

EL-MANDATE ADVISORY PTE LTD

c/o Blk 7 Sin Ming Industrial Estate

#01-76

Singapore 575642

Date: 26-01-2022

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD
MOTOR CLAIMS DEPT.

3 ANSON ROAD

#16-00 SPRINGLEAF TOWER

Singapore 079909

Dear Sir / Madam

ACCIDENT INVOLVING MOTOR VEHICLES SGG 6813 L AND SKC 7803 H
ALONG FULTON ROAD ON 07-01-2022

I / We, the owner of Vehicle No. SGG 6813 L which was involved in the above accident.

My / Our vehicle sustained damages as a result of the above said accident and I / we are now claiming against you for the followings:-

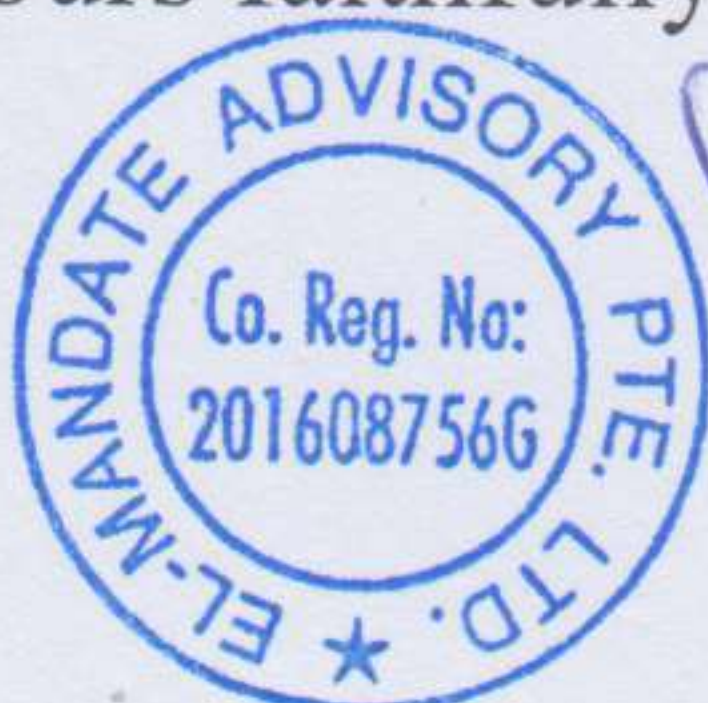
1.	Costs of repair	-	\$ 6585.10
2.	Loss of Use/Rental fees 10 DAYS	-	\$ 2200.00
3.	Police / GIA report / LTA fees	-	\$ 2.00
4.	Surveyor report fees	-	
5.	Others	-	
Total:			<u>\$ 8787.10</u>

Please advise whether you are now prepare to settle my claims as outlined above.

I / We hereby authorise my / our repairers, M/s Alan's United Auto Pte. Ltd. and/or their representatives to negotiate/compromise settlement of my / our above claim on my / our behalf. If there is a settlement I / we further authorise you to pay whatever settlement sum to my / our repairers being the outstanding repair bill and incidentals due to them.

Your kind attention and prompt settlement is much appreciated.

