



江氏修理汽車私人有限公司

KANG CAR REPAIRERS PTE LTD

1 KAKI BUKIT AVE 6 #02-06 AUTOBAY@KAKI BUKIT SINGAPORE 417883

TEL: 67477636, 67473005 FAX: 67485071 Email: kangcar@singnet.com.sg

Co. Reg. No. 201300201N GST Reg. No. 201300201N

Our Ref : KCR0120221965CTI

Your Ref : GBJ4797G

Date : **27 MAY 2022**

WITHOUT PREJUDICE

China Taiping Insurance (Singapore) Pte Ltd

C/O LKK Auto Consultant Pte Ltd

51 Ubi Ave 1

#01-25 Paya Ubi Industrial Pk

Singapore 408913

Attention : Motor Claim Department

Dear Sirs,

Accident involving SNB1965H and GBJ4797G on 09.01.2022 along Leonie Hill Rd twds River Valley Rd.

We refer to the above accident. On our record showed that you are the insurer of motor vehicle GBJ4797G.

We are instructed that the accident was caused by your insured's negligent driving and/or management of his vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense.

On behalf of and as authorized by Mr Toh How Kiam Simon, the owner of motor-vehicle no: SNB1965H, we submit his claim to you:

Cost of repairs (Inclusive of 7% GST)	\$ 16,087.84
Loss of use (15 days x \$80.00-Pte Hire)	\$ 1,200.00
Loss if Income (15 days x \$110.00)	\$ 1,650.00
Towing Fee	\$ 50.00
GIA search fee	\$ 2.00
	<u>\$ 18,989.84</u>
	=====

Our claim for the loss of use is as follows :

<u>No of days</u>	<u>Date</u>	<u>Remarks</u>
	09.01.22	Date of Accident
1	10.01.22	Reporting
2	11.01.22	surveyed by LKK Auto
3	12.01.22	Day 1 repair
4	13.01.22	Day 2
5	14.01.22	Day 3
6	15.01.22	Day 4
7	16.01.22	Sunday
8	17.01.22	Day 5
9	18.01.22	Day 6
10	19.01.22	Day 7
11	20.01.22	Day 8

<u>No of days</u>	<u>Date</u>	<u>Remarks</u>
12	21.01.22	Day 9
13	22.01.22	Day 10
14	23.01.22	Sunday
<u>15</u>	24.01.22	<u>Day 11</u>
15 days		11 recommended repair days

Enclosed herewith are copies of the following documents in support of our client's claim:

- 1) Tax invoice no: KCR-INV2200154
- 2) GIA report and insurance certificate of SNB1965H
- 3) GIA search fee and invoice
- 4) Grab & Ryde Income Statement
- 5) Towing Bill :S/N5854

We hope to receive your early reply soon.

Thank you.

Yours faithfully,

KANG CAR REPAIRERS PTE LTD



.....

LETTER OF AUTHORITY

Your Ref: GBJ4797G

China Taiping Insurance (S) Pte Ltd
3 Anson Rd
#16-00 Springleaf Tower
Singapore 079909

Dear Sirs,

Accident involving SNB1965H and GBJ4797G
on 09.01.2022 at Leonie Hill Rd twds River Valley Rd.

I/We am/are the owner/s of vehicle number SNB1965H.

I/We had instructed KANG CAR REPAIRERS PTE LTD to make a claim on my/our behalf against your company in respect of the abovementioned matter.


I/We hereby authorize you to issue the settlement cheque in favour of my/our workshop, KANG CAR REPAIRERS PTE LTD in full and final settlement of my/our claim for my/our repair cost and loss of use/rental charges, in respect of the above accident.

Yours faithfully,



.....
Toh How Kiam Simon

KANG CAR REPAIRERS PTE. LTD.



.....
Witnessed by: Kong Chin Watt

This Discharge Voucher applies strictly for Claimant's claim for ~~personal injury~~ / property damages only does not constitute a full discharge for any other claims or further claims whatsoever present or future that may manifest arising directly or indirectly from this accident.

