

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Thursday, 27 January 2022 12:24 PM
To: 'Joel Goh Zan Wei'; SUR
Cc: 'Romeo Jonnalyn Alaan'
Subject: RE: [EXT] RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCIDENT INVOLVING SLP2755R AND SBZ312P ALONG JLN BOON LAY TOWARDS JLN AHMAD IBRAHIM. DOA 9.1.2022 (MPC03093/JG)
Attachments: SLP2755R IA.pdf

Dear Joel,

Enclosed herewith preliminary advice of SLP 2755R.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Wednesday, 12 January 2022 9:28 AM
To: 'Joel Goh Zan Wei' <joel.goh@hlas.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Romeo Jonnalyn Alaan' <Jonnalyn.Romeo@hlas.com.sg>
Subject: RE: [EXT] RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCIDENT INVOLVING SLP2755R AND SBZ312P ALONG JLN BOON LAY TOWARDS JLN AHMAD IBRAHIM. DOA 9.1.2022 (MPC03093/JG)

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Joel Goh Zan Wei <joel.goh@hlas.com.sg>
Sent: Wednesday, 12 January, 2022 9:03 AM
To: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>
Cc: Romeo Jonnalyn Alaan <Jonnalyn.Romeo@hlas.com.sg>; Wong Meiy (VGS - SG/Singapore)

<meiy.wong@vw.com.sg>; Anthonidas Christopher Dass (VGS - SG/Singapore)
<christopher.anthonidas@vw.com.sg>; Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>;
assignments@lkkauto.com

Subject: RE: [EXT] RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCIDENT INVOLVING SLP2755R AND SBZ312P
ALONG JLN BOON LAY TOWARDS JLN AHMAD IBRAHIM. DOA 9.1.2022 (MPC03093/JG)

Without Prejudice
Save As To Cost

Dear Pearlyn

Thank you for the confirmation.
We will arrange accordingly.

Please assist to forward your LOD to us directly.

Dear LKK

Please assist on this PRS.
Assignment in Merimen.

Best Regards
Joel Goh
Senior Claim Specialist



11 Keppel Road #11-01, ABI Plaza, Singapore 089057
Joel.Goh@hlas.com.sg | www.hlas.com.sg
Reaching out to you at [Facebook](#) | [Twitter](#) | [LinkedIn](#) |

Important: Please note that acceptance and clearing of our settlement cheque/GIRO/PayNow payment constitutes your acceptance of payment which will be in full and final settlement and discharge of all claims that you may have against HL Assurance Pte. Ltd. and/or our insured whichever is applicable in respect of the above subject matter.

From: Cheong Pearlyn (VGS - SG/Singapore) [<mailto:Pearlyn.cheong@vw.com.sg>]
Sent: Wednesday, 12 January 2022 9:00 am
To: Joel Goh Zan Wei <joel.goh@hlas.com.sg>
Cc: Romeo Jonnalyn Alaan <Jonnalyn.Romeo@hlas.com.sg>; Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Anthonidas Christopher Dass (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>; Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>
Subject: RE: [EXT] RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCIDENT INVOLVING SLP2755R AND SBZ312P
ALONG JLN BOON LAY TOWARDS JLN AHMAD IBRAHIM. DOA 9.1.2022 (MPC03093/JG)

Dear Joel,

Please arrange LKK, thanks.

Pearlyn Cheong
Insurance Advisor Supervisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road

Singapore 159934

Direct line: +65 6305 7288
Main Line: +65 6305 7299
Main Fax: +65 6474 364
pearlyn.cheong@vw.com.sg
<http://www.vw.com.sg>



Internal

From: Joel Goh Zan Wei <joel.goh@hlas.com.sg>
Sent: Tuesday, 11 January 2022 6:04 PM
To: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>
Cc: Romeo Jonnalyn Alaan <Jonnalyn.Romeo@hlas.com.sg>; Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Anthonidas Christopher Dass (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>; Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>
Subject: [EXT] RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCIDENT INVOLVING SLP2755R AND SBZ312P ALONG JLN BOON LAY TOWARDS JLN AHMAD IBRAHIM. DOA 9.1.2022 (MPC03093/JG)