Yours faithfully,



LETTER OF AUTHORITY

ACCIDENT INVOLVING SGG 6813 L AND SKC 7803 H

ALONG FULTON ROAD

ON 07-01-2022

BY THE LETTER OF AUTHORITY, I / We, EL-MANDATE ADVISORY PTE LTD

NRIC NO. 201608756 G The owner of Vehicle No. SGG 6813 L

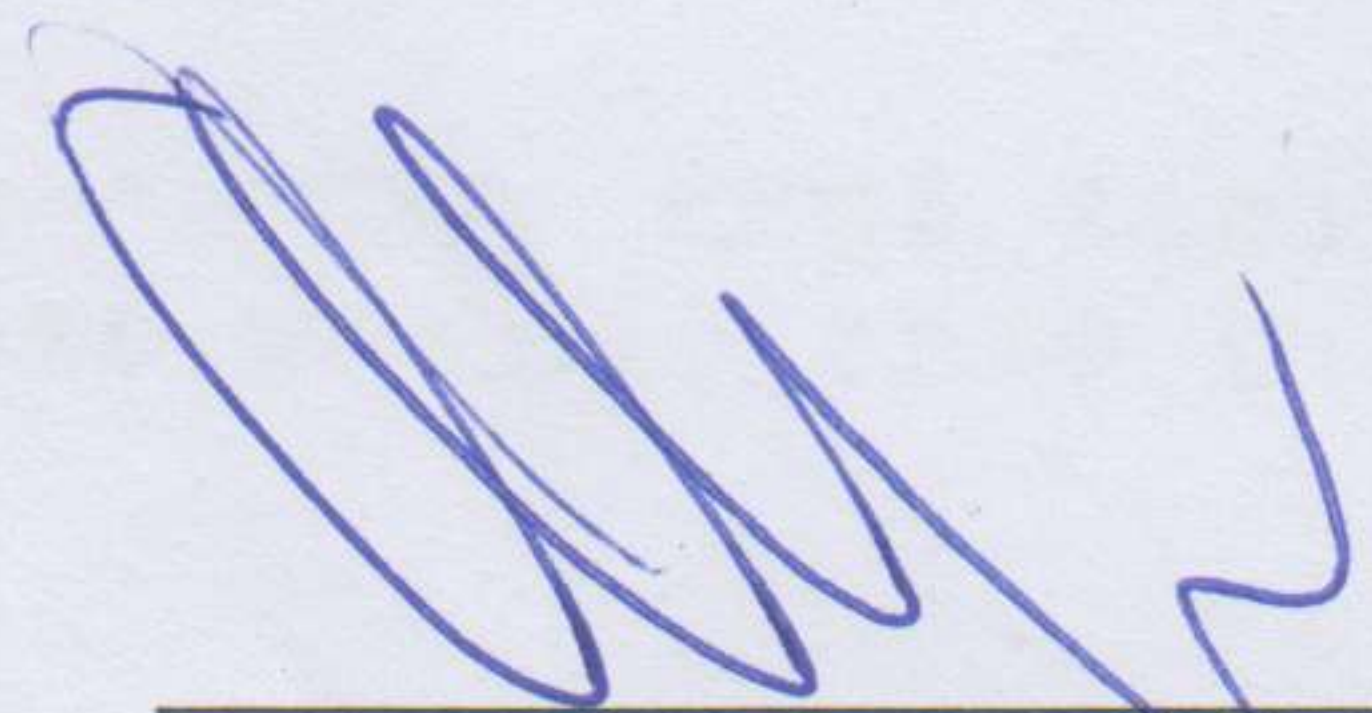
Hereby irrevocably appoint Messrs **Alan's United Auto Pte. Ltd.** at Block 7, Sin Ming Industrial Estate, Sector C, #01-76, Singapore 575642, and/or their representative to process the Third Party claim on my/our behalf and to do all and/or any of the followings:-

1. To submit, negotiate/compromise and to resolve settlements of my/our above mentioned claim.
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favor of **Alan's United Auto Pte. Ltd.**
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever as they deem necessary for the purpose of settling my/our said claim.

I / We hereby declare that all the processing and documents done by virtue of this letter of authority on my/our behalf by my/our repairers or any person authorized by them shall be as good valid and effectual to all intends and purposes whatsoever as if the same had been done or executed by me/us in person.

I / We further confirm that the acceptance by Messrs **Alan's United Auto Pte. Ltd.** of the settlement amount constitute the full discharge of my/our claim(s) in respect of the above accident.

Signed on the 08 (day) 01 (month) 2022 (year)



Acknowledged by Owner
(company stamp if applicable)

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00020752101

Claim No : SNM22D200177

* Claimant : EL-MANDATE ADVISORY PTE LTD

Amount : S\$ 8,027.10

DOLLARS EIGHT THOUSAND TWENTY SEVEN AND CENTS TEN ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SGG 6813L

Insured Vehicle No. : SKC 7803H

Date of Loss : 07/01/2022

Place of Accident : FULTON RD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : TAY HUI MENG BERNARD

Driver Name : LIM PHEI FEN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	6,585.10
(3) Loss of Use/Rental/ Earning	S\$	1,440.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL	S\$	8,027.10
	=====	

Claimant Name : EL-MANDATE ADVISORY PTE LTD NRIC No : 201608756 G

Signature : 

Date : 5/5/2022



ALAN'S UNITED AUTO PTE. LTD.

