Re: S2M03QQ7 TPPD VERIFICATION OLD DAMAGES ACCIDENT SHC3131A (INSD) HIT IN REAR SJX1744K (TP) 10 JAN 2022

Denise Tay (LKKAuto)

Mon 28/3/2022 1:33 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; 'NG Stacey' <stacey.ng@axa.com.sg>; SUR <sur@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Bryan Ang (LKKAuto)

dryanang@lkkauto.com>

Cc: 'filenet-ctom-p-sg' <filenet-ctom-p-sg@axa.com.hk>

Dear Stacey,

Apologise, contact was on the rear left of TP vehicle. not rear right

Best Regards

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315 Blk 51. Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Sent: Monday, 28 March 2022 1:28 pm

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; 'NG Stacey' <stacey.ng@axa.com.sg>; SUR <sur@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Bryan Ang (LKKAuto) < bryanang@lkkauto.com>

Cc: 'filenet-ctom-p-sg' <filenet-ctom-p-sg@axa.com.hk>

Subject: Re: S2M03QQ7_TPPD_VERIFICATION_OLD DAMAGES_ACCIDENT_SHC3131A (INSD) HIT IN REAR SJX1744K (TP)_10 JAN 2022

Dear Stacey,

According to our surveyor, contact was on the rear right of TP vehicle.

We have reviewed and adjust our COR range to \$400 - \$600 with 2 days of repair.

Note that we only conducted PRS for this case and workshop did not call us for any dismantle survey.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Wednesday, 23 March 2022 11:52 am

To: 'NG Stacey' <stacey.ng@axa.com.sg>; SUR <sur@lkkauto.com>; Denise Tay (LKKAuto) <denisetay@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Bryan Ang (LKKAuto) < bryanang@lkkauto.com>

Cc: 'filenet-ctom-p-sg' <filenet-ctom-p-sg@axa.com.hk>

Subject: RE: S2M03QQ7_TPPD_VERIFICATION_OLD DAMAGES_ACCIDENT_SHC3131A (INSD) HIT IN REAR SJX1744K (TP)_10 JAN 2022

Dear Stacey,

Thank you for the email.

Dear Denise

Please assist. Our ref: CS3/ASM22000349/Gty3e2

Thank you.

Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.

Please contact the undersign for survey arrangement.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: $\underline{assignments@lkkauto.com} \hspace{0.1cm} | \hspace{0.1cm} fax: 6256-4315$ Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: NG Stacey <stacey.ng@axa.com.sg>

Sent: Wednesday, 23 March, 2022 11:22 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Bryan Ang (LKKAuto)
bryanang@lkkauto.com>; Meng Yan (LKK Auto) <admin-d@lkkauto.com>

Cc: filenet-ctom-p-sg@axa.com.hk>

Subject: S2M03QQ7 TPPD VERIFICATION OLD DAMAGES ACCIDENT SHC3131A (INSD) HIT IN REAR SJX1744K (TP) 10 JAN 2022

Dear LKK

We refer to the above claim.

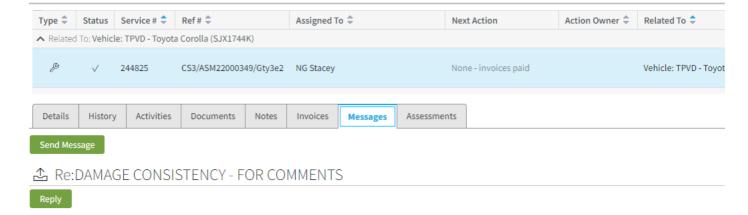
We have left message in Portal.

Please let us have your response.

Thank you.

From

Message



Date

23-03-2022 11:18

. thanks **△** DAMAGE CONSISTENCY - FOR COMMENTS

Hi LKK

NG Stacev

please comment.

Reply				
From	NG Stacey	Date	23-02-2022 9:34	Тур
Message	Dear LKK			
	insured has reported. i have shared the report and video. Please review and let us have your comment whether the damages on the third party vehicle is consistent? according			
	thanks			

Regards

Stacey Ng

Manager, Motor Claims Department

AXA Insurance Pte Ltd

Mailing address: Robinson Road P.O. Box 1094, Singapore 902144

Customer Centre: 9 North Buona Vista Drive, #18-01/06 The Metropolis Tower 1, Singapore 138588

Customer Care No. 1800 8804888

www.axa.com.sg



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