

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Thursday, 3 February 2022 4:35 PM
To: chenhaw.ng@eqinsurance.com.sg; SUR
Subject: RE: fbn3215e/gbe3448y(acc on 5/1/2022) - EQ Ref: DM22HO00025/ch
Attachments: FBN3215E IA.pdf

Dear Chen How,

Enclosed herewith preliminary advice of FBN 3215E.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Sent: Thursday, 13 January 2022 4:48 PM
To: chenhaw.ng@eqinsurance.com.sg; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: fbn3215e/gbe3448y(acc on 5/1/2022) - EQ Ref: DM22HO00025/ch

Dear Sir / Mdm,

Thank you for your assignment.

Repairer arrange on 14-01-22.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: chenhaw.ng <chenhaw.ng@eqinsurance.com.sg>
Sent: Thursday, 13 January 2022 2:13 pm
To: SUR <sur@lkkauto.com>
Subject: FW: fbn3215e/gbe3448y(acc on 5/1/2022) - EQ Ref: DM22HO00025/ch

Dear Sir/ Madam,

Please arrange to conduct a without prejudice survey on FBN3215E.

Please confirm if this assignment is accepted.

“With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg”

Announcement

In line with the Safe Re-opening measures, our operation remains “Business As Usual” – except most of us are on a Work-From-Home arrangement -ready.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be

Best Regards,
Ng Chen How

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Kivile Enterprise <kivilepc@gmail.com>
Sent: Thursday, January 13, 2022 1:33 PM
To: motor claims <motorclaims@eqinsurance.com.sg>
Subject: fbn3215e/gbe3448y(acc on 5/1/2022)

HI , ATTN OFFICER INCHARGE , PLS ARRANGE SURVEY TO INSPECTION MY FBN3215E , THKS

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Best Regards
Irene Toh

Kivile Enterprise
Blk 3007 Ubi Road 1
#01-408, S408701
Tel: 6748 8645 Fax: 6748 2533