Block 7, Sin Ming Industrial Estate, #01-76, Singapore 575642.

Tel: 6453 8686 (3 Lines) Fax: 6459 6550

Company Reg. No.: 201113667N

GST Reg. No.: 201113667N

No. : 16235

Vehicle Insured : SKC7803H
Accident Date : 07-Jan-2022

Date : 25-Jan-2022

Our Ref : 022008 (CHINA) / CHAN

PAGE : 1

EL-MANDATE ADVISORY PTE LTD
229 MOUNTBATTEN ROAD #01-16
MOUNTBATTEN SQUARE
Singapore 398007

FINAL REPAIR COST FOR TOYOTA ESTIMA SGG6813L =====

1 pc	Tail gate		1,490.10
1 pc	Tail gate glass moulding		91.20
1 pc	Tail gate "ESTIMA" emblem		44.20
1 pc	Tail gate logo		66.80
1 pc	Tail gate inner trim cover		476.60
1 pc	Rear end panel		625.50
1 pc	End panel top garnish		260.50
6 pcs	End panel top garnish clip	@ S\$ 9.60	57.60
1 pc	End panel lower garnish		175.80
2 pcs	Rear fender inner trim	@ S\$763.80	1,527.60
1 pc	Rear bumper fascia		541.70
2 pcs	Rear bumper sponge	@ S\$ 67.40	134.80

			5,492.40
Less 25% :			1,373.10

1 pc	Rear no.plate with box		4,119.30
1 pc	Rear w/s glass sealant		45.00 sn
1 pc	Rear bumper reverse sensor		40.00 sn
1 pc	Rear bumper clip (set)		300.00 sn
			40.00 sn

To remove & refix rear windscreen
glass and conduct water leak test.

120.00

To remove roof lining, front and
rear seats, trim board and carpet

100.00

Con't Page 2 ...

ALAN'S UNITED AUTO PTE. LTD.

Block 7, Sin Ming Industrial Estate, #01-76, Singapore 575642.

Tel: 6453 8686 (3 Lines) Fax: 6459 6550

Company Reg. No.: 201113667N

GST Reg. No.: 201113667N

Vehicle Insured : SKC7803H

Page : 2

To apply undersealing	60.00
To putty and spray replaced parts	650.00
To remove, cut-out damaged parts, panel beating, welding, align, refix and to renew above parts	680.00

	6,154.30
Add 7% GST :	430.80

Total :	S\$ 6,585.10
	=====

Singapore Dollars Six Thousand Five Hundred and
Eighty Five and Cents Ten Only

HUI SHOON CAR RENTAL

BLK 1, SIN MING INDUSTRIAL ESTATE, SECTOR C, #01-125,
SINGAPORE 575636. TEL: 6453 1473
REGN. NO.: 53013461J

VRA NO:

