

Ventures Auto Pte Ltd
Letter of Demand

Our Ref: SLE 8977 K

18/May/2022

China Taiping Insurance (Singapore) Pte Ltd
3 Anson Rd
#16-00 Springleaf Tower
Singapore 079909

Dear Sir/Mdm:

ACCIDENT INVOLVING SLE8977K AND SKP7579L ON 05-JAN-2021 AT ALONG KPE TOWARDS CITY

We are acting on behalf of the owner/driver to recover his vehicle damages and losses sustainer in the above accident from the third party driver/ or insurers.

<u>Description</u>					Amount
Repair Costs					\$ 5,243.00
Loss of Rental	\$120.00	X	8	days	\$ 960.00
Loss Of Use	\$0.00	X	0	days	\$ -
Search Fees (LTA)					\$ 7.45
Surveyor fees					\$ -
Others Claim					\$ -
Amount					\$ 6,210.45

Please look into our client claims and let us hear from you shortly.

Thank you




George Tan
Ventures Auto Pte Ltd
Tel : 8399 6267
email : venturesautopl@gmail.com

VENTURES AUTO PTE LTD
REG: 202143430K



LETTER OF AUTHORIZATION

Accident involving my vehicle SLE8977K & SKP7579L on 5/1/2022 at along KPE towards City

I/We, Tom 995 & Services, owner of vehicle no. SLE8977K hereby authorize **VENTURES AUTO PTE LTD** to proceed with the repair for my vehicle SLE8977K which was damaged in the above accident.

I/We further authorize **VENTURES AUTO PTE LTD** to claim against the driver and/or the owner of the other vehicle(s) involved in the said accident for the repair cost and the loss of use/rental, and etc of my vehicle on my behalf and for the own benefit.

You are further authorized to appoint your solicitor and give instruction in my name for the purpose of seeking recovery of the said cost of repairs and the loss of use/rental, and etc.

I further authorize you and/or your representative(s) to sign all and any documents including but not limited to Release Forms and Discharge Vouchers, so as to effect settlement of the repair costs, loss of use/rental and etc, as well as legal fee and all disbursements related thereof.

I hereby undertake to co-operate with you and render you all the assistance (Including the re-inspection of my vehicle and being a witness at trial) that may be necessary for you to recover the cost of repairs and the loss of use of my vehicle against any party.



Owner Signature / Company Stamp / Date

Name : Tom 995 & Services
NRIC : 53284131W
HP Tel : 9388 6882
Address : 54 Serangoon Square
, #11-09, La Fiesta
S(544832)

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00119782100 Claim No : SNM22D200154/C02/SKP7579L/LEWLC

Claimant : TOM995 & SERVICES

Amount : **S\$5,950.45**
SINGAPORE DOLLARS FIVE THOUSAND NINE HUNDRED FIFTY AND
CENTS FORTY FIVE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SLE8977K

Insured Vehicle No. : SKP7579L

Date of Loss : 05/01/2022

Place of Accident : KPE TOWARDS CITY

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : DESIGN KINETICS PTE LTD

Driver Name : CHAN SAI HOE EUGENE

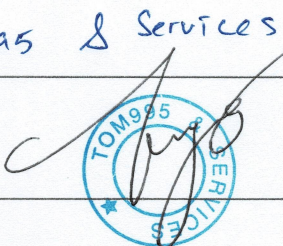
from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	5,243.00
(3) Loss of Use /Rental/ Earning	S\$	700.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	7.45
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	
TOTAL	S\$	5,950.45

Claimant Name : Tom 995 & Services

NRIC No : 53284134

Signature : 

Date : 17/8/2022

"WITHOUT PREJUDICE FOR ANY OTHER CLAIMS"



Date: 17-Aug-22
Invoice: INV-0014

All cheque payments should be crossed and made payable
to "VENTURES AUTO PTE LTD"

Please indicate the invoice no. on the reverse side

Thank you for business with us!

Auto Star Automotive Pte Ltd
23 Kaki Bukit Ave 4
04-01
Singapore 415933
autostar.automotive@yahoo.com
Company Registration No. 202029008Z



ADDRESS

Tom995 & Services / Tommy
Phua Yu Lin
54 SENGKANG SQUARE
#11-09
LA FIESTA
SINGAPORE 544832

Invoiced 1159

DATE 17/01/2022

DESCRIPTION

AMOUNT

SMN 3745 L - Opel Crossland
Rental Period: 10/1/2022 - 17/1/2022
\$120 x 8 days
(Replacement Vehicle: SLE 8977 K)

960.00

Cheque should be crossed and made to Auto Star Automotive
Pte Ltd or E-transfer A/C: 601-304835-001 OCBC Bank.