This settlement terms herein is without an admission of liability on the part of the claimant and the settlement terms should not be used as evidence in any related suits or claims arising from this accident.

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00041322101 Claim No : SNM22D200223/C02/GBJ4797G/CHNGPW

Claimant : TOH HOW KIAM SIMON

Amount : **S\$17,800.00**
Singapore Dollars Seventeen Thousand Eight Hundred Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SNB1965H
Insured Vehicle No. : GBJ4797G

Date of Loss : 09/01/2022
Place of Accident : LEONIE HILL ROAD TWDS RIVER VALLEY ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : HITACHI AQUA-TECH ENGINEERING PTE LTD
Driver Name : MUHAMMAD HAIDAR BIN ZULKIFLI

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S\$ 17,800.00
	=====
TOTAL	S\$ 17,800.00
	=====

Claimant Name : TOH HOW KIAM SIMON NRIC No : SXXXX954C

Signature :  Date : 19 JUL 2022



江氏修理汽車私人有限公司

KANG CAR REPAIRERS PTE LTD

1 KAKI BUKIT AVE 6 #02-06 AUTOBAY@KAKI BUKIT SINGAPORE 417883
TEL: 67477636, 67473005 FAX: 67485071 Email: kangcar@singnet.com.sg
Co. Reg. No. 201300201N GST Reg. No. 201300201N

M/S : CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD
3 ANSON ROAD
#16-00 SPRINGLEAF TOWER
SINGAPORE 079909
TEL: 63896111 FAX: 62247175
ATTN: Motor Claim Department

Final No: KCR-INV2200154
Claim No: EST2200011
Date: 26 May 2022
Policy No: 5123491426
Veh Reg No: SNB1965H
Make/Model: HYUNDAI CN7
AVANTE 1.6 DOHC
CVT S/R
Chassis No: KMHLN41ETNU184940
Engine No: G4FMMU015905
Reg. Date: 07/09/2021

Your Ref No: GBJ4797G
Claim Type: Third Party
Accident Date: 09/01/2022
TP Veh Reg No: GBJ4797G

Tax Invoice to Vehicle No :SNB1965H

PAGE:1

Description	Quantity	List Price	Amount
		S\$	S\$

As recommended by surveyor to proceed repair at total cost/lumpsum cost	S\$ 15,035.36
Add GST @ 7%	1,052.48
Total Amount payable	S\$ 16,087.84

TOTAL: SINGAPORE DOLLAR SIXTEEN THOUSAND EIGHTY SEVEN AND CENTS EIGHTY FOUR ONLY

For Kang Car Repairers Pte Ltd

E. & O. E.

AUTHORISED SIGNATURE


INSURER ENQUIRY

**Find
insurer**

Vehicle reg. no.

GBJ4797G

Date of Accident

09/01/2022 **Reset**% **RESULT & RECEIPT**

TP Insurer Enquiry

Insurance **China Taiping Insurance (Sing...**Period of Insurance **30/04/2021 - 29/04/2022**Requested By **SHARON YEE (KANG CAR REPA...**Requested Date **10/01/2022 11:07****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**



