

Meng Yan (LKK Auto)

From: Meng Yan (LKK Auto) <admin-d@lkkauto.com>
Sent: Tuesday, 11 January, 2022 1:01 PM
To: 'Liu Chun Cheong (ECICS, Operations / Claims)'; 'SUR'; 'assignments'
Subject: RE: ACCIDENT INVOLVING MOTOR VEHICLES JQP7868 AND SLP 3084L AND SLK 5694P ALONG CTE ON 3 JANUARY 2022 | PL-M2200066

Dear Mr Liu,

Thank you for the assignment.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Liu Chun Cheong (ECICS, Operations / Claims) <ChunCheong_Liu@ecics.com.sg>
Sent: Tuesday, 11 January, 2022 12:52 PM
To: izhar@chiaarul.com; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: 'Precise Auto Service' <Support@preciseauto.sg>
Subject: RE: ACCIDENT INVOLVING MOTOR VEHICLES JQP7868 AND SLP 3084L AND SLK 5694P ALONG CTE ON 3 JANUARY 2022 | PL-M2200066

**WITHOUT PREJUDICE
(SAVE AS TO COSTS)**

Dear Izhar,

We will appoint LKK for the PRI/SJE/Survey. Please provide a copy of your client's SAS / Police Report for our reference.

Aside to LKK Auto Consultants,

Please arrange survey for TPV, location and contact as per content in the email.

Best regards,

Liu Chun Cheong

AVP | Claims



DID (65) 6303 0182

Tel (65) 6337 4779

Email chuncheong_liu@ecics.com.sg **Web** www.ecics.com.sg

Address 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600

From: izhar@chiaarul.com <izhar@chiaarul.com>
Sent: Tuesday, 11 January 2022 12:10
To: Liu Chun Cheong (ECICS, Operations / Claims) <ChunCheong_Liu@ecics.com.sg>

Cc: 'Precise Auto Service' <Support@preciseauto.sg>

Subject: RE: ACCIDENT INVOLVING MOTOR VEHICLES JQP7868 AND SLP 3084L AND SLK 5694P ALONG CTE ON 3 JANUARY 2022 | PL-M2200066

WITHOUT PREJUDICE

Dear Chun Cheong,

We refer to your email dated 10 January 2022.

Our client would like to appoint Mr Marcus or Mr Adrian of LKK Auto Consultants as the Single Joint Expert.

Please proceed accordingly.

Regards,

Izhar

M/s Chia S Arul LLC
151 Chin Swee Road
#03-09 Manhattan House
Singapore 169876
Tel: (65) 6733 4647 Fax: (65) 6733 8183

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From: Liu Chun Cheong (ECICS, Operations / Claims) <ChunCheong_Liu@ecics.com.sg>

Sent: Monday, 10 January 2022 5:44 pm

To: izhar@chiaarul.com

Cc: 'Precise Auto Service' <Support@preciseauto.sg>

Subject: RE: ACCIDENT INVOLVING MOTOR VEHICLES JQP7868 AND SLP 3084L AND SLK 5694P ALONG CTE ON 3 JANUARY 2022 | PL-M2200066

**WITHOUT PREJUDICE
(SAVE AS TO COSTS)**

Dear Izhar,

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client's workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert:

1. AJAX Inspection Services Pte Ltd
2. Appraisals Associates Pte Ltd
3. Infiniti Appraisal Services

4. LKK Auto Consultants

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

Best regards,

Liu Chun Cheong

AVP | Claims



DID (65) 6303 0182

Tel (65) 6337 4779

Email chuncheong_liu@ecics.com.sg **Web** www.ecics.com.sg

Address 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600

From: izhar@chiaarul.com <izhar@chiaarul.com>

Sent: Monday, 10 January 2022 17:26

To: Liu Chun Cheong (ECICS, Operations / Claims) <ChunCheong_Liu@ecics.com.sg>; 'Grace Lee Kah Eng' <LeeKahEng@tokiomarine.com.sg>

Cc: 'Precise Auto Service' <Support@preciseauto.sg>; 'Motor Claims' <motorclaims@tokiomarine.com.sg>; ECICS Claims <claims@ecics.com.sg>

Subject: RE: ACCIDENT INVOLVING MOTOR VEHICLES JQP7868 AND SLP 3084L AND SLK 5694P ALONG CTE ON 3 JANUARY 2022 | PL-M2200066

WITHOUT PREJUDICE

Dear Chun Cheong,

1. We refer to your email of even date.
2. We attach herewith a copy of the BOLA scenario for your attention.
3. Please be informed that our client, which is a Malaysian vehicle is the first vehicle in the chain collision. As such, BOLA will apply in this case matter.
4. Kindly proceed with the pre-inspection without further delay.

Regards,

Izhar

M/s Chia S Arul LLC

151 Chin Swee Road

#03-09 Manhattan House

Singapore 169876

Tel: (65) 6733 4647 Fax: (65) 6733 8183

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From: Liu Chun Cheong (ECICS, Operations / Claims) <ChunCheong_Liu@ecics.com.sg>

Sent: Monday, 10 January 2022 5:02 pm

To: izhar@chiaarul.com; 'Grace Lee Kah Eng' <LeeKahEng@tokiomarine.com.sg>

Cc: 'Precise Auto Service' <Support@preciseauto.sg>; Motor Claims <motorclaims@tokiomarine.com.sg>; ECICS Claims <claims@ecics.com.sg>

Subject: RE: ACCIDENT INVOLVING MOTOR VEHICLES JQP7868 AND SLP 3084L AND SLK 5694P ALONG CTE ON 3 JANUARY 2022 | PL-M2200066

WITHOUT PREJUDICE

Dear Izhar,

BOLA does not apply for Malaysia's registered vehicle.

