



## CHENG HOE MOTOR PTE LTD

Blk 1019, Yishun Industrial Park A, #01-374/382, Singapore 768761

Tel : 67556142 Fax : 67557719

Email: chmotor@singnet.com.sg

06 NOV 2022

Your Ref :

THE MOTOR CLAIMS DEPT  
LONPAC INSURANCE BERHAD  
Singapore

**WITHOUT PREJUDICE**

Dear Sir / Madam

**T/ACCIDENT INVOLVING M/V GBA3374Y & YQ1276D ON 11/01/2022  
ALONG MANDAI ROAD.**

We are authorized by the owner of GBA3374Y for his/her/their above claims.

As you are the insurer of YQ1276D, we therefore wish to seek your compensation.  
Quantum of the claims as follow:-

|                            |            |                |                                       |
|----------------------------|------------|----------------|---------------------------------------|
| COST OF REPAIR             | : S\$      | 1551.50        | (As recommended by Licensed Surveyor) |
| LOSS OF USE (3 x \$70/day) | : S\$      | 210.00         |                                       |
| HIRE OF VEHICLE            | : S\$      | 0.00           |                                       |
| SURVEY FEE                 | : S\$      | 0.00           |                                       |
| LTA SEARCH                 | : S\$      | 2.00           |                                       |
| GIA SEARCH                 | : S\$      | 0.00           |                                       |
| OTHERS                     | : S\$      | 0.00           |                                       |
|                            |            | -----          |                                       |
|                            | <b>S\$</b> | <b>1763.50</b> |                                       |
|                            |            | =====          |                                       |

Copies of all the relevant documents are enclosed.

Please advise settlement within ten (10) days.

Thank you.

Yours faithfully,



**LETTER OF AUTHORISATION**  
**(FOR PROPERTY DAMAGE CLAIM ONLY)**

Re: Motor Insurance Claim GBA3374Y  
in respect of the traffic accident on 11/01/22  
at/along Mandai Road

I/We, Teck Cheong Hardware PTE LTD  
<sup>RDC</sup>  
~~NRIC~~ 20010085W of Blk 5022 Ang Mo Kio Industrial Park 2  
#01-27, 5569525  
owner of motor vehicle GBA3374Y, insured by NTUC Income  
under policy no. 5122046810

hereby authorise **M/s CHENG HOE MOTOR PTE LTD** on Blk 1019 Yishun Industrial Park A #01-374 Singapore 768761, to act as my/our representative in my/our claim against the owner /driver of motor vehicle YQ1276D in respect of the above-mentioned accident.

I/We further authorise that any payment due to me/us from the aforesaid claim is to be directed to my/our abovenamed representative.

And I/We hereby indemnify my/our abovenamed representative against any claim and/or damage which may arise from any action taken on my/our behalf.

I/We affirm all the above by my/our signature below.

Signed :  12/01/2022

Date : \_\_\_\_\_





## LONPAC INSURANCE BHD

CLAIM NO : 21/22/22/VC05/025360  
DATE : 04 APRIL 2023

### DISCHARGE VOUCHER

I/We, TECK CHEONG HARDWARE PTE LTD confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or owner of GBA3374Y the sum of Singapore Dollar One Thousand Seven Hundred Sixty Three and Cents Fifty Only (**SS\$1,763.50**) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving GBA3374Y and YQ1276D on 11/01/2022 along/at JUNCTION MANDAI ROAD EXIT SLE.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD / ANNIXON ENGINEERING PTE LTD / KAMARUDEEN ABDULLAH**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to "**CHENG HOE MOTOR PTE LTD**".

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.



*[Handwritten signature]*  
x/4/23

.....  
Signature of vehicle owner/Date

TECK CHEONG HARDWARE PTE LTD

.....  
Name of vehicle owner /Date

# Cheng Hoe Motor Pte Ltd

Blk 1019, Yishun Industrial Park A #01-374/382, Singapore 768761  
TEL: 67556142 (YIS) FAX: 67557719 (YIS) Email: chmotor@singnet.com.sg  
GST:201001158E RCB NO:201001158E

## TAX INVOICE

M/S : LONPAC INSURANCE BERHAD  
300 BEACH ROAD  
#17-04/07 THE CONCOURSE  
SINGAPORE 199555

TEL: 62507388 FAX: 62963767

ATTN: Motor Claim Department

WS Ref: TP/LONPAC/AMK

Claim Type: Third Party

Accident Date: 11/01/2022

TP Veh Reg No: YQ1276D

NO: CL8220480  
Date: 30 Jun 2022  
Policy No: 5122046810  
Veh Reg No: GBA3374Y  
Make/Model: TOYOTA DYNA 150 M  
Job No: JC1605227

### Description

To Supply all replaced parts, all necessary and agreed labour &  
miscellaneous charges.  
(As recommended by your appointed surveyor)

| Quantity | List Price   | Amount       |
|----------|--------------|--------------|
| 1 PC     | S\$ 1,450.00 | S\$ 1,450.00 |

|                      |              |
|----------------------|--------------|
| Total                | S\$ 1,450.00 |
| Add GST @ 7%         | 101.50       |
| Total Amount payable | S\$ 1,551.50 |

For Cheng Hoe Motor Pte Ltd



E. & O. E.

AUTHORISED SIGNATURE

URER ENQUIRY

nd insurer

icle reg. no.

