# MG SOLUTION PTE LTD



23 Kaki Bukit Ave 4, AAS Kaki Bukit Centre #04-01 Singapore 415933 Tel: 6243 1373 Fax: 6243 1376 (GST Reg. No. 201427944N)

Date

: 13/04/2022

Your Ref

: SJG301B

To

: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

Attn

: Motor Claims Department

Dear Sir/Mdm,

RE: ACCIDENT INVOLVING VEHICLE SLD3662G & SJG301B ON 29/12/2021 AT ALONG JOO CHIAT PLACE TOWARDS JOO CHIAT ROAD AFTER EVERITT ROAD JUNCTION.

We refer to the above matter.

Attached copies of the following for your kind perusal:

- 1) Proforma Bill No.228036 @ S\$1,177.00 (Inclusive Of 7% GST)
- 2) Loss of Use @ S\$1,200.00 (4 Days x S\$300)
- 3) LTA Search @ **\$\$7.45**
- 4) Authorisation to Act
- 5) GIA Report

Hope the above is in order and kindly let us have your confirmation soon.

Tax invoice will be issue upon amount finalized.

The Minister for Finance announced that the **GST rate will be increased from 7% to 8%** with effect from 1<sup>st</sup> January 2023. Our Company's invoices issued will be with **GST 8% from 1<sup>st</sup> January 2023**.

Thank You.

Yours faithfully,



Sharon Chia

HP: 8121 1373

E-mail: mg3solution@gmail.com

# LETTER OF AUTHORITY

Name : TAN LAY HOON					
Address : BLK 175A PWNGGOL FIELD					
#11-577 S(821175)					
Contact No :					
TO: CHINA TAIPING INSURANCE (SINGAPORE) PTE CTD					
Dear Sirs,					
ACCIDENT INVOLVING SLD 3662G AND SJG 301B ON 29/12/2					
AT/ALONG JOD CHAT PLACE TOWARDS JOD CHAT ROAD AFTER					
EVERITT ROAD JUNCTION.					
I/We,	the				
registered owner of motor car no. SLD 36626					
Please note that I have assigned all compensations monies due to me/us in the above said accid					
to M/S MG SOLUTION PTE LTD.	ient				
I/We, hereby authorize you to release all compensation monies pertaining to the above-mentio	ned				
accident to M/S MG SOLUTION PTE LTD and forward your settlement cheque to M/S MG SOLUTION					
PTE LTD whom I had authorized to collect the said compensation monies.					
Thank you.					
h when					
Signature of Claimant Witness By					
WILLIESS DY					

#### MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00264512100 Claim No : SNM21D207694/C02/SJG301B/LEEPG

Claimant : TAN LAY HOON

Amount : \$\$1,360.00

SINGAPORE DOLLARS ONE THOUSAND THREE HUNDRED AND SIXTY ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SLD 3662G Insured Vehicle No. : SJG 301B

Date of Loss : 29/12/2021 Place of Accident : JOO CHIAT RD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : ONG XIAN FU
Driver Name : ONG XIAN FU

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

Claimant Name: TAN LAY HOON NRIC No : SXXXX765J

Provided always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect my further claim for general and special damages for my personal injuries sustained in the same accident.

# MG SOLUTION PTE LTD



23 Kaki Bukit Ave 4, AAS Kaki Bukit Centre #04-01 Singapore 415933
Tel: 6243 1373 Fax: 6243 1376
(GST Reg. No. 20-1427944-N)

# **TAX INVOICE**

Bill To:

INVOICE No: TI 229089

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

NO. 3 ANSON ROAD

**PB No:** 228036

#16-00 SPRINGLEAF TOWER SINGAPORE 079909

Date: 20-July-2022

ATTN: MOTOR CLAIMS DEPARTMENT

Vehicle Number: SLD 3662G

QTY	DESCRIPTION	AMOUNT
	To carried out accident repair as per surveyor's recommendation (Lump Sum)	\$ 1,100.00
	BEFORE GST	1,100.00
	7% GST	77.00
	TOTAL	\$ 1,177.00

