

Performance Motors

BMW Dealer



Lonpac Insurance
c/o LKK Auto Consultants Pte Ltd

Your ref: CC4/LPC22000377ea3
Our ref: DS/2508610/SMR8232X

20 April 2022

Without Prejudice

ACCIDENT INVOLVING VEHICLES SMR8232X & SKX6841T ON 07/01/22

Dear Sirs

We refer to the above matter.

The accident was caused solely by the negligence on the part of your insured. As a result of the said accident, our client has suffered losses which are set out hereunder as follows: -

Cost of Repair : \$ 7,581.75	Excess : \$ -
Loss of Use : \$ -	GIA/LTA Search : \$ 2.00
Loss of Rental : \$ 385.20 (\$128.40*3 days)	Others : \$ -
	Total : \$ 7,968.95

A copy of each of the following supporting documents is enclosed:

1. Copy of Tax Invoice & Receipts
2. Copy of Car Rental Bill, Receipts & Agreement
3. GIA/LTA search slip
4. Original Letter of Authorisation

Please note that you or your insured should send us an acknowledgement of receipt of this letter within fourteen (14) days from the date of this letter, failing which our client will have no alternative but to commence legal proceedings against you without any further notice to you or your insured.

Should you have a counterclaim against our client arising out of the accident, you are also required to send a letter giving full particulars of the counterclaim together with all relevant supporting documents within eight (8) weeks of your receipt of this letter.

For any correspondence, please contact Ms Evelyn Chan at 6319-0175 / Fax. 6479-4601 or email to pml-pbsp@simedarby.com.sg.

Yours sincerely

Cresendo Lagman
Customer Service Manager, Bodyshop

Bernard Wan
Aftersales Manager, Bodyshop

Performance Motors Limited.
Sime Darby Performance Centre, 303 Alexandra Road
Sime Darby Business Centre, 315 Alexandra Road
East Coast Centre, 280 Kampong Arang Road
Ubi Service Centre, By-appointments only

Tel: 1800-2255-269
Co Reg No. 197401559W

A Motors Company

Performance Motors Limited

A member of the Sime Darby Group



LETTER OF AUTHORISATION

ACCIDENT INVOLVING SMR 8232X & SKX 6841T ON 07/01/22.


I, KAN KUM WAH owner of Vehicle Registration No. SMR 8232X hereby authorise **Performance Motors Limited** to submit, correspond, negotiate and settle my claim for cost of repair and/or uninsured losses arising from the above accident.

I further authorise **Performance Motors Limited** to execute, sign, seal and deliver all documents whatsoever in relation to this matter and to accept and receive any payment due to me in respect of my claim above.


I hereby declare that all acts and documents done by virtue of this Letter of Authorisation on my behalf shall be good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by me in person.

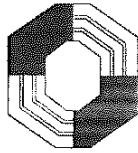
I further confirm that the acceptance by **Performance Motors Limited** of the settlement amount in respect of such claim shall constitute the full discharge of my claim in respect of such loss and damage.

Signed by:

x 
Name: Kan Kum Wah (Date) 8/01/2022
NRIC No.: S726047 J

In the presence of:


Foong Shiuh Jye
Performance Motors Limited
1303 Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Name: _____ (Date) 08/01/2022
NRIC No.: _____



LONPAC INSURANCE BHD

CLAIM NO : 21/22/22/VP05/025344
DATE : 04 JULY 2022

DISCHARGE VOUCHER

I/We, **KAN KUM WAH** confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of **SKX 6841T** the sum of Singapore Dollar **SEVEN THOUSAND NINE HUNDRED SIXTY EIGHT AND CENTS NINETY FIVE ONLY (\$7,968.95)** in full and final satisfaction, liquidation and discharge of all injury/property losses competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of all injury/property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving **SMR 8232X** and **SKX 6841T** on **07/01/2022** along **UPPER THOMSON ROAD TOWARDS SEMBAWANG**.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ TAN SEOW NGEE**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **PERFORMANCE MOTORS LTD.**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