TOTAL

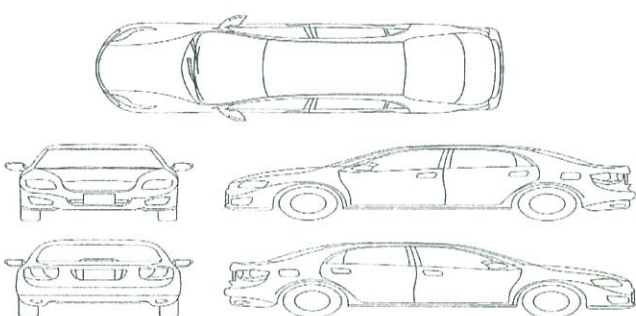
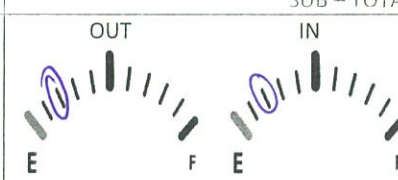
\$960.00

Accepted By

Accepted Date

We appreciate your business and look forward to serve you again soon.

VEHICLE RENTAL AGREEMENT

HIRER'S PARTICULAR Name: (as in I/C) <u>Tommy Phua Yu Lin</u> NRIC / Passport No.: <u>S1654225C</u> Address (Res): <u>54 Sengkang Square, #11-09</u> <u>S154483L</u> Name & Address of Employer: _____ Occupation: _____ Driving Exp: _____ D/L No: _____ D/L Type: Local / International Pass Date: _____ Date of Birth: _____ Tel / HP: _____ ADDITIONAL DRIVER'S PARTICULARS Name: (as in I/C) _____ NRIC / Passport No.: _____ D/L No: _____ D/L Type: Local / International Address (Res): _____ Tel / HP: _____ Refundable Deposit: _____ Cash/Nets/Cheque/Visa/MC Card No: _____ (A) – ACCIDENTS (D) – DENTS (S) – SCRATCHES  ACCESSORIES CHECK ___ Ashtray ___ Cig Lighter ___ S / Tyre ___ STD Tools ___ Jack ___ Hub Caps ___ Radio / Cass ___ CD / Cartridges ___ S / RIM		Veh No: <u>SMN 3745 L</u> Replace Veh No: <u>8LE8977K</u> Mileage Out: _____ Mileage Out: _____ Make & Model <u>Opel crossland</u> Make & Model <u>Honda</u> Auto / Manual _____ Auto / Manual <u>Vezei</u> OUT: Date <u>10/01/2022</u> OUT: Date _____ OUT: TIME <u>1110 am</u> OUT: TIME _____ RENTAL CHARGES Daily @\$ _____ Weekly @\$ _____ Monthly @\$ _____ Hours @\$ _____ Others @\$ _____ CDW @\$ _____ PAI @\$ _____ Delivery Service _____ SUB – TOTAL \$ _____  EXTENSION _____ Collection Service _____ Misc. _____ ESTIMATED TOTAL RENTAL \$ _____ Hirer is responsible for the first \$ _____ excess for collision/damage to first party. (i.e.) Auto Stat Automotive Pte Ltd Vehicle (including windscreen) and also first \$ _____ excess for collision/damage to third party's vehicle for each and every accident/damage. Hirer's Signature: <u>[Signature]</u> Addition Driver's Signature: _____	
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I/We agreed to the terms and conditions above, overleaf and that all information given are true & correct in all respect. My/Our driving license(s) is/are current and not disqualified from driving. You may charge all amount due on the rental to my/our credit card.

*IMPORTANT

1. ONLY PERSONS ABOVE 25 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
2. VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY **AUTO STAR AUTOMOTIVE PTE LTD.**
3. IN THE EVENT OF AN ACCIDENT, THE HIRER OF AUTHORIZED DRIVER:
 - (i) shall report all accidents involving the said vehicle to the owner immediately;
 - (ii) shall take immediate steps to complete and sign Form MAR1 (Motor Accident Report Form) and do all others acts required in compliance with the 'NON-INJURY MOTOR ACCIDENT REPORTSCHEME' (the form will be made available when the accident is report to the owner);
 - (iii) shall report to the police within 24 hours from the occurrence, the following types of accidents:
 - (a) injury case
 - (b) non-injury case involving a Government vehicle, or damage to Government property.
 - (c) non-injury case involving a foreign vehicle (to obtain their motor insurance policy (Passport No./ Name of the driver, vehicle number, Log card and vehicle road tax information.
 - (d) non-injury case involving a pedestrian or cyclist.

