

Meng Yan (LKK Auto)

From: Meng Yan (LKK Auto) <admin-d@lkkauto.com>
Sent: Tuesday, 11 January, 2022 4:53 PM
To: 'Alfred Toh'; 'assignments'
Cc: 'Claims Dept of CTI'
Subject: RE: SNM22D200235/C02/GBH2987Z/TOHHS / RE: PRE REPAIR SURVEY FOR GBE 3197X

Dear Alfred,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Tuesday, 11 January, 2022 4:14 PM
To: RS AUTO SERVICES <rsautoservices88@gmail.com>; assignments <assignments@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: RE: SNM22D200235/C02/GBH2987Z/TOHHS / RE: PRE REPAIR SURVEY FOR GBE 3197X

M/S LKK AUTO CONSULTANTS PTE LTD

Dear Sirs

Please assist to conduct survey on GBE3197X. (email below refers)

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 TaipingSG

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From: RS AUTO SERVICES <rsautoservices88@gmail.com>
Sent: Tuesday, 11 January 2022 3:44 pm
To: Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: Re: SNM22D200235/C02/GBH2987Z/TOHHS / RE: PRE REPAIR SURVEY FOR GBE 3197X

Dear Sir,

We wish to appoint **Kenneth Kong (LKK)**.

Thank you

Regards
Sharon Tan
64535654

On Tue, 11 Jan 2022 at 15:25, Alfred Toh <alfred.toh@sg.cntaiping.com> wrote:

WITHOUT PREJUDICE

Dear Sirs

We refer to your email of 10 January 2022 at 9.49 am.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please email us at claimsdept@sg.cntaiping.com

Best Regards

Alfred Toh

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Email: claimsdept@sg.cntaiping.com

alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, 11 January 2022 11:56 am

To: rsautoservices88@gmail.com; Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM22D200235/C02/GBH2987Z/TOHHS / RE: PRE REPAIR SURVEY FOR GBE 3197X

Without Prejudice

Dear Alfred,

Please conduct PRS for GBE3197X.

Note: officer in charge Alfred Toh

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: RS AUTO SERVICES <rsautoservices88@gmail.com>
Sent: Monday, 10 January 2022 9:49 am
To: Claims Dept of China Taiping Insurance (e-claims) <e-claims@sg.cntaiping.com>
Subject: PRE REPAIR SURVEY FOR GBE 3197X

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Officer,

Please help us to arrange for a pre-repair survey.

Our vehicle – GBE3197X

Accident date – 08/01/2022

Your insure – GBH2987Z

Location – RS AUTO SERVICES

160 SIN MING DRIVE

SIN MING AUTOCITY #06-01

SINGAPORE 575722

Please also let us have the list of surveyors to appoint.

Kindly note that we will forward the GIA report when it is ready.

Thank you

Regards

Sharon Tan

64535654