Cheque should be made payable to MG Solution Pte Ltd

Co's stamp & Authorised Signature

# > Back to OneMotoring



Land Transport Authority 10 Sin Ming Drive Singapore 575701

GST Registration No.: M4-0006529-2

Print Date/Time:

30 Dec 2021 / 10:45:37

Receipt Date/Time: 30 Dec 2021 / 10:45:37

# Tax Invoice/Receipt

Receipt No.: ITNET-00000-211230-000975

Previous Receipt No.:

S/N Item Description/ Business Transaction Reference No.		Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SJG301B As at 29 Dec 2021/13:30:00 Insurance Co: CHINA TAIPING INSURANC 1 Insurance Enquiry - SJG301B	E (SINGAPORE) PTE LTD			
Enquiry Fee 20211230104439782567		7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
	Paid By			
	20211230104458168	Direct Debit: eNETS Debit (Internet Banking)		7.45
	Total		3,	7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

#### THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

# Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)

Sent: Friday, 20 May 2022 16:39

To: ONGXIANFU@GMAIL.COM

Subject: ACCIDENT INVOLVING SJG 301B AND SLD 3662G ON 29/12/2021

Our Ref: CC6/CTI22000392/Aea3

20 May 2022

#### **ONG XIAN FU**

Dear Sir/Madam,

# ACCIDENT INVOLVING SJG 301B AND SLD 3662G ON 29/12/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher Sng Case Handler DID: 6841 6051

Email: ashersng@lkkauto.com

c.c. China Taiping Insurance (Singapore) Pte Ltd (Motor Claims Dept)

# **Asher Sng (LKKAuto)**

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>

**Sent:** Saturday, 18 June 2022 19:43

**To:** Asher Sng (LKKAuto)

Cc: Admin A; Claims Dept of CTI

**Subject:** RE: [MANDATE REQUEST] RE: O/R: SNM21D207694/C02/SJG301B/LEEPG/ Re: Direct

Settlement - Accident Involving SJG301B (OI: CTI - TBA) AND SLD3662G (TP: LKK REF -

CC6/CTI22000392/Aea3) on 29/12/2021

Follow Up Flag: Follow up Flag Status: Completed

## [Strictly Confidential]

Hi Asher

Note that you had clarified with insured and he's aware of NCD issue. Please proceed as proposed.

Thank you.

#### **NOTICE:**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a> or fax at <a href="mailto:6224.7175">6224.7175</a>. Any inconvenience caused is much regretted.

Best Regards,
Cecilia Lee
Senior Executive
Claims Department

#### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Asher Sng (LKKAuto) < Asher Sng@lkkauto.com>

Sent: Friday, 3 June 2022 2:09 pm

To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: [MANDATE REQUEST] RE: O/R: SNM21D207694/C02/SJG301B/LEEPG/ Re: Direct Settlement - Accident

Involving SJG301B (OI: CTI-TBA) AND SLD3662G (TP: LKK REF-CC6/CTI22000392/Aea3) on 29/12/2021

### [Strictly Confidential]

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref: SNM21D207694/C02/SJG301B/LEEPG

Our ref: CC6/CTI22000392/Aea3q2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured sideswipe third party stationary vehicle. We are of the opinion that liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " MG SOLUTION PTE LTD " at \$1,364.45 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (w/GST)	\$ 3,278.50	\$ 1,177.00
2. Loss of Use (4days x \$200)	\$ 400.00	\$ 180.00 (3Days x\$60)
3. LTA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 3,685.95	\$ 1,364.45

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 03.06.22 is only for mandate purpose.

