



Lonpac Insurance  
c/o LKK Auto Consultants Pte Ltd

Your Ref: CC4/LPC22000324/pa3  
Our Ref: DS/2497177/SNA2765S

**"Without Prejudice"**

Date: 18 March 2022

Subject: **ACCIDENT INVOLVING VEHICLES SNA2765S & SKV2547E ON 05/01/22**

Dear Sirs

We refer to the above matter.

The accident was caused solely by the negligence on the part of your insured. As a result of the said accident, our client has suffered losses which are set out hereunder as follows: -

Cost of Repair : \$ 4,330.93	Excess : \$ -
Loss of Use : \$ 360.00 (\$120*3 days)	GIA/LTA Search : \$ 2.00
Loss of Rental : \$ -	Others : \$ -
	<b>Total : \$ 4,692.93</b>

A copy of each of the following supporting documents is enclosed:

1. Copy of Final Repair Bill
2. GIA/LTA search slip
3. Original Letter of Authorisation

Performance Motors  
Limited  
1800-Call-BMW  
(1800-2255-269)

[www.pml.com.sg](http://www.pml.com.sg)

303 Alexandra Road  
Sime Darby  
Performance Centre  
Singapore 159941  
Tel Sales 6319 0100  
Tel Aftersales:  
6319 0111  
Fax 6474 7770

315 Alexandra Road  
#01-01  
Sime Darby  
Business Centre  
Singapore 159944  
Tel Sales 6319 0511  
Tel Aftersales:  
6319 0527  
Fax 6479 6624

280  
Kampong Arang Rd  
East Coast Centre  
Singapore 438180  
Tel Aftersales:  
6319 0888  
Fax 6344 1332

Registered office  
305 Alexandra Road  
#02-01  
Vantage  
Automotive Centre  
Singapore 159942

Co. Reg. No:  
197401559W

Please note that you or your insured should send us an acknowledgement of receipt of this letter within fourteen (14) days from the date of this letter, failing which our client will have no alternative but to commence legal proceedings against you without any further notice to you or your insured.

Should you have a counterclaim against our client arising out of the accident, you are also required to send a letter giving full particulars of the counterclaim together with all relevant supporting documents within eight (8) weeks of your receipt of this letter.

For any correspondence, please contact Ms Evelyn Chan / Mr Suhaimi at 6319-0175 / Fax. 6479-4601 or email to [pml-pbsp@sime-darby.com.sg](mailto:pml-pbsp@sime-darby.com.sg).

Yours sincerely

Cresendo Lagman  
Customer Service Manager, Body & Paint

Bernard Wan  
Service Manager – Body & Paint

# Performance Motors Limited

A member of the Sime Darby Group



## LETTER OF AUTHORISATION

ACCIDENT INVOLVING SNA27655 & SKV2547E ON 05-01-2022.

I, Xu Shuzheng owner of Vehicle Registration No. SNA 27655 hereby authorise **Performance Motors Limited** to submit, correspond, negotiate and settle my claim for cost of repair and/or uninsured losses arising from the above accident.

I further authorise **Performance Motors Limited** to execute, sign, seal and deliver all documents whatsoever in relation to this matter and to accept and receive any payment due to me in respect of my claim above.

I hereby declare that all acts and documents done by virtue of this Letter of Authorisation on my behalf shall be good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by me in person.

I further confirm that the acceptance by **Performance Motors Limited** of the settlement amount in respect of such claim shall constitute the full discharge of my claim in respect of such loss and damage.

Signed by:

Name: XU SHUZHENG

(Date) 21/02/2022

NRIC No.:

In the presence of:

PERFORMANCE MOTORS LIMITED  
305, Cassandra Road  
Sime Darby Performance Centre  
Singapore 759041  
Tel: 6315 0100 (Sales)  
6310 0111 (AfterSales)

Name:

(Date) 21/02/2022

NRIC No.:



# LONPAC INSURANCE BHD

CLAIM NO : 21/22/22/VP05/025350  
DATE : 17 MAY 2022

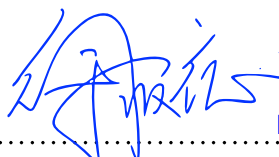
## DISCHARGE VOUCHER

I/We, XU SHUZHENG confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of SKV2547E the sum of Singapore Dollar Four Thousand Six Hundred Thirty Two and Cents Ninety Three Only (**\$4,632.93**) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SNA2765S and SKV2547E on 05/01/2022 along/at 462 CRAWFORD LANE #01-61 S 190462.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ MOHAMED FAZUL JIFFRY** ) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **“PERFORMANCE MOTORS LIMITED”**.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

