

Hsiao Tong (LKKAUTO)

From: Anthony Cheong <cheonganthony@yahoo.com.sg>
Sent: Thursday, 27 January 2022 11:37 AM
To: Hsiao Tong (LKKAUTO)
Subject: Re: Accident involving SJY3365C & SDD5420U on 09.01.2022.
Attachments: CCF_000558.pdf

WITHOUT PREJUDICE

Dear Hsiao Tong,

We refer to your email dated 12 Jan 2022.

We are instructed that the above accident was caused solely by the negligence of the driver of your insured vehicle SDD5420U.

We hereby quantify our client's claim as follows in respect of property damage.

COR	\$ 3,300.00
LOU @ \$ 50/- per day	\$ 150.00 - 3 days
LTA search fee	\$ 7.45

Total	\$ 3,457.45
	=====

Enclosed herewith are copies of the following documents in support of our client's claim.

- a. Final repair bill
- b. LTA receipt

We thank you for your kind attention and appreciate your early reply.

Best Regards
Anthony Cheong
Claims
Lian Her Motor Works
H/p 91082728

On Wednesday, 12 January 2022, 02:21:03 pm SGT, Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

*Kindly forward accident scene photos(if any).

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Anthony Cheong <cheonganthony@yahoo.com.sg>
Sent: Tuesday, 11 January 2022 3:18 PM

To: Admin A <admin-a@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Accident involving SJY3365C & SDD5420U on 09.01.2022.

WITHOUT PREJUDICE

Your ref: SDD5420U - AIG

Our ref: 3365/2022

Dear Sir/Mdm,

We refer to the above accident.

We are instructed by our client Hock Huat Seng Construction Pte Ltd to notify you of a traffic accident on 09/01/2022 along Bukit Timah Rd towards Kampong Java Rd involving our client's vehicle no SJY3365C.

As the above accident was caused solely by the negligence of your insured driver.

We shall proceed with a direct settlement. Kindly arrange for your surveyor Kenneth Kong to conduct the third-party survey as soon as possible.

Enclosed herewith is a copy of our client's GIA report and the LTA search result for kind perusal.

Our client's vehicle SJY3365C is now lying at our workshop at Lian Her Motor Works
Blk 5034 #01-337 Ang Mo Kio Industrial Pk 2 Singapore 569537

Your kind attention and action would be much appreciated.

Best regards

Anthony Cheong

Lian Her Motor Works

H/p 91082728

AUTHORISATION TO ACT

We Hock Huat Seng Contractor ^{the third party claimant} of 6 Angklong
Lane #01-03, Faber Garden (address), owner of SJY 3365C (vehicle no.) hereby
authorize (575980) Lian Her Motor Works ("the workshop") to act for
me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my
vehicle no. SJY 3365C that was damaged pursuant to the accident which occurred on 9-1-2022
(date) along Bukit Timah rd towards Kampong Jawa (location) involving vehicle
no/s SDD 5420U ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 3 (day) of March (month) 2022 (year)



Signed by "the third party claimant"
(with company stamp if applicable)



Signed by "the workshop"
(with company stamp)

**SIGNED WITHOUT PREJUDICE FOR
ONLY PROPERTY CLAIM**

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, LIAN HER MOTOR WORKS ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$3,300.00 (Repair Cost), S\$150.00 (Loss of Use/~~Rental~~), S\$7.45 (Disbursement) for vehicle no. SJY 3365C that was damaged pursuant to the accident which occurred on 09/01/2022 (date) along BUKIT TIMAH ROAD TWDS KAMPONG JAVA (location) involving vehicle no/s SDD 5420U. This is pursuant to the inspection conducted on 24/01/2022 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner HOCK HUAT SENG CONTRACTOR PTE LTD (the third party claimant") of vehicle no. SJY 3365C make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SJY 3365C (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 3 (day) of March (month) 2022 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

Lian Her Motor Works

Blk 5034 #01-337 Ang Mo Kio Industrial Pk 2 Singapore 569537
Tel : 91082728

Fax : 64816131

AIG Asia Pacific Insurance Singapore Pte Ltd
78 Shenton Way #07-16
AIG Building
Singapore 079120

Date : 27.01.2022

Invoice No : 3365/2022

Qty	Description	Unit Price	Amount
<u>SJY 3365 C</u>			
1	Total repair cost as per your surveyor's recommendation		\$3,300.00

