

Our Ref: CT0122/SH 6998P/CK(st)
Date: 27.01.2022

CHINA TAIPING INSURANCE CO (S)PTE L
3 ANSON ROAD #16-00
Singapore 079909

Attn : Motor Claims Department

Without Prejudice

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969

www.cdge.com.sg

Company Registration No: 199506048W

Dear Sir/Madam

ACCIDENT ON 09.01.2022 INVOLVING SH 6998P & GBF2263P ALONG UBI ROAD 1

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SH 6998P, which was involved in the captioned accident with your insured vehicle No GBF2263P.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	2,300.50
2. Loss of Rental	5 days x S\$ 125.40	S\$	627.00
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	5 days x S\$ 80.00	S\$	400.00
2. Others		S\$	0.00

[E&OE]	Total Claims	S\$	3,329.50
--------	---------------------	------------	-----------------

A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
[X] LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh

CDGE Claims Department

DID: 62148733

FAX: -

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

COMFORTDELGRO

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG****TOYOTA PRIUS SH6998P , GBF2263P
UBI ROAD 1****ON 09-Jan-22 00:45**

I / We

LIM KIAN SOON

(Hirer) NRIC No.:

SXXXX442C

and/or

(Relief) NRIC No.:

SXXXX442C

Taxi Number

SH6998P

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

10-Jan-2022

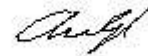
Name of Hirer

LIM KIAN SOON

Hirer NRIC

SXXXX442C

Signature :



Address

**195 KIM KEAT AVENUE #09-370
310195**

Contact No.

86064078

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00085262100 Claim No : SNM22D200333

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : S\$3004.10
DOLLARS THREE THOUSAND FOUR AND CENTS TEN ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SH 6998P
Insured Vehicle No. : GBF 2263P

Date of Loss : 09.01.2022
Place of Accident : Ubi Rd 1

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : GREAT WALL TECHNOLOGY ALUMINIUM INDUSTRY PTE LTD
Driver Name : KHAN PAPEL

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	2,300.50
(3) Loss of Use /Rental/Earning	S\$	701.60
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL	S\$	3,004.10
	=====	

Claimant Name : Comfort Transportation Pte Ltd

NRIC No : 1XXXXX821R

Signature :  _____

Date : 7.4.2022

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Please forward your payment to
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to
vehicle damages only. All personal injuries
and damages arising therefrom are excluded
from the ambit and application of this document"

GST REG. NO. M2-8921817-3

TAX INVOICE

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE 079909

CONTACT NO: 62222366

VEHICLE NO
SH 6998P

MAKE
TOYOTA

MODEL
PRIUS HYBRID(G4)

DATE OF REG
25.05.2017

CHASSIS CODE
JTDKB3FU503556785

NO/DATE
91638994 25.01.2022

JOB NO.
305500897

ODOMETER READING

JOB TYPE

Description : 3P 09.01.2022

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt		2,150.00
Add GST @ 7.000 %		150.50
Total Invoice amount		2,300.50

Issued by : KATHERINETAN 25.01.2022 10:03:12
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARE OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT THE COMPANY'S RISK.
2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY ADVISE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (IE AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CT22010159

Date: 25 January 2022



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 09/01/2022 @ 00:46 hrs
ALONG UBI ROAD 1
INVOLVING GBF2263P

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SH6998P** (the "Taxi"). The Taxi was hired to **LIM KIAN SOON IC NO SXXXX442C** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.40** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

DATE	NAME OF DRIVER	MILEAGE READING		MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)		DATE	NAME OF DRIVER
		FROM	TO		FROM	TO		
1/1/2022	Lee Chun Lin	4872	72	209	0530	1430		
2/1/2022	"	4872	12	163	0600	1630		
3/1/2022	"	4882	83	260	0500	1600		
4/1/2021	"	4887	20	182	0500	1600		
5/1/2022	"	4892	33	190	0515	1600		
6/1/2022	"	4897	53	209	0510	1600		
7/1/2022	"	4902	18	257	0505	1600		
8/1/2022	"	4907	79	185	0600	1600		
9/1								
9/1	Accident			In	0045	✓		
13/1	Repair		LY	Out	✓	1200		

Chun Lin

INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

GBF2263P

Date of Accident

09/01/2022 📅

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **China Taiping Insurance (Sing...**Period of Insurance **01/08/2021 - 31/07/2022**Requested By **Janet Lim Siang Gek (COMFOR...**Requested Date **10/01/2022 15:44****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)



a3q2 ***

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/CTI22000432/Gga3q2

25 MARCH 2022

**GREAT WALL TECHNOLOGY ALUMINIUM INDUSTRY PTE LTD
DRIVER: KHAN PAPEL**

Dear Sir/Madam,

ACCIDENT INVOLVING GBF 2263P & SH 6998P ON 09/01/2022

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us **within 5 days** from the date of this letter.

Please call us if you have further queries.

c.c. *China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

Cecilia Chong (LKK Auto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Thursday, 7 April 2022 11:14 am
To: Cecilia Chong (LKK Auto)
Cc: Claims Dept of CTI; Admin A
Subject: RE: SNM22D200333/C02/GBF2263P/LEWLC / FW: Direct Settlement - Accident Involving GBF2263P (OI : CTI - TBA) and SH6998P (TP : LKK REF - CC3/CTI22000432/Gga3) on 09/01/2022

[Strictly Confidential]

Hi Cecilia,

Please proceed up to \$3,004.10.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Sent: Friday, 25 March 2022 10:46 am
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SNM22D200333/C02/GBF2263P/LEWLC / FW: Direct Settlement - Accident Involving GBF2263P (OI : CTI - TBA) and SH6998P (TP : LKK REF - CC3/CTI22000432/Gga3) on 09/01/2022

[Strictly Confidential]

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref : **SNM22D200333**

Our ref : CC3/CTI22000432/Gga3

Dear Sirs/Madam,

ACCIDENT INVOLVING GBF2263P (OI) & SH6998P (TP) ON 09/01/2022

We refer to the above matter.

It is a head-to-rear collision. Liability is not in our driver's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer "**COMFORTDELGRO ENGINEERING PTE LTD**" at **\$3,004.10 (all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 5,634.92	\$ 2,300.50
2. Loss of Rental (5days x \$125.40)	\$ 627.00	\$ 501.60 (4days x \$125.40)
3. Loss of Income (5days x \$80.00)	\$ 400.00	\$ 200.00
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 6,663.92	<u>\$ 3,004.10</u>

**03 days recommendation for repair + 1 PRS = 4 DAYS

Enclosed here with all the relevant documents for your perusal.