

Celine Fong (LKKAuto)

From: Admin-D (LKKAuto)
Sent: Tuesday, 22 March 2022 11:53 AM
To: 'Koh, Ming Shao'; SUR; assignments
Cc: 'Motor Claims'
Subject: RE: [External] RE: GAIG Ref:CLMOMVP000001181- Accident involving SMN3881B & SGZ8998Z on 09/01/2022

Dear Ming Shao,

Content noted with thanks.

Please be informed that NO survey was done for this vehicle.

We will close this file at our end without billing.

Thank you.

***Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.
Please contact the undersign for survey arrangement.***

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Koh, Ming Shao <mingshao.koh@sg.gaig.com>
Sent: Tuesday, 22 March, 2022 11:09 AM
To: Summer (LKK Auto) <admin-d@lkkauto.com>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>
Cc: Motor Claims <motorclaims@sg.gaig.com>
Subject: RE: [External] RE: GAIG Ref:CLMOMVP000001181- Accident involving SMN3881B & SGZ8998Z on 09/01/2022

Dear Summer,

Jin Auto has advised us to close the claim.

Please send us your bill if survey has been conducted.

For all first claim notifications on Property & Casualty Claims (excluding Motor claims), please email to GeneralClaims@sg.gaig.com

For work injury compensation act (WICA) claims, please email to wicaclaims@sg.gaig.com

For motor claims enquiries, please email to motorclaims@sg.gaig.com

For all first claim notifications on Marine Claims, please email to marineclaims@sg.gaig.com

Regards

Koh Ming Shao, Senior Executive, Claims | P. 6804 6059 | F. +65 62353354 | mingshao.koh@sg.gaig.com



Claims | 3 Temasek Avenue #16-01 Centennial Tower Singapore 039190



Moody's
A1 (Good)
Published January 28, 2021

Standard & Poor's
A+ (Strong)
Affirmed June 1, 2021

For more information on our financial ratings, visit GAIG.com/FinancialStrength.

Thank you for your trust in us. We're proud to continue to serve you during this unprecedented time. As COVID-19 continues to affect us all, we assure you that we remain committed to providing the high level of service you deserve. [Read more.](#)

From: Summer (LKK Auto) <admin-d@lkkauto.com>

Sent: 12 January 2022 10:51 AM

To: Motor Claims <motorclaims@sg.gaig.com>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

Cc: Shao, Ming Shao <mingshao.koh@sg.gaig.com>

Subject: [External] RE: GAIG Ref:CLMOMVP000001181- Accident involving SMN3881B & SGZ8998Z on 09/01/2022

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Motor Claims <motorclaims@sg.gaig.com>

Sent: Wednesday, 12 January, 2022 10:28 AM

To: jouis <jouis@jinauto.com.sg>; 'JIN AUTO SERVICES' <jin@jinauto.com.sg>; SUR <sur@lkkauto.com>; Admin-D

(LKKAUTO) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: Shao, Ming Shao <mingshao.koh@sg.gaig.com>

Subject: RE: GAIG Ref:CLMOMVP000001181- Accident involving SMN3881B & SGZ8998Z on 09/01/2022

Without Prejudice

Dear Louis,

Noted on your request, as our client has not reported the accident we will survey on a without prejudice basis.

Aside to LKK,

Please accept assignment for TP survey.

Thank you.

For all first claim notifications on Property & Casualty Claims (excluding Motor claims), please email to GeneralClaims@sg.gaig.com

For work injury compensation act (WICA) claims, please email to wicacclaims@sg.gaig.com

For motor claims enquiries, please email to motorclaims@sg.gaig.com

For all first claim notifications on Marine Claims, please email to marineclaims@sg.gaig.com

Regards

Shery Wong, Executive, Claims | F. +65 62353354 | shery.wong@sg.gaig.com



A legacy of *great* since 1872*

for all the *great* you do*



Claims | 3 Temasek Avenue #16-01 Centennial Tower Singapore 039190



A+ (Superior)
Affirmed January 28, 2021

Moody's
A1 (Good)
Published January 28, 2021

Standard & Poor's
A+ (Strong)
Affirmed June 1, 2021

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From: jouis <jouis@jinauto.com.sg>
Sent: 12 January 2022 10:24 AM
To: Motor Claims <motorclaims@sg.gaig.com>; 'JIN AUTO SERVICES' <jin@jinauto.com.sg>
Cc: Shao, Ming Shao <mingshao.koh@sg.gaig.com>
Subject: [External] RE: GAIG Ref:CLMOMVP000001181- Accident involving SMN3881B & SGZ8998Z on 09/01/2022

Dear Sir,

Please appoint LKK Auto Consultants

Thank you & Best Regards,
Jouis Seow
Jin Auto Services Pte Ltd
Blk 14 #01-412 Defu Lane 10
Singapore 539195.

Tel : (65) 62898126
Fax : (65) 62870590
Email : jouis@jinauto.com.sg

From: Motor Claims [<mailto:motorclaims@sg.gaig.com>]
Sent: Wednesday, 12 January 2022 9:51 AM
To: JIN AUTO SERVICES <jin@jinauto.com.sg>
Cc: jouis@jinauto.com.sg; Shao, Ming Shao <mingshao.koh@sg.gaig.com>
Subject: GAIG Ref:CLMOMVP000001181- Accident involving SMN3881B & SGZ8998Z on 09/01/2022

Without Prejudice

Dear Sirs,

Our client has not reported accident.

We append the following list of our panel surveyors:-

1. AJAX Adjusters & Surveyors Pte Ltd
2. A-PAC Adjusters & Surveyors Pte. Ltd.
3. Priority Services
4. RT Appraisal Pte Ltd
5. LKK Auto Consultants

Kindly let us know which SJE is selected and furnish the estimates for the survey to be carried out.

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For work injury compensation act (WICA) claims, please email to wicaclaims@sg.gaig.com

For motor claims enquiries, please email to motorclaims@sg.gaiq.com

For all first claim notifications on Marine Claims, please email to marineclaims@sg.gaiq.com

Regards

Shery Wong, Executive, Claims | F. +65 62353354 | shery.wong@sg.gaiq.com



Claims | 3 Temasek Avenue #16-01 Centennial Tower Singapore 039190



Moody's
A1 (Good)
Published January 28, 2021

Standard & Poor's
A+ (Strong)
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From: JIN AUTO SERVICES <jinauto.com.sg>

Sent: 11 January 2022 5:46 PM

To: Motor Claims <motorclaims@sg.gaiq.com>

Cc: jouis@jinauto.com.sg

Subject: [External] Accident involving SMN3881B & SGZ8998Z on 09/01/2022

Without Prejudice

Dear Sir/Mdm ,

Accident involving **SMN3881B** & **SGZ8998Z** on **09/01/2022**

We are assisting owner of **SMN3881B** handling his third party claim
recovery against **SGZ8998Z** (YOUR INSURED).

Kindly establish liability for direct settlement.

Best Regards,
Hong Guo

The logo for JinAuto, featuring the word "JinAuto" in a bold, green, sans-serif font. The letters are slightly shadowed, giving it a 3D appearance.

[Jin Auto Services Pte Ltd](#)

Blk 14 Defu Lane 10 | #01-412 | Singapore 539195

Tel: 6289 8126 (24 hrs)

Fax: 6287 0590

Email: jordan@jinauto.com.sg