

## Shiau Chan (LKKAUTO)

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**From:** Lim, Sharon (Allianz Insurance Singapore) <sharon.lim@allianz.sg>  
**Sent:** Thursday, 10 February 2022 8:34 AM  
**To:** Shiau Chan (LKKAUTO)  
**Cc:** SUR  
**Subject:** RE: RE: New OD Survey Assignment - 2022 22003683SL-SKM395L

Internal

Dear Shiau Chan

Please let us have the survey report.

Thank you.

Sharon Lim  
Claims & Performance Management Department

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C  
79 Robinson Road #09-01 Singapore 068897



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**From:** Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>  
**Sent:** Monday, January 24, 2022 3:34 PM  
**To:** Lim, Sharon (Allianz Insurance Singapore) <sharon.lim@allianz.sg>  
**Cc:** SUR <sur@lkkauto.com>  
**Subject:** [EXT] RE: RE: New OD Survey Assignment - 2022 22003683SL-SKM395L

Dear Sharon,

Refer to the email dated 19/01/2022.

Attached with advertisement for the similar model of SKM 395L.

Vehicle is not economical to repair as the nett repair value is \$2,581.00. No structure damage sighted on the vehicle, hence it is safe to repair.

***"Wishing You Happiness & Prosperity Chinese New Year 2022"***

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Lim, Sharon (Allianz Insurance Singapore) <[sharon.lim@allianz.sg](mailto:sharon.lim@allianz.sg)>  
**Sent:** Friday, 21 January 2022 4:29 pm

**To:** Denise Tay (LKKAuto) <[denisetay@lkkauto.com](mailto:denisetay@lkkauto.com)>

**Subject:** RE: RE: New OD Survey Assignment - 2022 22003683SL-SKM395L

Internal

Dear Denise

Any update.

Thank you.

Sharon Lim  
Claims & Performance Management Department

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C  
79 Robinson Road #09-01 Singapore 068897



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**From:** Denise Tay (LKKAuto) <[denisetay@lkkauto.com](mailto:denisetay@lkkauto.com)>

**Sent:** Wednesday, January 19, 2022 3:24 PM

**To:** Lim, Sharon (Allianz Insurance Singapore) <[sharon.lim@allianz.sg](mailto:sharon.lim@allianz.sg)>

**Subject:** [EXT] Re: RE: New OD Survey Assignment - 2022 22003683SL-SKM395L

Dear Sharon,

Let me check with the attending surveyor and get back to you

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: [denisetay@lkkauto.com](mailto:denisetay@lkkauto.com) | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Lim, Sharon (Allianz Insurance Singapore) <[sharon.lim@allianz.sg](mailto:sharon.lim@allianz.sg)>

**Sent:** Wednesday, 19 January 2022 2:33 pm

**To:** Denise Tay (LKKAuto) <[denisetay@lkkauto.com](mailto:denisetay@lkkauto.com)>

**Subject:** RE: RE: New OD Survey Assignment - 2022 22003683SL-SKM395L

Internal

Dear Denise

We refer to your email of 18 Jan 22.

Please let us have supporting documents for market value of \$34,000/- and the log card of SKM395L.

Please advise it is roadworthy if proceed for repair.

Thank you.

Sharon Lim  
Claims & Performance Management Department

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C  
79 Robinson Road #09-01 Singapore 068897



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**From:** Ramasamy, Shanti (Allianz Insurance Singapore)  
**Sent:** Tuesday, January 18, 2022 9:43 PM  
**To:** Lim, Sharon (Allianz Insurance Singapore) <[sharon.lim@allianz.sg](mailto:sharon.lim@allianz.sg)>  
**Subject:** FW: RE: New OD Survey Assignment - 2022 22003683SL-SKM395L

Internal

Dear Sharon

FYI



**Shanti. R**  
Claims Assistant  
Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C  
79 Robinson Road #09-01 | Singapore 068897  
Phone: +65 6395 3836 | [www.allianz.sg](http://www.allianz.sg)



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**From:** Denise Tay (LKKAuto) <[denisetay@lkkauto.com](mailto:denisetay@lkkauto.com)>  
**Sent:** Tuesday, January 18, 2022 10:59 AM  
**To:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; Ramasamy, Shanti (Allianz Insurance Singapore) <[extern.shanti.ramasamy@allianz.sg](mailto:extern.shanti.ramasamy@allianz.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** [EXT] Re: RE: New OD Survey Assignment - 2022 22003683SL-SKM395L

Dear Sir/Madam,

Enclose preliminary advice & estimate of [SKM 395L](#).

Please to inform that the vehicle is uneconomical to be repair, therefore we recommend total loss.

