Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)

Sent: Thursday, January 13, 2022 1:56 PM

To: Claims Dept of CTI

Cc: Admin A; Hsiao Tong (LKKAuto)

Subject: Direct Settlement - Accident Involving SMX9166R (OI : CTI - TBA) and SHB5705L (TP :

LKK REF - CC3/CTI22000423/R1pa3) on 10/01/2022

Attachments: Preliminary Advice.pdf; TP ESTIMATE - MARKED.PDF; TP GIA REPORT.PDF

Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHB 5705L at M/s Strides Automotive Services Pte Ltd - Woodlands on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

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Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.