

**RE: SNM22D200177/C02/SKC7803H/TANKW / FW: Direct Settlement - Accident Involving SKC 7803H (OI : CTI - TBA) and SLP 214Z (TP : LKK REF - CC6/CTI22000397/Kgs3) on 07/01/2022**

Chee So Chow <sochow.chee@sg.cntaiping.com>

Fri 1/14/2022 9:13 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>

[Confidential]

Password :

J+w1c9!L

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

**Chee So Chow**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
Main: (65) 6389 6116 | F: (65) 6222 5879  
Email : [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Chee So Chow

**Sent:** Friday, January 14, 2022 9:13 AM

**To:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; suli@lkkauto.com; Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>

**Subject:** RE: SNM22D200177/C02/SKC7803H/TANKW / FW: Direct Settlement - Accident Involving SKC 7803H (OI : CTI - TBA) and SLP 214Z (TP : LKK REF - CC6/CTI22000397/Kgs3) on 07/01/2022

[Confidential]

Hi Team

Insured report as attached.

Doc is encrypted . Password in next email.

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Thursday, January 13, 2022 7:50 PM  
**To:** [suli@lkkauto.com](mailto:suli@lkkauto.com); Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>; Tan Kian Wei Billy <[billy.tan@sg.cntaiping.com](mailto:billy.tan@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** O/R: SNM22D200177/C02/SKC7803H/TANKW / FW: Direct Settlement - Accident Involving SKC 7803H (OI : CTI - TBA) and SLP 214Z (TP : LKK REF - CC6/CTI22000397/Kgs3) on 07/01/2022

Dear all,

Please note that officer in charge for this case is Billy Tan.

Claim no SNM22D200177/C02/SKC7803H/TANKW.

Dear Billy,

Pls revert LKK.

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平狮城 Taiping SG

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**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>  
**Sent:** Thursday, 13 January 2022 12:32 pm  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving SKC 7803H (OI : CTI - TBA) and SLP 214Z (TP : LKK REF - CC6/CTI22000397/Kgs3) on 07/01/2022

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Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SLP 214Z at M/s ALAN'S UNITED AUTO PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

**Enclosed for your perusal is:**

- TP estimated cost of repair
- TP GIA report
- Preliminary advice

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Cecilia.

*To check availability of the case handler, you may contact the undersigned.*

*"Wishing You Happiness & Prosperity Chinese New Year 2022"*

*\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

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