S/N: 5854

SUNNY RECOVERY PTE LTD

*65-9233 0009

Email : sunnyrecoverysg@gmail.com

AGENTS

CASHY

24hrs Recovery Services

Job Details: Date : 9.1.22 Time Received : 15:30 Time Arrived : Time Completed : 		Car Details: Car Regn No : SHB1965H Make & Model : Police Force ID : ID : 		Operator Details: Driver's Name : Tow Truck No : Total Mileage (KM) : Driver Signature :	
Location From: River Valloga Rd			Location To: Lot 1, Sub 1		
			Indicate Damaged Areas On Vehicles Day / Night Wet / Dry Clean / Soiled Place X On Damage Area For Scratch And Y For Dent		
<input type="checkbox"/> Accident / Breakdown <input type="checkbox"/> Multistorey / Basement / Shelter <input type="checkbox"/> Car Carrier <input type="checkbox"/> Crane Up / Winch Out <input type="checkbox"/> King Dolly <input type="checkbox"/> Change Tyre / Battery <i>Paul Smith 5/2/22</i>			<input type="checkbox"/> Removal Of Axel <input type="checkbox"/> Go Jak <input type="checkbox"/> Collect Key / Letter <input type="checkbox"/> Transport Charge <input type="checkbox"/> Standby <input type="checkbox"/> Cashcard: Yes / No S\$		
Remarks:					
Customer Declaration <ul style="list-style-type: none">I am entitled to the service requested. In the event of this sequently not being the case, I shall be responsible for the cost of any assistance provided.I accept that any roadside repairs will be a temporary nature and that advice of a franchised dealer should be sought by me as soon as possible.In the case of forced entry, I confirm that I specifically requested that the operator to forcefully enter the vehicle and that all damages occasioned thereby is and shall be my sole responsibility. All removable item of value should be removed separately. I declare that there is no valuable items in the vehicle.I accept that any removable items left in the vehicle will not be the responsibility of the emergency service or their agents.Conditions on the use of the recovery trucks, truck cranes, etc, and the recovery of vehicle is at my own risk. Sunny Recovery Pte Ltd will not be responsible for any consequences which may arise due to breakages or other unforeseen circumstances.					
Customer Name & Signature :		Date :		Phone No :	
Agent/Dealer Declaration <ul style="list-style-type: none">I hereby represent the company and verify that the abovementioned vehicle has damages as indicated by Sunny Recovery Pte Ltd or their agents.Any damages or loss of valuable found after this acceptance of declaration will not be held against Sunny Recovery Pte Ltd or their agents.					
Release to Name & Signature :		Date :		Phone No :	
Payment Details : Cash :		Cheque :		Others :	

Driver Statement

4 October, 2021 - 10 October, 2021



Paid to

Toh How Kiam Simon

SG | POSB BANK *****2630

Summary

Total Earnings 1,121.34

Total Deductions -184.40

Weekly Total

S\$936.94

Earnings details

Description	Amount
Transport net earnings	737.60
Fares	852.00
Other earnings	70.00
Commission	-184.40
Incentives	198.34
Tips	1.00
Total Earnings	1,121.34
Total Deductions	-184.40
Weekly Total	S\$936.94

Tips

Date / Time	Booking ID	Cash Wallet	Credit Wallet	Subtotal
10 October, 10:15PM	A-2JG2HA8GWI3F	1.00	-	1.00
				S\$1.00

Incentives

Driver Statement



11 October, 2021 - 17 October, 2021

Paid to

Toh How Kiam Simon

SG | POSB BANK *****2630

Summary

Total Earnings 762.00

Total Deductions -141.80

Weekly Total

S\$620.20

Earnings details

Description	Amount
Transport net earnings	571.20
Fares	609.00
Other earnings	104.00
Commission	-141.80
Incentives	47.00
Tips	2.00
Total Earnings	762.00
Total Deductions	-141.80
Weekly Total	S\$620.20

Tips

Date / Time	Booking ID	Cash Wallet	Credit Wallet	Subtotal
16 October, 6:00PM	A-2K8W62KGWENK	2.00	-	2.00
				S\$2.00

Incentives

Driver Statement



18 October, 2021 - 24 October, 2021

Paid to

Toh How Kiam Simon

SG | POSB BANK *****2630

Summary

Total Earnings 1,053.80

Total Deductions -200.40

Weekly Total S\$853.40

Earnings details

Description	Amount
Transport net earnings	804.60
Fares	857.00
Other earnings	148.00
Commission	-200.40
Incentives	48.80
Total Earnings	1,053.80
Total Deductions	-200.40

Weekly Total S\$853.40

Incentives

Qualified

Description	Cash Wallet	Credit Wallet	Subtotal
OneGrab Support Scheme - 11 to 17 Oct 2021 - Incentive ID 1033224	48.80	0.00	48.80