RETURN OF VEHICLE. The Hirer/Driver is required to sign in the column "Signature of Hirer/Driver" tailing which the day and time inserted below shall be deemed to be the day and time the vehicle is returned to AUTO STAR AUTOMOTIVE PTE LTD and the same shall be accepted as conclusive evidence of the same and shall not be challenged or questioned on any account whatsoever.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS	DEPOSIT REFUND
<u>17/01/22</u>	<u>1330</u>				



HIRER:

TERMS & CONDITIONS

1. Hirer/ Named driver shall not use the vehicle for speeding, reckless driving, racing or any illegal activities. AUTO STAR AUTOMOTIVE PTE LTD reserves the rights to repossess the vehicle with additional SGD \$1,500/- compensation. Hirer shall be fully responsible for any damages and any other cost incurred as a result of such activities.
2. Hirer shall ensure the usage of vehicle is limited to Singapore only.
3. Should the vehicle be involved in any traffic offence during the rental period, the hirer agreed to be liable for and agree to pay all fines and any other amount government or semi government authority shall levy or impose.
4. Only the hirer or named driver is allowed to use the vehicle. In any circumstances that another driver apart from the hirer or named driver is found using the vehicle, the Owner reserves the rights to repossess the vehicle and Hirer is responsible for such cost incurred.
5. Should the Hirer meet with an accident or any loss or damage is caused to the Vehicle during the lease/ rental period, the Hirer must inform the Owner immediately. No repair is to be done without the Owner's approval. If ACCIDENT REPORT to the Insurance Company is required, the Hirer/ Named driver must assist us to lodge within 24 hours and assist us in the insurance claim pertaining to the accident.
6. The Hirer is responsible for the below Excess for loss or damage to vehicle or third party property for each and every accident during the period of rental.

Windscreen Excess: S\$ 100.00
Own Damage Excess (Section 1): S\$ 2,000.00
Third Party Excess (Section 2): S\$ 2,000.00
Young and Inexperienced Driver: Additional S\$ 3,000.00
(Below 26 yrs old and driving experience of 2 yrs and below)

7. Hirer is liable for any loss of, or any damage which include physical damage or any other general damages to the vehicle and its accessories during the rental period, the Hirer must make payment of such repair or replacement cost immediately.
8. The Hirer has to return the vehicle with the fuel at the same level as when collected the vehicle on 10/1/2022 (Date Out).
9. The Owner will not be responsible for any loss of or damage to personal belongings in the vehicle during rental period and after returning the vehicle.
10. Smoking, or transportation of pets is NOT allowed in the hired vehicle. Hirer is responsible for a penalty of S\$ 500.
11. The maintenance of the vehicle will be borne by AUTO STARS AUTOMOTIVE PTE LTD. If there is any problem to the vehicle or vehicle breakdown, Hirer/ Named Driver must report to the Owner immediately to seek advice or assistance.
12. During vehicle breakdown due to wear and tear or maintenance issue, the Owner shall within twenty-four (24) hours substitute with a similar replacement of the same or closest specifications & capacity. Replacement vehicle will be provided for any repair /maintenance / inspection of vehicle, which requires more than 4 hours. In the event whereby the Owner is unable to furnish a replacement vehicle, a rental rebate (based on prorated contract rate) will be credited to the Hirer for loss of vehicle usage during that period.
13. At any point of time, if the vehicle breakdown due to Hirer/ driver's negligence, tire puncture, empty petrol tank, loss of keys, keys locked in car or any other breakdown not due to vehicle maintenance or wear and tear, a nominal fee of S\$ 50 (Weekdays 8am to 8pm) and S\$ 100 (PH, Sat, Sun & Weekdays before 8am or after 8pm).
14. Should there be any breach of any of the above clauses, the Owner reserves the right to repossess the vehicle without any refund and Hire shall be liable to pay for the cost for the repossession.

Dated:

Signature of the Hirer



Name:

Auto Star Automotive Pte Ltd (the Owner)



Name:

Designation:



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 05 Jan 2022 / 18:23:53

Receipt Date/Time : 05 Jan 2022 / 18:23:53

Tax Invoice/Receipt

Receipt No. : ITNET-00000-220105-003567

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
	Result of Insurance Enquiry - SKP7579L As at 05 Jan 2022/15:00:00 Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD			
1	Insurance Enquiry - SKP7579L Enquiry Fee 20220105182303282859	7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
	Paid By			
	20220105182316112	Direct Debit: eNETS Debit (Internet Banking)		7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Jaslin Kok (LKK Auto)

From: Jaslin Kok (LKK Auto)
Sent: Monday, 24 January 2022 12:55 PM
To: 'DESIGN.KINETICS@YAHOO.COM'
Cc: Admin A
Subject: ACCIDENT INVOLVING SKP 7579L & SLE 8977K ALONG/AT KPE ON 05/01/2022

