

MOTOR CLAIMS DEPT

Date: 17 FEB 2022

Our Ref: SLZ1220X

Your Ref: YP5887U

Dear Sir/Madam,

ACCIDENT INVOLVING SLZ1220X AND YP5887U ON 10JAN22 AT BUKIT BATOK WEST AVE 4 CAR PARK, SINGAPORE.

LETTER OF CLAIM

We claim on behalf of **GOH KIAN HO** owner of the vehicle No. **SLZ1220X**. Your driver's negligent driving has caused the above accident. As a result, my client has suffered the following losses: -

1. Cost of Repair (Invoice INV00003307)	\$ 5354.12 (INCLUSIVE OF GST)
2. Loss of Use for ☐ days @ S\$ ☐ 0.00 /day	\$ -
3. Loss of Rental for 9 days @ S\$ 150.00 /day	\$ 1,350.00 (1 PRI + 6 Repair days + 2 Weekends)
4. Loss of Income for _____ days @ S\$ _____/day	\$ -
5. Police Report/ SAS Report/ LTA Search Fee	\$ 2.00
6. Survey Fee	-
Total Claims:	\$ 6,706.12

We enclose the following documents:

- | | |
|--|---|
| ☒ Repair Invoice | ☐ Letter of Authorisation |
| ☐ Survey Report | ☒ LTA Search result |
| ☐ Photographs _____ pcs | ☐ Others : |
| ☐ Investigation results | 1. <input type="text"/> |
| ☒ Proof of Loss of Use/Rental/Income | 2. <input type="text"/> |

We look forward to your confirmation to settle our claims within 15 days from the date of this letter. Payment by cheque shall be crossed and made payable to **YONG SING MOTOR WORKS** for amount of **\$ 6,706.12. (Inclusive of GST)**

Yours sincerely,
Phua Zhi Yang

Operation Executive,
YONG SING MOTOR WORKS



LETTER OF AUTHORITY & WARRANT TO ACT

To: Messrs Yong Sing Motor Works
No. 53 Defu Lane 12, Singapore 539144

ACCIDENT INVOLVING SLZ1220X AND YP5887U ON 10JAN22 AT BUKIT BATOK WEST AVE 4 CAR PARK, SINGAPORE.

1. I/We, **Goh Kian Ho** the owner of vehicle no **SLZ1220X** hereby appoint you to act for me/us to recover damages sustained in the above accident from the third party driver and/or his insurers.
2. In this respect, I/we have authorised my/our motor repairers, namely, **Messrs Yong Sing Motor Works** to act on my/our behalf with regard to the conduct of my/our claim including instructions to commence legal proceedings in Court in my/our name against the third party driver and/or his employers (if applicable), and instructions to accept a settlement on such terms as my/our motor repairers **Messrs Yong Sing Motor Works** deem fit.
3. **Messrs Yong Sing Motor Works** may proceed to act as if the instructions are given by me/us and I/we agree and undertake to ratify all instructions given to you and I/we further agree and undertake to be bound by all acts performed or carried out by **Messrs Yong Sing Motor Works** pursuant to such instructions.
4. In the event that legal proceedings are commenced in my name, I shall render my full co-operation to attend Court in order to bring the abovementioned accident to a closure/settlement. I understand that should I fail or neglect to render all co-operation to you as a result of which legal costs is ordered against me/us by the Court, I shall be personally liable to bear the said costs failing which I may open myself to execution proceedings by the other party. I also understand and agree that if for any reason, my/our claim is unsuccessful and/or my suit against the third party is dismissed by the Court, I shall be personally liable to bear my legal costs incurred as well as the legal costs incurred by the third party as well as the repair costs to my vehicle.
5. Please accept my/our instructions to direct all correspondence including supporting documents of my/our claim and Court documents to my/our motor repairers so as to facilitate their giving of instructions to you on my/our behalf. If I/we wish to know of the progress or outcome of my/our claim, I/we will liaise directly with my/our motor repairers.

Dated this day of 19 JAN 2022

Signature:



Name: Goh Kian Ho

NRIC No. / Entity No. : S0661745Z

Address: Blk 411 Bukit Batok West Ave 4, #02-196 Singapore 650411

LETTER OF AUTHORITY & WARRANT TO ACT

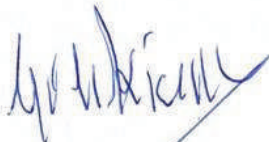
To: Messrs Yong Sing Motor Works
No. 53 Defu Lane 12, Singapore 539144

ACCIDENT INVOLVING SLZ1220X AND YP5887U ON 10JAN22 AT BUKIT BATOK WEST AVE 4 CAR PARK, SINGAPORE.

