



ADVANCE AUTO GARAGE

23 Kaki Bukit Avenue 4, #04-01 Vicom Kaki Bukit Inspection Center,
Singapore 415933

Tel: 9007 9247

Email: advanceag@hotmail.com

UEN: 53395571L

Date : 6 May 2022
Your Ref : SMV8670T
To : **China Taiping Insurance (Singapore) Pte. Ltd**
Attn : Motor Claims Department

Dear Sir/Mdm,

RE: Accident on 26/12/2021 between SMF311S & SMV8670T at/along Lavender Street

We refer to the above matter and would like to settle it directly in an amicable manner.

Please find attached copies of the below mentioned for your kind perusal:

- 1) Invoice No. AAGCL-205 @ **S\$2,300.00**
- 2) Rental Receipt Invoice No. E2202201 @ **S\$660.00**
- 3) LTA Search @ **\$7.45**
- 4) Rental Agreement
- 5) Authorization to Act
- 6) GIA Report

Hope the above is in order and kindly let us have your confirmation soon.

Tax invoice will be issued upon amount finalization.

Thank you.

Yours faithfully,



Xavier Lim

Advance Auto Garage

LETTER OF AUTHORITY

Name : Tan Shiwei (Chen Shiwei)
Address : 303 Ang Mo Kio Avenue 1 #05-1121
: Singapore 560303
Contact No : _____

To (Insurance): China Taiping Insurance (Singapore) Pte Ltd

Dear Sirs,

ACCIDENT INVOLVING SMF311S AND SMV8670T ON 26/12/2021
AT/ALONG Lavender Street

I/We, Tan Shiwei (Chen Shiwei), am/are the registered owner of
motor car no. SMF311S

Please note that I have assigned all compensation monies due to me/us in the above stated accident to **ADVANCE AUTO GARAGE**.

I/We, hereby authorize you to release all compensation monies pertaining to the above-mentioned accident to **ADVANCE AUTO GARAGE** and forward your settlement cheque to **ADVANCE AUTO GARAGE** whom I had authorized to collect the said compensation monies.

Thank You



Signature of Claimant



Witness By

Provided always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect my further claim for general and special damages for my personal injuries sustained in the same accident

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00192242101 Claim No : SNM22D200325/C02/SMV8670T/LEWLC
Claimant : TAN SHIWEI (CHEN SHIWEI)
Amount : S\$2,607.45
DOLLARS TWO THOUSAND SIX HUNDRED SEVEN AND CENTS FORTY FIVE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SMF 311S
Insured Vehicle No. : SMV 8670T

Date of Loss : 26/12/2021
Place of Accident : LAVENDER STREET

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : CHOO MAN WAI
Driver Name : CHOO MAN WAI

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	2,300.00
(3) Loss of Use /Rental/ Earning	S\$	300.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	7.45
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees /Towing Fee	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL	S\$	2,607.45
	=====	

Claimant Name : TAN SHIWEI (CHEN SHIWEI)

NRIC No : SXXXX632E

Signature : 

Date : 18/07/2022

Sales Invoice

Advance Auto Garage

23 Kaki Bukit Avenue 4
#04-01 Vicom Kaki Bukit Inspection Center
Singapore 415933
Reg No: 53395571L
(+65) 9007 9247

DATE: 06/May/2022
INVOICE NO.: AAGCL-205
VRN: SMF311S

Bill To:
China Taiping Insurance (Singapore) Pte. Ltd
3 Anson Road, #16-00 Springleaf Tower
Singapore 079909

ATTN: MOTOR CLAIMS DEPARTMENT

Description	AMOUNT
ACCIDENT REPAIRS CARRIED OUT AS PER YOUR SURVEYOR RECOMMENDATION	\$2,300.00
LUMP SUM	
Total:	
	\$2,300.00

- * All prices stated are in SGD
- * Please make all cheques payable to Advance Auto Garage
- * Car handed over in satisfactory post repair condition



THANK YOU FOR YOUR BUSINESS

CARS FOR RENT (2016) PTE LTD

Mailing Address:

10 Kaki Bukit Ave 4 #09-60 Premier@Kaki Bukit, Singapore 415874

Tel Nos.: +65 6970 9119 / 6789 5155

Co. Reg'n No.: 201609732N

GST Reg'n No.: 201609732N

Tax Invoice #: E2202201

Date: 25-02-22

Bill To:

Advance Auto Garage

For the account of:

Tan Shi Wei (Chen ShiWei)

S8407632E

APT Blk 303 Ang Mo Kio Avenue 1

#05-1121

Ship To:

1

Advance Auto Garage

For the account of:

Tan Shi Wei (Chen ShiWei)

S8407632E

APT Blk 303 Ang Mo Kio Avenue 1

#05-1121

Description	Amount	Job No.
Vehicle Rental for Period 04.01.2022 to 07.01.2022 (Billing for days 3 X \$220.00/per day) (Vehicle No.: SMF311S)	\$660.00	SLM3939L SR

Your Order #: E19350

		Terms: Net 30th after	GST:	\$43.18
COMMENT	CODE	RATE	GST SALE AMOUNT	Total Inv Amt:
	SR	7%	\$43.18 \$616.82	Amount Applied:
				Balance Due:
				\$660.00



CARS FOR RENT (2016) PTE LTD

10 Kaki Bukit Ave 4 #09-60 Premier @ Kaki Bukit Singapore 415874

Tel: 6970 9119 Fax: 6970 9961

Website: www.carsforrent2016.com

No: E 19350

IM-1127525880

Advance auto

ROC/GST No: 201609732N

VEHICLE RENTAL AGREEMENT

HIRER'S PARTICULAR		Vehicle No: <u>SLM 39392</u> Replace Veh No: <u>JMF 3115</u>	
Name: (as in I/C) <u>Tan Shi Wei (Chen Shiwei)</u>		Mileage out:	
NRIC/PASSPORT No: <u>S8407632E</u>		Make & Model: <u>A200</u> Auto / Manual	
Date of Birth: <u>11/3/1984</u>		OUT : Date <u>04/18/22</u> Time: <u>1300pm</u>	
Address (Res): <u>APT BIK 303 Ang Mo Kio Avenue 1 #05-1121 ST 560303</u>		HIRE PERIOD	
Driving Licence No: <u>S8407632E</u> D/L Type: <u>Local</u> / International		OWN DAMAGE CLAIM Excess S\$ <u>2000</u>	
Issue Date: <u>28 May 2012</u>		THIRD PARTY CLAIM Excess S\$ <u>1500</u>	
Tel: (O) _____ HP _____		CHARGES	
Company Name: _____		Daily <u>3</u> @\$ <u>220.00</u> per day <u>660</u> <u>00</u>	
Company UEN: _____		Weekly @\$ _____ per week	
Company Address: _____		Monthly @\$ _____ per month	
ADDITIONAL DRIVER'S PARTICULARS		Others @\$ _____	
Name: (as in I/C) _____		Delivery Service	
NRIC/PASSPORT No: _____		GST	
Date of Birth: _____		SUB-TOTAL \$	
Address (Res): _____		PETROL LEVEL	
Driving Licence No: _____ D/L Type: Local / International		Out E 1/4 1/2 3/4 F	
Issue Date: _____		In E 1/4 1/2 3/4 F	
Tel: (O) _____ HP _____		EXTENSION	
VEHICLE CHECK LIST		Misc.	
D - DENTS S - SCRATCHES A - ACCIDENTS		GST <u>Ind 4%</u>	
		TOTAL CHARGES <u>660</u> <u>00</u>	
		Rented out by: _____	
		Hirer's Signature	
		Addition Driver's Signature _____	

I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/ credit card for payment, I agree that all amount payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given CARS FOR RENT (2016) PTE LTD in connection with this agreement is true.