Our Ref: CC6/CTI22000395/Ara3

DESIGN KINETICS PTE LTD- BY EMAIL ONLY
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SKP 7579L & SLE 8977K ALONG/AT KPE ON 05/01/2022

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SLE 8977K against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favor as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Kindly let us have video footage as stated in your accident report.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please call us if you have further queries.

c.c. *China Taiping Insurance (Singapore) Pte Ltd*

(Motor Claims Dept)

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 23 August 2022 8:35 AM
To: 'Jenny Lew'
Cc: Claims Dept of CTI; Admin A
Subject: RE: [Seek Mandate] - O/R: SNM22D200154/C02/SKP7579L/LEWLC / Re: Direct Settlement - Accident Involving SKP7579L (OI : CTI - TBA) AND SLE8977K (TP : LKK REF - CC6/CTI22000395/Ara3) on 05/01/2022

Dear Sirs/Mdm,

For an update, we have settled the matter at \$5,950.45(all-in) with third party.

1. Cost of Repair (w/GST)	\$ 5,243.00
2. Loss of Rental (7days x \$100.00)	\$ 700.00
3. LTA/GIA Search Fee	\$ 7.45
Total	\$ 5,950.45

We will proceed to close file and submit all the relevant documents to your good office once it is ready.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Monday, 4 July 2022 2:51 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: [Seek Mandate] - O/R: SNM22D200154/C02/SKP7579L/LEWLC / Re: Direct Settlement - Accident Involving SKP7579L (OI : CTI - TBA) AND SLE8977K (TP : LKK REF - CC6/CTI22000395/Ara3) on 05/01/2022

[Confidential]

Hi Hsiao Tong,

Pls proceed the mandate up to \$6,050.45.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Friday, 17 June 2022 8:57 am

To: Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: [Seek Mandate] - O/R: SNM22D200154/C02/SKP7579L/LEWLC / Re: Direct Settlement - Accident Involving SKP7579L (OI : CTI - TBA) AND SLE8977K (TP : LKK REF - CC6/CTI22000395/Ara3) on 05/01/2022

[Confidential]

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Your ref: **SNM22D200154/C02/SKP7579L/LEWLC**

LKK ref : CC6/CTI22000395/Apa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING SKP7579L(CHINA TAIPING) AND SLE8977K(TP) ON 05/01/2022

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "VENTURES AUTO PTE LTD" at **\$6,050.45(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$14,205.06	\$ 5,243.00 (\$4,900.00 + 7%GST)
2. Loss of Rental (8days x \$120.00)	\$ 960.00	\$ 800.00 (8days x \$100.00)
3. LTA/GIA Search Fee	\$ 7.45	\$ 7.45
Total	\$15,172.51	<u>\$ 6,050.45</u>

Surveyor recommended 6days for repair + 1PRS +1Sunday = 8days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 16/06/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Thursday, 19 May 2022 5:29 PM

To: Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: claimsdept@sg.cntaiping.com; Admin A <admin-a@lkkauto.com>

Subject: RE: O/R: SNM22D200154/C02/SKP7579L/LEWLC / Re: Direct Settlement - Accident Involving SKP7579L (OI : CTI - TBA) AND SLE8977K (TP : LKK REF - CC6/CTI22000395/Ara3) on 05/01/2022

Dear Sirs/ Mdm,

Enclosed for your perusal is: -

- Estimated cost of repair.
- Preliminary advice.
- Photographs of TP vehicle in its damaged condition.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Wednesday, 12 January 2022 3:40 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: O/R: SNM22D200154/C02/SKP7579L/LEWLC / Re: Direct Settlement - Accident Involving SKP7579L (OI : CTI - TBA) AND SLE8977K (TP : LKK REF - CC6/CTI22000395/Ara3) on 05/01/2022

[Confidential]

Hi Mei Kwan,

Pls refer to attached.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, 12 January 2022 3:35 pm
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM22D200154/C02/SKP7579L/LEWLC / Re: Direct Settlement - Accident Involving SKP7579L (OI : CTI - TBA) AND SLE8977K (TP : LKK REF - CC6/CTI22000395/Ara3) on 05/01/2022

Dear all,

Please note that officer in charge for this case is Jenny Lew.

Claim no SNM22D200154/C02/SKP7579L/LEWLC.

Dear Jenny,

Pls revert LKK.

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, January 12, 2022 9:22 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Subject: Direct Settlement - Accident Involving SKP7579L (OI : CTI - TBA) AND SLE8977K (TP : LKK REF - CC6/CTI22000395/Ara3) on 05/01/2022

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLE 8977K at M/Xin Hua Workshop Pte Ltd - Kaki Bukit on 10/01/2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:
- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Jaslin.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.