

Veron Chen (LKKAUTO)

From: WONG JOSEPHINE <josephinewong@uoi.com.sg>
Sent: Wednesday, 9 February 2022 10:52 AM
To: Veron Chen (LKKAUTO)
Cc: LEE KATIE
Subject: RE: Accident Involving FBP5809T & YP4174A on 08/01/2022

M11D14472201

Notice

Due to the COVID-19 situation, most of our staff are working from home. While we remain committed to serving you, there may be delay in our customer services. We thank you for your kind understanding under such challenging circumstances.

Josephine Wong

Executive
Claims



United Overseas Insurance Limited

146 Robinson Road, #02-01, UOI Building, Singapore 068909
Main • (65) 6222 7733 | DID • (65) 6490 9329 | Fax • (65) 6327 3872 | Email • josephinewong@uoi.com.sg

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From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Wednesday, February 9, 2022 9:42 AM
To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>; WONG JOSEPHINE <josephinewong@uoi.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: LEE KATIE <katielee@uoi.com.sg>
Subject: RE: Accident Involving FBP5809T & YP4174A on 08/01/2022

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Dear Josephine,

Kindly provide claim number

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Wednesday, 12 January 2022 9:34 AM

To: 'WONG JOSEPHINE' <josephinewong@uoi.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: 'LEE KATIE' <katielee@uoi.com.sg>

Subject: RE: Accident Involving FBP5809T & YP4174A on 08/01/2022

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: WONG JOSEPHINE <josephinewong@uoi.com.sg>

Sent: Tuesday, 11 January, 2022 5:10 PM

To: sur@lkkauto.com; assignments@lkkauto.com

Cc: raymond@bhh.com.sg; LEE KATIE <katielee@uoi.com.sg>

Subject: FW: Accident Involving FBP5809T & YP4174A on 08/01/2022

Without Prejudice

Dear LKK

Kindly assist to survey third party's vehicle .

Details of survey as email below . Thanks

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From: raymond@bhh.com.sg <raymond@bhh.com.sg>

Sent: Tuesday, January 11, 2022 5:04 PM

To: WONG JOSEPHINE <josephinewong@uoi.com.sg>

Subject: RE: Accident Involving FBP5809T & YP4174A on 08/01/2022

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Dear Josephine,

Your insured vehicle number is YP4174A.

Thanks

Best Regards,

Raymond

Ban Hock Hin Co., Pte Ltd

Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969

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From: WONG JOSEPHINE <josephinewong@uoi.com.sg>

Sent: Tuesday, 11 January 2022 4:41 PM

To: raymond@bhh.com.sg

Subject: FW: Accident Involving FBP5809T & GBJ5414E on 08/01/2022

Importance: High

Can confirm OI vehicle no is YP4174 or GBJ5414E.

Think there is an error.

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Claims



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From: WONG JOSEPHINE

Sent: Tuesday, January 11, 2022 4:36 PM

To: raymond@bhh.com.sg

Cc: LEE KATIE <katielee@uoi.com.sg>

Subject: FW: Accident Involving FBP5809T & GBJ5414E on 08/01/2022

Importance: High

Without Prejudice

Dear Raymond

We propose Automobile Inspection Service , if you do not agree, kindly choose from our lists of surveyors.

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Josephine Wong



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From: raymond@bhh.com.sg <raymond@bhh.com.sg>

Sent: Tuesday, 11 January 2022 4:11 PM

To: LEE KATIE <katielee@uoi.com.sg>

Cc: 'Stephanie' <stephanie@bhh.com.sg>

Subject: Accident Involving FBP5809T & GBJ5414E on 08/01/2022

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Katie,

We attached the third party claim documents for your perusal.

Appreciate for you to arrange for the pre-repair survey.

Thanks

Best Regards,

Raymond

Ban Hock Hin Co., Pte Ltd

Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969

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