12-07-2022

.....
Signature of vehicle owner/Date

KAN KUM WAH 12-07-2022

.....
Name of vehicle owner /Date

Performance Motors Limited

A Sime Darby Motors Company
Co. Reg. No. 197401559W GST Reg. No M2-00200



303, Alexandra Road
Sime Darby Performance
Singapore 159941
Tel. 63190100 (Sale)
63190111 (After)
Fax. 64747770

280, Kampong Arang
East Coast Centre
Singapore 438180
Tel. 63190888 (Aft)
Fax. 63449773

315, Alexandra Road
Sime Darby Business
Singapore 159944
Tel. 63190528
63190533/530
Fax. 64796601
64796624

SERVICE TAX INVOICE

Repair Order No. : **B1 1639519**
Date IN : **07/03/2022**
Motor Claim Advisor: **Foong Shiuh Jye**

Page No. : **1 of 2**
Invoice Number : **2508610 / WSB**
Invoice Date : **13/04/2022**
Payment Terms : **30 Days From Invoice**
Invoice By : **Mahamod Bin Mohd Sanif**

- CUSTOMER INFORMATION -

Mr Kan Kum Wah (Jian Jinhua)
3 Sin Ming Walk
#09-30

Singapore 575575

- INVOICE TO - 158

Lonpac Insurance Bhd
300 Beach Road
#17-04/07 The Concourse
Singapore 199555

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SMR8232X	WBAJR12000CD20768	23/01/2020	520I	36297

- - - - L A B O U R 1 - - - -

	NETT
To replace right front door, right front fender include to knock dented area caused by the accident.	1,700.00
To respray right front fender and right front door	1,680.00
To carry out body cavity preservation (2X)	168.00
To conduct check on all doors and bootlid central locking system for proper function.	168.00
To check electrical wiring system and lighting including reset and check air bag for proper function.	168.00
Sundries.	80.00
INS CLAIMS : ACCIDENT REPAIR. DIRECT SETTLEMENT.	0.00
DATE OF ACCIDENT : 07.01.22. 3RD PARTY CAR : SKX6841T.	
YOUR REF NO : CC4/LPC22000377/ea3.	
VEHICLE WAS SURVEYED STEVE CHEN FROM LKK CONSULTANT ON 07.03.22@1200HRS. AUTHORISED BY ASHER SNG FROM LKK VIA EMAIL ON 12.01.22.	
PROPOSE CAR RENTAL = \$385.20 THE AMOUNT IS SUBJECTED TO INSURANCE COMPANY CONFIRMATION.	0.00
GIA SEARCH FEE = \$2.00.	0.00

Total Labour 1: **3,964.00**

- - - - P A R T S - - - -

	Qty	Retail Price	NETT
FRT RH SIDE PANEL ALUMINIUM	1	938.00	938.00
FRT RH DOOR ALUMINIUM	1	1,881.90	1,881.90
(S/L) DOOR WEATHERSTRIP	1	182.70	182.70
RIVET	5	0.45	2.25
RH TRIM AIR DUCT SIDE PANEL (CHROM)	1	48.80	48.80
RH AIR DUCT SIDE PANEL INNER	1	65.10	65.10
ADJUSTABLE BLIND RIVET	2	1.50	3.00

Total Parts : **3,121.75**

Performance Motors Limited

A Sime Darby Motors Company
Co. Reg. No. 197401559W GST Reg. No M2-00200



303, Alexandra Road
Sime Darby Performance
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Tel. 63190100 (Sale)
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Tel. 63190888 (Aft)
Fax. 63449773

315, Alexandra Road
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Singapore 159944
Tel. 63190528
63190533/530
Fax. 64796601
64796624

SERVICE TAX INVOICE

Repair Order No. : B1 1639519
Date IN : 07/03/2022
Motor Claim Advisor: **Foong Shiuh Jye**

Page No. : 2 of 2
Invoice Number : 2508610 / WSB
Invoice Date : 13/04/2022
Payment Terms : 30 Days From Invoice
Invoice By : **Mahamod Bin Mohd Sanif**

Labour Charges :	3,884.00	Total Labour & Parts Charges :	S\$ 7,085.75
Parts Charges :	3,121.75	Less Insurance Excess :	S\$ 0.00
Lubricant/Misc :	80.00	Invoice Total Amount Exclude GST :	S\$ 7,085.75
		GST @ 7% :	S\$ 496.00
		Invoice Total Amount Include GST :	S\$ 7,581.75

Computer generated invoice. No signature is required.

