



YSK AUTO WORKSHOP

No. 1 Kaki Bukit Avenue 6 @Autobay, #01-71 Singapore 417883
UEN 53311047E

TO: AIG INSURANCE

AIG Building

78 Shenton Way, Level 1

Singapore 079120

C/O: LKK Auto Consultants Pte Ltd

Blk 51, Paya Ubi Industrial Park,
Ubi Avenue 1, #02-25 | S(408933)

Tax Invoice : **202204_049**
Date : 02/04/2022
Vehicle : SMZ236X
Make Model : TOYOTA COROLLA
Accident Date : 09/12/2021 18:01 (SGT)
Accident Location : EAST COAST RD NEAR ST PATRICK'S SCHOOL

Particular	Amount
1. COST OF REPAIR & LABOUR	\$5,500.00
2. LOSS OF USE, 05 Days X @\$160.00 per day	\$ 800.00
3. Pre-Repair Inspection for 2 days x @\$120.00 per day	\$ 320.00
4. GIA / LTA SEARCH FEE	\$ 7.45
5. TOWING FEE	\$ 80.00

Singapore Dollars: Six Thousand Seven Hundred Seven and Cents Forty-Five Only

Total S\$: 6,707.45

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YSK Auto Workshop

LETTER OF AUTHORISATION

To: **YSK AUTO WORKSHOP**
Re: ACCIDENT ON 09/12/2021 INVOLVING SMZ 236X AND SLQ 8859E
ALONG EAST COAST ROAD NEAR
APARTMENT
THE AMBROSIA COMPLEX ST. PATRICK'S SCHOOL ON LANE 2

1. I/WE the registered owner of vehicle SMZ 236X hereby appoint **YSK AUTO WORKSHOP** to commence repairs of the said vehicle forthwith. I/WE agreed to assign the whole proceeds of my/our third party claim to **YSK AUTO WORKSHOP** including any claim for Loss of Use if a vehicle had been provided by **YSK AUTO WORKSHOP** during the period of repairs to my/our vehicle if applicable, my/our solicitor (To be appointed by **YSK AUTO WORKSHOP** on my/our behalf) shall accept this as my/our irrevocable authority to pay the amount compensated direct to **YSK AUTO WORKSHOP** after deduction of their cost on a solicitor & client basis. I/WE undertake to co-operate fully with **YSK AUTO WORKSHOP** and/or my/our solicitor and also with a true Motor Accident Report/Police Report until the claim to a successful conclusion including court proceedings, failing which, I/WE undertake to bear repair costs, rental, legal costs and any other indicentials incurred.
2. If the 3rd party claim is unsuccessful or partly successful as the case may be I/we hereby instruct and authorize **YSK AUTO WORKSHOP** to claim direct from my/our insurance company on my/our vehicle immediately without any delay.
3. If for any reason my/our insurer's are not willing to settle the repair costs either in part or in whole then I/WE undertake to pay **YSK AUTO WORKSHOP** the repair costs.
4. In alternative to serial number 2 and 3 above if the 3rd party claim fails or is only partly successful then I/WE undertake to pay **YSK AUTO WORKSHOP** the difference in amount of the repair costs.
5. I/WE authorize **YSK AUTO WORKSHOP** to sign all discharge voucher/indemnity forms all necessary documents on my/our behalf in connection with the abovementioned claim.
6. I/WE also authorize **YSK AUTO WORKSHOP** to appoint such a firm of solicitor on my/our behalf as **YSK AUTO WORKSHOP** deem fit for the purpose of third party/own insurance claim.
7. I/WE also undertake not to accept any offer, settlement or monies from third insurer without first communicating with **YSK AUTO WORKSHOP** in writing. And also to inform **YSK AUTO WORKSHOP** and/or the solicitor appointed by **YSK AUTO WORKSHOP** on my/our behalf in the event the 3rd party insurer communicate with me/us directly by telephone or in writing.
8. In the event that third party insurer issued the **Agreed Settlement Cheque** to me/us, I/WE undertake to either give the said cheque to **YSK AUTO WORKSHOP** or bank into my/our account and re-issue the cheque amount to **YSK AUTO WORKSHOP**.



Signature of Owner

(Company's stamp – if any)

DATE THIS 09 DAY OF DEC 2021



Signature of Witness

Name of Witness:

JANET TAN

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **YSK AUTO WORKSHOP** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$5,500.00** (Repair Cost), **S\$480.00** (Loss of Use/Rental), **S\$87.45** (Disbursement) for vehicle no. **SMZ 236X** that was damaged pursuant to the accident which occurred on **09/12/2021** (date) along **EAST COAST RD NEAR ST PATRICK'S SCHOOL** (location) involving vehicle no/s **SLQ 8859E**. This is pursuant to the inspection conducted on **14/12/2021** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **ONG TZE HOW (WANG ZHIHAO)** (the third party claimant”) of vehicle no. **SMZ 236X** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SMZ 236X** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 17 (day) of June (month) **2022** (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)



YSK AUTO WORKSHOP

No. 1 Kaki Bukit Avenue 6 @Autobay, #01-71 Singapore 417883
UEN 53311047E

TO: AIG INSURANCE
AIG Building
78 Shenton Way, Level 1
Singapore 079120

C/O: LKK Auto Consultants Pte Ltd
Blk 51, Paya Ubi Industrial Park,
Ubi Avenue 1, #02-25 | S(408933)

