

# HOCK WAH MOTOR WORKSHOP PTE LTD

BLK 3011 BEDOK INDUSTRIAL PARK E  
BEDOK NORTH AVE 4,  
#01-2008/10/12 SINGAPORE 489977  
TEL : 6441 5655 FAX : 6441 5355/6243 8121  
R.O.C No : 200104141D GST Reg. No. 20-0104141-D

Ref : GBJ9056D

Date : 28/03/2022

Motor Claims Dept  
AIG Asia Pacific Insurance Pte Ltd  
BLK 78 Shenton Way  
# 07-16  
SINGAPORE 079120  
Fax : 68357416

Dear Sir/Mdm

**DIRECT SETTLEMENT - Accident Involving vehicle no GBJ9056D and SGK9252P On 09/01/2022 Along ORCHARD BOULEVARD TURNING INTO TOMLINSON ROAD**

We refer to the above matter.

We are instructed by our clients, SH LIM CONSTRUCTION of vehicle number GBJ9056D to claim damages against your insured SGK9252P in connection with a road traffic accident on 09/01/2022 15:20:35

We are instructed that the accident was caused by your insured's negligent driving and /or management of this vehicle. As a result, our client's vehicle was damaged and our clients have to put to loss and expenses. particulars of which are as follows:

|                |   |           |        |    |          |
|----------------|---|-----------|--------|----|----------|
| Cost Of Repair |   |           |        | \$ | 3,852.00 |
| Loss of Use    |   |           |        | \$ | 0.00     |
| Car Rental Fee | 3 | Days X \$ | 100.00 | \$ | 300.00   |
| LTA Search Fee |   |           |        | \$ | 7.45     |
| Survey Fee     |   |           |        | \$ | 0.00     |
| GIA Fees       |   |           |        | \$ | 0.00     |
| Total          |   |           |        | \$ | 4,159.45 |

Please revert within the next **SEVEN (7) Days** so that we can advise out third party claimant for the next course of action.

We/I support our/my claim with documents enclosed.



**Motor Claims Dept**

Anysia Foo  
motor@hockwah.com.sg



**AUTHORIZATION TO ACT**  
**(AIG Asia Pacific – EXPRESS THIRD PARTY CLAIM)**

I, SH LIM CONSTRUCTION ("the third party claimant")  
of \_\_\_\_\_ (address),  
owner of GBJ 9056D (vehicle no.) hereby authorize  
HOCK WAH MOTOR WORKSHOP PTE LTD  
("the workshop") to act for me with respect to my claim for repair costs and/or  
rental and/or loss of use ("claim") for my vehicle no. GBJ 9056D that was  
damaged pursuant to the accident which occurred on 09.01.2022 (date) along  
ORCHARD BOULEVARD TURNING INTO TOMLINSON ROAD (location)  
involving vehicle no/s SGK 9252P ("the accident").

I further authorize the workshop to settle the above mentioned claim in a  
manner that they deem fit and the workshop is further authorized to receive  
payment further to settlement of my claim with payment cheque/s being made in  
favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my  
behalf is on a without prejudice and without admission of liability basis insofar  
as the driver/owner/insurers of the other vehicle/s is concerned.

Date this 10 day of 01 (month) 20 22 (year)



Signed by "the third party claimant"



Signed by "the workshop"

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

“We/I, **HOCK WAH MOTOR WORKSHOP PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$3,852.00** (Repair Cost), **S\$300.00** (Loss of Use/Rental), **S\$7.45** (Disbursement) for vehicle no. **GBJ 9056D** that was damaged pursuant to the accident which occurred on **09/01/2022** (date) along **ORCHARD BOULEVARD TURNING INTO TOMLINSON ROAD** (location) involving vehicle no/s **SGK 9252P**. This is pursuant to the inspection conducted on **20/01/2022** (date) at “the workshop”.


We/I confirm that we/I are/am authorized by the owner **SH LIM CONSTRUCTION** (the third party claimant”) of vehicle no. **GBJ 9056D** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **GBJ 9056D** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 31 (day) of March (month) 20 22 (year)

  
Signed by appointed surveyor

  
  
Signed by “the workshop” (with chop)

# HOCK WAH MOTOR WORKSHOP PTE LTD

BLK 3011 BEDOK INDUSTRIAL PARK E  
BEDOK NORTH AVE 4,  
#01-2008/10/12 SINGAPORE 489977  
TEL : 6441 5655 FAX : 6441 5355/6243 8121  
R.O.C No : 200104141D GST Reg. No. 20-0104141-D