  
..... May 17, 2022  
Signature of vehicle owner/Date

..... Xu Shuzheng / May 17,2022  
.....  
Name of vehicle owner /Date

## Performance Motors Limited

A Sime Darby Motors Company  
Co. Reg. No. 197401559W GST Reg. No. M2-0020081-x  
Toll-Free Number (1800-2255269)

303, Alexandra Road  
Sime Darby Performance Centre  
Singapore 159941  
Fax: 64747770

280, Kampong Arang Road  
East Coast Centre  
Singapore 438180  
Fax: 63449773

315, Alexandra Road  
Sime Darby Business Centre  
Singapore 159944  
Fax: 64796601 (AfterSales)  
64796624 (Motorrad)



## SERVICE TAX INVOICE

Repair Order No. : B1 1635675  
Date IN : 21/02/2022  
Motor Claim Advisor: Foong Shiuh Jye

Page No. : 1 of 2  
Invoice Number : 2497177 / WSB  
Invoice Date : 15/03/2022  
Payment Terms : 30 Days From Invoice  
Invoice By : Karen Chin Lye Peng

## - CUSTOMER INFORMATION -

Mr Xu Shuzheng  
56 Edgedale Plains  
#03-11  
  
Singapore 828822

## - INVOICE TO - 158

Lonpac Insurance Bhd  
300 Beach Road  
#17-04/07 The Concourse  
Singapore 199555

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SNA27658	WBA72AG040CG04380	15/06/2021	520I SEDAN	3319

## - - - - L A B O U R - - - -

	NETT
To replace front bumper, front grille including knock out dented area caused by the accident.	850.00
To respray front bumper.	986.00
To remove old PDC assembly and reconnect to new bumper including conduct check for proper function.	168.00
To check electrical wiring system at the front section for proper function.	168.00
Sundries.	80.00
INS CLAIMS : ACCIDENT REPAIR. DIRECT SETTLEMENT.	0.00
DATE OF ACCIDENT : 05.01.2022. 3RD PARTY CAR : SKV2547E.	
YOUR REF NO : NIL.	
VEHICLE WAS SURVEYED BY MR RASUL FROM LKK AUTO ON 21.02.2022 AT 1125HRS. AUTHORISED REPAIR BY MS CHEW HSIAO TONG FROM LKK AUTO VIA EMAIL ON 19.01.2022.	
PROPOSE LOSS OF USE = \$120X3. THE AMOUNT IS SUBJECTED TO INSURANCE COMPANY CONFIRMATION.	0.00
GIA SEARCH FEE = \$2.00.	0.00

Total Labour 1: **2,252.00**

## - - - - P A R T S - - - -

	Qty	Retail Price	NETT
FRONT GRILLE (BASIS)	1	351.40	351.40
FRT BUMPER PANEL PRIMED (PDC/PMA)	1	1,405.95	1,405.95
LH RUBBER STRIP (BASIS)	1	38.25	38.25
Total Parts :			<b>1,795.60</b>

**Performance Motors Limited**

A Sime Darby Motors Company  
Co. Reg. No. 197401559W GST Reg. No M2-0020081-x  
Toll-Free Number (1800-2255269)

303, Alexandra Road  
Sime Darby Performance Centre  
Singapore 159941  
Fax: 64747770

280, Kampong Arang Road  
East Coast Centre  
Singapore 438180  
Fax: 63449773

315, Alexandra Road  
Sime Darby Business Centre  
Singapore 159944  
Fax: 64796601 (AfterSales)  
64796624 (Motorrad)

**SERVICE TAX INVOICE**

Repair Order No. : <b>B1 1635675</b>	Page No. : <b>2 of 2</b>
Date IN : <b>21/02/2022</b>	Invoice Number : <b>2497177 / WSB</b>
Motor Claim Advisor: <b>Foong Shiuh Jye</b>	Invoice Date : <b>15/03/2022</b>
	Payment Terms : <b>30 Days From Invoice</b>
	Invoice By : <b>Karen Chin Lye Peng</b>

Labour Charges : <b>2,172.00</b>	Total Labour & Parts Charges : <b>S\$ 4,047.60</b>
Parts Charges : <b>1,795.60</b>	Less Insurance Excess : <b>S\$ 0.00</b>
Lubricant/Misc : <b>80.00</b>	Invoice Total Amount Exclude GST : <b>S\$ 4,047.60</b>
	GST @ 7% : <b>S\$ 283.33</b>
	Invoice Total Amount Include GST : <b>S\$ 4,330.93</b>

Computer generated invoice. No signature is required.	Amount Payable Include GST : <b>S\$ 4,330.93</b>
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All amounts are in Singapore Dollars.