* IMPORTANT

- ONLY PERSON ABOVE 22 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
- ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER. AN ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
- THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN ABOVE.
- IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY, IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.
- VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY. AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY CARS FOR RENT (2016) PTE LTD

RETURN OF VEHICLE - THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER / DRIVE" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO CARDS FOR RENT (2016) PTE LTD AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS	HIRER'S SIGNATURE
<u>7/1/22</u>	<u>0956</u>				

Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 03 Jan 2022 / 15:59:08

Receipt Date/Time : 03 Jan 2022 / 15:58:51

Tax Invoice/Receipt

Receipt No. : ITNET-00000-220103-003118

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
Result of Insurance Enquiry - SMV8670T				
As at 26 Dec 2021/22:00:00				
Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
1	Insurance Enquiry - SMV8670T Enquiry Fee 20220103155638257296	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	558860XXXXXX3457	eNETS Credit Card		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Tuesday, 10 May 2022 22:54
To: manwai.choo@yahoo.com
Subject: ACCIDENT INVOLVING SMV 8670T AND SMF 311S ON 26/12/2021

Our Ref: CC6/CTI22000418/Aea3

10 May 2022

CHOO MAN WAI

Dear Sir/Madam,

ACCIDENT INVOLVING SMV 8670T AND SMF 311S ON 26/12/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher Sng
Case Handler
DID: 6841 6051
Email: ashersng@lkkauto.com

c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)

Asher Sng (LKKAUTO)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Thursday, 14 July 2022 09:40
To: Asher Sng (LKKAUTO)
Cc: Admin A; Claims Dept of CTI
Subject: RE: [MANDATE REQUEST] RE: O/R: SNM22D200325/C02/SMV8670T/LEWLC / Re: Direct Settlement - Accident Involving SMV8670T (OI : CTI - TBA) AND SMF311SK (TP : LKK REF - CC6/CTI22000418/Aea3) on 26/12/2021

Follow Up Flag: Follow up
Flag Status: Flagged

[Strictly Confidential]

Hi Asher,

Please proceed mandate up to **S\$2,607.45**.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Friday, 24 June 2022 11:59 am
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: [MANDATE REQUEST] RE: O/R: SNM22D200325/C02/SMV8670T/LEWLC / Re: Direct Settlement - Accident Involving SMV8670T (OI : CTI - TBA) AND SMF311SK (TP : LKK REF - CC6/CTI22000418/Aea3) on 26/12/2021

[Strictly Confidential]

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Your ref : SNM22D200325/C02/SMV8670T/LEWLC

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle.

We are of the opinion that liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **ADVANCE AUTO GARAGE** " at **\$2,607.45 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 6,033.00	\$ 2,300.00
2. Loss of Rental (3days x \$220)	\$ 660.00	\$ 300.00 (3days x \$100)
3. LTA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 6,770.45	\$ 2,607.45

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 24.06.22 is only for mandate purpose.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: Wednesday, 2 March 2022 09:19

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: O/R: SNM22D200325/C02/SMV8670T/LEWLC / Re: Direct Settlement - Accident Involving SMV8670T (OI : CTI - TBA) AND SMF311SK (TP : LKK REF - CC6/CTI22000418/Aea3) on 26/12/2021

[Strictly Confidential]

Hi Mei Kwan,

Please refer to attached.

Thank you.

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Regards,

Jenny Lew
Executive
Claims Department

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3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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From: Jenny Lew
Sent: Wednesday, 23 February 2022 5:10 pm
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: O/R: SNM22D200325/C02/SMV8670T/LEWLC / Re: Direct Settlement - Accident Involving SMV8670T (OI : CTI - TBA) AND SMF311SK (TP : LKK REF - CC6/CTI22000418/Aea3) on 26/12/2021

Hi Mei Kwan,

Insured yet to lodge report. Please refer to the attached letter. Please help to follow-up

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jenny Lew
Executive
Claims Department

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, 23 February 2022 4:39 pm
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: O/R: SNM22D200325/C02/SMV8670T/LEWLC / Re: Direct Settlement - Accident Involving SMV8670T (OI : CTI - TBA) AND SMF311SK (TP : LKK REF - CC6/CTI22000418/Aea3) on 26/12/2021