Best regards,

Liu Chun Cheong

AVP | Claims



DID (65) 6303 0182

Tel (65) 6337 4779

Email chuncheong_liu@ecics.com.sg **Web** www.ecics.com.sg

Address 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600

From: izhar@chiaarul.com <izhar@chiaarul.com>

Sent: Monday, 10 January 2022 16:59

To: 'Grace Lee Kah Eng' <LeeKahEng@tokiomarine.com.sg>; Liu Chun Cheong (ECICS, Operations / Claims) <ChunCheong_Liu@ecics.com.sg>

Cc: 'Precise Auto Service' <Support@preciseauto.sg>; Motor Claims <motorclaims@tokiomarine.com.sg>; ECICS Claims <claims@ecics.com.sg>

Subject: RE: ACCIDENT INVOLVING MOTOR VEHICLES JQP7868 AND SLP 3084L AND SLK 5694P ALONG CTE ON 3 JANUARY 2022 | PL-M2200066

WITHOUT PREJUDICE

Dear Sirs,

1. We refer to emails from ECICS Insurance and Tokio Marine Insurance of even date.
2. Please be informed that under the BOLA scenario, where BOLA scenario 28 applies, the driver of the vehicle behind (i.e SLP 3084L) will be liable for losses incurred by the vehicle immediately in front only and not the last vehicle (i.e SLK 5694P).
3. As such, we would be grateful if ECICS Insurance could proceed to conduct the pre-inspection on our client's vehicle (JQP 7868).

Regards,

Izhar

M/s Chia S Arul LLC
151 Chin Swee Road
#03-09 Manhattan House
Singapore 169876
Tel: (65) 6733 4647 Fax: (65) 6733 8183

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From: Grace Lee Kah Eng <LeeKahEng@tokiomarine.com.sg>
Sent: Monday, 10 January 2022 3:59 pm
To: 'izhar@chiaarul.com' <izhar@chiaarul.com>
Cc: 'Precise Auto Service' <Support@preciseauto.sg>
Subject: RE: ACCIDENT INVOLVING MOTOR VEHICLES JQP7868 AND SLP 3084L AND SLK 5694P ALONG CTE ON 3 JANUARY 2022 | PL-M2200066

WITHOUT PREDUJICE
SAVE AS COSTS

Dear Izhar,

This is a chain collision of 3 vehicles. We are the last vehicle as your client is the first vehicle. Your client should claim against the vehicle behind SLP3084L.

Thank You.

Kindly note that in accordance with the latest measures introduced by the Government to curb the spread of the Covid-19 virus, our response/processing time may be delayed. All correspondence will be by way of email only. We seek your understanding on the same.

Warmest Regards,

Grace Lee Kah Eng

Motor Claims
Tokio Marine Insurance Singapore Ltd.
20 McCallum Street #09-01 Tokio Marine Centre Singapore 069046
T (65) 6592 6404 | F (65) 6221 2101
E leekaheng@tokiomarine.com.sg | www.tokiomarine.com

From: Wong Tui Tui **On Behalf Of** Motor Claims
Sent: Monday, January 10, 2022 2:21 PM
To: Grace Lee Kah Eng <LeeKahEng@tokiomarine.com.sg>
Subject: FW: ACCIDENT INVOLVING MOTOR VEHICLES JQP7868 AND SLP 3084L AND SLK 5694P ALONG CTE ON 3 JANUARY 2022 | PL-M2200066

Hi Grace,

Please assist

Thank you.

Kindly note that in accordance with the latest measures introduced by the Government to curb the spread of the Covid-19 virus, our response/processing time may be delayed. All correspondence will be by way of email only. We seek your understanding on the same.

Regards,
Tui Tui
Motor Claims

Tokio Marine Insurance Singapore Ltd.
20 McCallum Street #09-01 Tokio Marine Centre Singapore 069046
T (65) 6592 6408 | F (65) 6221 2101
E wongtuitui@tokiomarine.com.sg | W www.tokiomarine.com

From: izhar@chiaarul.com [<mailto:izhar@chiaarul.com>]
Sent: Monday, January 10, 2022 1:01 PM
To: Motor Claims <motorclaims@tokiomarine.com.sg>
Cc: 'Precise Auto Service' <Support@preciseauto.sg>
Subject: RE: ACCIDENT INVOLVING MOTOR VEHICLES JQP7868 AND SLP 3084L AND SLK 5694P ALONG CTE ON 3 JANUARY 2022

Dear Sirs,

We act for Chong June Kiow, the owner of motor vehicle JQP 7868 which has appointed us to act on their behalf to claim against your insured's vehicle no. SLK 5694P in regards to the road traffic accident on 3 January 2022.

Please be informed that the said motor vehicle can be inspected at:-

**Precise Auto Service
1 Kaki Bukit Avenue 6. #02-36
Autobay @ Kaki Bukit
Singapore 417883**

Kindly contact Ms Yan Hong/ Arine at 6745 7367 to make the necessary arrangements.

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Regards,

Izhar
M/s Chia S Arul LLC
151 Chin Swee Road
#03-09 Manhattan House
Singapore 169876
Tel: (65) 6733 4647 Fax: (65) 6733 8183

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