Without Prejudice
Save As To Costs

Dear Pearlyn

We welcome direct settlement for this accident.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) Appraisals Associates Pte Ltd Tel : 6747 2822 Fax: 6747 0070	2) Formteam Adjusters Pte Ltd Tel: 6509 1788 Fax: 6509 6221
3) Vicom Ltd (VICOM) Tel: 6455 5358 Fax: 6452 6621	4) LKK Auto Consultants Pte Ltd Tel: 6256 3561 Fax: 6741 4108
5) Priority Services	6) AJAX Inspection Services Pte Ltd

Tel: 6293 4822 Fax: 6296 3283	Tel: 6255 0808 Fax: 6849 9155
7) Infiniti Appraisal Service Tel : 9668 4818/9009 9001 Fax: 6458 7432	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days. Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Best Regards
Joel Goh
Senior Claim Specialist



11 Keppel Road #11-01, ABI Plaza, Singapore 089057

Joel.Goh@hla.com.sg | www.hla.com.sg

Reaching out to you at [Facebook](#) | [Twitter](#) | [LinkedIn](#) |

Important: Please note that acceptance and clearing of our settlement cheque/GIRO/PayNow payment constitutes your acceptance of payment which will be in full and final settlement and discharge of all claims that you may have against HL Assurance Pte. Ltd. and/or our insured whichever is applicable in respect of the above subject matter.

From: Cheong Pearlyn (VGS - SG/Singapore) [<mailto:Pearlyn.cheong@vw.com.sg>]

Sent: Tuesday, 11 January 2022 4:47 pm

To: HLAS Claims <claims@hla.com.sg>

Cc: Wong MeiY (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Anthonidas Christopher Dass (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>; Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>

Subject: RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCIDENT INVOLVING SLP2755R AND SBZ312P ALONG JLN BOON LAY TOWARDS JLN AHMAD IBRAHIM. DOA 9.1.2022

Dear Claims,

Kindly arrange for survey , thanks.

Pearlyn Cheong
Insurance Advisor Supervisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7288

Main Line: +65 6305 7299

Main Fax: +65 6474 364

pearlyn.cheong@vw.com.sg

<http://www.vw.com.sg>



Internal

From: Cheong Pearlyn (VGS - SG/Singapore)

Sent: Monday, 10 January 2022 6:22 PM

To: HLAS Claims <claims@hlas.com.sg>

Cc: Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Anthonidas Christopher Dass (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>; Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>

Subject: REQUEST FOR DIRECT SETTLEMENT FOR ACCIDENT INVOLVING SLP2755R AND SBZ312P ALONG JLN BOON LAY TOWARDS JLN AHMAD IBRAHIM. DOA 9.1.2022

Dear all,

Please arrange for survey and revert on liability , thanks.

Pearlyn Cheong
Insurance Advisor Supervisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7288

Main Line: +65 6305 7299

Main Fax: +65 6474 364

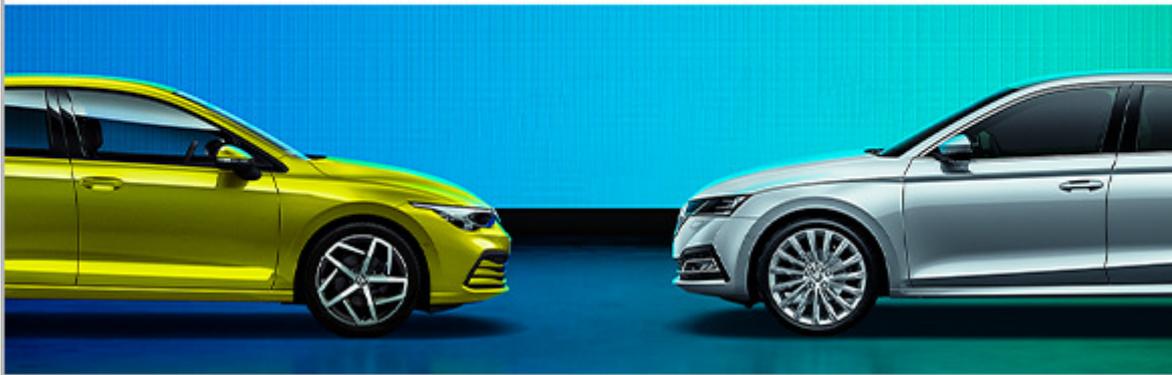
pearlyn.cheong@vw.com.sg

<http://www.vw.com.sg>

VOLKSWAGEN
GROUP SINGAPORE



Das WeltAuto.



From: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>
Sent: Monday, 10 January 2022 6:10 PM
To: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>
Subject: Scan Image

Internal