1. I/We, **Goh Kian Ho** the owner of vehicle no. **SLZ1220X** hereby appoint you, Messrs Yong Sing Motor Works., as my repairer,
 - a. To proceed with my/our authorisation with the repairs to my vehicle sustained as a result of the abovementioned accident, and to assist me/us to recover damages (sustained in the above accident from the third party driver and/or his insurers) as follows:
 - i. Costs of Repair;
 - ii. Loss of use/Rental charges; and
 - iii. Survey report fee.
 - b. In the event that legal proceedings are commenced in my name, I shall render my full co-operation with my appointed solicitors in order to bring this claim to a closure and/or settlement.

Dated this day of 19 JAN 2022

Signature:



Name: Goh Kian Ho

NRIC No. / Entity No. : S0661745Z

Address: Blk 411 Bukit Batok West Ave 4, #02-196 Singapore 650411



LONPAC INSURANCE BHD

CLAIM NO : 21/22/22/VC00/025356
DATE : 27 MAY 2022

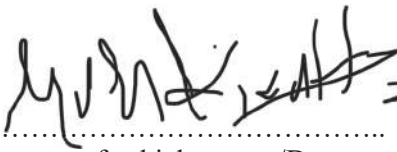
DISCHARGE VOUCHER

I/We, **GOH KIAN HO** confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of **YP 5887U** the sum of Singapore Dollar **SIX THOUSAND TWO HUNDRED AND FIFTY ONLY (\$6,250.00)** in full and final satisfaction, liquidation and discharge of all injury/property losses competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of all injury/property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving **SLZ 1220X** and **YP 5887U** on **10/01/2022** along **BUKIT BATOK WEST AVE 4 CAR PARK**.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ SHAI-KLIN**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **YONG SING MOTOR WORKS**.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

 27/5/22

.....
Signature of vehicle owner/Date

 27/5/22

.....
Name of vehicle owner /Date

Bill To:

LONPAC INSURANCE BHD.
300 BEACH ROAD,
#17-04/07, THE CONCOURSE,
SINGAPORE 199555

Phone :

TAX INVOICE

Invoice No : INV00003307
Date : 15-02-2022
Terms : 30 Days

SALESPERSON	VEHICLE/EQPT NO.	MAKE/MODEL	PO NO.	OUR REF. NO.
ZHI YANG	SLZ1220X	TOYOTA ALTIS	NIL	NIL

Qty	Description	Price	Amount (\$\$)
1.00	TO PROVIDE LABOUR AND MATERIAL FOR REPAIR TO ACCIDENT VEHICLE AS APPROVED BY SURVEYOR.	\$5,003.85	\$5,003.85

NET:\$ 5003.85
GST 7%:\$ 350.27
Grand Total: \$ 5354.12

NOTE:

All cheques should be crossed and made payable to Yong Sing Motor Works

For bank transfer, please indicate our invoice number:

Current a/c no.: 556-743532-001

Bank code: 7339 Branch code: 550

Name of Bank: OCBC Bank

Payment can be made via QR code



SCAN TO PAY



Customer's Acceptance & Satisfaction

Yong Sing Motor Works

(Handwritten Signature)



Signature

E. & OE

Authorised Signature

**SHENJI PTE LTD**

No: 53, Defu Lane 12

Singapore: 539144

Co Reg No: 202006883W

DEBIT NOTE**ATTN TO:**

GOH KIAN HO

APT BLK 411 BUKIT BATOK WEST AVENUE 4

#02-195 SINGAPORE 650411

NRIC: S0661745Z

E-MAIL: -

Debit No: **DN-323**Our Ref: **10076**DATE: **25 Jan 2022**

Vehicle No.	Rental Term	Rental Rate	Start Date	End Date
SKM3206E	Daily	\$ 150.00	19 Jan 2022	28 Jan 2022

DESCRIPTION	\$ AMOUNT
1. RENTAL FROM 19 JAN 2022 TILL 28 JAN 2022 @ \$150 X 9 DAYS	1,350.00
TOTAL DEBIT NOTE:	\$ 1,350.00

If you have any enquires, please email to shenjirental@outlook.com. Thank you

NOTE: This is not an invoice, The invoice in the form of receipt will be issued to you once we received your payment.