#### For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler LKK Auto Consultants Pte Ltd

email: <u>ashersng@lkkauto.com</u> | did: 6841-6051 | Mobile: 8839 9816 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Asher Sng (LKKAuto)

Sent: Tuesday, 24 May 2022 14:08

To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Mei Kwan (LKKAuto)

<Meikwan@lkkauto.com>

**Subject:** RE: O/R: SNM21D207694/C02/SJG301B/LEEPG/ Re: Direct Settlement - Accident Involving SJG301B (OI: CTI-TBA) AND SLD3662G (TP: LKK REF - CC6/CTI22000392/Aea3) on 29/12/2021

# <u>'WITHOUT PREJUDICE'</u> SAVE AS TO COSTS

Hi Cecilia,

We refer to the email below.

We are still in the midst of preparing our report to seek for your approval.

Shall revert to you in due course.

Thank You.

Best Regards,

Asher Sng | Case Handler LKK Auto Consultants Pte Ltd

email: <u>ashersng@lkkauto.com</u> | did: 6841-6051 | Mobile: 8839 9816 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Cecilia Lee < cecilia.lee@sg.cntaiping.com >

Sent: Tuesday, 24 May 2022 13:54

To: Asher Sng (LKKAuto) < Asher Sng@lkkauto.com>

**Cc:** Admin A <a drawfin = a @lkkauto.com >; Claims Dept of CTI < claimsdept@sg.cntaiping.com >; Mei Kwan (LKKAuto)

<Meikwan@lkkauto.com>

Subject: RE: O/R: SNM21D207694/C02/SJG301B/LEEPG/ Re: Direct Settlement - Accident Involving SJG301B (OI: CTI-TBA) AND SLD3662G (TP: LKK REF - CC6/CTI22000392/Aea3) on 29/12/2021

# [Strictly Confidential]

Hi Asher,

Please update direct settlement status.

Thank you.

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Best Regards,

Cecilia Lee

Senior Executive

#### Claims Department

#### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Cecilia Lee Peng Geok

Sent: Wednesday, 12 January 2022 3:36 pm

To: Asher Sng (LKKAuto) < <a href="mailto:AsherSng@lkkauto.com">AsherSng@lkkauto.com</a>>

Cc: Admin A <a href="mailto:admin-a@lkkauto.com">admin-a@lkkauto.com</a>; Claims Dept of CTI <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a>; Mei Kwan (LKKAuto)

<Meikwan@lkkauto.com>

Subject: RE: O/R: SNM21D207694/C02/SJG301B/LEEPG/ Re: Direct Settlement - Accident Involving SJG301B (OI: CTI -

TBA) AND SLD3662G (TP: LKK REF - CC6/CTI22000392/Aea3) on 29/12/2021

Hi Asher

Attached OI SAS. OI reported TP moved out from stationary position.

Thank you.

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Best Regards,
Cecilia Lee
Senior Executive
Claims Department

#### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6224 7175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, 12 January 2022 3:32 pm

**To:** Mei Kwan (LKKAuto) < <a href="Meikwan@lkkauto.com">Meikwan@lkkauto.com">Meikwan@lkkauto.com</a>; Cecilia Lee Peng Geok < <a href="meicstaleo@sg.cntaiping.com">cec: Admin A <a href="meicstaleo@sg.cntaiping.com">admin-a@lkkauto.com</a>; Asher Sng (LKKAuto) < <a href="meicstaleo@sg.cntaiping.com">Asher Sng@lkkauto.com</a>; Claims Dept of CTI

<claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D207694/C02/SJG301B/LEEPG/ Re: Direct Settlement - Accident Involving SJG301B (OI: CTI - TBA)

AND SLD3662G (TP: LKK REF - CC6/CTI22000392/Aea3) on 29/12/2021

Dear all,

Please note that officer in charge for this case is Cecilia Lee.

Claim no SNM21D207694/C02/SJG301B/LEEPG.

Dear Cecilia,

Pls revert LKK.

Chong Boon Sen Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Sent: Wednesday, January 12, 2022 9:00 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Direct Settlement - Accident Involving SJG301B (OI: CTI - TBA) AND SLD3662G (TP: LKK REF -

CC6/CTI22000392/Aea3) on 29/12/2021

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLD 3662G at M/s MG Solution Pte Ltd - Kaki Bukit on 10/01/2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

# - TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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