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Dear Jenny,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Thursday, 17 February, 2022 3:52 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: O/R: SNM22D200325/C02/SMV8670T/LEWLC / Re: Direct Settlement - Accident Involving SMV8670T (OI : CTI - TBA) AND SMF311SK (TP : LKK REF - CC6/CTI22000418/Aea3) on 26/12/2021

Hi Mei Kwan,

Insured yet to lodge report. Please help to follow-up

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Jenny Lew
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From: Jenny Lew
Sent: Wednesday, 9 February 2022 12:24 pm
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: O/R: SNM22D200325/C02/SMV8670T/LEWLC / Re: Direct Settlement - Accident Involving SMV8670T (OI : CTI - TBA) AND SMF311SK (TP : LKK REF - CC6/CTI22000418/Aea3) on 26/12/2021

Hi Mei Kwan,

Insured yet to lodge report. He is overseas in Msia.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jenny Lew
Executive
Claims Department

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From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Sent: Wednesday, 9 February 2022 10:42 am

To: Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: O/R: SNM22D200325/C02/SMV8670T/LEWLC / Re: Direct Settlement - Accident Involving SMV8670T (OI : CTI - TBA) AND SMF311SK (TP : LKK REF - CC6/CTI22000418/Aea3) on 26/12/2021

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Dear Jenny,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Please provide us insured's mailing address and contact no in order to monitor non reporting cases.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: Thursday, 3 February, 2022 1:14 PM

To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: O/R: SNM22D200325/C02/SMV8670T/LEWLC / Re: Direct Settlement - Accident Involving SMV8670T (OI : CTI - TBA) AND SMF311SK (TP : LKK REF - CC6/CTI22000418/Aea3) on 26/12/2021

Hi Mei Kwan,

Insured yet to lodge report.

Thank you.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 3 February 2022 1:11 pm

To: Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: O/R: SNM22D200325/C02/SMV8670T/LEWLC / Re: Direct Settlement - Accident Involving SMV8670T (OI : CTI - TBA) AND SMF311SK (TP : LKK REF - CC6/CTI22000418/Aea3) on 26/12/2021

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Dear Jenny,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 13 January, 2022 4:48 PM

To: Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: O/R: SNM22D200325/C02/SMV8670T/LEWLC / Re: Direct Settlement - Accident Involving SMV8670T (OI : CTI - TBA) AND SMF311SK (TP : LKK REF - CC6/CTI22000418/Aea3) on 26/12/2021

Dear Jenny,

Please see attached.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Jenny Lew [<mailto:jenny.lew@sg.cntaiping.com>]

Sent: Thursday, January 13, 2022 3:44 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: O/R: SNM22D200325/C02/SMV8670T/LEWLC / Re: Direct Settlement - Accident Involving SMV8670T (OI : CTI - TBA) AND SMF311SK (TP : LKK REF - CC6/CTI22000418/Aea3) on 26/12/2021

Hi Mei Kwan,

Please let us have the TP GIA report, thanks.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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From: Jenny Lew

Sent: Thursday, 13 January 2022 2:50 pm

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: O/R: SNM22D200325/C02/SMV8670T/LEWLC / Re: Direct Settlement - Accident Involving SMV8670T (OI : CTI - TBA) AND SMF311SK (TP : LKK REF - CC6/CTI22000418/Aea3) on 26/12/2021

Hi Mei Kwan,

Insured yet to lodge report.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

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Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, 13 January 2022 12:28 pm

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM22D200325/C02/SMV8670T/LEWLC / Re: Direct Settlement - Accident Involving SMV8670T (OI : CTI - TBA) AND SMF311SK (TP : LKK REF - CC6/CTI22000418/Aea3) on 26/12/2021

Dear all,

Please note that officer in charge for this case is Jenny Lew .

Claim no SNM22D200325/C02/SMV8670T/LEWLC.

Dear Jenny ,

Pls revert LKK.

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, January 12, 2022 12:40 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: Direct Settlement - Accident Involving SMV8670T (OI : CTI - TBA) AND SMF311SK (TP : LKK REF - CC6/CTI22000418/Aea3) on 26/12/2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SMF 311S at M/s Advance Auto Garage - Kaki Bukit on 04/01/2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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