

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 11 March 2022 9:45 AM
To: 'sm automotive'
Cc: Admin A
Subject: RE: SMK7559Y CLAIMING AGAINST SHB4633S DOA:11.01.2022 *** LKK REF: CC4/ASM22000384/Apa3
Attachments: DS FORM_SMK7559Y.pdf

Without Prejudice

Dear Sirs/Mdm,

Thank you for your acceptance.

Please duly sign the **documents** enclosed and return to us (LKK) for our necessary action.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.”

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: sm automotive <sm_automotive@hotmail.com>
Sent: Thursday, 10 March 2022 12:53 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Re: SMK7559Y CLAIMING AGAINST SHB4633S DOA:11.01.2022 *** LKK REF: CC4/ASM22000384/Apa3

Without Prejudice

Hi Hsiao Tong

Thanks for your consideration.

We accepted your revised offer at a global sum of \$6,220, kindly send us the discharge voucher for a close case.

We look forward to hearing from you soon, thanks.

***** Kindly note that this settlement is purely for Property Damage Claim only without prejudice to any injury claims *****

***** Kindly note that this settlement is purely for Property Damage Claim without admission of liability *****

Regards,

Sukyi Chong
SM AUTOMOTIVE

1 Kaki Bukit Ave 6
Blk C #01-43
Singapore 417883
Tel: 6747 9241 Fax: 6741 7276

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Thursday, March 10, 2022 11:44 AM

To: sm automotive <sm_automotive@hotmail.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SMK7559Y CLAIMING AGAINST SHB4633S DOA:11.01.2022 *** LKK REF: CC4/ASM22000384/Apa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of **\$6,220.00(all-in)**.

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: sm automotive <sm_automotive@hotmail.com>

Sent: Thursday, 10 March 2022 10:51 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: SMK7559Y CLAIMING AGAINST SHB4633S DOA:11.01.2022 *** LKK REF: CC4/ASM22000384/Apa3

Without Prejudice

Hi Tong

We look forward to hearing from you soon of the revised offer for a close case, thanks.

Regards,

Sukyi Chong

SM AUTOMOTIVE

1 Kaki Bukit Ave 6

Blk C #01-43

Singapore 417883

Tel: 6747 9241 Fax: 6741 7276

From: sm automotive <sm_automotive@hotmail.com>

Sent: Friday, March 4, 2022 3:05 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: SMK7559Y CLAIMING AGAINST SHB4633S DOA:11.01.2022 *** LKK REF: CC4/ASM22000384/Apa3

Without Prejudice

Hi Hsiao Tong

Thanks for your email.

We would like to counter proposal as following:-

Cost of Repair : \$ 5,800.00

Loss of Use : \$ 700.00 (\$100 x 7 days)

LTA Search : \$ 7.45

Total : \$ 6,507.45

Kindly consider our counter proposal and revert.

We look forward to hearing from you soon of the revised offer for a close case, thanks.

Regards,

Sukyi Chong
SM AUTOMOTIVE

1 Kaki Bukit Ave 6
Blk C #01-43
Singapore 417883
Tel: 6747 9241 Fax: 6741 7276

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Friday, March 4, 2022 12:01 PM

To: sm automotive <sm_automotive@hotmail.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SMK7559Y CLAIMING AGAINST SHB4633S DOA:11.01.2022 *** LKK REF: CC4/ASM22000384/Apa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of **\$6,150.00(all-in)**.

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.”

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: sm automotive <sm_automotive@hotmail.com>

Sent: Thursday, 24 February 2022 2:32 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: SMK7559Y CLAIMING AGAINST SHB4633S DOA:11.01.2022 *** LKK REF: CC4/ASM22000384/Apa3

Without Prejudice

Hi Hsiao Tong

Contents noted with thanks.

We look forward to hearing from you soon of the offer for a close case, thanks.

Regards,

Sukyi Chong
SM AUTOMOTIVE

1 Kaki Bukit Ave 6

Blk C #01-43

Singapore 417883

Tel: 6747 9241 Fax: 6741 7276

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Thursday, February 24, 2022 2:09 PM

To: sm automotive <sm_automotive@hotmail.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SMK7559Y CLAIMING AGAINST SHB4633S DOA:11.01.2022 *** LKK REF: CC4/ASM22000384/Apa3

Without Prejudice

Hi,

We have just received surveyor marked estimate.

We will seek mandate and get back to you.

