

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Friday, 14 January 2022 3:00 PM
To: Claims; Celine Fong (LKKAUTO); Admin A; Admin-D (LKKAUTO); SUR; assignments
Subject: RE: CI - OWN DAMAGED CLAIM FOR VEHICLE SGN 6668 C DOA 08/01/22

Dear Kee Siang,

As instructed by our client , please proceed to repair the **insured vehicle SGN 6668C, (Excess \$0).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency.

Before paint photos for all NEW Panels and Parts required after repair

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Thursday, 13 January 2022 12:04 PM

To: 'Claims' <claims@premiumauto.com.sg>; Celine Fong (LKKAUTO) <celinefong@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: CI - OWN DAMAGED CLAIM FOR VEHICLE SGN 6668 C DOA 08/01/22

Dear All,

Kindly assist on OD approval urgently.

Best Regards,
Kee Siang Lim
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Wednesday, 12 January 2022 12:31 PM

To: 'Celine Fong (LKKAUTO)'; 'Admin A'; 'Admin-D (LKKAUTO)'; 'SUR'; 'assignments'

Cc: 'Claims'

Subject: CI - OWN DAMAGED CLAIM FOR VEHICLE SGN 6668 C DOA 08/01/22

Dear Celine,

Attached above is the CI.

Best Regards,

Jennis Tan

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

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From: Celine Fong (LKKAUTO) [<mailto:celinefong@lkkauto.com>]
Sent: Wednesday, 12 January, 2022 12:16 PM
To: Claims <claims@premiumauto.com.sg>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: OWN DAMAGED CLAIM FOR VEHICLE SGN 6668 C DOA 08/01/22

Dear Jennis,

Please provide us the Certificate of Insurance of above vehicle

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Monday, 10 January 2022 5:55 PM
To: Admin A <admin-a@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: OWN DAMAGED CLAIM FOR VEHICLE SGN 6668 C DOA 08/01/22

Dear all,

Kindly register OD claim for this vehicle. Attached is the GIA report for your reference.

We will forward you the estimate once it is available.

Kindly arrange survey on 11/1/22 @ 2:30PM @ Ubi. Owner waiting

Thank you.

Best Regards,

Jennis Tan

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

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The new, fully electric
Audi RS e-tron GT



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