Work was carried out subject to the Company's Terms and Conditions of Service.

No complaints will be entertained unless reported within seven (7) days of the date of this invoice.

For credit purchases, interest @1% per month will be debited on overdue amounts.



Q - 60555


## INSURER ENQUIRY

**Find  
insurer**

Vehicle reg. no.

SKV2547E

Date of Accident

05/01/2022 

Reset

## % RESULT &amp; RECEIPT

## TP Insurer Enquiry

Insurance ..... **Lonpac Insurance Bhd**Period of Insurance ..... **04/09/2021 - 03/09/2022**Requested By ..... **Chan Sook Ling (Performance ...**Requested Date ..... **05/01/2022 15:54****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

## Hsiao Tong (LKKAUTO)

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**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Wednesday, 18 May 2022 8:16 AM  
**To:** 'KENNY LIM CHING GHEE'  
**Cc:** MT\_Claim\_SG; Admin A  
**Subject:** RE: [Seek Mandate]- REQ FOR DIRECT SETTLEMENT SNA2765S AND SKV2547E ON 05.01.22 \*\*\* LKK REF: CC4/LPC22000324/Rpa3 - Lpi: 21/22/22/VP05/025350

Dear Sirs,

For an update, we have settled the matter at \$4,632.93(all-in) with third party.

1. Cost of Repair (w/GST)	\$ 4,330.93
2. Loss of Use (3days x \$100.00)	\$ 300.00
3. LTA/GIA Search Fee	\$ 2.00
<b>Total</b>	<b>\$ 4,632.93</b>

We will proceed to close file and submit all relevant documents to your good office once it is ready.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** KENNY LIM CHING GHEE <kennylin@lonpac.com>  
**Sent:** Thursday, 12 May 2022 2:44 PM  
**To:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: [Seek Mandate]- REQ FOR DIRECT SETTLEMENT SNA2765S AND SKV2547E ON 05.01.22 \*\*\* LKK REF: CC4/LPC22000324/Rpa3 - Lpi: 21/22/22/VP05/025350

## Lonpac External - Confidential

Dear Hsiao Tong

Please proceed to settle as per your recommendations.

Thank you.

Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Wednesday, 11 May 2022 11:09 am

**To:** KENNY LIM CHING GHEE <[kennylin@lonpac.com](mailto:kennylin@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: [Seek Mandate]- REQ FOR DIRECT SETTLEMENT SNA2765S AND SKV2547E ON 05.01.22 \*\*\* LKK REF: CC4/LPC22000324/Rpa3 - Lpi: 21/22/22/VP05/025350

Dear Sirs/Mdm,

We refer to our email dated 08/04/2022.

Kindly let us have your approval / instruction as third party is chasing.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Hsiao Tong (LKKAuto)

**Sent:** Friday, 22 April 2022 8:47 AM

**To:** KENNY LIM CHING GHEE <[kennylin@lonpac.com](mailto:kennylin@lonpac.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: [Seek Mandate]- REQ FOR DIRECT SETTLEMENT SNA2765S AND SKV2547E ON 05.01.22 \*\*\* LKK REF: CC4/LPC22000324/Rpa3 - Lpi: 21/22/22/VP05/025350

Dear Sirs/Mdm,

We refer to our email dated 08/04/2022.

Kindly let us have your approval / instruction.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Hsiao Tong (LKKAuto)

**Sent:** Friday, 8 April 2022 9:19 AM

**To:** KENNY LIM CHING GHEE <[kennyylim@lonpac.com](mailto:kennyylim@lonpac.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** [Seek Mandate]- REQ FOR DIRECT SETTLEMENT SNA2765S AND SKV2547E ON 05.01.22

\*\*\* LKK REF: CC4/LPC22000324/Rpa3 - Lpi: 21/22/22/VP05/025350

Your ref: **21/22/22/VP05/025350**

Our ref : CC4/LPC22000324/Rpa3q2

Dear Sirs/Mdm,

**ACCIDENT INVOLVING SKV2547E(LONPAC) AND SNA2765S(TP) ON 05/01/2022**

We refer to the above matter.