Q1276D

ie of Accident

11/01/2022



Reset

## % RESULT & RECEIPT

### TP Insurer Enquiry

Insurance ..... **Lonpac Insurance Bhd**  
Period of Insurance ..... **20/09/2021 - 19/09/2022**  
Requested By ..... **LI YAZHU DORLYN (Cheng Hoe ...**  
Requested Date ..... **12/01/2022 16:32**

#### Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

#### General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

## EzLyna (LKKAUTO)

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**From:** ENG HUEY NI <hneng@lonpac.com>  
**Sent:** Wednesday, 29 March 2023 6:16 pm  
**To:** EzLyna (LKKAUTO); KENNY LIM CHING GHEE; MT\_Claim\_SG  
**Cc:** Admin A  
**Subject:** RE: RE-SEND / [SEEK MANDATE] LOD- GBA3374Y (DOA: 11/01/2022) - LPI: 21/22/22/VC05/025360 (TP LONPAC) \*\*\* LKK REF: CC4/LPC22000504/Kgs3q2

## Lonpac External - General

Hi Lyna,

Thank you for your email below.

Please proceed to offer TP workshop as per your proposal \$1,763.50

Thanks

Huey Ni

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** EzLyna (LKKAUTO) <ezlyna@lkkauto.com>  
**Sent:** Monday, February 13, 2023 8:09 AM  
**To:** ENG HUEY NI <hneng@lonpac.com>; KENNY LIM CHING GHEE <kennylin@lonpac.com>; MT\_Claim\_SG <mt\_claim@lonpac.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: RE-SEND / [SEEK MANDATE] LOD- GBA3374Y (DOA: 11/01/2022) - LPI: 21/22/22/VC05/025360 (TP LONPAC) \*\*\* LKK REF: CC4/LPC22000504/Kgs3q2

Dear Huey Ni,

We refer to your email below.

Sorry for the late reply. According to our surveyor, the market value for GBA3374Y is \$4K.

Please find enclosed herewith a copy of Log Card. Thank you.

With warmest regards,  
Ezlyna

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**From:** ENG HUEY NI <[hneng@lonpac.com](mailto:hneng@lonpac.com)>  
**Sent:** Saturday, 28 January 2023 5:06 pm  
**To:** EzLyna (LKKAUTO) <[ezlyna@lkkauto.com](mailto:ezlyna@lkkauto.com)>; KENNY LIM CHING GHEE <[kennylin@lonpac.com](mailto:kennylin@lonpac.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: RE-SEND / [SEEK MANDATE] LOD- GBA3374Y (DOA: 11/01/2022) - LPI: 21/22/22/VC05/025360 (TP LONPAC)  
\*\*\* LKK REF: CC4/LPC22000504/Kgs3q2

## Lonpac External - General

Hi Lyna,

Any update on the market value and rebates value of this TPV which should have renewed his COE?

Thanks

Huey Ni

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** ENG HUEY NI

**Sent:** Tuesday, 20 December 2022 1:08 pm

**To:** EzLyna (LKKAUTO) <[ezlyna@lkkauto.com](mailto:ezlyna@lkkauto.com)>; KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: RE-SEND / [SEEK MANDATE] LOD- GBA3374Y (DOA: 11/01/2022) - LPI: 21/22/22/VC05/025360 (TP LONPAC)  
\*\*\* LKK REF: CC4/LPC22000504/Kgs3q2

## Lonpac External - General

Hi Lyna,

TP veh was registered in year 2007.

Does the surveyor have the market value and rebates value of this TPV?

Thanks

Huey Ni

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** EzLyna (LKKAUTO) <[ezlyna@lkkauto.com](mailto:ezlyna@lkkauto.com)>

**Sent:** Tuesday, 20 December 2022 10:36 am

**To:** KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** FW: RE-SEND / [SEEK MANDATE] LOD- GBA3374Y (DOA: 11/01/2022) - LPI: 21/22/22/VC05/025360 (TP LONPAC) \*\*\* LKK REF: CC4/LPC22000504/Kgs3q2

REMINDER!

Dear Kenny,

We refer to the above matter and our email below.

For your approval please. Thank you.

Best Regards,

**Ezlyna Eng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** EzLyna (LKKAuto)

**Sent:** Monday, 14 November 2022 2:25 PM

**To:** KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE:[SEEK MANDATE] LOD- GBA3374Y (DOA: 11/01/2022) - LPI: 21/22/22/VC05/025360 (TP LONPAC) \*\*\* LKK  
REF: CC4/LPC22000504/Kgs3q2

Your Ref: 21/22/22/VC05/025360

Dear Sirs,

We refer to the above matter.

**ACCIDENT INVOLVING GBA3374Y AND YQ1276D ON 11/01/2022**

We have highlighted to your good office on 19/01/2022 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when our insured rear ended with third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer **CHENG HOE MOTOR PTE LTD** is as follows: -

|                               | Claimed Amount     | Revised Amount           |
|-------------------------------|--------------------|--------------------------|
| 1. Cost of Repair (w/GST)     | \$ 2,032.52        | \$ 1,551.50              |
| 2. Loss of Use (3days x \$70) | \$ 210.00          | \$ 210.00 (3days x \$70) |
| 3. LTA/GIA Search Fee         | \$ 2.00            | \$ 2.00                  |
| <b>Total</b>                  | <b>\$ 2,244.52</b> | <b>\$ 1,763.50</b>       |

\*\*3 days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

Kindly note that this inspection report dated 23.05.22 is only for mandate purpose.



**The above is for your approval please.**

Thank You.

Best Regards,  
**Ezlyna Eng** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Monday, 7 November 2022 10:24 AM  
**To:** June Phua ( Cheng Hoe Motor) <[chmotor@singnet.com.sg](mailto:chmotor@singnet.com.sg)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>  
**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** Re: LOD- GBA3374Y (DOA: 11/01/2022) - LPI: 21/22/22/VC05/025360 (TP LONPAC) \*\*\* LKK REF: CC4/LPC22000504/Kgs3q2

Dear Sir / Madam,

Thank you for your email.

Our respective team will look into the matter and get back to you in due course.

**Hi CS team,**

|

**Kindly assist.**

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**