S\$48.80

Cashouts

Driver Statement

25 October, 2021 - 31 October, 2021



Paid to

Toh How Kiam Simon

SG | POSB BANK *****2630

Summary

Total Earnings 843.80

Total Deductions -154.40

Weekly Total S\$689.40

Earnings details

Description	Amount
Transport net earnings	628.60
Fares	646.00
Other earnings	137.00
Commission	-154.40
Incentives	60.80
Total Earnings	843.80
Total Deductions	-154.40

Weekly Total S\$689.40

Incentives

Qualified

Description	Cash Wallet	Credit Wallet	Subtotal
OneGrab Support Scheme - 18 to 24 Oct 2021 - Incentive ID 1035990	60.80	0.00	60.80

S\$60.80

Cashouts

Driver Statement



1 November, 2021 - 7 November, 2021

Paid to

Toh How Kiam Simon

SG | POSB BANK *****2630

Summary

Total Earnings 832.00

Total Deductions -157.60

Weekly Total S\$674.40

Earnings details

Description	Amount
Transport net earnings	630.40
Fares	684.71
Other earnings	103.29
Commission	-157.60
Incentives	44.00
Total Earnings	832.00
Total Deductions	-157.60

Weekly Total S\$674.40

Incentives

Qualified

Description	Cash Wallet	Credit Wallet	Subtotal
OneGrab Support Scheme - 25 to 31 Oct 2021 - Incentive ID 1042881	44.00	0.00	44.00

S\$44.00

Cashouts

Driver Statement



8 November, 2021 - 14 November, 2021

Paid to

Toh How Kiam Simon

SG | POSB BANK *****2630

Summary

Total Earnings 912.60

Total Deductions -172.80

Weekly Total S\$739.80

Earnings details

Description	Amount
Transport net earnings	691.20
Fares	753.00
Other earnings	111.00
Commission	-172.80
Incentives	48.60
Total Earnings	912.60
Total Deductions	-172.80

Weekly Total S\$739.80

Incentives

Qualified

Description	Cash Wallet	Credit Wallet	Subtotal
OneGrab Support Scheme - 1 to 7 Nov 2021 - Incentive ID 1046061	45.60	0.00	45.60

S\$45.60

Bonus

Driver Statement



15 November, 2021 - 21 November, 2021

Paid to

Toh How Kiam Simon

SG | POSB BANK ****2630

Summary

Total Earnings 762.20

Total Deductions -127.00

Weekly Total S\$635.20

Earnings details

Description	Amount
Transport net earnings	508.00
Fares	547.00
Other earnings	88.00
Commission	-127.00
Incentives	47.20
Miscellaneous Payments	80.00
Total Earnings	762.20
Total Deductions	-127.00
Weekly Total	S\$635.20

Incentives

Qualified

Description	Cash Wallet	Credit Wallet	Subtotal
OneGrab Support Scheme - 8 to 14 Nov 2021 - Incentive ID 1052920	47.20	0.00	47.20
			S\$47.20

Driver Statement



22 November, 2021 - 28 November, 2021

Paid to

Toh How Kiam Simon

SG | POSB BANK ****2630

Summary

Total Earnings 1,225.25

Total Deductions -215.20

Weekly Total

S\$1,010.05

Earnings details

Description	Amount
Transport net earnings	863.80
Fares	862.23
Other earnings	216.77
Commission	-215.20
Incentives	144.25
Tips	2.00
Total Earnings	1,225.25
Total Deductions	-215.20
Weekly Total	S\$1,010.05

Tips

Date / Time	Booking ID	Cash Wallet	Credit Wallet	Subtotal
27 November, 1:43PM	A-2PK7UULGWEPP	2.00	-	2.00
				S\$2.00

Incentives

Driver Statement



29 November, 2021 - 5 December, 2021

Paid to

Toh How Kiam Simon

SG | POSB BANK ****2630

Summary

Total Earnings 1,371.17

Total Deductions -237.60

Weekly Total S\$1,133.57

Earnings details

Description	Amount
Transport net earnings	954.40
Fares	876.00
Other earnings	316.00
Commission	-237.60
Incentives	177.17
Tips	2.00
Total Earnings	1,371.17
Total Deductions	-237.60
Weekly Total	S\$1,133.57