TO : 52833772J

AIG Asia Pacific Insurance Pte Ltd  
BLK 78 Shenton Way  
# 07-16  
SINGAPORE 079120  
TEL : 1800 4193000 FAX : 68357416  
PH :  
ATTN :

## TAX INVOICE

Number : IV00072548  
Date : 28/03/2022  
Case No :  
Vehicle No : GBJ9056D  
Chassis: WDF4156032U256359  
Year of Mfr 2018  
Policy No  
Model : MERCEDES BENZ  
CITAN 112 6G-DCT

Term:

| Sn   | DESCRIPTION    | QTY | U_PRICE     | DISC | AMOUNT   |
|--|----------------|-----|-------------|------|----------|
| 1  | LUMPSUM REPAIR | 1.0 | 3,600.00    | 0    | 3,600.00 |
|  | Sub Total      |     |             |      | 3,600.00 |
|  | Parts Total    |     |             |      | 3,600.00 |
| SINGAPORE DOLLARS : THREE THOUSAND EIGHT HUNDRED FIFTY-TWO AND CENTS ZERO ONLY |                |     | Less Excess |      | 0.00     |
|  |                |     | SUBTOTAL    |      | 3,600.00 |
|  |                |     | GST 7.00%   |      | 252.00   |
|  |                |     | TOTAL       |      | 3,852.00 |

Date of accident : 09/01/2022 03:20 PM. Place : ORCHARD BOULEVARD TURNING INTO TOMLINSON ROAD

E. & O. E.

HOCK WAH MOTOR WORKSHOP PTE LTD

CUSTOMER SIGNATURE

AUTHORISED SIGNATURE



**KOH CAR HO PTE LTD**

Registration no.: 201422857D  
3011 Bedok Industrial Park E  
#01-2010 Singapore 489977 Tel:  
6441 5655 / 8339 6888

**CINV - 200199****INVOICE**Refer to Rental Agreement: CRA 200215Reference Vehicle: GBJ 9056DDate: 11.2.2022**Customer Information**Name: LIM SENG HOE NRIC No.: SXXXXX427HAddress: 19 KOVAN ROAD #07-10S( 548191 ) Contact No: 9631 2167**Rental Car Information**Vehicle No.: GBG 58087Make & Model: NISSAN NV200Start Date: 8 / 2 / 2022End Date: 11 / 2 / 2022Rent for (No. of Days) 3Rate at (Per Day) \$100.00Total Amount \$ 300.00

Customer Signature



Authorized Signature

KOH CAR HO PTE LTD  
Registration no.: 201422857D  
3011 Bedok Industrial Park E  
#01-2010 Singapore 489977  
Tel: 6441 5655 / 8339 6888

R.Vehicle No. GBJ 9056 D

CRA# -200215

## RENTAL AGREEMENT - CLAIM

### Hirer's Particulars

Name: LIM SENG HOE NRIC No.: SXXXX427H

Address: 19 KUVAN ROAD #07-10

S ( 548191 )

Contact No: 9631 2167

Licence Date: 26 / 08 / 1977

Birth Date: 14 / 12 / 1957  
~~26 / 08 / 1977~~

### Additional Driver's Particulars

Name: \_\_\_\_\_ NRIC No.: \_\_\_\_\_

Licence Date: \_\_\_\_ / \_\_\_\_ / \_\_\_\_ Contact No: \_\_\_\_\_

### Rental Vehicle

Vehicle No.: GB658087 Start Date: 8 / 2 / 2022

Rate (Per day): \_\_\_\_\_ No. of days: \_\_\_\_\_ End Date: 11 / 2 / 2022

PL (Out): \_\_\_\_\_ PL (In): OK / Time out/in: 11:00HRS. 15:30HRS

The Hirer agreed to the Rental Agreement as followed: -

- ☐ Rental vehicle is restricted to SINGAPORE use only, check water and engine oil daily.
- ☐ No refund if vehicle return early.
- ☐ Hirer is liable to pay all fines, summons, claims, excess within rental period.
- ☐ Hirer shall bear the responsibility if any damages found on/in vehicle.
- ☐ Extension: One day in advance notice is required otherwise no extension will be allowed.
- ☐ Car collection and return shall be within the office operating hour.
- ☐ Excess: In the event when accident occurred, the Hirer is liable to bear the excess of at least S\$4,000 / S\$8,000 (Young, Inexperience Driver) in cash plus loss of earnings.

Any problem arises to vehicle within rental period, Hirer must inform 6441 5655 immediately.

Hirer acknowledges all T&C and signifies acceptance upon signing.



