

## Meng Yan (LKK Auto)

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**From:** Meng Yan (LKK Auto) <admin-d@lkkauto.com>  
**Sent:** Tuesday, 11 January, 2022 12:57 PM  
**To:** 'Adeline Chng'; 'assignments'  
**Cc:** 'Claims Dept of CTI'  
**Subject:** RE: SNM22D200205/C02/SMJ5061J/CHNGPW / FW: Accident Involving: SME482L, SMJ5061J & SMC1748A DOA 08.01.22

Dear Adeline,

Thank you for the assignment.

Best Regards,

Celine Fong

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Adeline Chng <adeline.chng@sg.cntaiping.com>  
**Sent:** Tuesday, 11 January, 2022 12:37 PM  
**To:** Accord Auto(Claims) <claims@mycarworkshop.com.sg>; assignments <assignments@lkkauto.com>  
**Cc:** gilbert.ng@mycarworkshop.com.sg; Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** RE: SNM22D200205/C02/SMJ5061J/CHNGPW / FW: Accident Involving: SME482L, SMJ5061J & SMC1748A DOA 08.01.22

**Without Prejudice, Save as to Costs**

Dear LKK

Please refer to below email and liaise with third party workshop.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

**Thank you.**

**Adeline Chng**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Accord Auto(Claims) <[claims@mycarworkshop.com.sg](mailto:claims@mycarworkshop.com.sg)>

**Sent:** Tuesday, January 11, 2022 12:25 PM

**To:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>

**Cc:** [gilbert.ng@mycarworkshop.com.sg](mailto:gilbert.ng@mycarworkshop.com.sg); Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** Re: SNM22D200205/C02/SMJ5061J/CHNGPW / FW: Accident Involving: SME482L, SMJ5061J & SMC1748A  
DOA 08.01.22

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Dear Adeline,

We would like to appoint Kenneth Kong - LKK

Thank you.

Kind regards,  
Jacqueline  
Accord Auto Services Pte Ltd  
10 Ang Mo Kio Ind Park 2A  
#03-11 Ang Mo Kio Auto Point  
Singapore 568047

Mobile : (65) 9740 0999  
Tel : (65) 6481 9517  
Fax : (65) 6481 9516

This email is confidential and privileged. If you are not the intended recipient, you must not view, disseminate, use or copy this email. Kindly notify the sender immediately, and delete this email from your system. Thank you.

On Tue, 11 Jan 2022 at 11:09, Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)> wrote:

**Without Prejudice, Save as to Costs**

Our reference: **SNM22D200205 C02/ SMJ5061J /Chngpw**

Your reference: **SJG6377T**

Dear Sirs

**ACCIDENT INVOLVING SMJ5061J & SME482L ON 08/01/2022**

We refer to your email of 08/01/2022

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

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**Thank you.**

**Adeline Chng**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Tuesday, January 11, 2022 10:34 AM

**To:** [claims@mycarworkshop.com.sg](mailto:claims@mycarworkshop.com.sg); [gilbert.ng@mycarworkshop.com.sg](mailto:gilbert.ng@mycarworkshop.com.sg); Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM22D200205/C02/SMJ5061J/CHNGPW / FW: Accident Involving: SME482L, SMJ5061J & SMC1748A DOA 08.01.22

Without Prejudice

Dear Adeline,

Please conduct PRS for SME482L.

Note: officer in charge Adeline Chng 63891555.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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**From:** Accord Auto(Claims) <[claims@mycarworkshop.com.sg](mailto:claims@mycarworkshop.com.sg)>  
**Sent:** Saturday, 8 January 2022 5:23 pm  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Accord Auto Services <[gilbert.ng@mycarworkshop.com.sg](mailto:gilbert.ng@mycarworkshop.com.sg)>  
**Subject:** Accident Involving: SME482L, SMJ5061J & SMC1748A DOA 08.01.22

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Dear officer-in-charge,

Your Insured: SMJ5061J

Kindly assist arrange Pre-Repair Survey. Vehicle IN Workshop

Kindly provide us 10 surveyor name list except M/S FormTeam Consultancy Pte Ltd.

Thank you.

Kind regards,  
Jacqueline  
Accord Auto Services Pte Ltd  
10 Ang Mo Kio Ind Park 2A  
#03-11 Ang Mo Kio Auto Point  
Singapore 568047

Mobile : (65) 9740 0999  
Tel : (65) 6481 9517  
Fax : (65) 6481 9516

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