Tips

Date / Time	Booking ID	Cash Wallet	Credit Wallet	Subtotal
29 November, 9:06PM	A-2PTRSSEGWHNW	2.00	-	2.00
				S\$2.00

Incentives

Driver Statement



6 December, 2021 - 12 December, 2021

Paid to

Toh How Kiam Simon

SG | POSB BANK *****2630

Summary

Total Earnings 1,814.93

Total Deductions -310.10

Weekly Total S\$1,504.83

Earnings details

Description	Amount
Transport net earnings	1,259.90
Fares	1,155.95
Other earnings	414.05
Commission	-310.10
Incentives	244.93
Total Earnings	1,814.93
Total Deductions	-310.10
Weekly Total	S\$1,504.83

Incentives

Qualified

Description	Cash Wallet	Credit Wallet	Subtotal
Saturday Mission Rebate - Incentive ID 1070178			
You've earned S\$20.86incentive as you're eligible for an incentive of 14.00% of total fares, after completing 9 unique trips (minimum requirement: 9 trips) and collecting S\$149.00in total fares.	20.86	0.00	20.86

Driver Statement



13 December, 2021 - 19 December, 2021

Paid to

Toh How Kiam Simon

SG | POSB BANK *****2630

Summary

Total Earnings 1,557.15

Total Deductions -266.70

Weekly Total S\$1,290.45

Earnings details

Description	Amount
Transport net earnings	1,088.30
Fares	1,066.53
Other earnings	288.47
Commission	-266.70
Incentives	202.15
Total Earnings	1,557.15
Total Deductions	-266.70
Weekly Total	S\$1,290.45

Incentives

Qualified

Description	Cash Wallet	Credit Wallet	Subtotal
Spot Incentives 17 Dec 2021 - Incentive ID 1078947			
You've earned S\$2.00 incentive as you're eligible for a S\$2.00 per trip incentive after completing 1 unique trips (minimum requirement: 1 trips).	2.00	0.00	2.00

Driver Statement



20 December, 2021 - 26 December, 2021

Paid to

Toh How Kiam Simon

SG | POSB BANK ****2630

Summary

Total Earnings 1,588.36

Total Deductions -258.40

Weekly Total

S\$1,329.96

Earnings details

Description	Amount
Transport net earnings	1,039.60
Fares	1,041.30
Other earnings	256.70
Commission	-258.40
Incentives	285.36
Tips	5.00
Total Earnings	1,588.36
Total Deductions	-258.40
Weekly Total	S\$1,329.96

Tips

Date / Time	Booking ID	Cash Wallet	Credit Wallet	Subtotal
23 December, 11:02AM	A-2SUVEXIGWIGG	5.00	-	5.00
				S\$5.00

Incentives

Driver Statement



27 December, 2021 - 2 January, 2022

Paid to

Toh How Kiam Simon

SG | POSB BANK *****2630

Summary

Total Earnings 1,773.34

Total Deductions -281.90

Weekly Total S\$1,491.44

Earnings details

Description	Amount
Transport net earnings	1,141.10
Fares	1,167.46
Other earnings	255.54
Commission	-281.90
Incentives	350.34
Total Earnings	1,773.34
Total Deductions	-281.90

Weekly Total S\$1,491.44

Incentives

Qualified

Description	Cash Wallet	Credit Wallet	Subtotal
Special Trip Bonus, Saturday - Incentive ID 1087633			
You've earned S\$65.00 incentive as you're eligible for a S\$5.00 per trip incentive after completing 13 unique trips (minimum requirement: 5 trips).	65.00	0.00	65.00

Monthly Statement (October 2021)

ryde

Name: Simon Toh
Contact: 90038765
NRIC: S1728954C
Email: simontoh88@gmail.com

EARNINGS

RydePay	2,788.10
Cash Collected	328.40
Bonus	304.00
Tips	0.00

DEDUCTION

Service Fee	-303.85
Platform Fee	-78.00
Toll(ERP)	-0

SGD 3,420.50

SGD -381.85

Total Monthly Earnings (October 2021)

