# **Shiau Chan (LKKAuto)**

From: LEE KATIE <katielee@uoi.com.sg>
Sent: Friday, 17 February 2023 9:06 AM
To: Shiau Chan (LKKAuto); SUR; assignments

Subject: RE: Accident Involving FBF1377B & GBJ5414E on 08/01/2022

Dear Shiau Chan,

M11D14482201

Regards,

#### **Katie Lee**

Senior Manager Claims

United Overseas Insurance Limited

146 Robinson Road, #02-01, UOI Building, Singapore 068909 Main • (65) 6222 7733 | DID • (65) 6490 9318 | Fax • (65) 6327 3872 | Email • <u>katielee@uoi.com.sg</u>

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From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Sent: Tuesday, February 14, 2023 4:16 PM

To: LIM PEI TI JENNY < jennylim@uoi.com.sg>; SUR < sur@lkkauto.com>; assignments < assignments@lkkauto.com>

Cc: LEE KATIE <katielee@uoi.com.sg>

Subject: RE: Accident Involving FBF1377B & GBJ5414E on 08/01/2022

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Dear Sir/Madam,

Kindly provide us the claims reference.

Best Regards,

Shiau Chan (Ms) | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) < <u>admin-d@lkkauto.com</u>>

Sent: Thursday, January 13, 2022 11:05 AM

To: 'WONG JOSEPHINE' < josephinewong@uoi.com.sg>; SUR < sur@lkkauto.com>; assignments < assignments@lkkauto.com>

Cc: 'LEE KATIE' < katielee@uoi.com.sg>

Subject: RE: Accident Involving FBF1377B & GBJ5414E on 08/01/2022

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: WONG JOSEPHINE < <a href="mailto:josephinewong@uoi.com.sg">josephinewong@uoi.com.sg</a>>

**Sent:** Thursday, 13 January, 2022 10:56 AM **To:** sur@lkkauto.com; assignments@lkkauto.com

Cc: raymond@bhh.com.sg; LEE KATIE < katielee@uoi.com.sg>

Subject: FW: Accident Involving FBF1377B & GBJ5414E on 08/01/2022

Without Prejudice

## Dear LKK

Kindly assist to survey third party's vehicle.

Details of survey as email below. Thanks

Kindly be advise that there are 2 assignments from Ban Hock Hin Co., Pte Ltd, happened TP vehicle is motorcycle and DOA is 8/1/22 but OI is different vehicle no.

### **Notice**

Due to the COVID-19 situation, most of our staff are working from home. While we remain committed to serving you, there may be delay in our customer services. We thank you for your kind understanding under such challenging circumstances.

## **Josephine Wong**

Executive Claims



United Overseas Insurance Limited

146 Robinson Road, #02-01, UOI Building, Singapore 068909

Main • (65) 6222 7733 | DID • (65) 6490 9329 | Fax • (65) 6327 3872 | Email • josephinewong@uoi.com.sg

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From: <a href="mailto:raymond@bhh.com.sg">raymond@bhh.com.sg</a>

Sent: Thursday, January 13, 2022 10:51 AM

**To:** WONG JOSEPHINE < josephinewong@uoi.com.sg>

Cc: LEE KATIE < katielee@uoi.com.sg >

Subject: RE: Accident Involving FBF1377B & GBJ5414E on 08/01/2022

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Dear Josephine,

Thank you for your email.

Please arrange LKK Auto Consultants Pte Ltd for the pre-repair survey.

Thanks

Best Regards,
Raymond
Ban Hock Hin Co., Pte Ltd
Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969
Visit us at <a href="http://www.bhh.com.sq">http://www.bhh.com.sq</a>
Facebook: <a href="http://www.facebook.com/bhhsq">http://www.facebook.com/bhhsq</a>



No. 6 Defu Lane 4, Singapore 539410

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From: WONG JOSEPHINE < josephinewong@uoi.com.sg>

Sent: Thursday, 13 January 2022 10:45 AM

To: raymond@bhh.com.sg

**Cc:** LEE KATIE < <u>katielee@uoi.com.sg</u>>

Subject: RE: Accident Involving FBF1377B & GBJ5414E on 08/01/2022

## Dear Raymond

I got mix up with another file as you have requested pre- repair twice with different vehicles.

We propose LBS Auto Consultant, if you do not agree, kindly choose from our lists of surveyors.

### **Notice**

Due to the COVID-19 situation, most of our staff are working from home. While we remain committed to serving you, there may be delay in our customer services. We thank you for your kind understanding under such challenging circumstances.

## **Josephine Wong**

Executive Claims



#### United Overseas Insurance Limited

146 Robinson Road, #02-01, UOI Building, Singapore 068909

Main • (65) 6222 7733 | DID • (65) 6490 9329 | Fax • (65) 6327 3872 | Email • josephinewong@uoi.com.sg

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From: <a href="mailto:raymond@bhh.com.sg">raymond@bhh.com.sg</a>>

Sent: Tuesday, January 11, 2022 5:13 PM

To: WONG JOSEPHINE < josephinewong@uoi.com.sg>

Cc: LEE KATIE < katielee@uoi.com.sg>

Subject: FW: Accident Involving FBF1377B & GBJ5414E on 08/01/2022

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Dear Josephine,

We attached the third party claim documents for your perusal.

Appreciate for you to arrange for the pre-repair survey.

Thanks

Best Regards,
Raymond
Ban Hock Hin Co., Pte Ltd
Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969
Visit us at http://www.bhh.com.sg
Facebook: http://www.facebook.com/bhhsg



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From: raymond@bhh.com.sg <raymond@bhh.com.sg>

Sent: Tuesday, 11 January 2022 2:17 PM
To: 'LEE KATIE' < <a href="mailto:katielee@uoi.com.sg">katielee@uoi.com.sg</a>
Cc: 'Stephanie' < <a href="mailto:stephanie@bhh.com.sg">stephanie@bhh.com.sg</a>

Subject: Accident Involving FBF1377B & GBJ5414E on 08/01/2022

Dear Katie,

We attached the third party claim documents for your perusal.

Appreciate for you to arrange for the pre-repair survey.

Thanks

Best Regards,
Raymond
Ban Hock Hin Co., Pte Ltd
Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969
Visit us at http://www.bhh.com.sg
Facebook: http://www.facebook.com/bhhsg



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