

RE: 3rd PARTY CLAIMS AGAINST YOUR INSURED VEHICLE YP5887U (OUR REFERENCE NUMBER - YS/22/INS00113 OUR INSURED VEHICLE SLZ1220X) Our Ref: 21/22/22/VC00/025356 LKK REF : CC4/LPC22000503/es3

ONG LI LI <llong@lonpac.com>

Fri 1/14/2022 9:51 AM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

## Lonpac External - General

Dear Su Li

Please see attached for our Insured's GIA report.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse  
Singapore 199555  
Tel : (65) 6250 7388 Fax: (65) 6296 2706

***"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".***

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We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Su Li (LKK Auto) <suli@lkkauto.com>

**Sent:** Thursday, 13 January 2022 6:32 PM

**To:** ONG LI LI <llong@lonpac.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

**Subject:** Re: 3rd PARTY CLAIMS AGAINST YOUR INSURED VEHICLE YP5887U (OUR REFERENCE NUMBER - YS/22/INS00113 OUR INSURED VEHICLE SLZ1220X) Our Ref: 21/22/22/VC00/025356 LKK REF : CC4/LPC22000503/es3

Dear Li Li,

We refer to the above matter.

Kindly provide us insured's GIA report for our necessary action.

Please take note that the case handler in-charge is HAsher.

***To check availability of the case handler, you may contact the undersigned***

***"Wishing You Happiness & Prosperity Chinese New Year 2022"***

***\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

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**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Sent:** Thursday, January 13, 2022 5:31 PM

**To:** 'ONG LI LI' <[long@lonpac.com](mailto:long@lonpac.com)>; 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: 3rd PARTY CLAIMS AGAINST YOUR INSURED VEHICLE YP5887U (OUR REFERENCE NUMBER - YS/22/INS00113 OUR INSURED VEHICLE SLZ1220X) Our Ref: 21/22/22/VC00/025356

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** ONG LI LI <[long@lonpac.com](mailto:long@lonpac.com)>

**Sent:** Thursday, 13 January, 2022 4:31 PM

**To:** KweeRu Lau <[Kweeru@yongsingmotor.com](mailto:Kweeru@yongsingmotor.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Summer (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Cc:** Zhi Yang Phua <[ZhiYangPHUA@yongsingmotor.com](mailto:ZhiYangPHUA@yongsingmotor.com)>; [yongsingmotors@gmail.com](mailto:yongsingmotors@gmail.com)

**Subject:** RE: 3rd PARTY CLAIMS AGAINST YOUR INSURED VEHICLE YP5887U (OUR REFERENCE NUMBER - YS/22/INS00113 OUR INSURED VEHICLE SLZ1220X) Our Ref: 21/22/22/VC00/025356

## Lonpac External - General

Without Prejudice

Dear Sirs

Please liaise with LKK Auto Consultants Pte Ltd for survey and assessment of liability.

Dear Summer

FYA

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse  
Singapore 199555  
Tel : (65) 6250 7388 Fax: (65) 6296 2706

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**From:** KweeRu Lau <[Kweeru@yongsingmotor.com](mailto:Kweeru@yongsingmotor.com)>

**Sent:** Thursday, 13 January 2022 3:42 PM

**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>

**Cc:** Zhi Yang Phua <[ZhiYangPHUA@yongsingmotor.com](mailto:ZhiYangPHUA@yongsingmotor.com)>; [yongsingmotors@gmail.com](mailto:yongsingmotors@gmail.com)

**Subject:** 3rd PARTY CLAIMS AGAINST YOUR INSURED VEHICLE YP5887U (OUR REFERENCE NUMBER - YS/22/INS00113 OUR INSURED VEHICLE SLZ1220X)

Attention Motor Claims Department.

Your Ref: YP5887U

Our Ref: SLZ1220X

DOA: 11JAN2022 @ 0630HRS

Dear Sir/Mdm,

RE: 3rd PARTY CLAIMS AGAINST YOUR INSURED VEHICLE YP5887U

Kindly refer to attachment for our client's SAS report.

**We would like to check on the liability** for this accident.

Hope to hear from you soon.

We thank you in advance for your assistance in this matter.

Regards,

**Lau Kwee Ru (Ms)**

Fax: 6284 2798

No: 53, Defu Lane 12 Singapore 539144 (Head Office)

No: 10, Defu Lane 8 Singapore 539315