17465

VEHICLE RENTAL AGREEMENT

HIRER'S PARTICULAR		Vehicle No: SGP 86 K		Mileage Out: 158180			
Hirer: EL-MANDATE ADVISORY PTE LTD		Make & Model: TOYOTA ESTIMA		Auto / Manual Group: ☒ Auto			
NRIC / Passport No: _____ Date of Birth: _____		OUT : Date 7-1-2022		OUT : Time 10 a.m			
Address: 229 MOUNTBATTEN RD #01-16		Replace Veh No: _____		Mileage Out: _____			
MOUNTBATTEN SQUARE S 398007		OUT : Date _____		OUT : Time _____			
Driving Licence No: _____ Pass Date: _____							
Contact Number: 64286012							
DRIVERS PARTICULARS (if different from Hirer)		CHARGES					
Appointed Driver: ALYNN TAN CHOR LUAN		Daily 10	@ \$ 220/-	per day	2200.00		
NRIC / Passport No: S15262857 Date of Birth: 24-11-1962		Weekly	@ \$	per week			
Address: 6 FULTON RD S 578890		Monthly	@ \$	per month			
Driving Licence No: _____ Pass Date: _____		Hours	@ \$	per hour			
Contact Number: 86634019		Others	@ \$				
		SUB-TOTAL \$ 2200.00					
Terms & Conditions		PETROL LEVEL					
		Out	E	1/4	1/2	3/4	F
		In	E	1/4	1/2	3/4	F
		TOTAL CHARGES \$ 2200.00					
ADDITIONAL S\$3000.00 EXCESS		IMPORTANT!					
		FOR SINGAPORE USE ONLY					
For Hirer / Driver		Excess Liability : S\$2,500.00					
Age 23 years old & below.		Malaysia Excess (With Prior Consent) : _____					
Age 70 years old & above.							
Less than Two (2) years Driving Experience.							
Malaysia Excess (Exclude Towing Fees and Any Charges In Malaysia) - S\$3,500.00							
REMARKS		Hirer's Signature					
SGG 6813 L		Addition Driver's Signature					

I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given HUI SHOON CAR RENTAL in connection with this agreement is true.

* IMPORTANT

- ONLY PERSONS ABOVE 26 TO BE BELOW 65 YEARS OLD WITH MORE THAN 3 YEARS DRIVING EXPERIENCE, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE, OTHERWISE ADDITIONAL S\$3000.00 EXCESS IS APPLICABLE.
- ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER, AND ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
- THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN PER HOUR OR PER DAY, INCLUSIVE OF CDW AND/OR PAI WHERE APPLICABLE.
- VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY, AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY HUI SHOON CAR RENTAL.
- IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY, IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.

RETURN OF VEHICLE. THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER / DRIVER" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL BE DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO HUI SHOON CAR RENTAL AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	SIGNATURE OF HIRER / DRIVER
17.01.22	6.45pm	15879		

HUI SHOON CAR RENTAL

BLK 1, SIN MING INDUSTRIAL ESTATE, SECTOR C, #01-125, SINGAPORE 575636. TEL: 6453 1473

INVOICE NO. **H22021**

CUSTOMER

EL-MANDATE ADVISORY PTE LTD
C/O ALAN'S UNITED AUTO PTE LTD

BLK 7 SIN MING IND. ESTATE
SECTOR C, #01-76
SINGAPORE 575642.

ATTN: MR. ALAN KHONG

DATE : 21.01.2022

REF.NO : ---

TERM : CASH

RENTAL FEES FOR :-

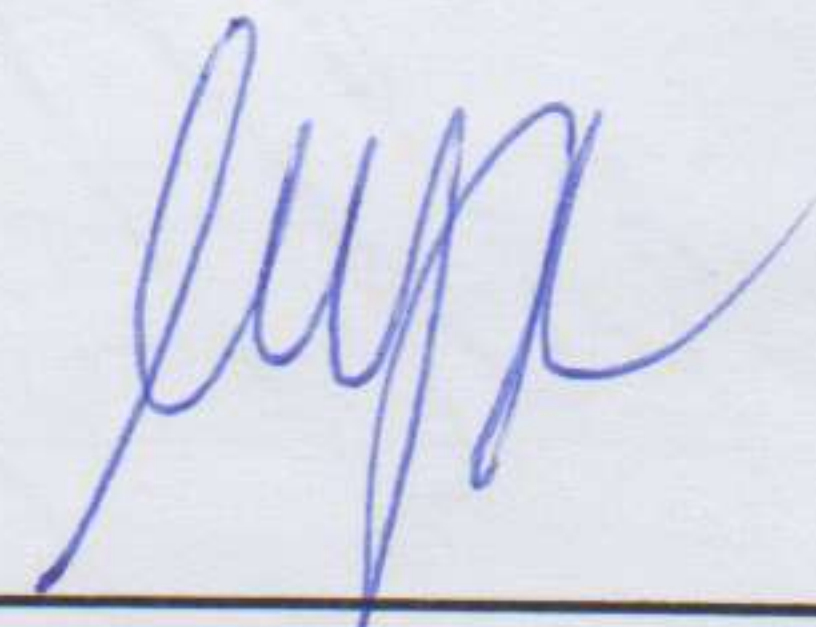
s/no.	vehicle no.	vra no.	reference	no. of day/s	unit price	amount
1	SGP 86K	17465	SGG 6813L	10	\$ 220.00	\$ 2,200.00
		***	*****	***		

