

Our Ref: CT0122/SHA2258K/KS(st)
Date: 28.01.2022

LONPAC INSURANCE BERHAD
300 BEACH ROAD #17-04/07
Singapore 199555

Attn : Motor Claims Department

Without Prejudice

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969

www.cdge.com.sg

Company Registration No: 199506048W

Dear Sir/Madam

ACCIDENT ON 11.01.2022 INVOLVING SHA2258K & GBF1520D ALONG WOODLANDS CRESCENT

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SHA2258K, which was involved in the captioned accident with your insured vehicle No GBF1520D.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	2,021.73
2. Loss of Rental	3 days x S\$ 126.47	S\$	379.41
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	3 days x S\$ 80.00	S\$	240.00
2. Others		S\$	0.00

[E&OE]	Total Claims	S\$	2,643.14
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A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
[X] LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Kazali H S

CDGE Claims Department

DID: 62148736

FAX: -

Email: kazali@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

COMFORTDELGRO

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING TOYOTA PRIUS SHA2258K , GBF1520D ON 11-Jan-22 08:00
ALONG WOODLANDS CRESCENT

I / We **LEE KIM AIK** (Hirer) NRIC No.: **SXXXX067C**

and/or (Relief) NRIC No.: **SXXXX067C**

Taxi Number **SHA2258K**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **11-Jan-2022**

Name of Hirer **LEE KIM AIK**

Hirer NRIC **SXXXX067C**

Signature :



Address **352A CANBERRA ROAD #11-263**
751352

Contact No. **97365939**



LONPAC INSURANCE BHD

CLAIM NO : 21/22/22/VC06/025357
DATE : 17 MAY 2022

DISCHARGE VOUCHER

I/We, COMFORT TRANSPORTATION PTE LTD confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or owner of GBF 1520D the sum of Singapore Dollar Two Thousand Five Hundred and Fifty Only (\$2,550.00) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving GBF 1520D and SHA 2258K on 11 January 2022 along WOODLANDS CRESCENT.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ SECURITAS ELECTRONIC SECURITY SINGAPORE PTE LTD AND/OR SOUNDARRAJAN SARAVANAN**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **COMFORTDELGRO ENGINEERING PTE LTD.**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Signature of vehicle owner/Date 18.05.2022

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

OLIVIA

Name of vehicle owner /Date 18.05.2022

"The contents of this document apply to vehicle damages only.
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010042

LONPAC INSURANCE BERHAD
THE CONCOURSE

300 BEACH ROAD #17-04/07
SINGAPORE SG 199555

CONTACT NO: 62507388

VEHICLE NO
SHA2258K

INV. NO/DATE
91639000 25.01.2022

MAKE
TOYOTA

JOB NO.
305501158

MODEL
PRIUS HYBRID(G4A)

ODOMETER READING

DATE OF REG
15.04.2020

DATE/TIME IN
11.01.2022 15:15

CHASSIS CODE
JTDKB3FU303091262

Description : 3P 11.01.2022

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0302-2271	PLATE-BACK DOOR NAME (PRIUS)	1	60.80	25.00	45.60
0002	04-01-0302-2270	PLATE-BACK DOOR NAME (HYBRID S)	1	52.40	25.00	39.30
0003	04-01-0302-2269	ORNAMENT SUB-ASSY BACK DOOR	1	52.90	25.00	39.67
0004	04-01-0302-2712	COVER REAR BUMPER	1	458.60	25.00	343.95
0005	04-01-0302-2713	GUARD REAR BUMPER CENTER	1	552.60	25.00	414.45
0006	04-01-0302-2267	BUMPER PIECE	10	2.20	25.00	16.50
0007	28-01-0302-2015	REAR BONNET COMFORTDELGRO CTPL^	1	30.00	0.00	30.00
0008	28-01-0302-0006	REAR BOOT 65521111 CTPL^	1	30.00	0.00	30.00
0009	28-01-9999-2025	APP LOGO REAR BONNET CTPL	1	40.00	0.00	40.00

WE WILL TAKE ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE. THE COMPANY ACCEPTS RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED BY OUR OWNERS' PERSONS.

CUSTOMERS SHALL INSURE THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY OF NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFALUT.

PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010042	91639000	2,021.73	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W

Page: 2

8010042

LONPAC INSURANCE BERHAD
THE CONCOURSE

300 BEACH ROAD #17-04/07
SINGAPORE SG 199555

CONTACT NO: 62507388

VEHICLE NO
SHA2258K

MAKE
TOYOTA

MODEL
PRIUS HYBRID(G4A)

DATE OF REG
15.04.2020

CHASSIS CODE
JTDKB3FU303091262

INV. NO/DATE
91639000 25.01.2022

JOB NO.
305501158

ODOMETER READING

DATE/TIME IN
11.01.2022 15:15

S/No	Part No.	Qty	Unit Price	%Disc	Net
SUB-TOTAL :					999.47

JOB NATURE

0001	PB	PANEL BEATING-SHA2258K	350.00		350.00
0002	SP	SPRAYPAINT CHARGE	500.00		500.00
0003	L	R/I REVERSE SENSORS	40.00		40.00
SUB-TOTAL :					890.00

Items total	1,889.47
Add GST @ 7.000 %	132.26
Invoice amount	2,021.73

Issued by : KATHERINETAN 25.01.2022 10:24:20
Repair type : CLSO/57/57

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010042	91639000	2,021.73	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Workshops

205 Braddell Road Singapore 579701
59 Loyang Drive Singapore 508969
45 Pandan Road Singapore 609286

383 Sin Ming Drive Singapore 575717
7 Sungei Kadut Way Singapore 728791
320 Ubi Road 3 Singapore 408649

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W

Page: 3

8010042

LONPAC INSURANCE BERHAD
THE CONCOURSE

300 BEACH ROAD #17-04/07
SINGAPORE SG 199555

CONTACT NO: 62507388

VEHICLE NO
SHA2258K

MAKE
TOYOTA

MODEL
PRIUS HYBRID(G4A)

DATE OF REG
15.04.2020

CHASSIS CODE
JTDKKB3FU303091262

INV. NO/DATE
91639000 25.01.2022

JOB NO.
305501158

ODOMETER READING

DATE/TIME IN
11.01.2022 15:15

Payment Type/Term: /Credit 30 days

1) WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED OWNERS' RISK.

2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 5 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (IE. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.

4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 7 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010042	91639000	2,021.73	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CT22010188

Date: 25 January 2022



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 11/01/2022 @ 08:00 hrs
ALONG WOODLANDS CRESCENT
INVOLVING GBF1520D

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA2258K** (the "Taxi"). The Taxi was hired to **LEE KIM AIK IC NO SXXXX067C** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$126.47** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

INSURER ENQUIRY

**Find
insurer**

Vehicle reg. no.

GBF1520D

Date of Accident

11/01/2022 📅

Reset

% **RESULT & RECEIPT**

TP Insurer Enquiry

Insurance **Lonpac Insurance Bhd**Period of Insurance **01/11/2021 - 31/10/2023**Requested By **Janet Lim Siang Gek (COMFOR...**Requested Date **11/01/2022 16:24****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

Cecilia Chong (LKK Auto)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Wednesday, 4 May 2022 1:00 pm
To: Cecilia Chong (LKK Auto)
Cc: MT_Claim_SG
Subject: RE: Accident including SHA2258K and your insured GBF1520D dated 11.01.2022 *** LKK
REF: CC4/LPC22000446/Gga3

Lonpac External - General

Dear Cecilia,

Please proceed as proposed.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Sent: Friday, 29 April 2022 5:02 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Accident including SHA2258K and your insured GBF1520D dated 11.01.2022 *** LKK REF:
CC4/LPC22000446/Gga3

Lonpac Ref: **21/22/22/VC06/025357**

LKK Ref: CC4/LPC22000446/Gga3

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 13/01/2022 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

This is a head-to-rear collision. Liability is not in our driver's favour.

Summary to offer to third party repairer, "**COMFORTDELGRO ENGINEERING PTE LTD**" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 5,428.68	\$ 2,021.73
2. Loss of Rental (3days x \$126.47)	\$ 379.41	\$ 379.41 (3days x \$126.47)
3. Loss of Income (3days x \$80.00)	\$ 240.00	\$ 150.00 (3days x \$50.00)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 6,050.09	\$ 2,553.14

**02days recommendation for repair + 1PRS = 3days.

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: CeciliaChong@lkkauto.com | FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 13 January 2022 1:42 PM