Authorised Signatory

VIVIAN

Approved on behalf of
Shenji Pte Ltd



No. 53 Defu Lane 12

#01-01

Singapore: 539144

DATE: 19 JANUARY 2022

RENTAL AGREEMENT NO:10076

SCHEDULE

This is a Rental Agreement made between us, "SHENJI PTE LTD" identified as the owner and having our registered address at No.53 Defu Lane 12 #01-01 Singapore:539144 and "YOU", the person(s) identified as the hirer below:

HIRER PARTICULARS

Name of Company/ Hirer	GOH KIAN HO	ROC/ NRIC No:	S0661745Z
Person In Charge:	GOH KIAN HO	Tel / Hp No:	97375813
Address:	APT BLK 411 BUKIT BATOK WEST AVENUE 4 #02-195 SINGAPORE 650411		
Email:			

DRIVER PARTICULARS

Name of Driver:	GOH KIAN HO	NRIC/ Passport No:	S0661745Z
Driving Licence No:	S0661745Z	Date of Birth:	11 Jun 1946
Licence Issue Date:	2 Jun 2015	Tel / Hp No:	97375813

VEHICLE DESCRIPTION

Vehicle Registration No:	SKM3206E	Chassis No:	MR053REH104000571
Make / Model:	TOYOTA COROLLA ALTIS 1.6 (A)	Engine No:	1ZRX385101
Unladen Weight:	1205KG	IU Number:	1125226943

PERIOD OF RENT / LEASE

Rent Duration:		Rental / Lease Rate:	\$ -
Deposit Amount:	\$ -	Others Charges:	\$ -
Commencement Date:	-	End Date:	-
Total Payable	\$ -		

Remark:	Commencement Date and Collection time will based on "Vehicle Release Form".
---------	---

INSURANCE COVERAGE (SECTION I & II - INSIDE SINGAPORE), POLICY DOES NOT COVER ANY DRIVER WHO IS BELOW 22 YEARS OLD OR WITH LESS THAN 2 YEARS DRIVING EXPERIENCE.

DRIVER'S AGE &/or DRIVING EXPERIENCE	Above or 26 years old & 2 years	Below 26 years old & 2 years
OWN DAMAGE EXCESS (SECT I)	\$4,000.00	\$5,000.00
3RD PARTY DAMAGE EXCESS (SECT II)	\$3,000.00	\$4,000.00
WINDSCREEN EXCESS	\$280.00	\$280.00
RESULT IN VEHICLE TOTAL LOSS	\$10,000.00	\$10,000.00

The Hirer confirms that he/she has read, understood and agreed to all the terms of this Agreement and the Hirer will take on the hire of the vehicle based on the stated Terms and Conditions.

我明白及同意这份合同书及规则与条例说定的条件

Signed by the Hirer

Witness to the Hirer's Signature

Signed by Shenji Pte Ltd

Name:
Designation:
Company stamp:

Name:
NRIC No:

Name:
Designation:
Company stamp:

INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

YP5887U

Date of Accident

11/01/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **Lonpac Insurance Bhd**Period of Insurance **28/09/2021 - 27/09/2022**Requested By **Kweeru (Yong Sing Motor Works)**Requested Date **13/01/2022 15:33****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

Asher Sng (LKKAUTO)

From: ONG LI LI <llong@lonpac.com>
Sent: Thursday, 19 May 2022 10:20
To: Asher Sng (LKKAUTO)
Cc: MT_Claim_SG; Admin A
Subject: RE: [MANDATE REQUEST] RE: 3rd PARTY CLAIMS AGAINST YOUR INSURED VEHICLE YP5887U (OUR REFERENCE NUMBER - YS/22/INS00113 OUR INSURED VEHICLE SLZ1220X) Our Ref: 21/22/22/VC00/025356 LKK REF : CC4/LPC22000503/es3

Follow Up Flag: Follow up
Flag Status: Flagged

Lonpac External - General

Dear Asher

Please proceed.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/06 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Wednesday, 18 May 2022 9:49 am
To: ONG LI LI <llong@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: [MANDATE REQUEST] RE: 3rd PARTY CLAIMS AGAINST YOUR INSURED VEHICLE YP5887U (OUR REFERENCE NUMBER - YS/22/INS00113 OUR INSURED VEHICLE SLZ1220X) Our Ref: 21/22/22/VC00/025356 LKK REF : CC4/LPC22000503/es3

Dear Sirs,

We refer to the above matter.

We have highlighted to your good office on 28/01/2022 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when our insured reversed and hit third party parked vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer **YONG SING MOTOR WORKS** is as follows: -

	Claimed Amount	Revised Amount
--	----------------	----------------

1. Cost of Repair (w/GST)	\$ 10,488.68	\$ 5,354.12
2. Loss of Rental (9days x \$150)	\$ 1,350.00	\$ 900.00 (9days x \$100)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 11,840.68	\$ 6,256.12

**6 days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

Kindly note that this inspection report dated 18.05.22 is only for mandate purpose.