Grand total \$3,300.00

Lian Her Motor Works



Authorised Signature

Cheques should be made payable to Lian Her Motor Works

> Back to OneMotoring



Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 11 Jan 2022 / 11:19:02

Receipt Date/Time : 11 Jan 2022 / 11:19:02

Tax Invoice/Receipt

Receipt No. : ITNET-00000-220111-001045

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
	Result of Insurance Enquiry - SDD5420U			
	As at 09 Jan 2022/08:28:00			
	Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.			
1	Insurance Enquiry - SDD5420U			
	Enquiry Fee	7.00	0.49	7.49
	2022011111748091986			
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
	Paid By			
	20220111111809203	Direct Debit: eNETS Debit (Internet Banking)		7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 12 January 2022 2:11 PM
To: edward.tan.qy@gmail.com
Subject: Claim Notification - ACCIDENT INVOLVING SDD 5420U(AIG) AND SJY 3365C AT/ALONG KAMPONG JAVA ROAD OUTSIDE KK ON 09/01/2022

12 Jan 2022

Mr Tan Soo Hua
Driver: Tan Qing Yin Edward

[By Email Only]

Dear Sir/Madam,

You Ref: SDD5420U

Our Ref: CC6/AIG22000374/pa3

ACCIDENT INVOLVING SDD 5420U(AIG) AND SJY 3365C AT/ALONG KAMPONG JAVA ROAD OUTSIDE KK ON 09/01/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SJY3365C against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	11 Jan 2022 17:02	Clm Dtl Modified	Claimant's Name: -> HOCK HUAT SENG CONTRACTOR PTE LTD. Claimant's ID: -> 200506278Z.	[A] HOW MEI KWAN
2	11 Jan 2022 17:02	Clm Veh Model Changed	(204907) HONDA VEZEL 1.5 HYBRID X (A).	[A] HOW MEI KWAN
3	11 Jan 2022 17:02	Clm Created	Reg No: SJY3365C. Acct Date: 2022/01/09. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Lt d. (SG). TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ). Workshop: Lian Her Motors (Ang Mo Kio)	[A] HOW MEI KWAN
4	11 Jan 2022 17:02	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	11 Jan 2022 17:02	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/01/20	[A] HOW MEI KWAN
6	11 Jan 2022 17:02	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	11 Jan 2022 17:02	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (E xpress)	[A] Merimen Administrator
8	11 Jan 2022 17:02	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	11 Jan 2022 17:02	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	11 Jan 2022 17:03	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] HOW MEI KWAN
11	12 Jan 2022 08:45	Clm Registration Modified	Rep:205881->203086.	[A] HOW MEI KWAN
12	17 Feb 2022 11:39	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
13	17 Feb 2022 11:39	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
14	17 Feb 2022 11:39	Clm Dtl Modified	JPJ Reg. Date: -> 2020/06/09.	[A] JOANNE LEE KHANG MIN
15	17 Feb 2022 11:39	Clm Details Notified		[A] JOANNE LEE KHANG MIN
16	17 Feb 2022 15:21	Adj Mandate Request	Cur.Req:3457.45:Liability: 100%(B27) *Quantum: (a)COR:\$3,300.00+ (b)LOU(3days x \$50.00): \$15 0.00 + (c)Search fee: \$7.45 = Total: \$3,457.45 *3 recommendation repair days *For your approval please.	[A] CHEW HSIAO TONG
17	01 Mar 2022 16:32	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/01/20. Mandate Remarks: subject to all docs in place.	[I] Ler, Bernard-JQ
18	01 Mar 2022 16:32	Adj Mandate Set	Approved:3457.45:subject to all docs in place.	[I] Ler, Bernard-JQ

Date From   Date To   Audit Type 

ACTIVITY

[12/01/2022 14:06] CHEW HSIAO TONG:
Called OID Mr Edward to confirm accident. Send email to OID edward.tan.qy@gmail.com
[12/01/2022 12:01] CHEW HSIAO TONG:
100% B27

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2756761	11 Jan 2022 20:49:40	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SJY3365C	SDD5420U	11.00
2766643	17 Feb 2022 11:39:07	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SJY3365C	SDD5420U	11.00