Hirer and Driver Signature

Date & Company Stamp (if any)



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 10 Jan 2022 / 11:19:00

Receipt Date/Time : 10 Jan 2022 / 11:19:00

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-220110-001282

Previous Receipt No. :

**S/N Item Description/  
Business Transaction Reference  
No.**

| <b>Amount<br/>Before<br/>GST (S\$)</b> | <b>GST<br/>Amount<br/>(S\$)</b> | <b>Amount<br/>After GST<br/>(S\$)</b> |
|--|---------------------------------|---------------------------------------|
|--|---------------------------------|---------------------------------------|

Result of Insurance Enquiry - SGK9252P

As at 09 Jan 2022/15:20:00

Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.

1 Insurance Enquiry - SGK9252P  
Enquiry Fee  
20220110111708156009

|      |      |      |
|------|------|------|
| 7.00 | 0.49 | 7.49 |
|------|------|------|

|                  |      |      |      |
|------------------|------|------|------|
| <b>Sub-Total</b> | 7.00 | 0.49 | 7.49 |
|------------------|------|------|------|

|                              |      |      |      |
|------------------------------|------|------|------|
| <b>Total Before Rounding</b> | 7.00 | 0.49 | 7.49 |
|------------------------------|------|------|------|

|                            |  |  |      |
|----------------------------|--|--|------|
| <b>Rounding Difference</b> |  |  | 0.04 |
|----------------------------|--|--|------|

|                             |  |  |      |
|-----------------------------|--|--|------|
| <b>Total Amount Payable</b> |  |  | 7.45 |
|-----------------------------|--|--|------|

Paid By

|                  |                   |      |
|------------------|-------------------|------|
| 549834XXXXXX2886 | eNETS Credit Card | 7.45 |
|------------------|-------------------|------|

|       |  |      |
|-------|--|------|
| Total |  | 7.45 |
|-------|--|------|

|             |  |      |
|-------------|--|------|
| Cash Change |  | 0.00 |
|-------------|--|------|

|                 |  |      |
|-----------------|--|------|
| Tendered Amount |  | 7.45 |
|-----------------|--|------|

|                          |  |      |
|--------------------------|--|------|
| Excess Refundable Amount |  | 0.00 |
|--------------------------|--|------|

THANK YOU AND HAVE A NICE DAY!

**Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.**

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Monday, 17 January 2022 10:22 AM  
**To:** jmwedd@gmail.com  
**Subject:** Claim Notification - ACCIDENT INVOLVING SGK 9252P(AIG) AND GBJ 9056D AT/ALONG TOMLINSON ROAD ON 09/01/2022

17 Jan 2022

**TAN SUYIN LYNNETTE MICHELLE**

*[By Email Only]*

Dear Sir/Madam,

**You Ref: SGK9252P**

**Our Ref: CC6/AIG22000442/pa3**

**ACCIDENT INVOLVING SGK 9252P(AIG) AND GBJ 9056D AT/ALONG TOMLINSON ROAD ON 09/01/2022**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from GBJ9056D against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as it is a head-to-rear collision. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost. Please be assured that we will do our due diligence to mitigate the cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)



