

Our Ref: 21/22/22/VC00/025354 RE: Arrangement for Pre-Repair Survey-Peg Ref : VSR22-10370 ; Lonpac Ref: TBA ; Accident Involving SLL6077J (GRAB) & XD6436G (Lonpac) on 10/01/2022 LKK REF : CC4/LPC22000429/Ers3

ONG LI LI <llong@lonpac.com>

Fri 1/14/2022 3:02 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

## Lonpac External - General

Dear Su Li

Please see attached for our Insured's GIA report.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse  
Singapore 199555  
Tel : (65) 6250 7388 Fax: (65) 6296 2706

***"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".***

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Su Li (LKK Auto) <suli@lkkauto.com>

**Sent:** Thursday, 13 January 2022 12:55 PM

**To:** GERALD POH WEE BIN <geraldpoh@lonpac.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

**Subject:** Re: Arrangement for Pre-Repair Survey-Peg Ref : VSR22-10370 ; Lonpac Ref: TBA ; Accident Involving SLL6077J (GRAB) & XD6436G (Lonpac) on 10/01/2022 LKK REF : CC4/LPC22000429/Ers3

Dear Gerald,

We refer to the above matter.

We have inspected third party vehicle SLL 6077J at M/s PEGASUS ENGINEERING & TRADING PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

**Enclosed for your perusal is:**

- **TP estimated cost of repair**
- **Preliminary advice**
- **TP GIA report**

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action

Please note that the case handler in-charge is Jaslin.

***To check availability of the case handler, you may contact the undersigned.***

***"Wishing You Happiness & Prosperity Chinese New Year 2022"***

***\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

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**From:** Teng Hua <tenghua.pegasusengrg@gmail.com>

**Sent:** Tuesday, January 11, 2022 10:58 AM

**To:** GERALD POH WEE BIN <geraldpoh@lonpac.com>

**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; Johnson Chua <johnsonchua@pegasusengrg.com.sg>; Vivian Tan <vivian.pegasusengrg@gmail.com>; Eric Hii <eric.pegasusengrg@gmail.com>; Admin A <admin-a@lkkauto.com>

**Subject:** Re: Arrangement for Pre-Repair Survey-Peg Ref : VSR22-10370 ; Lonpac Ref: TBA ; Accident Involving SLL6077J (GRAB) & XD6436G (Lonpac) on 10/01/2022

WITHOUT PREJUDICE

Hi Gerald,

We would like to appoint Steve (LKK) to conduct the PRS.

The location of the accident is along Woodlands Ave 12

**Regards,**

**Ng Teng Hua**

**Pegasus Engineering & Trading Pte Ltd**

**Tel : 6513 7748 | Fax : 6251 3161**

**Add : 74 Kian Teck Road Singapore 628800**

***Make Life a Beautiful Ride***

On Tue, Jan 11, 2022 at 10:40 AM GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)> wrote:

## Lonpac External - General

WITHOUT PREJUDICE

Our Ref : TBA

Dear Teng Hua,

We intend to conduct a pre-repair survey of your client's vehicle and enclose our list of Motor surveyors for your attention:-

1	Nicholas Tey-Appraisal
2	Jackson Quek - Appraisal
3	Joshua Ong - Appraisal
4	Ang Bryan Tani- LKK
5	Adrian Ling - LKK
6	Kenneth Kong - LKK
7	Thevan T Karthikesavan- LKK
8	Mohd Rasul - LKK
9	Marcus Chua -LKK
10	Lim Teow Guan -LKK

Please let us hear from you within the next 2 working days.

At this juncture, we are unable to comment on liability as our insured has not lodged the report.

By the way, please let us know the location of accident.

**Best Regards**

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** Teng Hua <[tenghua.pegasusengrg@gmail.com](mailto:tenghua.pegasusengrg@gmail.com)>  
**Sent:** Tuesday, 11 January 2022 10:28 am  
**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Cc:** Johnson Chua <[johnsonchua@pegasusengrg.com.sg](mailto:johnsonchua@pegasusengrg.com.sg)>; Vivian Tan <[vivian.pegasusengrg@gmail.com](mailto:vivian.pegasusengrg@gmail.com)>; Eric Hii <[eric.pegasusengrg@gmail.com](mailto:eric.pegasusengrg@gmail.com)>; KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>  
**Subject:** Arrangement for Pre-Repair Survey-Peg Ref : VSR22-10370 ; Lonpac Ref: TBA ; Accident Involving SLL6077J (GRAB) & XD6436G (Lonpac) on 10/01/2022

**Without Prejudice**  
**Save As To Costs**

Dear Motor Claim Department,

We refer to the above matter.

Pursuant to paragraph 2.3 of Pre-Action Protocol for NIMA Cases, please let us have **a list of 10 motor surveyors** for our selection and please let us know within **2 working days** whether you would like to conduct a pre-repair survey of our client's vehicle. If we do not hear from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

In the event that you request for post-repair inspection pursuant to paragraph 4.1 and 7.4 under the NIMA Protocol, you must compensate our client for the loss of use of his/her vehicle for the day that the inspection is conducted.

**Our client's vehicle has been grounded at 74 Kian Teck Road S(628800) since 11.01.2022. As such, please do the needful.**

**Please contact us to confirm the date and time of the survey.**

In addition, please confirm in writing whether Lonpac is agreeable to direct settle with us at 100% liability for this case.

We will forward our client's GIA report as well as our estimated cost of repair to you in due course.

We await your urgent response in this matter.

Thank you!  
Have a great day ahead!

**Regards,**  
**Ng Teng Hua**  
**Pegasus Engineering & Trading Pte Ltd**

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**Tel : 6513 7748 | Fax : 6251 3161**  
**Add : 74 Kian Teck Road Singapore 628800**

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**Regards,**  
**Ng Teng Hua**  
**Pegasus Engineering & Trading Pte Ltd**

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**Add : 74 Kian Teck Road Singapore 628800**

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