

RE: ENQUIRY OF LIABILITY FOR GBA3374Y (DOA : 11/01/2022) LKK REF : CC4/LPC22000504/g3 - Oref: 21/22/22/VC05/025360

KENNY LIM CHING GHEE <kennylim@lonpac.com>

Mon 1/17/2022 1:35 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

1 attachments (770 KB)

OI GIA.pdf;

Lonpac External - Confidential

Dear Su Li

Please see attachment for our Insured's GIA report.

Fyi, i am the OIC for this case.

Thank you.

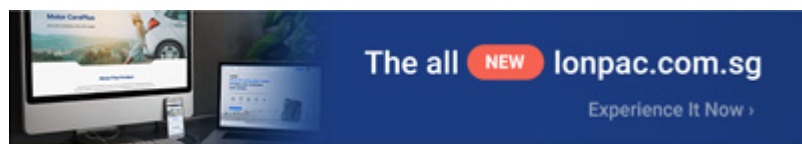
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Thursday, 13 January 2022 6:49 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: ENQUIRY OF LIABILITY FOR GBA3374Y (DOA : 11/01/2022) LKK REF : CC4/LPC22000504/g3

Dear Gerald,

We refer to the above matter.

Kindly provide us insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Cecilia.

To check availability of the case handler, you may contact the undersigned

"Wishing You Happiness & Prosperity Chinese New Year 2022"

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Thursday, January 13, 2022 11:36 AM
To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>
Subject: RE: ENQUIRY OF LIABILITY FOR GBA3374Y (DOA : 11/01/2022)

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Thursday, 13 January, 2022 11:29 AM
To: 'assignments' <assignments@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: FW: ENQUIRY OF LIABILITY FOR GBA3374Y (DOA : 11/01/2022)

Lonpac External - General

Our Ref : TBA

Dear Summer,

FYA.

From: Cheng Hoe Motor Pte Ltd (AMK) <chmamk@singnet.com.sg>
Sent: Thursday, 13 January 2022 11:11 am
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; ONG LI LI <long@lonpac.com>; Cheng Hoe <chmotor@singnet.com.sg>
Subject: ENQUIRY OF LIABILITY FOR GBA3374Y (DOA : 11/01/2022)

Dear Sir,

OUR CLIENT – GBA3374Y
DOA : 11/01/2022 @ 1522HR
YOUR INSURED :YQ1276D

Attach herewith our client's report. Pls advise the following :-

- 1) Has your insured reported the accident to you?
- 2) Pls advise is he admitted fault?
- 3) Are you agree on DIRECT SETTLEMENT?
- 4) if possible, pls email a copy of your insured's report to us.

Thank you.

Regards

Dorlyn Li

Cheng Hoe Motor Pte Ltd

(AMK Branch)

Tel :64812001

Fax : 64821296

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.