount: **S\$0.13**
Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre
GST Registration No: **M400017735**

Our Ref: CT22010191

Date: 25 January 2022



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 10/01/2022 @ 17:25 hrs
ALONG BOON LAY WAY
INVOLVING SMK1344P

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SH7894Z** (the "Taxi"). The Taxi was hired to **SAMSURI BIN SUKAIMI IC NO SXXXX248C** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$126.47** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Wednesday, 8 June 2022 4:23 pm
To: NEO.NICHOLAS1985@GMAIL.COM
Subject: <STANDARD LETTER> ACCIDENT INVOLVING SMK 1344P & SH 7894Z ON 10/01/2022
Attachments: TP VIDEO.mp4

Importance: High

Our Ref: CC3/CTI22000507/Ggs3

08 JUNE 2022

NEO CHEE SIONG (LIANG ZHIXIONG)

Dear Sir/Madam,

ACCIDENT INVOLVING SMK 1344P & SH 7894Z ON 10/01/2022

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us **within 3 days** from the date of this letter together with the Evidence (E.G: Accident video footage / Traffic Police Investigation Result).

Please call us if you have further queries.

c.c. *China Taiping Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: CeciliaChong@lkkauto.com | FAX: 6741-4108



Save the Earth. Print only when necessary.

Cecilia Chong (LKK Auto)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Friday, 26 August 2022 12:31 pm
To: Cecilia Chong (LKK Auto)
Cc: Claims Dept of CTI
Subject: RE: SNM22D200278/C02/SMK1344P/TANKL/ FW: Direct Settlement - Accident Involving SMK 1344P (OI : CTI - SNM22D200278/C02/TANKL) and SH 7894Z (TP : LKK REF - CC3/CTI22000507/Ggs3) on 10/01/2022

[Confidential]

Dear Cecilia,

We refer to your email below.

Please proceed to offer up to \$2,489.32(all-in).

Please keep us posted for us to act accordingly.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Sent: Tuesday, 5 July 2022 4:48 pm
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM22D200278/C02/SMK1344P/TANKL/ FW: Direct Settlement - Accident Involving SMK 1344P (OI : CTI - TBA) and SH 7894Z (TP : LKK REF - CC3/CTI22000507/Ggs3) on 10/01/2022

[Confidential]

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref : **SNM22D200278**

Our ref : CC3/CTI22000507/Ggs3

Dear Sirs/Madam,

ACCIDENT INVOLVING SMK 1344P (OI) & SH 7894Z (TP) ON 10/01/2022

We refer to the above matter.

It is a head-to-rear collision. Liability is not in our driver's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer " **COMFORTDELGRO ENGINEERING PTE LTD**" at **\$2,489.32** **(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 3,154.07	\$ 1,781.44
2. Loss of Rental (4days x \$126.47)	\$ 505.88	\$ 505.88 (4days x \$126.47)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
4. Loss of Income (4days x \$80.00)	\$ 320.00	\$ 200.00
Total	\$ 3,981.95	<u>\$ 2,489.32</u>

**02 days recommendation for repair + 2PRS = 4 DAYS

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 28/06/2022 is only for mandate purpose.

For your approval/instruction please.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | HP: 8891 1278 | EMAIL: CeciliaChong@lkkauto.com FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Sent: Monday, 17 January 2022 1:13 pm

To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Cc: Su Li (LKK Auto) <suli@lkkauto.com>

Subject: RE: SNM22D200278/C02/SMK1344P/TANKL/ FW: Direct Settlement - Accident Involving SMK 1344P (OI : CTI - TBA) and SH 7894Z (TP : LKK REF - CC3/CTI22000507/Ggs3) on 10/01/2022

[Confidential]

Without Prejudice

Dear Su Li,

We refer to your email below.

Attached is our insured's accident report for your necessary action.

Please seek our mandate before any claims settlement.

Thank you.