

Meng Yan (LKK Auto)

From: Meng Yan (LKK Auto) <admin-d@lkkauto.com>
Sent: Tuesday, 11 January, 2022 10:17 AM
To: 'Pauline Tham'; sur@lkkauto.com; assignments@lkkauto.com
Cc: 'Claims Dept of CTI'
Subject: RE: SNM22D200203/C02/SJW4853P/THAMYL / FW: Our client's vehicle no.SMF5063A (ES); Your insured's vehicle no. SJW4853P (CHINA) DOA 07/01/2022 - PRI

Dear Pauline,

Thank you for the assignment.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Tuesday, 11 January, 2022 9:10 AM
To: Nancy Lam <nancy@crossbordersllc.com>; Corene Chong <corene@crossbordersllc.com>; sur@lkkauto.com; Celeste Ng <celeste@crossbordersllc.com>; Hui Ting Tang <huiting@crossbordersllc.com>; Nivitha (LKK Auto) <admin-d@lkkauto.com>; assignments@lkkauto.com
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM22D200203/C02/SJW4853P/THAMYL / FW: Our client's vehicle no.SMF5063A (ES); Your insured's vehicle no. SJW4853P (CHINA) DOA 07/01/2022 - PRI

[Confidential]

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Hi Nancy

Thanks for your reply.

Hi LKK

Please conduct PRS.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

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Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Nancy Lam <nancy@crossbordersllc.com>
Sent: Monday, January 10, 2022 11:52 AM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>; Corene Chong <corene@crossbordersllc.com>; Celeste Ng <celeste@crossbordersllc.com>; Hui Ting Tang <huiting@crossbordersllc.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: SNM22D200203/C02/SJW4853P/THAMYL / FW: Our client's vehicle no.SMF5063A (ES); Your insured's vehicle no. SJW4853P (CHINA) DOA 07/01/2022 - PRI

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Due to the current COVID 19 situation, we seek your understanding that your requests/ our replies to you, might be delayed as we and/or external parties that we liaise with are operating on reduced manpower.

Dear Pauline

1. We refer to your letter dated as below
2. We are instructed that our client has confirmed Adrian Ling (LKK) as a single joint expert.
3. Please be informed that the said vehicle can be inspected at:

Venue: Eunost Motor Service
Address: Blk C, 1 Kaki Bukit Ave 6
 #01-064 Autobay @ Kaki Buki
 Singapore 417883
Contact: Ms Ng (6747 2033)
4. Please liaise with the above workshop.

Thank You.

Regards
Nancy
TEL: 6438 1323 (ext 2020)

CrossBorders LLC
133 New Bridge Road
#23-03/04/05 Chinatown Point
Singapore 059413
Tel: (65) 6438 1323
Fax: (65) 6438 2313

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From: Pauline Tham <pauline.tham@sg.cntaiping.com>

Sent: Monday, 10 January 2022 11:38 am

To: nancy@crossbordersllc.com; Corene Chong <corene@crossbordersllc.com>; Celeste Ng <celeste@crossbordersllc.com>; Tang Hui Ting <huiting@crossbordersllc.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D200203/C02/SJW4853P/THAMYL / FW: Our client's vehicle no.SMF5063A (ES); Your insured's vehicle no. SJW4853P (CHINA) DOA 07/01/2022 - PRI

Without Prejudice

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

Marcus Chua (LKK)	Gary Soon (FTA)
Kenneth Kong (LKK)	Chow Bo Xiong (FTA)
Adrian Ling (LKK)	Ben Chua (FTA)
Mohd Taufikh (LKK)	Ng You Han (FTA)
Steve Chen (LKK)	Henry Ng (FTA)

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Thanks.

Pauline Tham

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, January 10, 2022 11:22 AM

To: nancy@crossbordersllc.com; Corene Chong <corene@crossbordersllc.com>; Celeste Ng <celeste@crossbordersllc.com>; Tang Hui Ting <huiting@crossbordersllc.com>; Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>

Subject: O/R: SNM22D200203/C02/SJW4853P/THAMYL / FW: Our client's vehicle no.SMF5063A (ES); Your insured's vehicle no. SJW4853P (CHINA) DOA 07/01/2022 - PRI

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Dear Pauline,

Please conduct PRS for SMF5063A. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Pauline Tham 63896541.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Nancy Lam <nancy@crossbordersllc.com>

Sent: Friday, 7 January 2022 2:32 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Corene Chong <corene@crossbordersllc.com>; Celeste Ng <celeste@crossbordersllc.com>; Hui Ting Tang

<huiting@crossbordersllc.com>

Subject: Our client's vehicle no.SMF5063A (ES); Your insured's vehicle no. SJW4853P (CHINA) DOA 07/01/2022 - PRI

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Dear Sirs

1. Please find attached our PRI notice dated 07 January 2022 for your kind attention

Thank You.

Regards
Nancy
TEL: 6438 1323 (ext 2020)

CrossBorders LLC
133 New Bridge Road
#23-03/04/05 Chinatown Point
Singapore 059413
Tel: (65) 6438 1323
Fax: (65) 6438 2313

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