We have highlighted to your good office on 19/01/2022 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

Our insured driver reversed and collided with third party. Liability is not in our driver favour.

We seek your approval to offer repairer "**PERFORMANCE MOTORS LTD**" at **\$4,692.93(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 11,477.94	\$ 4,330.93 (\$4,047.60 + 7%GST)
2. Loss of Use (3days x 120.00)	\$ 360.00	\$ 360.00 (3days x \$120.00)
3. Insurance Search Fee	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$ 11,839.94</b>	<b><u>\$ 4,692.93</u></b>

Surveyor recommended 3days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 07/04/2022 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Tuesday, 22 February 2022 3:37 PM

**To:** KENNY LIM CHING GHEE <[kennylin@lonpac.com](mailto:kennylin@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: REQ FOR DIRECT SETTLEMENT SNA2765S AND SKV2547E ON 05.01.22 \*\*\* LKK  
REF: CC4/LPC22000324/Rpa3 - Lpi: 21/22/22/VP05/025350

Dear Kenny,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

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**From:** KENNY LIM CHING GHEE <[kennylin@lonpac.com](mailto:kennylin@lonpac.com)>

**Sent:** Wednesday, 19 January, 2022 4:37 PM

**To:** Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: REQ FOR DIRECT SETTLEMENT SNA2765S AND SKV2547E ON 05.01.22 \*\*\* LKK  
**REF:** CC4/LPC22000324/ps3 - Lpi: 21/22/22/VP05/025350

## Lonpac External - Confidential

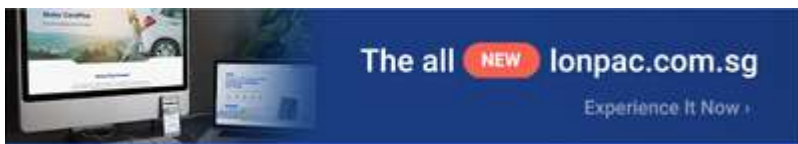
Dear Hsiao Tong

We concur with your views on liability. Please proceed to deal direct settlement @ 100% with TP repairer.

Thank you.

Best Regards

Kenny Lim  
Asst. Claims Manager | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
DID: 6279 9256 | Fax: (65) 6296 2706



***"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".***

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

---

**From:** Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Sent:** Wednesday, 19 January 2022 4:29 pm  
**To:** KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: REQ FOR DIRECT SETTLEMENT SNA2765S AND SKV2547E ON 05.01.22 \*\*\* LKK  
**REF:** CC4/LPC22000324/ps3 - Lpi: 21/22/22/VP05/025350

Dear Kenny,

Attached is a copy of video footage from third party for your easy reference.

From the video, we observe that our insured driver was reversing and collided onto third party's stationary vehicle. We are of the view that liability is not in our driver's favour.

We propose to proceed DS at 100% with third party repairer.

Kindly let us have your instruction/comments.

Thank you.

**"Wishing You Happiness & Prosperity Chinese New Year 2022"**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

---

**From:** KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>

**Sent:** Tuesday, 18 January 2022 4:52 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** REQ FOR DIRECT SETTLEMENT SNA2765S AND SKV2547E ON 05.01.22 \*\*\* LKK REF: CC4/LPC22000324/ps3 - Lpi: 21/22/22/VP05/025350

## **Lonpac External - Confidential**

Dear Mei Kwan

Please see attachment for a copy of our Insured's GIA report for your action.

Thank you.

Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



***"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".***

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

---

**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Tuesday, 18 January 2022 4:08 pm  
**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: REQ FOR DIRECT SETTLEMENT SNA2765S AND SKV2547E ON 05.01.22 \*\*\* LKK  
REF: CC4/LPC22000324/pa3

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

***"Wishing You Happiness & Prosperity Chinese New Year 2022"***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

---

**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Thursday, 13 January, 2022 6:19 PM  
**To:** 'GERALD POH WEE BIN' <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: REQ FOR DIRECT SETTLEMENT SNA2765S AND SKV2547E ON 05.01.22 \*\*\* LKK  
REF: CC4/LPC22000324/pa3

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

***To check availability of the case handler, you may contact the undersigned.***

***"Wishing You Happiness & Prosperity Chinese New Year 2022"***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

---

**From:** Admin-D (LKKAuto)  
**Sent:** Monday, January 10, 2022 4:38 PM  
**To:** 'GERALD POH WEE BIN' <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** RE: REQ FOR DIRECT SETTLEMENT SNA2765S AND SKV2547E ON 05.01.22

Dear Gerald,

Thank you for the assignment.

