### Meng Yan (LKK Auto)

From: Meng Yan (LKK Auto) <admin-d@lkkauto.com>

Sent: Tuesday, 11 January, 2022 3:54 PM

**To:** 'Jaime Tay'; 'assignments'

Subject: RE: TO ARRANGE T. P. SURVEY FOR SLU6079G ,CLAIMING SLN6700H ACCIDENT

ON 08-01-2022 | EQI REF: DM22HO00041/JT

Dear Jaime,

Thank you for the assignment.

Best Regards, Yan | Admin

#### LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jaime Tay <jaime.tay@eqinsurance.com.sg>

**Sent:** Tuesday, 11 January, 2022 3:36 PM **To:** 'assignments' <assignments@lkkauto.com>

Subject: FW: TO ARRANGE T. P. SURVEY FOR SLU6079G , CLAIMING SLN6700H ACCIDENT ON 08-01-2022 | EQI REF:

DM22HO00041/JT

Dear Sirs,

Enclosed OI GIA report FYNA.

Our insured is SLN6700H.

Thank you.

### With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg

#### **Announcement**

In line with the Safe Re-opening measures, our operation remains "Business As Usual" — except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,

Jaime Tay

Executive | Claims



5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190 www.eqinsurance.com.sg





Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.

From: Jaime Tay

Sent: Tuesday, 11 January 2022 3:34 PM

To: 'kennychan@alanutd.com' <kennychan@alanutd.com>; 'assignments' <assignments@lkkauto.com>

Subject: RE: TO ARRANGE T. P. SURVEY FOR SLU6079G ,CLAIMING SLN6700H ACCIDENT ON 08-01-2022 | EQI REF:

DM22HO00041/JT

## WITHOUT PREJUDICE SAVE AS TO COSTS

Dear Kenny,

Thank you for your email. Arrangement will be made accordingly.

Dear Sirs,

Please assist on PRS assignment.

Thank you.

# With effect from 1<sup>st</sup> January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg

#### **Announcement**

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Regards,

Jaime Tay

Executive | Claims



#### **EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190 www.eqinsurance.com.sg





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From: kennychan@alanutd.com < kennychan@alanutd.com >

Sent: Tuesday, 11 January 2022 9:00 AM

To: Jaime Tay < <u>jaime.tay@eqinsurance.com.sg</u>>

Subject: RE: TO ARRANGE T. P. SURVEY FOR SLU6079G , CLAIMING SLN6700H ACCIDENT ON 08-01-2022 | EQI REF:

DM22HO00041/JT

#### Dear Jaime

Morning ,we like to let LKK Auto Consultants Pte Ltd surveyor to conduct the pre-repair survey for our client vehicle ,thank you .

Regards Kenny Alan's United Auto Pte Ltd 64538686

From: Jaime Tay [mailto:jaime.tay@eqinsurance.com.sg]

Sent: Monday, January 10, 2022 5:30 PM

To: 'kennychan@alanutd.com' <kennychan@alanutd.com>

Subject: RE: TO ARRANGE T. P. SURVEY FOR SLU6079G ,CLAIMING SLN6700H ACCIDENT ON 08-01-2022 | EQI REF:

DM22HO00041/JT

## Without Prejudice Save As To Costs

# With effect from 1<sup>st</sup> January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg

Dear Sir,

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please <u>revert within 2 working days</u> if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd	2) LBS Automotive Appraisal Pte Ltd
Tel: 6255 0808	L.B.S. Auto Consultants Pte Ltd
	Tel: 6281 6690 / 62832866
	Fax: 6281 8748

Fax: 6849 9155	Contact Person: Amy/ Grace
3) RT Appraisal Pte Ltd	4) Priority Services
Tel: 67486076 Fax: 67480361	Tel: 62934822 Fax: 62963283
Contact Person: Elson/Elgene	Contact Person: Sharon
5) Formteam Adjusters Pte Ltd	6) LKK Auto Consultants Pte Ltd
Tel: 65091788	Tel: 6256-3561
Fax: 65096221	Fax: 6741-4108
7) Appraisals Associates Pte Ltd	8) Infiniti Appraisal Service
Tel : 67472822	Tel : 96684818/90099001
Fax: 67470070	Fax: 64587432

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank you.

#### **Announcement**

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Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,

Jaime Tay

Executive | Claims



#### **EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190 www.eqinsurance.com.sg





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From: chenhow.ng

Sent: Monday, 10 January 2022 4:32 PM

To: Jaime Tay < jaime.tay@eqinsurance.com.sg>

Subject: FW: TO ARRANGE T. P. SURVEY FOR SLU6079G ,CLAIMING SLN6700H ACCIDENT ON 08-01-2022

Hi Jaime,

SLN6700H-

Chen How

From: kennychan@alanutd.com <kennychan@alanutd.com>

Sent: Monday, January 10, 2022 3:56 PM

To: motor claims < motorclaims@eqinsurance.com.sg>

Subject: TO ARRANGE T. P. SURVEY FOR SLU6079G ,CLAIMING SLN6700H ACCIDENT ON 08-01-2022

Dear Motor Claims Dept.

Please arrange surveyor to survey our client vehicle SLU6079G for t. p. claim your insured vehicle SLN6700H accident on 08-01-2022 ,meant time please reply us the liability for direct settlement ,thank you .

Regards Kenny Alan's United Auto Pte Ltd 64538686