

## EzLyna (LKKAUTO)

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**From:** ENG HUEY NI <hneng@lonpac.com>  
**Sent:** Wednesday, 29 March 2023 6:16 pm  
**To:** EzLyna (LKKAUTO); KENNY LIM CHING GHEE; MT\_Claim\_SG  
**Cc:** Admin A  
**Subject:** RE: RE-SEND / [SEEK MANDATE] LOD- GBA3374Y (DOA: 11/01/2022) - LPI: 21/22/22/VC05/025360 (TP LONPAC) \*\*\* LKK REF: CC4/LPC22000504/Kgs3q2

## Lonpac External - General

Hi Lyna,

Thank you for your email below.

Please proceed to offer TP workshop as per your proposal \$1,763.50

Thanks

Huey Ni

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** EzLyna (LKKAUTO) <ezlyna@lkkauto.com>  
**Sent:** Monday, February 13, 2023 8:09 AM  
**To:** ENG HUEY NI <hneng@lonpac.com>; KENNY LIM CHING GHEE <kennylin@lonpac.com>; MT\_Claim\_SG <mt\_claim@lonpac.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: RE-SEND / [SEEK MANDATE] LOD- GBA3374Y (DOA: 11/01/2022) - LPI: 21/22/22/VC05/025360 (TP LONPAC) \*\*\* LKK REF: CC4/LPC22000504/Kgs3q2

Dear Huey Ni,

We refer to your email below.

Sorry for the late reply. According to our surveyor, the market value for GBA3374Y is \$4K.

Please find enclosed herewith a copy of Log Card. Thank you.

With warmest regards,  
Ezlyna

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**From:** ENG HUEY NI <[hneng@lonpac.com](mailto:hneng@lonpac.com)>  
**Sent:** Saturday, 28 January 2023 5:06 pm  
**To:** EzLyna (LKKAUTO) <[ezlyna@lkkauto.com](mailto:ezlyna@lkkauto.com)>; KENNY LIM CHING GHEE <[kennylin@lonpac.com](mailto:kennylin@lonpac.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: RE-SEND / [SEEK MANDATE] LOD- GBA3374Y (DOA: 11/01/2022) - LPI: 21/22/22/VC05/025360 (TP LONPAC)  
\*\*\* LKK REF: CC4/LPC22000504/Kgs3q2

## Lonpac External - General

Hi Lyna,

Any update on the market value and rebates value of this TPV which should have renewed his COE?

Thanks

Huey Ni

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** ENG HUEY NI

**Sent:** Tuesday, 20 December 2022 1:08 pm

**To:** EzLyna (LKKAUTO) <[ezlyna@lkkauto.com](mailto:ezlyna@lkkauto.com)>; KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: RE-SEND / [SEEK MANDATE] LOD- GBA3374Y (DOA: 11/01/2022) - LPI: 21/22/22/VC05/025360 (TP LONPAC)  
\*\*\* LKK REF: CC4/LPC22000504/Kgs3q2

## Lonpac External - General

Hi Lyna,

TP veh was registered in year 2007.

Does the surveyor have the market value and rebates value of this TPV?

Thanks

Huey Ni

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** EzLyna (LKKAUTO) <[ezlyna@lkkauto.com](mailto:ezlyna@lkkauto.com)>

**Sent:** Tuesday, 20 December 2022 10:36 am

**To:** KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** FW: RE-SEND / [SEEK MANDATE] LOD- GBA3374Y (DOA: 11/01/2022) - LPI: 21/22/22/VC05/025360 (TP LONPAC) \*\*\* LKK REF: CC4/LPC22000504/Kgs3q2

REMINDER!

Dear Kenny,

We refer to the above matter and our email below.

For your approval please. Thank you.

Best Regards,

**Ezlyna Eng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** EzLyna (LKKAuto)

**Sent:** Monday, 14 November 2022 2:25 PM

**To:** KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE:[SEEK MANDATE] LOD- GBA3374Y (DOA: 11/01/2022) - LPI: 21/22/22/VC05/025360 (TP LONPAC) \*\*\* LKK  
REF: CC4/LPC22000504/Kgs3q2

Your Ref: 21/22/22/VC05/025360

Dear Sirs,

We refer to the above matter.

**ACCIDENT INVOLVING GBA3374Y AND YQ1276D ON 11/01/2022**

We have highlighted to your good office on 19/01/2022 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when our insured rear ended with third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer **CHENG HOE MOTOR PTE LTD** is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 2,032.52	\$ 1,551.50
2. Loss of Use (3days x \$70)	\$ 210.00	\$ 210.00 (3days x \$70)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$ 2,244.52</b>	<b>\$ 1,763.50</b>

\*\*3 days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

Kindly note that this inspection report dated 23.05.22 is only for mandate purpose.

**The above is for your approval please.**

Thank You.

Best Regards,  
**Ezlyna Eng** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Monday, 7 November 2022 10:24 AM  
**To:** June Phua ( Cheng Hoe Motor) <[chmotor@singnet.com.sg](mailto:chmotor@singnet.com.sg)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>  
**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** Re: LOD- GBA3374Y (DOA: 11/01/2022) - LPI: 21/22/22/VC05/025360 (TP LONPAC) \*\*\* LKK REF: CC4/LPC22000504/Kgs3q2

Dear Sir / Madam,

Thank you for your email.

Our respective team will look into the matter and get back to you in due course.

**Hi CS team,**

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**Kindly assist.**

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**