

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Friday, 17 June 2022 8:57 AM
To: Jenny Lew
Cc: claimsdept@sg.cntaiping.com; Admin A
Subject: [Seek Mandate] - O/R: SNM22D200154/C02/SKP7579L/LEWLC / Re: Direct Settlement - Accident Involving SKP7579L (OI : CTI - TBA) AND SLE8977K (TP : LKK REF - CC6/CTI22000395/Ara3) on 05/01/2022
Attachments: LKK Survey Report & Photos.pdf; SLE8977K TP LOD.pdf; LETTER TO OI SKP 7579L.pdf; OI - SKP7579L VIDEO.mp4

Your ref: **SNM22D200154/C02/SKP7579L/LEWLC**
LKK ref : CC6/CTI22000395/Apa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING SKP7579L(CHINA TAIPING) AND SLE8977K(TP) ON 05/01/2022

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "VENTURES AUTO PTE LTD" at **\$6,050.45(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$14,205.06	\$ 5,243.00 (\$4,900.00 + 7%GST)
2. Loss of Rental (8days x \$120.00)	\$ 960.00	\$ 800.00 (8days x \$100.00)
3. LTA/GIA Search Fee	\$ 7.45	\$ 7.45
Total	\$15,172.51	<u>\$ 6,050.45</u>

Surveyor recommended 6days for repair + 1PRS +1Sunday = 8days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 16/06/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Thursday, 19 May 2022 5:29 PM

To: Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: claimsdept@sg.cntaiping.com; Admin A <admin-a@lkkauto.com>

Subject: RE: O/R: SNM22D200154/C02/SKP7579L/LEWLC / Re: Direct Settlement - Accident Involving SKP7579L (OI : CTI - TBA) AND SLE8977K (TP : LKK REF - CC6/CTI22000395/Ara3) on 05/01/2022

Dear Sirs/ Mdm,

Enclosed for your perusal is: -

- Estimated cost of repair.
- Preliminary advice.
- Photographs of TP vehicle in its damaged condition.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: Wednesday, 12 January 2022 3:40 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: O/R: SNM22D200154/C02/SKP7579L/LEWLC / Re: Direct Settlement - Accident Involving SKP7579L (OI : CTI - TBA) AND SLE8977K (TP : LKK REF - CC6/CTI22000395/Ara3) on 05/01/2022

[Confidential]

Hi Mei Kwan,

Pls refer to attached.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, 12 January 2022 3:35 pm

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM22D200154/C02/SKP7579L/LEWLC / Re: Direct Settlement - Accident Involving SKP7579L (OI : CTI - TBA) AND SLE8977K (TP : LKK REF - CC6/CTI22000395/Ara3) on 05/01/2022

Dear all,

Please note that officer in charge for this case is Jenny Lew.

Claim no SNM22D200154/C02/SKP7579L/LEWLC.

Dear Jenny,

Pls revert LKK.

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, January 12, 2022 9:22 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Subject: Direct Settlement - Accident Involving SKP7579L (OI : CTI - TBA) AND SLE8977K (TP : LKK REF - CC6/CTI22000395/Ara3) on 05/01/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLE 8977K at M/Xin Hua Workshop Pte Ltd - Kaki Bukit on 10/01/2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:
- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Jaslin.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.