

Re: S2M03QQ7_TPPD_VERIFICATION_OLD DAMAGES_ACCIDENT_SHC3131A (INSD) HIT IN REAR SJX1744K (TP)_10 JAN 2022

Denise Tay (LKKAuto)

Mon 28/3/2022 1:33 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; 'NG Stacey' <stacey.ng@axa.com.sg>; SUR <sur@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>

Cc: 'filenet-ctom-p-sg' <filenet-ctom-p-sg@axa.com.hk>

Dear Stacey,

Apologise, contact was on the rear left of TP vehicle. not rear right

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Sent: Monday, 28 March 2022 1:28 pm

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; 'NG Stacey' <stacey.ng@axa.com.sg>; SUR <sur@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>

Cc: 'filenet-ctom-p-sg' <filenet-ctom-p-sg@axa.com.hk>

Subject: Re: S2M03QQ7_TPPD_VERIFICATION_OLD DAMAGES_ACCIDENT_SHC3131A (INSD) HIT IN REAR SJX1744K (TP)_10 JAN 2022

Dear Stacey,

According to our surveyor, contact was on the rear right of TP vehicle.

We have reviewed and adjust our COR range to \$400 - \$600 with 2 days of repair.

Note that we only conducted PRS for this case and workshop did not call us for any dismantle survey.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Wednesday, 23 March 2022 11:52 am

To: 'NG Stacey' <stacey.ng@axa.com.sg>; SUR <sur@lkkauto.com>; Denise Tay (LKKAuto) <denisetay@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>

Cc: 'filenet-ctom-p-sg' <filenet-ctom-p-sg@axa.com.hk>

Subject: RE: S2M03QQ7_TPPD_VERIFICATION_OLD DAMAGES_ACCIDENT_SHC3131A (INSD) HIT IN REAR SJX1744K (TP)_10 JAN 2022

Dear Stacey,

Thank you for the email.

Dear Denise,

Please assist. Our ref : CS3/ASM22000349/Gty3e2

Thank you.

Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.

Please contact the undersign for survey arrangement.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: NG Stacey <stacey.ng@axa.com.sg>

Sent: Wednesday, 23 March, 2022 11:22 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>; Meng Yan (LKK Auto) <admin-d@lkkauto.com>

Cc: filenet-ctom-p-sg <filenet-ctom-p-sg@axa.com.hk>
Subject: S2M03QQ7_TPPD_VERIFICATION_OLD DAMAGES_ACCIDENT_SHC3131A (INSD) HIT IN REAR SJX1744K (TP)_10 JAN 2022

Dear LKK

We refer to the above claim.

We have left message in Portal.

Please let us have your response.

Thank you.

Type	Status	Service #	Ref #	Assigned To	Next Action	Action Owner	Related To
Related To: Vehicle: TPVD - Toyota Corolla (SJX1744K)							
	✓	244825	CS3/ASM22000349/Gty3e2	NG Stacey	None - invoices paid		Vehicle: TPVD - Toyot

Details	History	Activities	Documents	Notes	Invoices	Messages	Assessments
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Send Message

Re: DAMAGE CONSISTENCY - FOR COMMENTS

Reply

From	NG Stacey	Date	23-03-2022 11:18	Typ
Message	Hi LKK please comment. thanks			

DAMAGE CONSISTENCY - FOR COMMENTS

Reply

From	NG Stacey	Date	23-02-2022 9:34	Typ
Message	Dear LKK insured has reported. i have shared the report and video. Please review and let us have your comment whether the damages on the third party vehicle is consistent? according thanks			

Regards

Stacey Ng
Manager, Motor Claims Department
AXA Insurance Pte Ltd

Mailing address: Robinson Road P.O. Box 1094, Singapore 902144
Customer Centre: 9 North Buona Vista Drive, #18-01/06 The Metropolis Tower 1, Singapore 138588
Customer Care No. 1800 8804888
www.axa.com.sg



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3/28/22, 1:37 PM

Mail - Denise Tay (LKKAuto) - Outlook

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