The above is for your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Friday, 28 January 2022 15:47

To: ONG LI LI <llong@lonpac.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: 3rd PARTY CLAIMS AGAINST YOUR INSURED VEHICLE YP5887U (OUR REFERENCE NUMBER - YS/22/INS00113 OUR INSURED VEHICLE SLZ1220X) Our Ref: 21/22/22/VC00/025356 LKK REF : CC4/LPC22000503/es3

Dear Li Li,

We refer to the above matter.

We have inspected third party vehicle SLZ 1220X at M/s YONG SING MOTOR WORKS on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP estimated cost of repair**
- **Preliminary advice**

- **TP GIA report**
- **Photographs of TP vehicle in its damaged condition**

Please note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: ONG LI LI <long@lonpac.com>

Sent: Friday, January 14, 2022 9:50 AM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: 3rd PARTY CLAIMS AGAINST YOUR INSURED VEHICLE YP5887U (OUR REFERENCE NUMBER - YS/22/INS00113 OUR INSURED VEHICLE SLZ1220X) Our Ref: 21/22/22/VC00/025356 LKK REF : CC4/LPC22000503/es3

Lonpac External - General

Dear Su Li

Please see attached for our Insured's GIA report.

Regards,

Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Fax: (65) 6296 2706

"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Thursday, 13 January 2022 6:32 PM

To: ONG LI LI <long@lonpac.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: 3rd PARTY CLAIMS AGAINST YOUR INSURED VEHICLE YP5887U (OUR REFERENCE NUMBER - YS/22/INS00113 OUR INSURED VEHICLE SLZ1220X) Our Ref: 21/22/22/VC00/025356 LKK REF : CC4/LPC22000503/es3

Dear Li Li,

We refer to the above matter.

Kindly provide us insured's GIA report for our necessary action.

Please take note that the case handler in-charge is HAsher.

To check availability of the case handler, you may contact the undersigned

"Wishing You Happiness & Prosperity Chinese New Year 2022"

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Thursday, January 13, 2022 5:31 PM

To: 'ONG LI LI' <long@lonpac.com>; 'MT_Claim_SG' <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: 3rd PARTY CLAIMS AGAINST YOUR INSURED VEHICLE YP5887U (OUR REFERENCE NUMBER - YS/22/INS00113 OUR INSURED VEHICLE SLZ1220X) Our Ref: 21/22/22/VC00/025356

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: ONG LI LI <long@lonpac.com>

Sent: Thursday, 13 January, 2022 4:31 PM

To: KweeRu Lau <Kweeru@yongsingmotor.com>; MT_Claim_SG <mt_claim@lonpac.com>; 'assignments' <assignments@lkkauto.com>; Summer (LKK Auto) <admin-d@lkkauto.com>

Cc: Zhi Yang Phua <ZhiYangPHUA@yongsingmotor.com>; yongsingmotors@gmail.com

Subject: RE: 3rd PARTY CLAIMS AGAINST YOUR INSURED VEHICLE YP5887U (OUR REFERENCE NUMBER - YS/22/INS00113 OUR INSURED VEHICLE SLZ1220X) Our Ref: 21/22/22/VC00/025356

Lonpac External - General

Without Prejudice

Dear Sirs

Please liaise with LKK Auto Consultants Pte Ltd for survey and assessment of liability.

Dear Summer

FYA

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Fax: (65) 6296 2706

"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: KweeRu Lau <Kweeru@yongsingmotor.com>

Sent: Thursday, 13 January 2022 3:42 PM

To: MT_Claim_SG <mt_claim@lonpac.com>; KENNY LIM CHING GHEE <kennylim@lonpac.com>

Cc: Zhi Yang Phua <ZhiYangPHUA@yongsingmotor.com>; yongsingmotors@gmail.com

Subject: 3rd PARTY CLAIMS AGAINST YOUR INSURED VEHICLE YP5887U (OUR REFERENCE NUMBER - YS/22/INS00113 OUR INSURED VEHICLE SLZ1220X)

Attention Motor Claims Department.

Your Ref: YP5887U
Our Ref: SLZ1220X
DOA: 11JAN2022 @ 0630HRS

Dear Sir/Mdm,

RE: 3rd PARTY CLAIMS AGAINST YOUR INSURED VEHICLE YP5887U

Kindly refer to attachment for our client's SAS report.

We would like to check on the liability for this accident.

Hope to hear from you soon.

We thank you in advance for your assistance in this matter.

Regards,

Lau Kwee Ru (Ms)

Fax: 6284 2798

No: 53, Defu Lane 12 Singapore 539144 (Head Office)

No: 10, Defu Lane 8 Singapore 539315

