

Shiau Chan (LKKAuto)

From: Claims <claims@premiumauto.com.sg>
Sent: Thursday, 27 October 2022 3:23 PM
To: Shiau Chan (LKKAuto); 'Mohd Rizal, Nur Mariah Huibrechts'; Adrian Ling (LKKAuto); SUR
Cc: 'Lim, Kok-Chong'; 'Lim, Sheng Yang'; 'Nadaraja, Deeban'; 'Chan, Yoke Shi'; 'Azlan, Syazairdina'; 'Claims'
Subject: RE: Pending Adjuster Survey / SDR2906G / 7697428076SG

Dear Shiau Chan and all,

I just spoke to the owner awhile ago, he doesn't agree to withdraw the claim or to carry out the repair of his vehicle reason being that the accident is not his fault as the car park barrier fall onto his vehicle.

He does not agree to pay the insurance excess, he wants AIG to cover full cost without him paying any excess, and otherwise he will leave it open and not make any decision.

Till date he hasn't carry out any repair on his vehicle.

**Best Regards,
Kee Siang Lim
Claims Advisor**

Premium Automobiles Pte Ltd (Reg No 199902271W)

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From: Shiau Chan (LKKAuto) [mailto:siewsc@lkkauto.com]

Sent: Thursday, 27 October 2022 3:04 PM

To: Mohd Rizal, Nur Mariah Huibrechts; Adrian Ling (LKKAuto); SUR; claims@premiumauto.com.sg

Cc: Lim, Kok-Chong; Lim, Sheng Yang; Nadaraja, Deeban; Chan, Yoke Shi; Azlan, Syazairdina

Subject: RE: Pending Adjuster Survey / SDR2906G / 7697428076SG

Dear Sir/Madam,

According to the repairer, the owner already withdraw the claim and we are pending for their addendum GIA report.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Sent: Thursday, 27 October 2022 1:21 PM

To: Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>; Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; SUR <sur@lkkauto.com>; claims@premiumauto.com.sg

Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>; Nadaraja, Deeban <Deeban.Nadaraja@aig.com>; Chan, Yoke Shi <yokeshi.chan@aig.com>; Azlan, Syazairdina <Syazairdina.Azlan@aig.com>

Subject: RE: Pending Adjuster Survey / SDR2906G / 7697428076SG

Dear Sir/Madam,

Please be informed that we are pending for finalise with repairer.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>

Sent: Friday, 7 October 2022 9:23 AM

To: Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Lim, Sheng Yang <ShengYang.Lim@aig.com>; Nadaraja, Deeban <Deeban.Nadaraja@aig.com>; Chan, Yoke Shi <yokeshi.chan@aig.com>; Azlan, Syazairdina <Syazairdina.Azlan@aig.com>

Subject: Pending Adjuster Survey / SDR2906G / 7697428076SG

Dear Person In Charge,

Please advise the status of this claim as currently on Merimen is 'Pending Adjuster Survey'.

Thank You.

Regards,

Mariah Huibrechts

AIG

Senior Claims Examiner II

Claims | AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #10-16 Singapore 079120

Tel +(65) 68307871

NurMariahHuibrechts.MohdRizal@aig.com | www.aig.sg

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