

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Wednesday, 16 March 2022 12:23 PM
To: Tan Chew Chik Jacqueline
Cc: Admin A; claimsdept@sg.cntaiping.com
Subject: [Seek Mandate] - SNM22D200207/C02/SMX9166R/TANCHC / FW: Direct Settlement - Accident Involving SMX9166R (OI : CTI - TBA) and SHB5705L (TP : LKK REF - CC3/CTI22000423/R1pa3) on 10/01/2022
Attachments: LKK Survey Report & Photos.pdf; TP LOD & Docs.pdf; 3rd Party Scene Photo (1).jpg; 3rd Party Scene Photo (2).jpg; Letter to OI_SMX9166R_.pdf

Your ref: **SNM22D200207/C02/SMX9166R/TANCHC**
LKK ref : CC3/CTI22000423/Rpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING SMX9166R(CHINA TAIPING) AND SHB5705L(TP) ON 10/01/2022

We refer to the above matter.

It is a head-to-rear collision. Liability is not in our driver's favour.

We seek your approval to offer repairer **"STRIDES AUTOMOTIVE SERVICES PTE LTD"** at **\$1,727.88(all-in)**.

The summary is as follows: -

| | Amount Claimed | Amount Revised |
|--|--------------------|------------------------------|
| 1. Cost of Repair | \$ 4,606.40 | \$ 1,100.00 |
| 2. Loss of Rental (9.5days x \$106.47) | \$ 1,011.47 | \$ 425.88 (4days x \$106.47) |
| 3. Loss of Income (9.5days x \$60.00) | \$ 570.00 | \$ 200.00 (4days x \$50.00) |
| 4. LTA/GIA Search Fee | \$ 7.00 | \$ 7.00 |
| Total | \$ 6,194.87 | <u>\$ 1,727.88</u> |

Surveyor recommended 3days for repair +1PRS = 4days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 09/03/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Sent: Friday, 14 January 2022 8:10 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: SNM22D200207/C02/SMX9166R/TANCHC / FW: Direct Settlement - Accident Involving SMX9166R (OI : CTI - TBA) and SHB5705L (TP : LKK REF - CC3/CTI22000423/R1pa3) on 10/01/2022

Hi Hsiao Tong,

Enclosed Insured SAS for your necessary action.

Thank you.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, 13 January 2022 7:39 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong <chewht@lkkauto.com>; Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM22D200207/C02/SMX9166R/TANCHC / FW: Direct Settlement - Accident Involving SMX9166R (OI : CTI - TBA) and SHB5705L (TP : LKK REF - CC3/CTI22000423/R1pa3) on 10/01/2022

Dear all,

Please note that officer in charge for this case is Jacqueline Tan.

Claim no SNM22D200207/C02/SMX9166R/TANCHC.

Dear Jacqueline,

Pls revert LKK.

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, 13 January 2022 1:56 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Direct Settlement - Accident Involving SMX9166R (OI : CTI - TBA) and SHB5705L (TP : LKK REF - CC3/CTI22000423/R1pa3) on 10/01/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHB 5705L at M/s Strides Automotive Services Pte Ltd - Woodlands on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair

- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler , you may contact the undersigned.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.