## Claim Audit

| AUDIT TRAIL |                   |                               |   |                           |
|-------------|-------------------|-------------------------------|---|---------------------------|
| No.         | On                | Audit                         | Remarks   | By                        |
| 1           | 12 Jan 2022 16:19 | <b>Clim Dtl Modified</b>      | Claimant's Name: -> SH LIM CONSTRUCTION. Claimant's ID: -> 52833772J.   | [A] HOW MEI KWAN          |
| 2           | 12 Jan 2022 16:19 | <b>Clim Veh Model Changed</b> | (203812) MERCEDES-BENZ CITAN 1.5 D 109CDI (M).  | [A] HOW MEI KWAN          |
| 3           | 12 Jan 2022 16:19 | <b>Clim Created</b>           | Reg No: GBJ9056D. Acct Date: 2022/01/09. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ). Workshop: Hock Wah Motor Works hop Pte Ltd (Bedok)      | [A] HOW MEI KWAN          |
| 4           | 12 Jan 2022 16:19 | <b>Adj Co Assigned</b>        | LKK Auto Consultants Pte Ltd (HQ):  | [A] HOW MEI KWAN          |
| 5           | 12 Jan 2022 16:19 | <b>Adj Next Rpt Changed</b>   | Next Rpt:Final Rpt.Due Date:2022/01/21  | [A] HOW MEI KWAN          |
| 6           | 12 Jan 2022 16:19 | <b>Adj Mandate Set</b>        | Approved:0.00.Reinsp:Adj decides.   | [A] HOW MEI KWAN          |
| 7           | 12 Jan 2022 16:19 | <b>Clim Ins Co Changed</b>    | [200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)   | [A] Merimen Administrator |
| 8           | 12 Jan 2022 16:19 | <b>Label Added</b>            | (20224):Field Survey.   | [A] Merimen Administrator |
| 9           | 12 Jan 2022 16:19 | <b>Label Added</b>            | (19):Fastlane.  | [A] HOW MEI KWAN          |
| 10          | 12 Jan 2022 16:19 | <b>Adj Adjuster Assigned</b>  | [None] -> MARCUS CHUA   | [A] HOW MEI KWAN          |
| 11          | 12 Jan 2022 16:40 | <b>Clim Veh Model Changed</b> | (203812) -> (207192) MERCEDES-BENZ CITAN 1.2 112 6G-DCT (A).  | [ ] Merimen Administrator |
| 12          | 14 Jan 2022 16:01 | <b>Video Downloaded</b>       | Downloaded Video - Accident   | [I] Tam, Ivan-WK          |
| 13          | 17 Jan 2022 09:44 | <b>Video Downloaded</b>       | Downloaded Video - Accident   | [I] Tam, Ivan-WK          |
| 14          | 17 Jan 2022 10:16 | <b>Video Downloaded</b>       | Downloaded Video - Accident   | [A] CHEW HSIAO TONG       |
| 15          | 29 Mar 2022 10:35 | <b>Adj Rpt Initiated</b>      |   | [A] JOANNE LEE KHANG MIN  |
| 16          | 29 Mar 2022 10:35 | <b>Clim Dtl Modified</b>      | Claim Conclusion: -> 3.   | [A] JOANNE LEE KHANG MIN  |
| 17          | 29 Mar 2022 10:35 | <b>Clim Dtl Modified</b>      | JPJ Reg. Date: -> 2019/09/26.   | [A] JOANNE LEE KHANG MIN  |
| 18          | 29 Mar 2022 10:35 | <b>Clim Details Notified</b>  |   | [A] JOANNE LEE KHANG MIN  |
| 19          | 29 Mar 2022 16:30 | <b>Adj Mandate Request</b>    | Cur.Req:4159.45:Liability: 100%(B27) *Quantum: (a)CORw/GST: \$3,852.00 + (b)LOR(3days x \$100.00): \$300.00 + (c)Search fee: \$7.45 = Total: \$4,159.45 *3 recommendation repair days *For your approval please.              | [A] CHEW HSIAO TONG       |
| 20          | 30 Mar 2022 16:28 | <b>Adj Next Rpt Changed</b>   | Next Rpt:Final Rpt.Due Date:2022/01/21. Mandate Remarks: Approved:\$4159.45. Please proceed with settlement @ \$4159.45 [COR-\$3852 LOR-\$300 Search fee-\$7.45] ** subject to final repair bill & ATA (authorization to act) | [I] Tam, Ivan-WK          |
| 21          | 30 Mar 2022 16:29 | <b>Adj Mandate Set</b>        | Approved:4159.45:Approved:\$4159.45. Please proceed with settlement @ \$4159.45 [COR-\$3852 LOR-\$300 Search fee-\$7.45] ** subject to final repair bill & ATA (authorization to act)   | [I] Tam, Ivan-WK          |

Date From    Date To    Audit Type  

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

| Bill Ref No | Bill Date            | Bill Type         | Acc Type | Acc Name                     | Co Name (Branch)                               | Ref 1    | Ref 2    | Amount |
|-------------|----------------------|-------------------|----------|------------------------------|--|----------|----------|--------|
| 2757865     | 14 Jan 2022 15:52:11 | TP Case (Insurer) | Motor    | LKK Auto Consultants Pte Ltd | AIG Asia Pacific Insurance Pte. Ltd. (Express) | GBJ9056D | SGK9252P | 11.00  |

|         |                         |                          |       |                                    |   |          |          |       |
|---------|-------------------------|--------------------------|-------|------------------------------------|---|----------|----------|-------|
| 2777694 | 29 Mar 2022<br>10:35:18 | OD/TP Case<br>(Adjuster) | Motor | LKK Auto<br>Consultants<br>Pte Ltd | LKK Auto<br>Consultants<br>Pte Ltd (HQ) | GBJ9056D | SGK9252P | 11.00 |
|---------|-------------------------|--------------------------|-------|------------------------------------|---|----------|----------|-------|