Tax Invoice : **202204_049**
Date : 02/04/2022
Vehicle : SMZ236X
Make Model : TOYOTA COROLLA
Accident Date : 09/12/2021 18:01 (SGT)
Accident Location : EAST COAST RD NEAR ST PATRICK'S SCHOOL

Particular	Amount
COST OF REPAIR & LABOUR	\$5,500.00

Singapore Dollars: Five Thousand Five Hundred Only

Total S\$: 5,500.00



YSK Auto Workshop

Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 09 Dec 2021 / 19:08:06

Receipt Date/Time : 09 Dec 2021 / 19:08:05

Tax Invoice/Receipt

Receipt No. : ITNET-00000-211209-003589

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
Result of Insurance Enquiry - SLQ8859E As at 09 Dec 2021/14:00:00 Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SLQ8859E Enquiry Fee 20211209190634113012	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	542550XXXXXX5261	eNETS Credit Card		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

CASH SALES / WORK ORDER
MENG RECOVERY SERVICES

24 HOURS TOWING SERVICE

Blk 1062 Eunos Ave 4 #01-215 Eunos Industrial Estate
Singapore 409796

HOTLINE: 9129 1935

NO. **9201**

98510566

Date:

09-12-21

宝号

Messrs: CASH

车号

Vehicle No: SMZ 236 Y

车型

Model No: TOYOTA

由

From: Yishun

到

To: WU

时间(日/夜)

Time (day/night): 9-21 PM

司机

Driver: Khoo

其他

Others: _____

CASH \$: 8000

☐ ACC

☐ M/S


☐ C/W

☐ D/W

注意: 本公司对所拖之车辆, 在进行中如有任何损失或破坏, 一概由车主自行负责。

NOTE: Vehicle is towed at owner's risk. The company accepts no responsibility for damages or other misdemeanour to Your vehicle whilst being towed.

Received Signature


for **MENG RECOVERY SERVICES**

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 17 January 2022 10:08 AM
To: 'geoffrey@oasispms.com'
Subject: Claim Notification - ACCIDENT INVOLVING SLQ 8859E(AIG) AND SMZ 236X AT/ALONG EAST COAST ROAD NEAR ST. PATRICK's SCHOOL ON 09/12/2021

17 Jan 2022

Mr Kung Kuo Woo Geoffrey

[By Email Only]

Dear Sir/Madam,

You Ref: SLQ8859E

Our Ref: CC6/AIG22000353/Aps3

ACCIDENT INVOLVING SLQ 8859E(AIG) AND SMZ 236X AT/ALONG EAST COAST ROAD NEAR ST. PATRICK's SCHOOL ON 09/12/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SMZ236X against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as you changed lane and collided with third party. Under Motor Accident Guide, vehicle should keep in the proper lane and change lane only when it is safe. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost. Please be assured that we will do our due diligence to mitigate the cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	11 Jan 2022 14:36	Clim Dtl Modified	Claimant's Name: -> ONG TZE HOW (WANG ZHIHAO).	[A] Lee Su Li
2	11 Jan 2022 14:36	Clim Veh Model Changed	(202398) TOYOTA COROLLA 1.5 (A).	[A] Lee Su Li
3	11 Jan 2022 14:36	Clim Created	Reg No: SMZ236X. Acct Date: 2021/12/09. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Ysk Auto Workshop (HQ)	[A] Lee Su Li
4	11 Jan 2022 14:36	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	11 Jan 2022 14:36	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/01/20	[A] Lee Su Li
6	11 Jan 2022 14:36	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	11 Jan 2022 14:36	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	11 Jan 2022 14:36	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	11 Jan 2022 14:37	Label Added	(19):Fastlane.	[A] Lee Su Li
10	11 Jan 2022 14:37	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] Lee Su Li
11	17 Jan 2022 09:58	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
12	24 May 2022 08:00	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
13	24 May 2022 08:00	Clim Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
14	24 May 2022 08:00	Clim Dtl Modified	JPJ Reg. Date: -> 2021/04/01.	[A] JOANNE LEE KHANG MIN
15	24 May 2022 08:00	Clim Details Notified		[A] JOANNE LEE KHANG MIN
16	26 May 2022 11:41	Clim Veh Model Changed	(202398) -> (207014) TOYOTA COROLLA 1.8 HYBRID GX CVT (A).	[A] CHEW HSIAO TONG
17	26 May 2022 11:47	Adj Mandate Request	Cur.Req:6187.45:Liability: 100%(B15) *Quantum: (a)COR: \$5,500.00 + (b)LOU(6days x \$100.00): \$600.00 + (c)Search fee: \$7.45 +(d)Towing:\$80.00= Total: \$6,187.45 *5 recommendation repair days + 1Sunday = 6days *For your approval please.	[A] CHEW HSIAO TONG
18	13 Jun 2022 13:37	Video Downloaded	Downloaded Video - Accident	[I] Ler, Bernard-JQ
19	13 Jun 2022 13:37	Video Downloaded	Downloaded Video - Accident	[I] Ler, Bernard-JQ
20	13 Jun 2022 13:46	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/01/20. Mandate Remarks: Subject to all docs in place.	[I] Ler, Bernard-JQ
21	13 Jun 2022 13:46	Adj Mandate Set	Approved:6187.45:Subject to all docs in place.	[I] Ler, Bernard-JQ

Date From   Date To   Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2757085	12 Jan 2022 16:11:07	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SMZ236X	SLQ8859E	11.00

2758294	17 Jan 2022 13:20:43	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SMZ236X	CHEW HSIAO TONG	xx.xx
2795499	24 May 2022 08:00:50	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMZ236X	SLQ8859E	11.00