SGD 3,038.65

Monthly Statement (November 2021)



Name: Simon Toh
Contact: 90038765
NRIC: S1728954C
Email: simontoh88@gmail.com

EARNINGS

RydePay	2,732.10
Cash Collected	275.90
Bonus	472.00
Tips	3.00

DEDUCTION

Service Fee	-293.18
Platform Fee	-67.20
Toll(ERP)	-9

SGD **3,483.00**

SGD **-369.38**

Total Monthly Earnings (November 2021)

SGD **3,113.62**

Monthly Statement (December 2021)



Name: Simon Toh
Contact: 90038765
NRIC: S1728954C
Email: simontoh88@gmail.com

EARNINGS

RydePay	1,394.90
Cash Collected	172.80
Bonus	253.00
Tips	0.00

DEDUCTION

Service Fee	-153.44
Platform Fee	-33.30
Toll(ERP)	-0

SGD 1,820.70

SGD -186.74

Total Monthly Earnings (December 2021)

SGD 1,633.96

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 19 January 2022 2:22 PM
To: DONERVEN.WONG@HITACHI-AQT.COM
Subject: Claim Notification - ACCIDENT INVOLVING GBJ 4797G(CHINA TAIPING) AND SNB 1965H AT/ALONG GRANGE ROAD ON 09/01/2022

19 Jan 2022

M/s KHITACHI AQUA-TECH ENGINEERING PTE LTD
Driver: MUHAMMAD HAIDAR BIN ZULKIFLI

[By Email Only]

Dear Sir/Madam,

You Ref: GBJ4797G

Our Ref: CC6/CTI22000394/Apa3

ACCIDENT INVOLVING GBJ 4797G(CHINA TAIPING) AND SNB 1965H AT/ALONG GRANGE ROAD ON 09/01/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SNB1965H against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as he reversed and collided onto third part vehicle. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 19 July 2022 2:30 PM
To: Adeline Chng
Cc: Admin A
Subject: RE: [Seek Mandate] - SNM22D200223/C02/GBJ4797G/CHNGPW / RE: Direct Settlement - Accident Involving GBJ4797G (OI : CTI - TBA) AND SNB1965H (TP : LKK REF - CC6/CTI22000394/Apa3) on 09/01/2022

Without Prejudice

Dear Adeline,

As per our tele-conversation earlier, we have settled the matter with third party repairer at a global sum of \$17,800.00(all-in). According to third party repairer, their client is demanding for his LOU/LOI. We have tried to negotiate and resolve it on a global sum basis to avoid further dispute.

We will proceed to close file and submit all the relevant documents to your good office once it is ready.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Saturday, 11 June 2022 4:10 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: [Seek Mandate] - SNM22D200223/C02/GBJ4797G/CHNGPW / RE: Direct Settlement - Accident Involving GBJ4797G (OI : CTI - TBA) AND SNB1965H (TP : LKK REF - CC6/CTI22000394/Apa3) on 09/01/2022

Without Prejudice, Save as to Costs

Dear Hsiao Tong

Please proceed to offer \$ 18,119.84 as per your proposed breakdown.

Please remember to request letter of authorisation & try to avoid offering in global sum. This is because we are unable to claim back gst for COR if offered in global sum.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Monday, June 6, 2022 3:09 PM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: [Seek Mandate] - SNM22D200223/C02/GBJ4797G/CHNGPW / RE: Direct Settlement - Accident Involving GBJ4797G (OI : CTI - TBA) AND SNB1965H (TP : LKK REF - CC6/CTI22000394/Apa3) on 09/01/2022

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Your ref: **SNM22D200223/C02/GBJ4797G/CHNGPW**

LKK ref : CC6/CTI22000394/Apa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBJ4797G(CHINA TAIPING) AND SNB1965H(TP) ON 09/01/2022

We refer to the above matter.

