

Meng Yan (LKK Auto)

From: Meng Yan (LKK Auto) <admin-d@lkkauto.com>
Sent: Tuesday, 11 January, 2022 4:32 PM
To: 'Irene Tay'; assignments@lkkauto.com; 'Admin A'
Subject: RE: CTP REF NO. SNM21D207236C02---- Pre Repair Inspection | Our ref: KS/PDPI0650/21/jmk | Accident on 12 December 2021 at 1110hrs involving FBL3104C and SLV6250Y

Dear Irene,

Thank you for the assignment.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: jessvir@kertarlaw.com.sg <jessvir@kertarlaw.com.sg>
Sent: Tuesday, 11 January, 2022 3:50 PM
To: 'Irene Tay' <irene.tay@sg.cntaiping.com>; jasmine@kertarlaw.com.sg; assignments@lkkauto.com; 'Admin A' <admin-a@lkkauto.com>
Cc: kertar@kertarlaw.com.sg; anil@kertarlaw.com.sg
Subject: RE: CTP REF NO. SNM21D207236C02---- Pre Repair Inspection | Our ref: KS/PDPI0650/21/jmk | Accident on 12 December 2021 at 1110hrs involving FBL3104C and SLV6250Y

Dear Sir/Madam

We refer to the above-captioned matter.

The surveyor may contact the workshop directly to arrange for a visit. Their contact details are as follows:

Workshop : RF Motor Pte Ltd
8 Kaki Bukit Ave 4
#06-24 Premier@Kaki Bukit (Gate 2)
Singapore 415875

Contact Person: Foo Meng Fong Rodney - 91777178

As requested, a copy of our client's GIA report is attached hereto.

Thank you.

Kind Regards

Jessvir Kaur | Legal Associate

Kertar & Sandhu LLC

133 New Bridge Road #11-10 Chinatown Point Singapore 059413

T: [+\(65\) 6536 9504](tel:+6565369504) | **F:** [+\(65\) 6557 0313](tel:+6565570313)

Email: jessvir@kertarlaw.com.sg

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From: Irene Tay <irene.tay@sg.cntaiping.com>

Sent: Tuesday, 11 January 2022 2:59 PM

To: Jessvir Kaur <jessvir@kertarlaw.com.sg>; jasmine@kertarlaw.com.sg; assignments@lkkauto.com; Admin A <admin-a@lkkauto.com>

Cc: kertar@kertarlaw.com.sg; anil@kertarlaw.com.sg

Subject: CTP REF NO. SNM21D207236C02---- Pre Repair Inspection | Our ref: KS/PDPI0650/21/jmk | Accident on 12 December 2021 at 1110hrs involving FBL3104C and SLV6250Y

Dear Sir/Mdm (LKK),

Please assist to get your surveyor to liaise with KERTAR to conduct survey.

Aside to KERTAR,

Please let us have a copy of your client's GIA REPORT.

Regards,

Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Jessvir Kaur <jessvir@kertarlaw.com.sg>

Sent: Tuesday, January 11, 2022 2:42 PM

To: Irene Tay <irene.tay@sg.cntaiping.com>; jasmine@kertarlaw.com.sg

Cc: kertar@kertarlaw.com.sg; anil@kertarlaw.com.sg

Subject: RE: Pre Repair Inspection | Our ref: KS/PDPI0650/21/jmk | Accident on 12 December 2021 at 1110hrs involving FBL3104C and SLV6250Y

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Dear Ms Tay

We refer to the above-captioned matter and your email of even date.

In the interest of saving costs and time, there are no objections to your list of appointed surveyors.

We are instructed to request **for the survey to be carried out soonest possible** as our client would like for his damaged motorbike to be repaired at the earliest opportunity to avoid any additional costs.

Thank you.

Kind Regards

Jessvir Kaur | Legal Associate

Kertar & Sandhu LLC

133 New Bridge Road #11-10 Chinatown Point Singapore 059413

T: [+\(65\) 6536 9504](tel:+6565369504) | F: [+\(65\) 6557 0313](tel:+6565570313)

Email: jessvir@kertarlaw.com.sg

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From: Irene Tay <irene.tay@sg.cntaiping.com>

Sent: Tuesday, January 11, 2022 12:45 PM

To: jasmine@kertarlaw.com.sg

Cc: kertar@kertarlaw.com.sg; anil@kertarlaw.com.sg; 'Jessvir Kaur' <jessvir@kertarlaw.com.sg>

Subject: FW: Pre Repair Inspection | Our ref: KS/PDPI0650/21/jmk | Accident on 12 December 2021 at 1110hrs involving FBL3104C and SLV6250Y

Dear Sir/Mdm,

We refer to your email.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-
 1. Gary Soon (FTA) 6. Marcus Chua (LKK)
 2. Chow Bo Xiong (FTA) 7. Kenneth Kong (LKK)
 3. Ben Chua (FTA) 8. Adrian Ling (LKK)
 4. Ng You Han (FTA) 9. Mohd Taufikh (LKK)
 5. Henry Ng (FTA) 10. Steve Chen (LKK)
3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Irene Tay at 63896192 and email us at claimsdept@sg.cntaiping.com

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email

claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

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From: Jasmine <jasmine@kertarlaw.com.sg>

Sent: Thursday, December 16, 2021 5:37 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: kertar@kertarlaw.com.sg; anil@kertarlaw.com.sg; 'Jessvir Kaur' <jessvir@kertarlaw.com.sg>

Subject: Pre Repair Inspection | Our ref: KS/PDPI0650/21/jmk | Accident on 12 December 2021 at 1110hrs involving FBL3104C and SLV6250Y

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Dear Sirs,

We act for the owner of FBL3104C, Mr Kenneth Kew Wei Lun, on the above captioned matter.

As a result of the accident, our client's vehicle has been damaged.

Please let us know within the next **TWO (2)** working days whether you would like to conduct a pre-repair survey of the vehicle .

We attach herewith our self-explanatory letter and our client's accident report for your necessary action.

If we do not hear from you within the stipulated time, our client shall proceed to repair the said vehicle

Thank You.

Regards

Jasmine