Amount Payable Include GST : **S\$ 7,581.75**

All amounts are in Singapore Dollars.

Work was carried out subject to the Company's Terms and Conditions of Service.

No complaints will be entertained unless reported within seven (7) days of the date of this invoice.

For credit purchases interest @1% per month will be debited on overdue amounts



**SIME DARBY SERVICES PTE LTD**

Hertz International Licensee

305 Alexandra Road, #03-01

Vantage Automotive Centre, Singapore 159942

(65) 6447 3388 (65) 6345 7247 reservation.hertz@sime-darby.com.sg

Co. Reg. No. 197501065W GST Reg. No. M2-0021986-4

TO BE PAID BY

PAYMENT: VISA - XXXXXXXXXXXX3850

HIRER'S DETAILS

TITLE : MR
NAME : KAN KUM WAH (JIAN JINHUA)
ADDRESS : 3 SIN MING WALK #09-30
575575

NRIC/PASSPORT NO. : S7344447J ISSUE: 29/12/2003
SUED BY : SINGAPORE
LICENSE : S7344447J EXPIRY: 15/08/2099
ISSUED BY : SINGAPORE
NATIONALITY : D.O.B.: 08/12/1973
FREQUENT FLYER NO. :
LOCAL CONTACT : 98275250
HOTEL :
COMPANY'S DETAILS
NAME : 0
ADDRESS : .

IMPORTANT NOTICE

- Hirer is liable for all traffic fines/ fees issued by Singapore/ Malaysia authorities for a grace period of 12 months from the date of car return. A \$10 admin fee will be imposed on top of each fine.
- A security deposit depending on the respective car group rented will be withheld on the Hirer's credit card.
- Accident has to be reported to Sime Darby within 24 hours, however accident happened after 11pm, a police report is required. Failure to report, hirer shall be liable for any costs incurred by Sime Darby or claims made by other party.
- Smoking, durians and pets are not allowed in the vehicle. An additional 3 day's rental would be imposed if smoking and durian smell/pet's fur is detected upon car return.
- Hirer must inform Sime Darby Services Pte Ltd in advance for vehicle drop-off in Hertz Malaysia renting location. A one-way rental fee and Malaysia surcharge are applicable as stated in our One Way Rental policy.
- Hirer is responsible for any missing items/car accessories or loss of keys and will be charged accordingly.
- The excess do not cover i) Car accessories ii) Loss of key iii) Vandalism iv) Alcohol/ Intoxicants/ drugs.
- Vehicles are prohibited to be driven into Thailand.
- Strictly no key-drop services allowed, security deposit will be forfeited.
- No refund will be given for early return and late pickup of vehicle.

The vehicle is rented subject to all terms and conditions on this page and on the reverse side whether printed or handwritten. Hirer represents that they have read, understand and agree with the conditions of the rental agreement. The hirer authorises all amounts due under the rental agreement to be charged to the hirer's credit card shown on this form.

x

Hirer

x

Additional Driver

ADDITIONAL DRIVERS:

RENTAL AGREEMENT NUMBER : 61016504
RENTAL LOCATION : SHORT TERM-HQ (SIN61)-HERTZ

CHECKOUT

UNIT # / REGN NO. : 00002990 / SNC5429H
MAKE & MODEL : BMW 520d
CAR GROUP GIVEN : J CHARGE: T
KILOMETER OUT : 53,985
PETROL LEVEL OUT : FULL
DATE & TIME OUT : 07/03/2022 09:00
DUE DATE & TIME IN : 12/03/2022 09:00
CHECKIN LOCATION : SHORT TERM-HQ (SIN61)-HERTZ