Dear Admin - A,

Kindly assist. Thank you.

Best Regards,

Yan | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Sent:** Monday, 10 January, 2022 4:03 PM  
**To:** 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; PBSP <[pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)>  
**Subject:** FW: REQ FOR DIRECT SETTLEMENT SNA2765S AND SKV2547E ON 05.01.22

## Lonpac External - General

Our Ref : TBA

Dear Summer,

FYA. Insured yet to lodge the accident report.

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

---

**From:** PBSP <[pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)>

**Sent:** Monday, 10 January 2022 2:52 pm

**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Cc:** Foong Shiuh Jye <[foong.shiuh.jye@simedarby.com.sg](mailto:foong.shiuh.jye@simedarby.com.sg)>; Cresendo Llurca Lagman <[cresendo.lagman@simedarby.com.sg](mailto:cresendo.lagman@simedarby.com.sg)>

**Subject:** REQ FOR DIRECT SETTLEMENT SNA2765S AND SKV2547E ON 05.01.22

Dear Sirs,

Refer to the above matter.

Attached are the estimate and supporting documents for your consideration.

Please advise if liability is clear for us to proceed with Direct Settlement.

Thank you.

Best regard,

Juraidah

Bodyshop

BMW

Performance Motors Ltd

DDI: +65 6319 0175

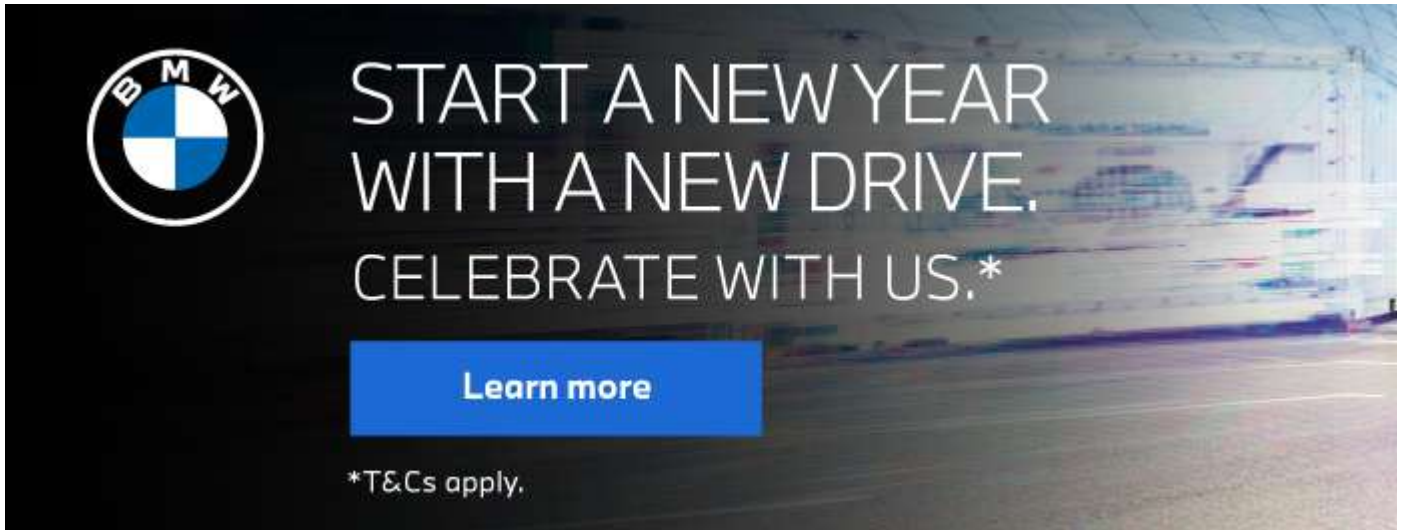
FAX: +65 6479 4601

Address: 303 Alexandra Road, Singapore 159941

Email: [pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)

**Sime Darby Motors**

**A member of the Sime Darby Group**



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