

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Tuesday, 18 January 2022 9:36 AM
To: Accord Claims(AV)
Cc: SUR
Subject: Own Damage Claim SKV7288U DOA:11.1.2022 - HLAS's REF: MPC03096

Dear Celia,

As instructed by our client , please proceed to repair the **insured vehicle SKV 7288U, (Excess \$250/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wong Wee Fu <WeeFu.Wong@hlas.com.sg>
Sent: Thursday, 13 January, 2022 10:36 AM
To: Accord Claims(AV) <avclaims@mycarworkshop.com.sg>; Janice Goh <janice.goh@hlas.com.sg>
Cc: assignments@lkkauto.com
Subject: RE: FW: Own Damage Claim SKV7288U DOA:11.1.2022 - HLAS's REF: MPC03096

Hi Celia,

In this case, have assigned LKK for survey.

Hi LKK,

Please assist.

Docs linked in merimen.

Thanks

Weefu

Claims Manager

11 Keppel Road #11-01, ABI Plaza, Singapore 089057

Weefu.Wong@hlas.com.sg | www.hlas.com.sg

Reaching out to you at [Facebook](#) | [Twitter](#) | [LinkedIn](#) |

Important: Please note that acceptance and clearing of our settlement cheque/GIRO/PayNow payment constitutes your acceptance of payment which will be in full and final settlement and discharge of all claims that you may have against HL Assurance Pte. Ltd. and/or our insured whichever is applicable in respect of the above subject matter.

All emails correspondences are on without prejudice basis.

From: Accord Claims(AV) [<mailto:avclaims@mycarworkshop.com.sg>]

Sent: Thursday, 13 January 2022 10:08 am

To: HLAS Claims <claims@hlas.com.sg>

Cc: Wong Wee Fu <WeeFu.Wong@hlas.com.sg>

Subject: Re: FW: Own Damage Claim SKV7288U DOA:11.1.2022 - HLAS's REF: MPC03096

Morning Janice,

I am unable to see the claim in Merimen.

Kindly advise.

Thank you.

Kind regards,
Celia Lai

Accord Auto Services Pte Ltd
Blk 1009 Bukit Merah Lane 3
#01-80
Singapore 159723

Mobile: (65) 9274 0999

Tel : (65) 6271 7433

Fax : (65) 6274 5715

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On Wed, Jan 12, 2022 at 4:25 PM HLAS Claims <claims@hlas.com.sg> wrote:

Dear Celia

I have created claim in Merimen.

Please submit OD claims thru Merimen.

Our Claim no MPC003096 and PIC is Mr Weefu.

Thank you.

Regards,

Janice Goh (Ms)

Claims Department



11 Keppel Road #11-01, ABI Plaza, Singapore 089057

T +65 6922 6030 / F +65 6224 1923

janice.goh@hlas.com.sg | www.hlas.com.sg

Important: Please note that acceptance and clearing of our settlement cheque/GIRO/PayNow payment constitutes your acceptance of payment which will be in full and final settlement and discharge of all claims that you may have against HL Assurance Pte. Ltd. and/or our insured whichever is applicable in respect of the above subject matter.

From: Accord Claims(AV) [mailto:avclaims@mycarworkshop.com.sg]

Sent: Wednesday, 12 January 2022 11:04 am

To: HLAS Claims <claims@hlas.com.sg>

Cc: Accord Auto Services <gilbert.ng@mycarworkshop.com.sg>

Subject: Own Damage Claim SKV7288U DOA:11.1.2022

Dear Officer In Charge,

Kindly refer to GIA report & estimate repair as attached.

Please advise own damage excess.

Thank you.

Kind regards,
Celia Lai

Accord Auto Services Pte Ltd

Blk 1009 Bukit Merah Lane 3

#01-80

Singapore 159723

Mobile: (65) 9274 0999

Tel : (65) 6271 7433

Fax : (65) 6274 5715

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