RENTAL RATES

AS: INSURANCE CLAIMS PML CUSTOMER RATES 2019
DAILY @ S\$ 120.00
EXTRA DAY @ S\$ 120.00
EXTRA HOUR @ S\$ 24.00

TOTAL: S\$ 642.00**FOR RATES TO APPLY**

MINIMUM 24 HOURS.
CAR MUST BE RETURNED TO RENTING LOCATION
ON THE DUE DATE

INSURANCE

BY INITIALS, THE HIRER
INCLUSIVE LDW
NON-WAIVERABLE DAMAGE EXCESS: S\$ 3,000.00 (SIN USE)

DECLINES PAI @ S\$ 5.00 PER DAY"

WINDSCREEN EXCESS S\$ 535.00

THIS CAR IS FOR SINGAPORE USE ONLY. THERE IS NO INSURANCE
COVERAGE FOR USE OUTSIDE SINGAPORE

OTHER CHARGES

FUEL SERVICES @ S\$4.59 / LITRE

CASHCARD PURCHASE: YES / NO

CASH & CHEQUE DEPOSIT**REMARKS**

CSA PML CRESCENDO
CUSTOMER CAR SMR8232X 520I
LIMIT 120 / DAY

HI RESERVATION

RES. ID# SD000009531
Loh Wei Chen

TACO#:
REF SRC: PHONE

Printed on 07-Mar-2022
Entered by: Loh Wei Chen

9:35


INSURER ENQUIRY

**Find
insurer**

Vehicle reg. no.

SKX6841T

Date of Accident

07/01/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **Lonpac Insurance Bhd**Period of Insurance **22/12/2021 - 21/12/2022**Requested By **Chan Sook Ling (Performance ...**Requested Date **08/01/2022 12:47****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

Asher Sng (LKKAUTO)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Friday, 1 July 2022 09:26
To: Asher Sng (LKKAUTO)
Cc: MT_Claim_SG
Subject: RE: [MANDATE REQUEST] RE: REQ FOR DIRECT SETTLEMENT SMR8232X AND SKX6841T ON 07.01.22 *** LKK REF: CC4/LPC22000377/Eea3

Follow Up Flag: Follow up
Flag Status: Flagged

Lonpac External - General

Dear Asher,

Please proceed as proposed.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Thursday, 30 June 2022 5:34 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: [MANDATE REQUEST] RE: REQ FOR DIRECT SETTLEMENT SMR8232X AND SKX6841T ON 07.01.22 *** LKK REF: CC4/LPC22000377/Eea3

Your Ref: 21/22/22/VP05/025344

Dear Sirs,

We refer to the above matter.

We have highlighted to your good office on 08/03/2022 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when our insured changed lane and hit third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer **PERFORMANCE MOTORS LTD** is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 8,994.85	\$ 7,581.75
2. Loss of Rental (w/GST)(3days x \$120)	\$ 385.20	\$ 385.20 (3days x \$120)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 9,382.05	\$ 7,968.95

****4 days recommendation for repair.**

Relevant supporting claim documents are attached herewith for your perusal and reference.

Kindly note that this inspection report dated 30/06/2022 is only for mandate purpose.

The above is for your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 8 March 2022 16:21

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: REQ FOR DIRECT SETTLEMENT SMR8232X AND SKX6841T ON 07.01.22 *** LKK REF: CC4/LPC22000377/Eea3

Dear Gerald,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Monday, 10 January, 2022 8:06 AM
To: 'assignments' <assignments@lkkauto.com>
Cc: Summer (LKK Auto) <admin-d@lkkauto.com>
Subject: FW: REQ FOR DIRECT SETTLEMENT SMR8232X AND SKX6841T ON 07.01.22

Lonpac External - General

Dear Summer,

FYA. Attached copy of insured 's report.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: GERALD POH WEE BIN
Sent: Saturday, 8 January 2022 1:11 pm
To: PBSP <pml-pbsp@simedarby.com.sg>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; 'assignments' <assignments@lkkauto.com>
Subject: RE: REQ FOR DIRECT SETTLEMENT SMR8232X AND SKX6841T ON 07.01.22

Lonpac External - General

WITHOUT PREJUDICE

Our Ref : TBA

Dear Juraidah,

Our insured has not lodged the report and we are unable to comment on liability.