TOTAL : \$ **2,200.00**

PAYMENT MODE:

BY CHEQUE: HUI SHOON CAR RENTAL
BANK TRANSFER: DBS 015-900828-2
PAYNOW TO UEN: 53013461J

YOUR EARLY REMITTANCE IS MUCH APPRECIATED.


HUI SHOON CAR RENTAL

INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

SKC7803H

Date of Accident

07/01/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance China Taiping Insurance (Sing...

Period of Insurance 05/02/2021 - 04/02/2022

Requested By KENNY CHAN (ALAN'S UNITED ...

Requested Date 07/01/2022 11:03

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Monday, 7 February 2022 9:23 am
To: BERNARD@KRAFTW5RKZ.COM
Cc: FERNNLIM.PN@GMAIL.COM
Subject: <STANDARD NOTIFICATION LETTER> OUR REF: CC6/CTI22000398/Kgs3 *** ACCIDENT INVOLVING SKC 7803H / SGG 6813L / OTHERS ON 07/01/2022 ***

Importance: High

Our Ref: CC6/CTI22000398/Kgs3

07 FEBRUARY 2022

TAY HUI MENG BERNARD
DRIVER: LIM PHEI FEN

Dear Sir/Madam,

ACCIDENT INVOLVING SKC 7803H / SGG 6813L / OTHERS ON 07/01/2022

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

*c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

"Wishing You Happiness & Prosperity Chinese New Year 2022"



Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: CeciliaChong@lkkauto.com FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

Cecilia Chong (LKK Auto)

From: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>
Sent: Monday, 11 April 2022 2:33 pm
To: Cecilia Chong (LKK Auto); Admin A
Cc: Claims Dept of CTI
Subject: RE: SNM22D200177/C03/SKC7803H/TANKW / FW: Direct Settlement - Accident Involving SKC 7803H (OI : CTI - TBA) and SGG 6813L (TP : LKK REF - CC6/CTI22000398/Kgs3) on 07/01/2022

Hi Cecilia,

Agreed to your advise of settlement up to \$8027.10. Kindly proceed as per advised.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Billy Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Sent: Friday, March 25, 2022 7:21 PM
To: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM22D200177/C03/SKC7803H/TANKW / FW: Direct Settlement - Accident Involving SKC 7803H (OI : CTI - TBA) and SGG 6813L (TP : LKK REF - CC6/CTI22000398/Kgs3) on 07/01/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref : **SNM22D200177**

Our ref : CC6/CTI22000398/Kgs3

Dear Sirs/Madam,

ACCIDENT INVOLVING SKC 7803H (OI) & SGG 6813L (TP) ON 07/01/2022

We refer to the above matter.

OI COLLIDED ONTO TPV AND 2ND VEHICLE - NO DRIVERS IN BOTH VEHICLE. Liability is not in our driver's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer "**ALAN'S UNITED AUTO PTE LTD**" at **\$8,027.10 (all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 7,100.95	\$ 6,585.10
2. Loss of Rental (10days x \$220.00)	\$ 2,200.00	\$ 1,440.00 (8days x \$180.00)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 9,302.95	<u>\$ 8,027.10</u>

**06 days recommendation for repair + 1weekend + 1PRS = 8days

Enclosed here with all the relevant documents for your perusal.

For your approval/instruction please.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>

Sent: Thursday, 27 January 2022 2:35 PM

To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D200177/C03/SKC7803H/TANKW / FW: Direct Settlement - Accident Involving SKC 7803H (OI : CTI - TBA) and SGG 6813L (TP : LKK REF - CC6/CTI22000398/Kgs3) on 07/01/2022

Hi Cecilia,

Kindly proceed with DS with SGG6813L.

Thanks