Thank you.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: sm automotive <sm_automotive@hotmail.com>

Sent: Thursday, 24 February 2022 9:49 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: SMK7559Y CLAIMING AGAINST SHB4633S DOA:11.01.2022 *** LKK REF: CC4/ASM22000384/Apa3

Without Prejudice

Hi Hsiao Tong

Kindly update us on the status and revert.

We look forward to hearing from you soon, thanks.

Regards,

Sukyi Chong

SM AUTOMOTIVE

1 Kaki Bukit Ave 6

Blk C #01-43

Singapore 417883

Tel: 6747 9241 Fax: 6741 7276

From: sm automotive <sm_automotive@hotmail.com>

Sent: Friday, February 18, 2022 11:31 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: SMK7559Y CLAIMING AGAINST SHB4633S DOA:11.01.2022 *** LKK REF: CC4/ASM22000384/Apa3

Without Prejudice

Hi Hsiao Tong

Contents noted with thanks.

Regards,

Sukyi Chong

SM AUTOMOTIVE

1 Kaki Bukit Ave 6

Blk C #01-43
Singapore 417883
Tel: 6747 9241 Fax: 6741 7276

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Friday, February 18, 2022 11:02 AM
To: sm automotive <sm_automotive@hotmail.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Re: SMK7559Y CLAIMING AGAINST SHB4633S DOA:11.01.2022 *** LKK REF: CC4/ASM22000384/Apa3

Without Prejudice

Hi,

We are pending for marked estimate from our surveyor.

We have reminded him on this.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.”

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | email: chewht@lkkauto.com | fax: -
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: sm automotive <sm_automotive@hotmail.com>
Sent: Thursday, 17 February 2022 10:20 am
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Re: SMK7559Y CLAIMING AGAINST SHB4633S DOA:11.01.2022 *** LKK REF: CC4/ASM22000384/Apa3

Without Prejudice

Hi Tong Tong

Kindly update us on the status and revert.

We look forward to hearing from you soon, thanks.

Regards,

Sukyi Chong
SM AUTOMOTIVE

1 Kaki Bukit Ave 6
Blk C #01-43
Singapore 417883
Tel: 6747 9241 Fax: 6741 7276

From: sm automotive <sm_automotive@hotmail.com>
Sent: Wednesday, February 9, 2022 3:03 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Re: SMK7559Y CLAIMING AGAINST SHB4633S DOA:11.01.2022 *** LKK REF: CC4/ASM22000384/Apa3

Without Prejudice

Hi Hsiao Tong

Contents noted with thanks.

Regards,

Sukyi Chong
SM AUTOMOTIVE

1 Kaki Bukit Ave 6
Blk C #01-43
Singapore 417883
Tel: 6747 9241 Fax: 6741 7276

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Wednesday, February 9, 2022 2:49 PM
To: sm automotive <sm_automotive@hotmail.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: SMK7559Y CLAIMING AGAINST SHB4633S DOA:11.01.2022 *** LKK REF: CC4/ASM22000384/Apa3

Without Prejudice

Hi,

We are pending for marked estimate from our surveyor.

We have reminded him on this.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: sm automotive <sm_automotive@hotmail.com>

Sent: Wednesday, 9 February 2022 9:30 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Subject: Re: SMK7559Y CLAIMING AGAINST SHB4633S DOA:11.01.2022 *** LKK REF: CC4/ASM22000384/Apa3

Without Prejudice

Hi Hsiao Tong

Please advise did your Surveyor Adrian already pass you his marked estimate?

Please let us know and we will gently remind him.

We look forward to hearing from you soon, thanks.

Regards,

Sukyi Chong

SM AUTOMOTIVE

1 Kaki Bukit Ave 6

Blk C #01-43

Singapore 417883

Tel: 6747 9241 Fax: 6741 7276

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, February 9, 2022 9:27 AM

To: sm automotive <sm_automotive@hotmail.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SMK7559Y CLAIMING AGAINST SHB4633S DOA:11.01.2022 *** LKK REF: CC4/ASM22000384/Apa3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi HT,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: sm automotive <sm_automotive@hotmail.com>

Sent: Tuesday, 8 February, 2022 5:57 PM

To: Admin A <admin-a@lkkauto.com>

Subject: SMK7559Y CLAIMING AGAINST SHB4633S DOA:11.01.2022

Without Prejudice

Hi all

Enclosed LOD and supporting documents for your reference.

We look forward to hearing from you soon of the offer to close the case, thanks.

Regards,

Sukyi Chong
SM AUTOMOTIVE

1 Kaki Bukit Ave 6

Blk C #01-43

Singapore 417883

Tel: 6747 9241 Fax: 6741 7276