Should you require a survey to be conducted, please contact LKK Auto Consultants Pte Ltd.

Aside to LKK – Attn : Summer

FYI

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: PBSP <pml-pbsp@simedarby.com.sg>
Sent: Saturday, 8 January 2022 1:00 pm
To: MT_Claim_SG <mt_claim@lonpac.com>
Cc: Foong Shiuh Jye <foong.shiuh.jye@simedarby.com.sg>; Cresendo Llurca Lagman

[<cresendo.lagman@simedarby.com.sg>](mailto:cresendo.lagman@simedarby.com.sg)

Subject: REQ FOR DIRECT SETTLEMENT SMR8232X AND SKX6841T ON 07.01.22

Dear Sirs,

Refer to the above matter.

Attached are the estimate and supporting documents for your consideration.

Please advise if liability is clear for us to proceed with Direct Settlement.

Thank you.

Best regard,

Juraidah

Bodyshop

BMW

Performance Motors Ltd

DDI: +65 6319 0175

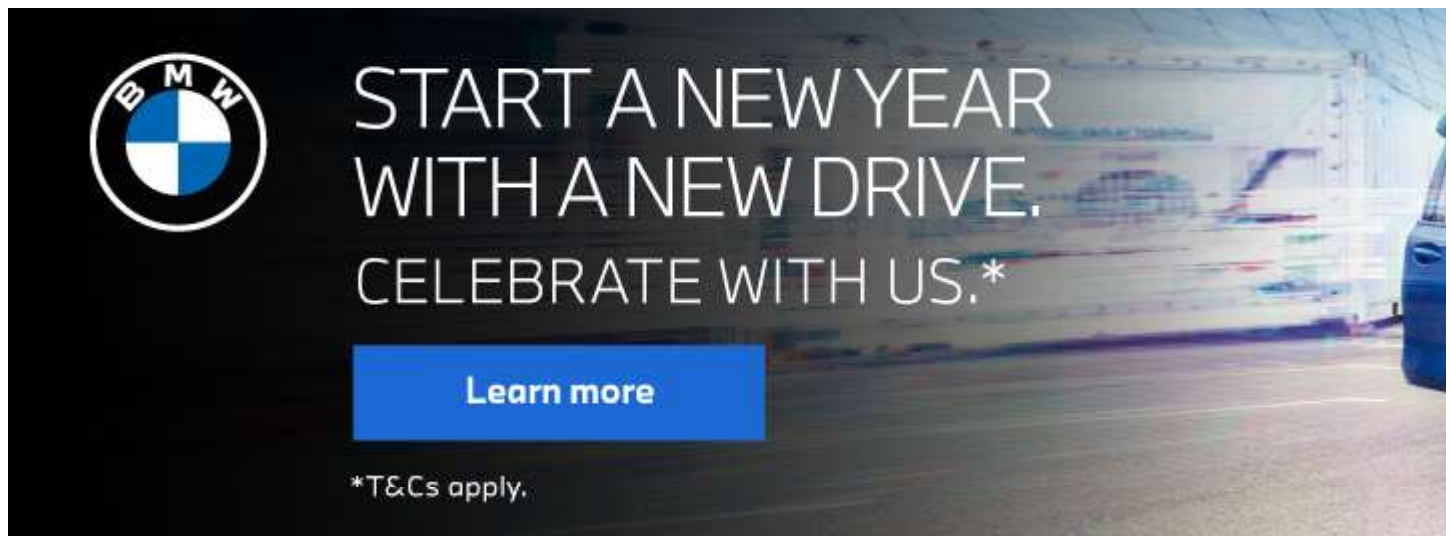
FAX: +65 6479 4601

Address: 303 Alexandra Road, Singapore 159941

Email: pml-pbsp@simedarby.com.sg

www.bmw.com.sg

Sime Darby Motors



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