Meanwhile, please provide us your case reference.

Best Regards,

**Denise Tay** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: [6256-3561](tel:6256-3561) | email: [denisetay@lkkauto.com](mailto:denisetay@lkkauto.com) | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Sent:** Thursday, 13 January 2022 3:30 pm

**To:** 'Ramasamy, Shanti (Allianz Insurance Singapore)' <[extern.shanti.ramasamy@allianz.sg](mailto:extern.shanti.ramasamy@allianz.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: RE: New OD Survey Assignment - 2022 22003683SL-SKM395L

Dear Shanti,

Noted with thanks.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** Ramasamy, Shanti (Allianz Insurance Singapore) <[extern.shanti.ramasamy@allianz.sg](mailto:extern.shanti.ramasamy@allianz.sg)>

**Sent:** Thursday, 13 January, 2022 3:22 PM

**To:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com)

**Subject:** FW: RE: New OD Survey Assignment - 2022 22003683SL-SKM395L

Internal

Dear Summer

Pw : Allianz1



**Shanti. R**

Claims Service

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C

79 Robinson Road #09-01 | Singapore 068897

Phone: +65 6395 3836 | [www.allianz.sg](http://www.allianz.sg)



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**From:** Claims Banca (Allianz Insurance Singapore)  
**Sent:** Thursday, January 13, 2022 3:21 PM  
**To:** Summer (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Subject:** RE: [EXT] RE: New OD Survey Assignment - 2022 22003683SL-SKM395L

Internal

Dear Summer

File: GIA REPORT-395(1.1).pdf, Estimate Repair-395(1).jpg, Estimate Repair-395(2).jpg,...

Link: <https://fileexchange.allianz.de/SecureDownload.aspx?id=7bbc5249-902a-4833-a7da-9529d7801da5-ee8c9e616ae16f0a>

Size: ~ 3 MByte, Download available until: 1/18/2022



**Shanti. R**

Claims Service

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79 Robinson Road #09-01 | Singapore 068897

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**From:** Summer (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Sent:** Thursday, January 13, 2022 3:04 PM  
**To:** Claims Banca (Allianz Insurance Singapore) <[claims@allianz.com.sg](mailto:claims@allianz.com.sg)>; [assignments@lkkauto.com](mailto:assignments@lkkauto.com)  
**Subject:** [EXT] RE: New OD Survey Assignment - 2022 22003683SL-SKM395L

Dear Shanti,

Kindly create the new link to open the attach.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** Summer (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Sent:** Thursday, 13 January, 2022 2:58 PM

**To:** 'Claims Banca (Allianz Insurance Singapore)' <[claims@allianz.com.sg](mailto:claims@allianz.com.sg)>; [assignments@lkkauto.com](mailto:assignments@lkkauto.com)

**Subject:** RE: New OD Survey Assignment - 2022 22003683SL-SKM395L

Dear Shanti,

Unable open the attach.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** Claims Banca (Allianz Insurance Singapore) <[claims@allianz.com.sg](mailto:claims@allianz.com.sg)>

**Sent:** Thursday, 13 January, 2022 2:55 PM

**To:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com)

**Subject:** FW: New OD Survey Assignment - 2022 22003683SL-SKM395L

Internal

Dear LKK

PW: Allainz1



**Shanti. R**

Claims Service

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C

79 Robinson Road #09-01 | Singapore 068897

Phone: +65 6395 3836 | [www.allianz.sg](http://www.allianz.sg)



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**From:** Claims Banca (Allianz Insurance Singapore)  
**Sent:** Thursday, January 13, 2022 2:53 PM  
**To:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com)  
**Cc:** Lim, Sharon (Allianz Insurance Singapore) <[sharon.lim@allianz.sg](mailto:sharon.lim@allianz.sg)>  
**Subject:** New OD Survey Assignment - 2022 22003683SL-SKM395L

Internal

Dear LKK

We are appointing your good office for OD survey:

OD Excess: \$600/-

Please download the documents from this link below

File: Estimate Repair-395(1).jpg, WhatsApp Image 2022-01-04 at 17.13.44 (1).jpeg, WhatsApp Image 2022-01-04 at 17.13.45 (1).jpeg,...

Link: <https://fileexchange.allianz.de/SecureDownload.aspx?id=65ef85fb-17ac-4876-a4c1-30d91289ea5e-49ae21b96ce6bfb2>

Size: ~ 5 MByte, Download available until: 1/18/2022

Passwords will be sent in a separate email.

Thank you.

Regards

**Shanti**

Claims Service

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C

79 Robinson Road #09-01, Singapore 068897

Phone: +65 6395 8963 | [www.allianz.sg](http://www.allianz.sg)



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