

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 25 May 2022 11:12 AM
To: Adeline Chng
Cc: Admin A
Subject: RE: SNM22D200223/C02/GBJ4797G/CHNGPW / RE: Direct Settlement - Accident Involving GBJ4797G (OI : CTI - TBA) AND SNB1965H (TP : LKK REF - CC6/CTI22000394/Apa3) on 09/01/2022
Attachments: SNB1965H ESTIMATE_MARKED.pdf; Preliminary Advice-SNB1965H.pdf; LKK Survey Photos.pdf

Dear Sirs/ Mdm,

Enclosed for your perusal is: -

- Estimated cost of repair.
- Preliminary advice.
- Photographs of TP vehicle in its damaged condition.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Monday, 11 April 2022 4:22 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D200223/C02/GBJ4797G/CHNGPW / RE: Direct Settlement - Accident Involving GBJ4797G (OI : CTI - TBA) AND SNB1965H (TP : LKK REF - CC6/CTI22000394/Apa3) on 09/01/2022

[Strictly Confidential]

Without Prejudice, Save as to Costs

Dear Hsiao Tong

We refer to the above matter.

Well received with thanks.

We agreed that liability is not in our insured favor.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Friday, 1 April 2022 4:06 PM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D200223/C02/GBJ4797G/CHNGPW / RE: Direct Settlement - Accident Involving GBJ4797G (OI : CTI - TBA) AND SNB1965H (TP : LKK REF - CC6/CTI22000394/Apa3) on 09/01/2022

[Strictly Confidential]

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Hi Adeline,

Attached is a copy of third party video footage for your easy reference.

We are of the view that liability is not in our driver's favour.

We are currently pending for finalisation COR with third party.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Tuesday, 18 January 2022 11:14 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D200223/C02/GBJ4797G/CHNGPW / RE: Direct Settlement - Accident Involving GBJ4797G (OI : CTI - TBA) AND SNB1965H (TP : LKK REF - CC6/CTI22000394/Apa3) on 09/01/2022

[Strictly Confidential]

Dear Mei Kwan/Hsiao Tong

Attached herewith our insured SAS for your perusal.

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Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, January 13, 2022 6:06 PM
To: 'Mei Kwan (LKKAuto)' <Meikwan@lkkauto.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM22D200223/C02/GBJ4797G/CHNGPW / RE: Direct Settlement - Accident Involving GBJ4797G (OI : CTI - TBA) AND SNB1965H (TP : LKK REF - CC6/CTI22000394/Apa3) on 09/01/2022

Dear all,

Please note that officer in charge for this case is Adeline Chng.

Claim no SNM22D200223/C02/GBJ4797G/CHNGPW.

Dear Adeline,

Pls revert LKK.

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, 12 January 2022 5:36 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving GBJ4797G (OI : CTI - TBA) AND SNB1965H (TP : LKK REF - CC6/CTI22000394/Apa3) on 09/01/2022

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SNB 1965H at M/s Kang Car Repairers Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.