The accident occurred when our insured driver reversed along the main road and collided with third party who was behind his lorry. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "KANG CAR REPAIRERS PTE LTD" at **\$18,119.84(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
--	----------------	----------------

1. Cost of Repair (w/GST)	\$ 20,014.56	\$ 16,087.84 (\$15,035.36 + 7%GST)
2. Loss of Use (15days x \$80.00)	\$ 1,200.00	\$ 880.00 (11days x \$80.00)
3. Loss of Income (15days x \$110.00)	\$ 1,650.00	\$ 1,100.00 (11days x \$100.00)
4. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
5. Towing Fee	\$ 50.00	\$ 50.00
Total	\$ 22,916.56	\$ 18,119.84

Surveyor recommended 8days for repair + 2PRS + 1Sunday = 11days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 03/06/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Thursday, 26 May 2022 9:23 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D200223/C02/GBJ4797G/CHNGPW / RE: Direct Settlement - Accident Involving GBJ4797G (OI : CTI - TBA) AND SNB1965H (TP : LKK REF - CC6/CTI22000394/Apa3) on 09/01/2022

[Strictly Confidential]

Dear Hsiao Tong

Well received with thanks.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Wednesday, 25 May 2022 11:12 AM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: SNM22D200223/C02/GBJ4797G/CHNGPW / RE: Direct Settlement - Accident Involving GBJ4797G (OI : CTI - TBA) AND SNB1965H (TP : LKK REF - CC6/CTI22000394/Apa3) on 09/01/2022

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Dear Sirs/ Mdm,

Enclosed for your perusal is: -

- Estimated cost of repair.
- Preliminary advice.
- Photographs of TP vehicle in its damaged condition.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Monday, 11 April 2022 4:22 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: SNM22D200223/C02/GBJ4797G/CHNGPW / RE: Direct Settlement - Accident Involving GBJ4797G (OI : CTI - TBA) AND SNB1965H (TP : LKK REF - CC6/CTI22000394/Apa3) on 09/01/2022

[Strictly Confidential]

Without Prejudice, Save as to Costs

Dear Hsiao Tong

We refer to the above matter.

We received with thanks.

We agreed that liability is not in our insured favor.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6225 5879

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Friday, 1 April 2022 4:06 PM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D200223/C02/GBJ4797G/CHNGPW / RE: Direct Settlement - Accident Involving GBJ4797G (OI : CTI - TBA) AND SNB1965H (TP : LKK REF - CC6/CTI22000394/Apa3) on 09/01/2022

[Strictly Confidential]

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Hi Adeline,

Attached is a copy of third party video footage for your easy reference.

We are of the view that liability is not in our driver's favour.

We are currently pending for finalisation COR with third party.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Tuesday, 18 January 2022 11:14 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D200223/C02/GBJ4797G/CHNGPW / RE: Direct Settlement - Accident Involving GBJ4797G (OI : CTI - TBA) AND SNB1965H (TP : LKK REF - CC6/CTI22000394/Apa3) on 09/01/2022

[Strictly Confidential]

Dear Mei Kwan/Hsiao Tong

Attached herewith our insured SAS for your perusal.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, January 13, 2022 6:06 PM
To: 'Mei Kwan (LKKAuto)' <Meikwan@lkkauto.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM22D200223/C02/GBJ4797G/CHNGPW / RE: Direct Settlement - Accident Involving GBJ4797G (OI : CTI - TBA) AND SNB1965H (TP : LKK REF - CC6/CTI22000394/Apa3) on 09/01/2022

Dear all,

Please note that officer in charge for this case is Adeline Chng.

Claim no SNM22D200223/C02/GBJ4797G/CHNGPW.

Dear Adeline,

Pls revert LKK.

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, 12 January 2022 5:36 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving GBJ4797G (OI : CTI - TBA) AND SNB1965H (TP : LKK REF - CC6/CTI22000394/Apa3) on 09/01/2022

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SNB 1965H at M/s Kang Car Repairers Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.